

Marine Board

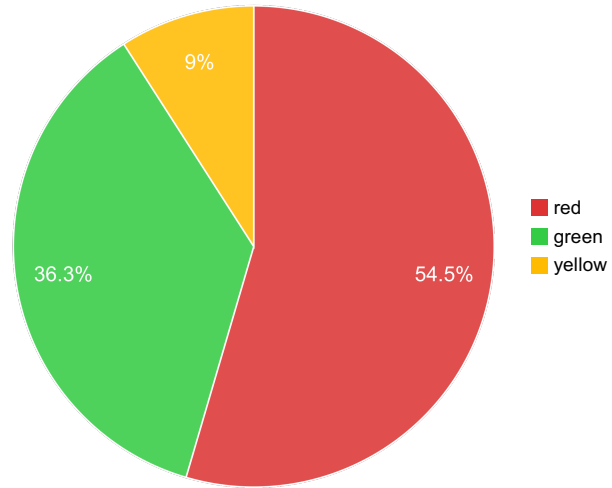
Annual Performance Progress Report

Reporting Year 2024

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KPM #	Approved Key Performance Measures (KPMs)
1	Number of boat patrol hours conducted on the water. -
2	Number of boat operators arrested for boating under the Influence of Intoxicants (BUII). -
3	Boating fatalities per 100,000 registered boats. -
4	Percent of inspected boaters who are in compliance with the requirement to carry a Mandatory Boater Education Card -
5	Number of gallons of boater generated-sewage not deposited in Oregon waters as a result of Marine Board facilities. -
6	Ratio of matching funds from other sources to Marine Board funds. -
7	Average number of days it takes to process and award grant funds. -
8	Average number of days it takes to process requests for grant reimbursements. -
9	Customer Service - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information.
10	Percent of total best practices met by the Board. -
11	Number of boat Inspections for aquatic invasive species with actual inspections. -

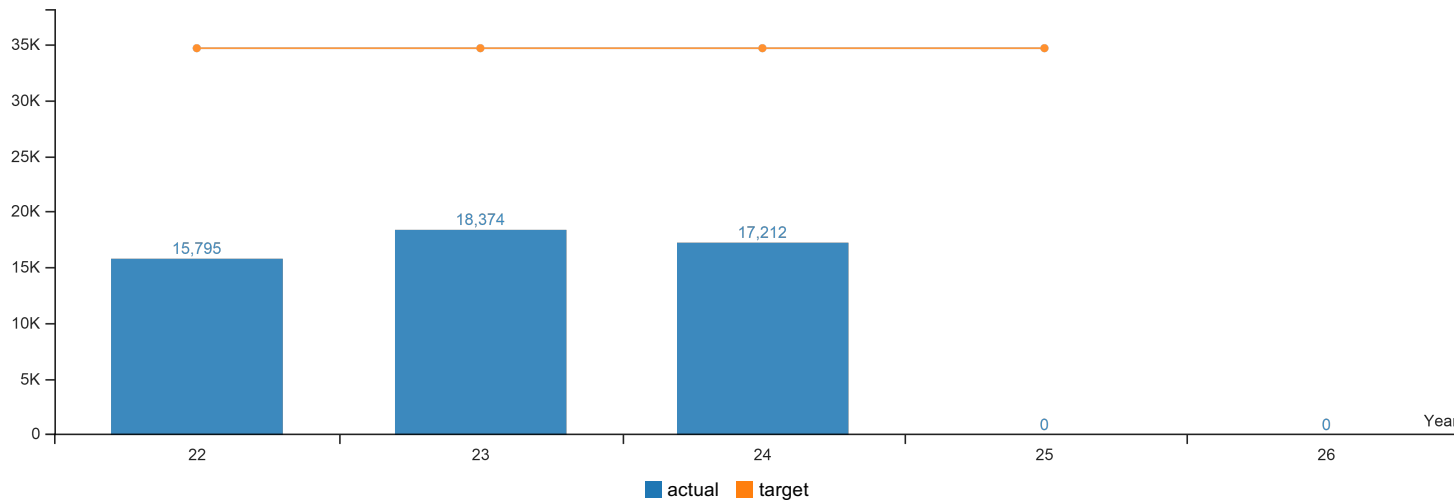
Proposal	Proposed Key Performance Measures (KPMs)
Delete	Number of boat patrol hours conducted on the water. -
Delete	Number of boat operators arrested for boating under the Influence of Intoxicants (BUII). -
Delete	Percent of inspected boaters who are in compliance with the requirement to carry a Mandatory Boater Education Card -
Delete	Number of gallons of boater generated-sewage not deposited in Oregon waters as a result of Marine Board facilities. -
Delete	Ratio of matching funds from other sources to Marine Board funds. -
Delete	Average number of days it takes to process and award grant funds. -
Delete	Average number of days it takes to process requests for grant reimbursements. -
New	Boater Compliancy - The percentage of boater contacts that result in a determination that the boater is compliant.
New	Grant Funding and Technical Assistance for Improved Boating Access - Leveraging limited grant funding to maximize public boating access improvements and providing technical assistance to remove barriers for local, state, and federal agencies and Tribal Governments to complete boating access improvements.
New	Title Production Service Level - Percentage of title applications completed or sent deficiency notice within 60 days of application.



