# Certified Nursing Assistant (CNA) by Exam Application Steps

## Eligibility

This application is for people who are seeking their first nursing assistant certification and have not previously been licensed in another US state.

## Step 1: Create a Login for OSBN Online Portal, if You Do Not Already Have a Login

Visit <u>https://www.oregon.gov/osbn</u> Use a computer, the website does not display on phones/tablets.

| An official website of the State of Oregon How you know a   |  |
|---|--|
| OREGON.GOV Home Forms Nurse Practice Act & Rules License Verification FAQs - Online Licen   | nsing Board Information - Meetings Contact Us -  |
| Oregon State Board of Nursing<br>The Oregon State Board of Nursing protects the public thro<br>practice, and promoting nurse wellness                                   | b gh regulatory excellence of education, licensure, and  |
| Scam Alert: The OSBN has received reports of phone scammers impersonaling Board investigators. No OSBN staff member will ever contact licens call, hang up immediately. | set by telephone to demand money or any other form of payment. If you receive a suspicious phone $	imes$ |

#### Click here to start

#### **OSBN Nurse Portal**

| If this is the first time you are logging into the OSBN Licensing portal since October 10, 2022, you must create a new user account. Click           |
|--|
| "Create an Account" and agree to the terms and conditions. When you are asked if you have had an account before, click "yes" if you currently hold   |
| or have previously held an Oregon license. Follow the directions to create an account. If you are a current or former licensee, you will need to     |
| search for your name and verify your identity with your year of birth and last four digits of your SSN. Use your personal email address to establish |
| your account; emails sent to your work or school email may be blocked by the institution.  |

☆ All applicants for a new license type or reactivation of a license must provide fingerprints for a state and federal criminal history record check after they submit an application. Click for information on Fingerprint Requirements.

| Create a new account  | Already have an account?   |
|---|--|
| Dut't have an account?         Create an account to apply for a license or maintain your existing license.         Didn't receive the verification email after registering?         Note: Registration link in the verification email is only valid for 24 hours. If you have exceeded this time, please restart the registration process.         1. Check your Spam, Junk, Trash, Deleted | Authorized User Sign In Email Address (required) Password (required) |

- Enter your full legal name as shown on your government issued ID.
- Make sure your Social Security number and date of birth are correct.
- Incorrect identification information will prevent you from scheduling or taking the exam and can delay certification.

- Before you can log in for the first time, you must validate your email address!
- You will receive a validation email at the address you registered with.
- Please be sure to check your inbox and spam folders to ensure you see the verification email.
- Click on the link in the message to validate your email address.

## Step 2: Log into the OSBN Online Portal

#### **OSBN Nurse Portal**

| his is the first time you are logging into the<br>eate an Account" and agree to the terms and<br>have previously held an Oregon license. Folk<br>arch for your name and verify your identity with<br>ur account; emails sent to your work or school | e OSBN Licensing portal since October 10, 2022, you conditions. When you are asked if you have had an accow the directions to create an account. If you are a current your year of birth and last four digits of your SSN. Use email may be blocked by the institution. | must create a new user account. Click<br>ount before, click "yes" if you currently hold<br>ent or former licensee, you will need to<br>your personal email address to establish |
|---|---|---|
| All applicants for a new license type or rea<br>cord check <u>after</u> they submit an application  | activation of a license must provide fingerprints for a<br>. Click for information on Fingerprint Requirements  | a state and federal criminal history  |
| eate a new account  |   | Already have an account?  |
|   |   |   |
| Don't have an account?<br>Create an account to apply for a license or   | Didn't receive the verification email<br>after registering?   | Authorized User Sign In Email Address (required)  |
| Create an Account   | only valid for 24 hours. If you have exceeded this time, please restart the registration process.   | Password (required)   |
|   | 1. Check your Spam, Junk, Trash, Deleted<br>Items, or Archive folder.   | Forgot your password?   |
|   | 2. Resend the verification email.  Resend Verification Email  | Sign in using our secure server 🔒   |
|   | 3. If you are still not getting the verification  |   |

## Step 3: Select and Submit Application

#### Associated cost: \$106

☆ All applicants for a new license type or reactivation of a license must provide fingerprints for a state and federal criminal history record check <u>after</u> they submit an application. Click for information on Fingerprint Requirements.

