

- The release schedule will determine when training will be offered and when you will get access to screens and data fields in modernized JJIS.
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- Once you have completed training, you will enter a four-week period of focused "HyperCare" assistance with quick access to our JJIS Coaches (trained local Training support) and the JJIS Business Integration Team. After HyperCare, Coaches and other SuperUsers (local trained JJIS experts) will be available to help with JJIS use support, and the JJIS Help Desk will be available for major technical issues.
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items. They also tested ease of navigation to various data fields.

Layout *(not final)*



- JJIS users from OYA and counties across the state have volunteered to meet in person with business analysts to determine what they feel should be changed or kept the same between current and modernized JJIS. The first round of these "Keep, Delete, Improve" (KDI) meetings were held April – May.
- Each release will have KDI meetings scheduled at the start of the release development cycle. If you are asked to participate, know that your recommendations will help to make modernized JJIS a more efficient and effective system for all of us.