Performance Summary	Green	Yellow	Red
	= Target to -5%	= Target -5% to -15%	= Target > -15%
Summary Stats:	36.36%	9.09%	54.55%

KPM #1	Number of boat patrol hours conducted on the water. -
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = positive result



Report Year	2022	2023	2024	2025	2026
Number of Boat Patrol Hours Conducted on the Water					
Actual	15,795	18,374	17,212		
Target	34,650	34,650	34,650	34,650	

How Are We Doing

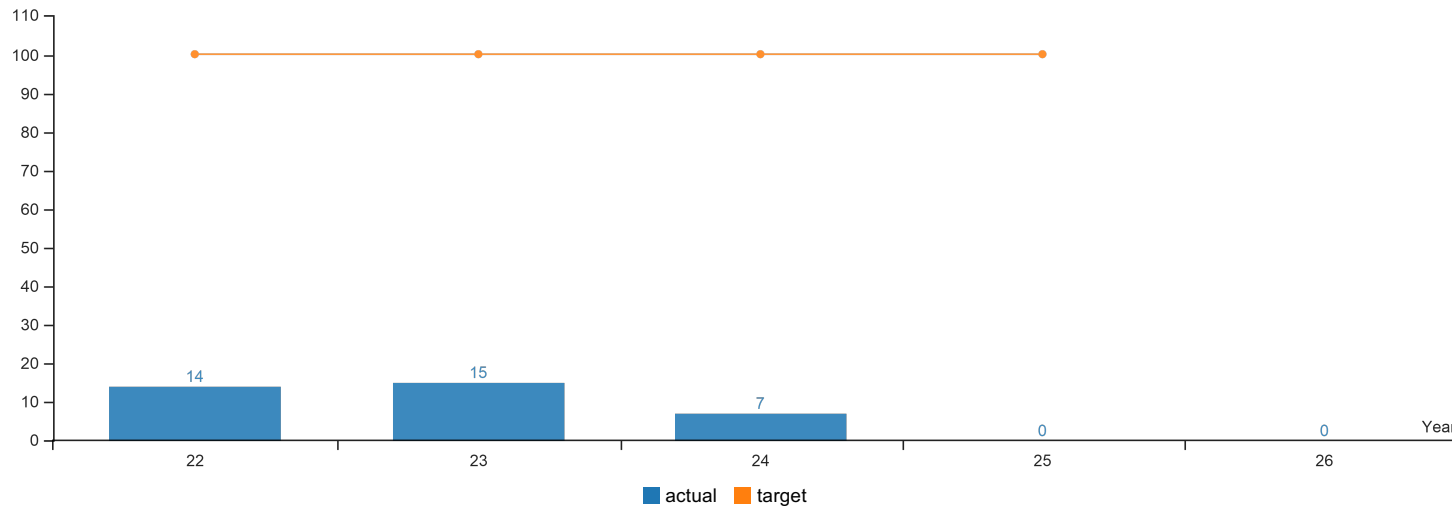
The agency Boating Safety Advocate program has supplemented education and outreach efforts on the water by deploying 6 inflatable kayaks on statewide waterways. This has provided the opportunity for on water education, safety interventions, and amplifying water safety messaging by paddling to the boaters, not waiting for the boaters to come to us for education and outreach.

Factors Affecting Results

The hour unit cost of water patrol has considerably increased due to inflation and consistent salary adjustments for law enforcement contracts. Furthermore the contracted law enforcement agencies have continued to increase necessary administrative hours along with additional robust training requirements.