Welcome to the Oregon State Board of Nursing Nurse Portal Dashboard. You may use this portal to submit an application, check the status of an application, renew a license, update your name or address, and use the Message Center to communicate with Board staff.

|                   |         |              |                 | Apply for License |
|-------------------|---------|--------------|-----------------|-------------------|
| License           | License | License      | License         | License           |
| Number            | Туре    | Granted Date | Expiration Date | Status            |
| No licenses found |         |              |                 |                   |



Carefully fill in each of the required sections, errors will delay application processing.

### **Background Questions**

- Answer disclosure questions truthfully.
- If you are not sure about disclosing something, please disclose. OSBN will make a determination.
- If you answer yes to a disclosure question, provide a detailed explanation. This can reduce the need for follow-up questions from OSBN staff and speed up your application timeline.
- Use the tool at the bottom of the page to upload supporting documentation.

### **Training Verification**

Please enter the training course information that you completed to originally obtain your CNA.

#### Need Testing Accommodations?

Please do not schedule your exam before your accommodation request is approved.

Accommodations cannot be applied to scheduled exams.

Please complete the testing accommodation section as part up the application and upload supporting documentation.

#### **Step 4: Fingerprint Directions**

Associated cost: \$70.50

The state of Oregon contracts with Fieldprint Inc. to collect digital fingerprint images from applicants for the background check. Fieldprint Inc has collection sites in every state. Applicants may have their fingerprints imaged by **appointment only** at any Fieldprint site across the country. Use this link http://www.fieldprintoregon.com to register, enter the code: **FPORBoardNursingDAS** 

Please do not submit fingerprints before submitting your application.

## Step 5: Sign in to TMU and Select Date

#### Visit https://or.tmutest.com/

Your school will help you set up a log in and enter your school information once you have graduated. Select a test location and date once you are ready and have any accommodations approved if needed.

#### Step 6: Pass Both Tests

Test results can take up to 7 business days to reach OSBN and by applied to your application. Fingerprint results can take up to 4 weeks to be received from our service provider. You will receive a message through the Message Center when your CNA has been issued.

If you fail one or both tests, you will need to submit a Retake Application

Associated costs: Retake of Manual/Skills \$45, Retake of Written/Knowledge Test \$25

## Retake Step 1: Log into Your OSBN Online Portal Account

Visit <u>https://www.oregon.gov/osbn</u> Use a computer, the website does not display properly on phones and tablets.

| Oregon<br>State Board of Nursing<br>Nurse Portal  |                |  |                 |                         |                            |                   |
|---|----------------|--|-----------------|-------------------------|----------------------------|-------------------|
|   |                | ★ All applicants for a new license type or reactivation of a license must provide fingerprints for a state and federal criminal history record check <u>after</u> they submit an application. Click for information on Fingerprint Requirements.                           |                 |                         |                            |                   |
| 21  | Manage Profile | Welcome to the Oregon State Board of Nursing Nurse Portal Dashboard. You may use this portal to submit an<br>application, check the status of an application, renew a license, update your name or address, and use the Message<br>Center to communicate with Board staff. |                 |                         |                            |                   |
| Message Center  |                | Your Licenses with OSBN  |                 |                         | Apply for License          |                   |
| inbox (3)   | 0 new          | License<br>Number<br>No licenses found   | License<br>Type | License<br>Granted Date | License<br>Expiration Date | License<br>Status |
|   |                |  |                 |                         |                            |                   |
| + CNA - Limited Certificate for Govern  | or Declared    | Emergenc   | у               |                         |                            |                   |
| CNA by RN/LPN   |                |  |                 |                         |                            |                   |
| CNA Endorsement   |                |  |                 |                         |                            |                   |
| • CNA Exam - CNA 1 Training Program   |                |  |                 |                         |                            |                   |
| CNA Exam - Military Training  |                |  |                 |                         |                            |                   |
| • CNA Exam - Retake   |                |  |                 |                         |                            |                   |
| CNA Exam - Student Nurse  |                |  |                 |                         |                            |                   |
| CNA/CMA RN/LPN Military Spouse/Patron Spo | artner Appli   | cation for T   | Temporary       | y Licensure             |                            |                   |

# Retake Step 2: Select and Complete the "CNA Exam – Retake" Application

Please wait 4 hours. Check your email for a TMU email saying you have been released to schedule.

## Retake Step 3: Log into Your TMU Account and Schedule a New Test

HINT: Check for messages in the Message Center while your application is in process to ensure you are responsive to OSBN staff if there are any issues during your application review.