



State Board of Oregon
2024 Annual Meeting
Outreach and Education Work Packet



State Board of Towing

October 29, 2024 – Annual Meeting Strategic Planning Outreach and Education

Documents Referred to:

- Board Partner Diagram
- Newsletters

2024 Outreach Efforts:

- 2023 postcard mailing for tow board fee (900)
- SBOT email distribution list (187)
- Tower Focus Group (21 towers)
- Public policy and rules advisory group (29)
- Tennant and landlord advocacy groups (39)
- Law Enforcement via email (120 email addresses)
- Cities and Counties via email (36 counties, 214 cities and communities)
- Attendance at partner meetings (ODAC, OTTA, LE/DMV, Portland Tow Advisory Group)
- Website (October 2023)

Objectives:

1. What are the most effective ways to communicate?
2. What information, how often and with who should the Board be communicating?
3. How can the Board increase engagement?
4. Other discussion.

Fall 2024 Board Newsletter

In this Issue:

- ★ Requirements for lawful PPIs
- ★ Do I need a tow business certificate?
- ★ What's Next?

For more information and to sign up for the Board's mailing list - visit the Board's Website:



Oregon State Board of Towing

1905 Lana Ave., NE Salem, OR 97314
www.oregon.gov/sbot

[Recipient Name]
[Address]
[City, ST ZIP Code]

Oregon State Board of Towing

Mission Statement:

The Oregon State Board of Towing is responsible for protection of the safety and well-being of the public through the regulation of the towing industry by administering and enforcing the laws and rules of the State of Oregon, setting professional standards and expectations of the towing industry, and ensuring fairness and continuity of towing services provided by Oregon's towing industry.



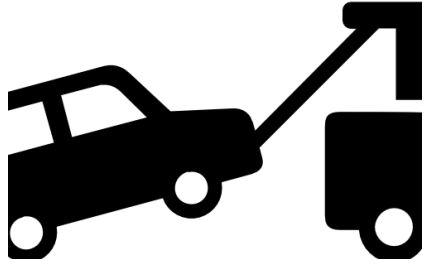


image: Flaticon.com

Requirements for lawful Private Property Impounds (PPIs)

PPI legal requirements include:

1. A tower must obtain a signed authorization at the time of tow.
2. A tower, or their employee, cannot act as the parking facility owner's agent to identify a vehicle to be towed.
3. A tower cannot monitor a private parking facility.
4. Copies of the signed authorization and photo must be provided at the time of request.
5. If the vehicle owner or operator is present or arrives prior to completion of hook up – the vehicle must be released at no charge.

A tow contract or agreement:

1. Does not meet the legal requirements of a signed authorization for a PPI tow
2. Cannot require or allow a tower to monitor or patrol a private parking facility for towing business in violation of ORS 98.854 (8).

Do I need a tow business certificate?

A tow business certificate is required if a person or business:

- (a) Engages in the towing or recovering of vehicles by any means for **any direct or indirect compensation** when the vehicle being towed or recovered is owned by a person other than the person performing the towing or recovery activity.
- (b) Engages in towing or recovering by any means, **as part of any business operation of the person**, vehicles that are wrecked, damaged, disabled or abandoned or replacement vehicles.
- (c) Purports in any way to be engaged in the business of performing activities described in this subsection.

Ref. ORS 822.200 (*emphasis added*)

A tow business certificate is required for each vehicle providing tow and recovery services – even when:

1. the vehicle providing towing or recovery services is not designed or equipped as a traditional tow truck.
2. the primary use of the vehicle is not for tow or recovery services.

Towing a vehicle for a customer or compensation without a tow business certificate is subject to civil penalties or other disciplinary action.



image: Flaticon.com

What's Next?

1. The Board's case management system is implemented. Board investigations will begin in November 2024.
2. The Board is accepting public comments and testimony on:
 - A.
 - B.

Be Involved!

Sign up for the Board's Public Policy and Rules Advisory Group by sending an email to:
Info@towboard.oregon.gov
Subject: RAC Sign Up

Stay Informed!

Subscribe to the Board's mailing list at:
https://omls.oregon.gov/mailman/listinfo/sbot_mailing_list

Contact Us

Oregon State Board of Towing
1905 Lana Avenue, NE
Salem, OR 97304

info@towboard.oregon.gov
Visit us on the Web:
www.oregon.gov/sbot

FALL 2024 NEWSLETTER



2024 Review

The Board members met monthly through 2024, hosting public meetings and work sessions to create the Oregon State Board of Towing, focusing on:

1. Infrastructure required for the Board to conduct its business, including
 - Adoption of Bylaws and Administrative Rules;
 - Identification of Collaborative Partners;
 - Establish processes and procedures.
2. Defining the intent and meaning of the Private Property Impound (PPI) statutes under ORS 98.853 and 98.854.
3. Identifying the Tow Business Certificate Requirements under ORS 822.200.
4. Implementing a complaint database and case management system required to investigate complaints and issue disciplinary actions.

Requirements for Lawful Private Property Impounds (PPIs)

Per ORS 98.853 & 98.854:

- PPI authorizations must be signed at the time of the tow.
- A tower, or their employee, cannot act as the parking facility owner's agent to identify a vehicle to be towed.
- A tower cannot monitor a private parking facility to identify towing business.
- Copies of the signed authorization and photo must be provided at the time of request.

- If the vehicle owner or operator is present or arrives prior to completion of hook up – the vehicle must be released at no charge.

A tow contract or agreement:

- Does not meet the legal requirements of a signed authorization for a PPI tow
- Cannot require or allow a tower to monitor or patrol a private parking facility for towing business is a violation of ORS 98.854 (8).

Violations of ORS 98.853 or 98.854 are grounds for disciplinary action and civil penalties.

Do you need a Tow Business Certificate?

A tow business certificate is required for each vehicle providing tow and recovery services for compensation – even when:

- the vehicle providing towing or recovery services is not designed or equipped as a traditional tow truck.
- the primary use of the vehicle is not for tow or recovery services.

Towing or recovering a vehicle without a tow business certificate when required is a Class A Misdemeanor and subject to civil penalties.

Tow Business Certificate Applications are available at:




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COMING IN 2025	CONTACT THE BOARD
	 info@towboard.oregon.gov www.oregon.gov/sbot