KPM #2	Number of boat operators arrested for boating under the Influence of Intoxicants (BUII). -
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = positive result



Report Year	2022	2023	2024	2025	2026
Number of Boat Operators Arrested for Boating Under the Influence (BUII)					
Actual	14	15	7		
Target	100	100	100	100	

How Are We Doing

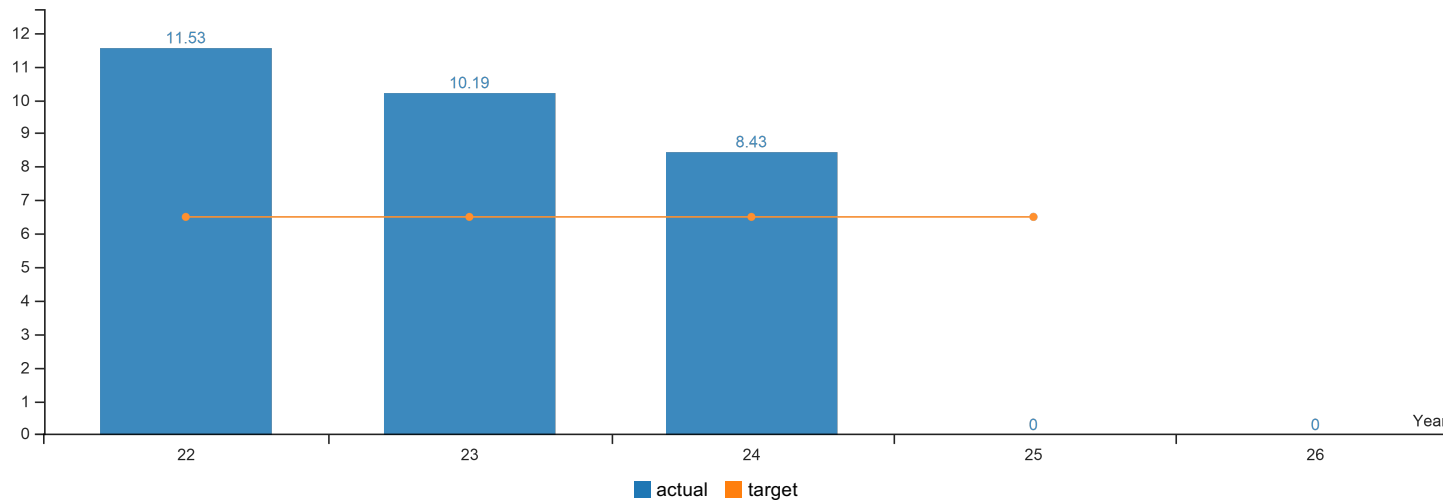
Oregon has seen a slight uptick in incidents and fatalities related to alcohol, however the overall mitigating factors has been consistent education on boating while intoxicated.

Factors Affecting Results

Though alcohol use on the water continues to be prevalent, the overall enforcement and prosecution efforts of boating while under the influence has been significantly impacted by competing legal and enforcement priorities.

KPM #3	Boating fatalities per 100,000 registered boats. -
	Data Collection Period: Jan 01 - Dec 31

* Upward Trend = negative result



Report Year	2022	2023	2024	2025	2026
Boating Fatalities per 100,000 Registered Boats					
Actual	11.53	10.19	8.43		
Target	6.50	6.50	6.50	6.50	

How Are We Doing

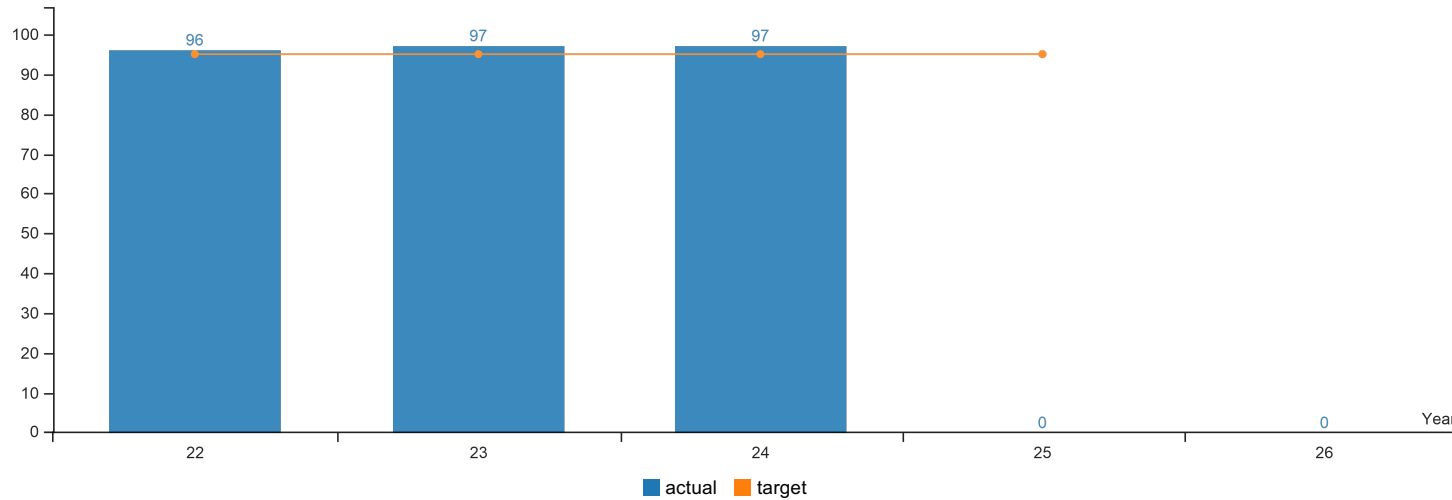
The growth in outdoor recreation has introduced thousands of new boaters to Oregon's waterways. As boating becomes more popular specifically in the paddlecraft category, the agency continues to adapt education and outreach efforts to beginner boaters focusing on wearing life jackets, obtaining a boating education card, and identifying the risks associated with boating.

