

# **OPRDGrants.org**



Nature HISTORY Discovery Oregon Parks and Recreation: Grants Online

# Veterans and War Memorial Grant Program Online Grant Application Instructions

OREGON HERITAGE OREGON PARKS AND RECREATION DEPARTMENT

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#### GENERAL INFORMATION

The following instructions are intended to help applicants navigate the Veterans and War Memorial (VWM) Grant Program online application process. The instructions may not address every possible scenario that could occur, however, all information necessary to navigate the reporting and reimbursement process is included.

For information on answering actual application questions, please refer to the Veterans and War Memorial Grant Instruction Manual.

The Grant Program Coordinator is available to assist those who have additional questions. Contact Karen Litvin at <u>karen.litvin@oprd.oregon.gov</u>.

Note: Screen shots and photos within these instructions are samples of what the reimbursement request and progress report. These shots are from a variety of grant programs and simulated projects. All OPRD grant programs use the same reporting system. The examples listed are a sample for instructional purposes and may not include all types of grants awarded.

# SYSTEM REQUIREMENTS

System Requirements: The OPRD Online Grant System requires the following software:

- 1. Browser:
  - Firefox version 17 or higher.
  - Safari version 7 or higher.
  - Chrome latest version.
  - Internet Explorer version 9 or higher. (WARNING: Using Internet Explorer may lead to unsatisfying results. Not all functionality is available in Internet Explorer. Chrome, Safari or Firefox are the recommended browsers. Click on one of these links to download the appropriate browser.)
- 2. Javascript must be turned **ON**.
- 3. Popup blockers need exceptions for this site.
- 4. If emails are not being received, please check spam filters, some filters are intercepting application generated email messages.

To determine which browser and version is being used on a device, type in <u>fmbip.com</u>.

#### SET UP AND ACCESS AN OPRDGRANTS.ORG ACCOUNT

#### **REQUEST AN ACCOUNT**

It is important to request an account as soon as possible rather than wait until the last minute or until filling out the application. Grant staff must review and approve account requests once submitted and before the online application system can be accessed. Requests will typically be reviewed within three business days. Existing account holders should not register again for each grant. Contact the OPRD grant coordinator if the correct grant application does not display or if a user would like to represent a different applicant organization.

How to request OPRD Grants Online account - video tutorial

1. Qualified applicants can request an account by clicking on the **Applying** tab or 'this link'.



2. This opens the Grant System Account Request page.

Manuer HISTORY Discovery O	regon Parks and Recreat	tion: Grants Online Site Requirements
Home		
Grant S	ystem Account Re	quest ! An account is only needed if you are applying or managing grants online.
Contact Info	ormation	
First Name * Last Name * Address	Address 1 Address 2 City State	
Phone Fax Email * Organization	Zip Code	
	My organization is not in th To prevent spam submissions I'm not a robot	is list 5, please confirm the following phrases: Submit Request reCARTORA Privage - Terms

- 3. Enter name and contact information. Doublecheck to ensure the email listed is correct as all correspondence and access is through this email address.
- 4. Select the appropriate organization from the list. If the organization does not appear in the list, click the 'My organization is not in this list' box. Check the box that includes **Veterans and War Memorial Grants**.

My organization is not in this lis	st	
☑ I am interested in applying for Grants, Veterans War Memorial G	Heritage Grants (Heritage Grants, Historic Cemetary Grants, Historic Preservation Grants, M Grants).	useum Grants, Preserving Oregon
I am interested in applying for Government Grants, Recreation	Recreation Grants (All-terrain Vehicle Grants, County Opportunity Grants, Land and Water C Trails Grants).	concervation Fund Grants, Local
To prevent spam submissions, ple	ease confirm the following phrases:	Submit Request

- 5. At the bottom of the screen, check the 'I'm not a robot' box.
- 6. Click the 'submit request' button.
- 7. Once the request has been reviewed and approved by staff, a confirmation e-mail will be sent and will include a link to set a password. <u>This link will expire</u>. If a prompt to set a password does not display when the link is clicked, the pop-up blocker may need to be adjusted. Contact the grant coordinator if unable to set a password.

Once the account is set up, work on a grant application may begin.

#### LOG IN (AFTER ACCOUNT IS ESTABLISHED)

1. Visit the Oregon Parks and Recreation: Grants Online site at <u>https://oprdgrants.org/</u> and click "Sign In" in the upper right-hand corner of the page to access the Grant System Login.



How to reset an OPRD Grants Online password - video tutorial

2. Enter the same username (email address) and password used when accessing grant applications.

<b>Grant System Login</b> This website serves as the central point for all grant applications as well as reporting of awarded grants. Qualified applicants can request an account through <u>this link</u> .
Username: Password:
Forgot password?