Factors Affecting Results

The number of registered boats in the state continues to decline significantly, however the number of nonmotorized boats continues to exponentially increase. Boating fatalities includes motorized and nonmotorized, however registered boats only accounts for motorized. The number of nonmotorized fatalities continues to outpace motorized fatalities.

KPM #4	Percent of inspected boaters who are in compliance with the requirement to carry a Mandatory Boater Education Card -
	Data Collection Period: Jan 01 - Dec 31

* Upward Trend = positive result



Report Year	2022	2023	2024	2025	2026
Percent of Inspected Boaters who are in Compliance with the Requirements to Carry a Mandatory Boater Education Card					
Actual	96%	97%	97%		
Target	95%	95%	95%	95%	

How Are We Doing

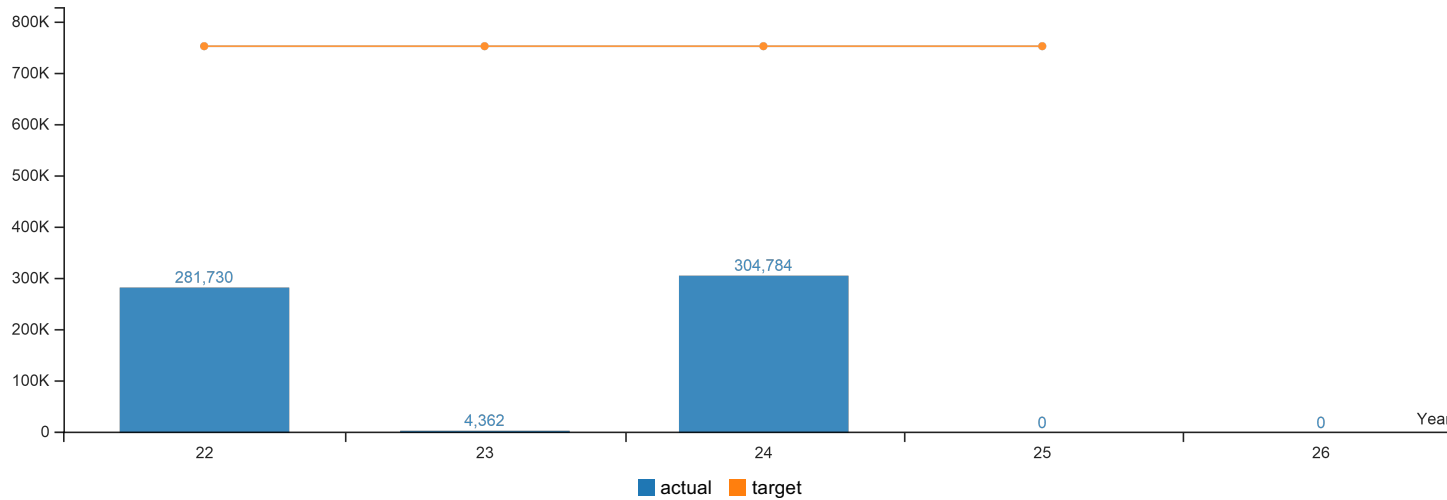
The mandatory Boater Education Card (BEC) compliance percentage remains high as obtaining the lifetime card is accessible in person at the agency, online, virtually, or in a classroom setting. The agency now has the Boat Oregon Classroom course available in 5 languages.

Factors Affecting Results

There is strong correlation of not having a boating education card and fatal incidents. There is no mandatory BEC requirement for nonmotorized, coincidentally nonmotorized make up a significant portion of incidents and fatalities during the reporting period. It should be noted that 85% of the boating fatalities in this reporting period did not have a BEC.

KPM #5	Number of gallons of boater generated-sewage not deposited in Oregon waters as a result of Marine Board facilities. -
	Data Collection Period: Oct 01 - Sep 30

* Upward Trend = positive result



Report Year	2022	2023	2024	2025	2026
Number of Gallons of Human Waste Sewage not Deposited in Oregon Waters as a result of Marine Board Facilities					
Actual	281,730	4,362	304,784		
Target	750,000	750,000	750,000	750,000	

How Are We Doing

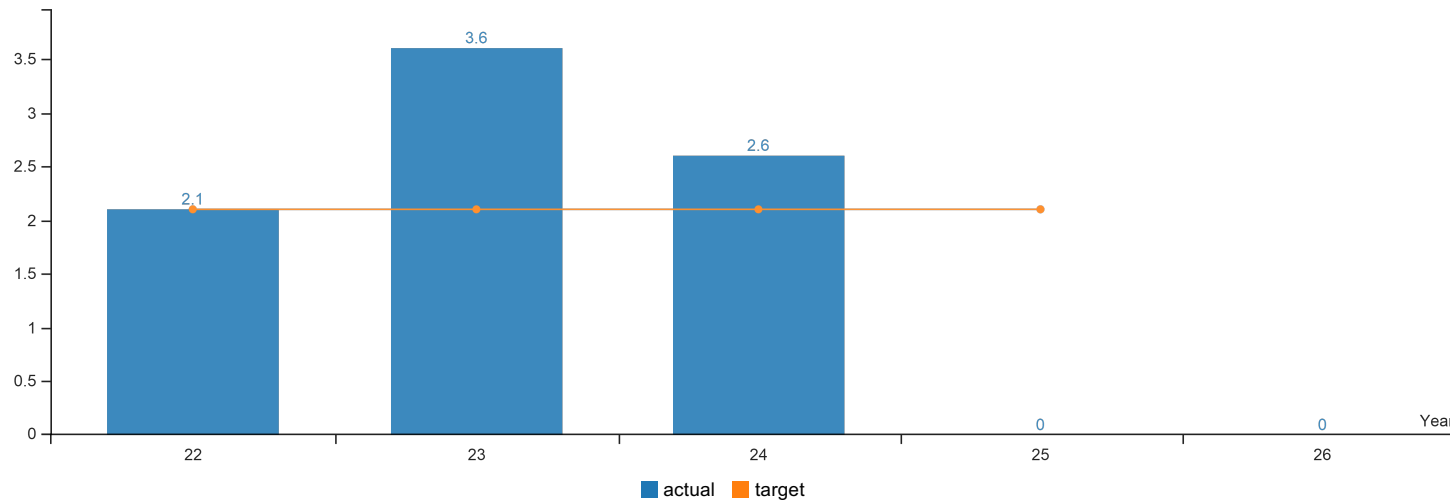
This was a better water year for many reservoirs and the majority of floating restrooms were able to be seasonally installed.

Factors Affecting Results

Grant recipients may request reimbursements per fiscal year or once at the end of the biennium. This flexibility means that gallon data does not align with the KPM target. Additionally the pumpout station monitoring system is outdated and no longer compatible with 5G cell coverage. This limits the amount of data we receive from grant recipients.

KPM #6	Ratio of matching funds from other sources to Marine Board funds. -
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = positive result



Report Year	2022	2023	2024	2025	2026
Ratio of Matching Funds from other Sources to Marine Board Funds					
Actual	2.10	3.60	2.60		
Target	2.10	2.10	2.10	2.10	

How Are We Doing

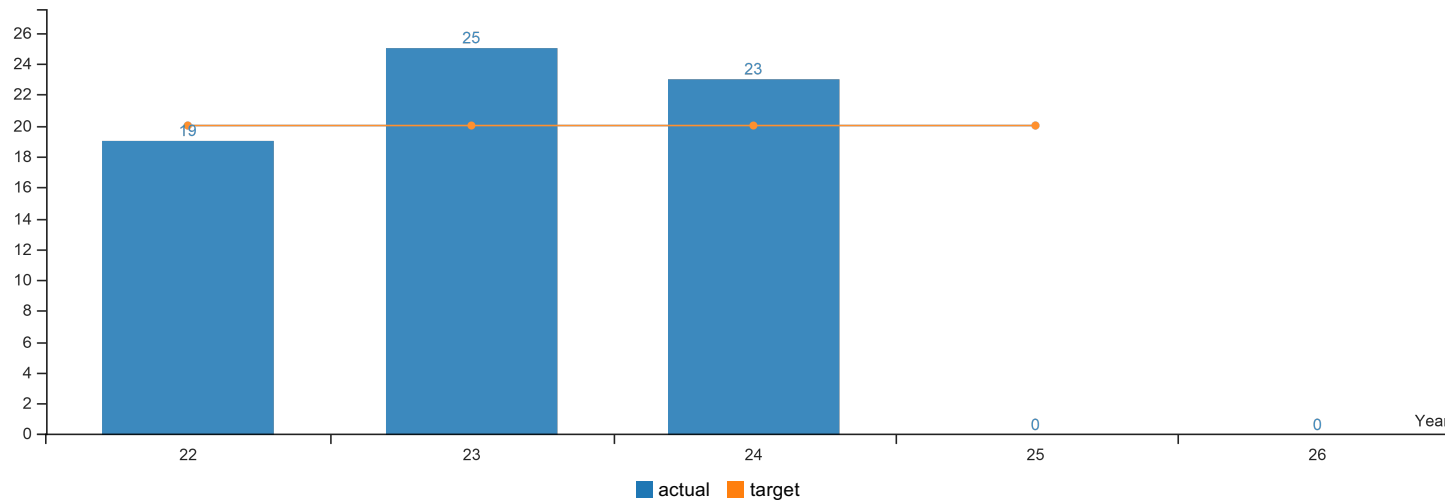
We have exceeded the target.

Factors Affecting Results

Grant applicants compete for funding and often will maximize the points available for matching resources.

KPM #7	Average number of days it takes to process and award grant funds. -
	Data Collection Period: Oct 01 - Sep 30

* Upward Trend = negative result



Report Year	2022	2023	2024	2025	2026
Average Number of Days it takes to Process and Award Grant Funds					
Actual	19	25	23		
Target	20	20	20	20	

How Are We Doing

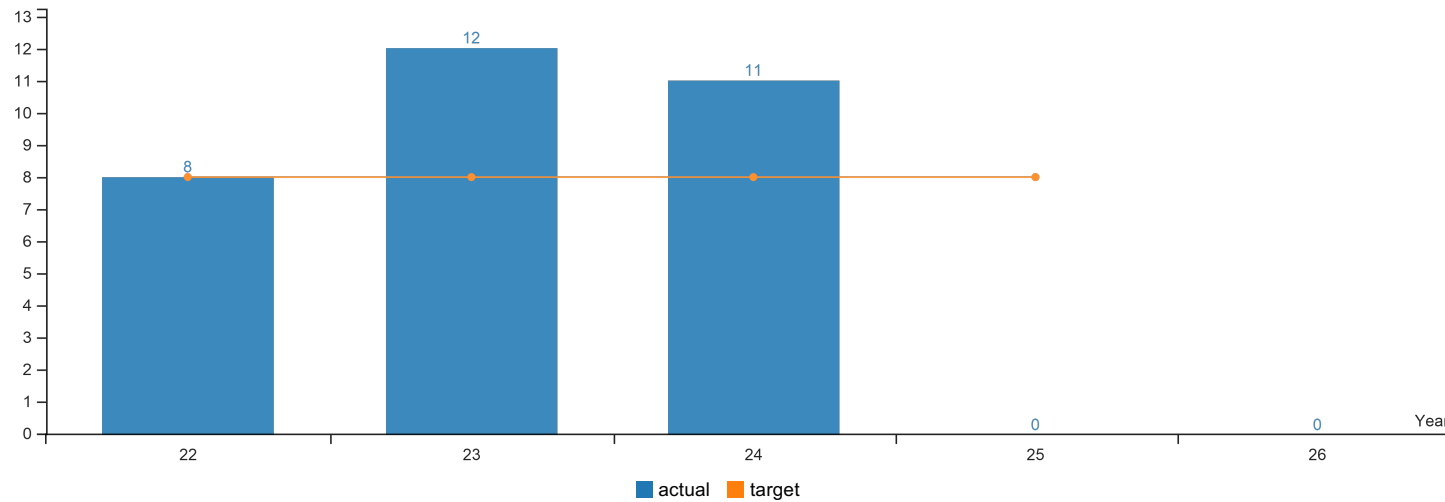
The number is slightly above the target.

Factors Affecting Results

Grants with federal funding take additional time to prepare and incorporate terms and conditions associated with the funding.

KPM #8	Average number of days it takes to process requests for grant reimbursements. -
	Data Collection Period: Oct 01 - Sep 30

* Upward Trend = negative result



Report Year	2022	2023	2024	2025	2026
Average Number of Days it takes to Process Requests for Reimbursements					
Actual	8	12	11		
Target	8	8	8	8	

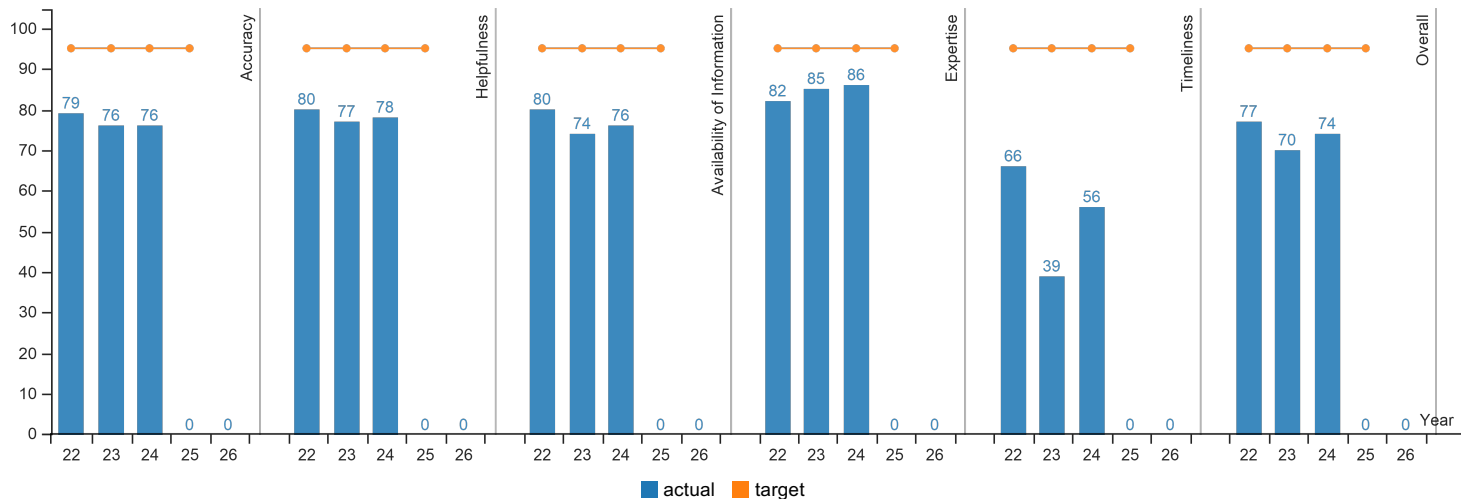
How Are We Doing

The number is slightly above the target.

Factors Affecting Results

Reimbursement requests with federal funding require additional time to review project and matching resource documentation.

KPM #9 Customer Service - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information.
 Data Collection Period: Jul 01 - Jun 30



Report Year	2022	2023	2024	2025	2026
Accuracy					
Actual	79%	76%	76%		
Target	95%	95%	95%	95%	
Helpfulness					
Actual	80%	77%	78%		
Target	95%	95%	95%	95%	
Availability of Information					
Actual	80%	74%	76%		
Target	95%	95%	95%	95%	
Expertise					
Actual	82%	85%	86%		
Target	95%	95%	95%	95%	
Timeliness					
Actual	66%	39%	56%		
Target	95%	95%	95%	95%	
Overall					
Actual	77%	70%	74%		
Target	95%	95%	95%	95%	

How Are We Doing

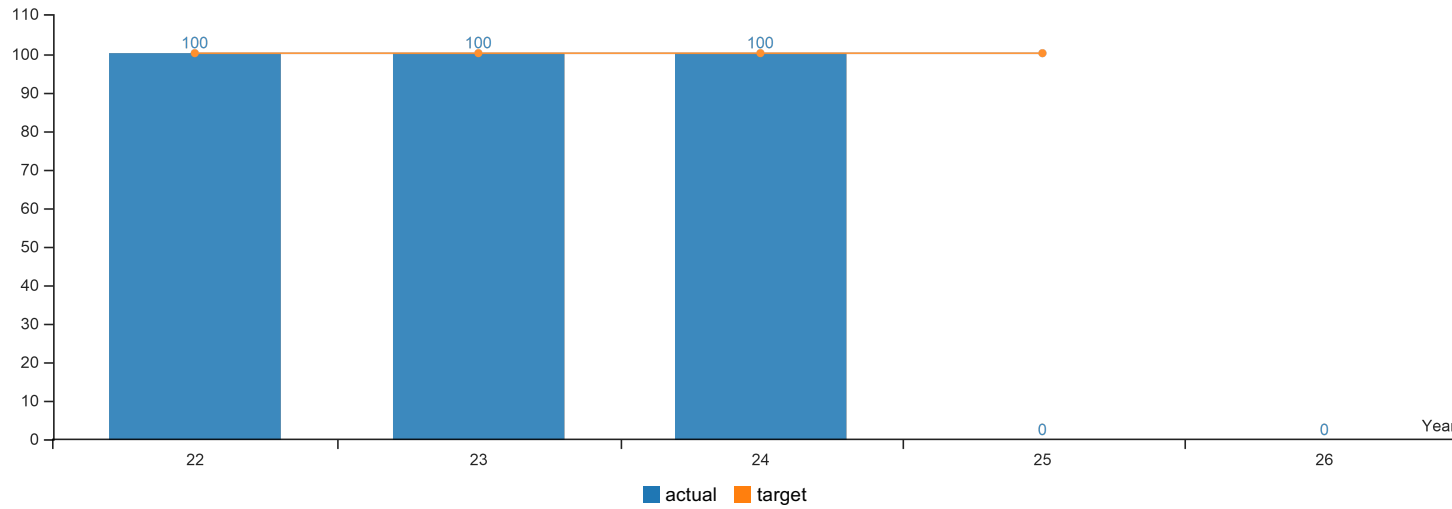
We are below the targets.

Factors Affecting Results

Results improved when a temporary employee was added to the Registrations unit for six months. Due to the limited funding the temp position was not extended.

KPM #10	Percent of total best practices met by the Board. -
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = positive result



Report Year	2022	2023	2024	2025	2026
Percent of Best Management Practices met by the Board					
Actual	100%	100%	100%		
Target	100%	100%	100%	100%	

How Are We Doing

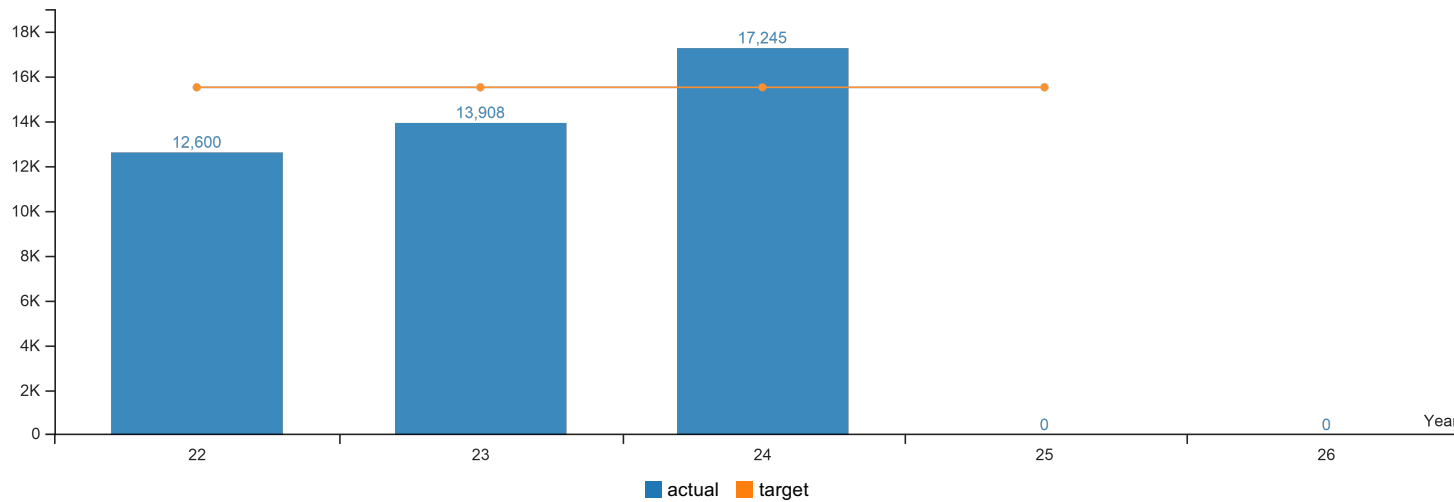
Meeting expectations.

Factors Affecting Results

Board reviews and monitors agency outreach, mission and has a clear communication channel to Director.

KPM #11	Number of boat Inspections for aquatic invasive species with actual inspections. -
	Data Collection Period: Jan 01 - Dec 31

* Upward Trend = positive result



Report Year	2022	2023	2024	2025	2026
Number of inspections					
Actual	12,600	13,908	17,245		
Target	15,500	15,500	15,500	15,500	

How Are We Doing

Results are as of 9/1/2024. Final results will be determined on December 31st 2024. We are currently exceeding target results.

Factors Affecting Results

Work is performed by ODFW, they were able to hire full seasonal crews so inspection numbers are more than target.