- 3. The **Home Page** will display and includes:
  - a. Any organizations associated with the account. Most users have only one.
  - b. New applications available for programs with open grant cycles, if any.
  - c. Panels for all **Applications**, **Projects** (awarded grants) and **People** associated with the organization. Note that all People associated with an organization can access <u>all</u> applications and projects associated with that organization.

Log Out		
3 New Applications Available 👻	1 Organization 🗲	City of Albany
<ul> <li>✓ 5 Applications</li> </ul>		
<ul> <li>34 Projects</li> </ul>		
✓ 5 People		

How to navigate the OPRD Grants Online system - video tutorial

# ACCESS APPLICATION

•	
tions	
l	

1. All organizations associated with the account holder will appear next to the red button. If more than one organization is listed, select the organization related to the application.

The number of 'New Applications Available' will differ for each organization based on the organization's eligibility for various grant programs and based on which grants are open for application. To know more about eligibility or to update an organization's eligibility for a program, contact the grant coordinator.

2. Select the red button to see a dropdown menu of available applications and select one. This will open an application in the applications tab and the number of New Applications Available will change.

10 New Applications Available -	2 Organizations >	OPRD	Private
ATV - Development: start by 01/05	5/2017		
ATV - Planning: start by 01/05/201	17		
ATV - Emergency Medical Service	s: start by 01/05/2017		
MMM Momorial: due on 0.9/19/90	17		

3. Click '## Applications' dropdown to see the list of applications and their status. The new application will appear.

1 New Application Available 👻	2 Organizations 🗲	OPRD	Private			
<ul> <li>23 Applications</li> </ul>						
Project Name			Status	Grant Program	Award Year	Funds Requested
This is your new application cli	ck here to begin		Editable	Veterans and War Memorial	2016	
This is your new application cli	ck here to begin		Editable	Historic Preservation Grants	2016	\$12,000.00

- 4. Select the application by clicking anywhere in the text of the Project Name field to open the application.
- 5. Once an application is started it will be accessed from the dropdown list of applications in the ## Applications section. Once started, an application may be opened and closed as many times as needed up until the time it is submitted.

4 New Applications Available 👻	2 Organizations 🗲	OPRD	Private				
<ul> <li>21 Applications</li> </ul>							
Project Name			Status	Grant Program	Awa	ard Year	Funds Requested
Jones City Veterans Memorial			Editable	Veterans and War Memorial	201	7	\$6,500.00

- 1. Selecting the grant will open the **Grant Application Page** which displays:
  - a. The Application Number
  - b. The Application Type
  - c. The 'Edit' button
  - d. The 'Delete Application' button. (if selected, the application cannot be recovered) Please delete any applications created in error and/or
  - e. Project Information section
  - f. Contact Information section
  - g. Supplemental Information section
  - h. Required Attachments section

Application #3397		VWM Memo	orial Application Edit
Application created by K Gill. Application has no requested amount		Delete Application	×
Project Information	1		0
<ul> <li>Financial Information</li> </ul>			٥
Supplemental Information			1
<ul> <li>0 of 7 Required Attachments</li> </ul>			

- 2. Select the 'Edit' button (upper right corner) to enter new information or make edits.
- 3. Select each section title to expand or contract the section view and to enter information into the application.
- 4. Items that have a red asterisk are required fields.
- 5. Select 'Save Application' as work is completed. This button only appears when in edit mode. The 'Edit' button will need to be selected again to continue work after saving.

<ul> <li>Project Information</li> </ul>	1
Project Name * Brief Project Description *	Jones City Veterans Memorial          B I       I I I I IIIIIIIIIIIIIIIIIIIIIIIIIIIII
Project Start Date * Project End Date * Site Name *	04/26/2016

- 1. Project Name: Assign a concise and descriptive project name for the application. For example, City of Salem Desert Storm Memorial.
- 2. Brief Project Description: A brief, high-level summary of what will be accomplished in the project. Please do not explain why, only what will be done.
- 3. Project Start Date: The date grant-funded project work will begin after July 1, 2023.
- 4. Project End Date: The date all grant-funded project work will be complete, before May 15, 2025.
- 5. Site Name: The name of the park, area or site of the memorial.
- 6. Site City/Town/Area: Enter the city/town closest to the memorial site.
- 7. Site County: Check the box for the county in which the project is taking place.
- 8. Site Description: A detailed description about the memorial location (rural/urban, park information, etc.)
- 9. Site Acreage: Numerical acreage of site. Enter '1' if less than one.

10. Latitude and Longitude: Use the 'Find Lat/Lng' button and map to select the location of the memorial. A <u>tutorial</u> video is available as well as details below.

How to enter the lat/long in an application - video tutorial

creage *	
_atitude *	
ngitude *	
	Acreage *

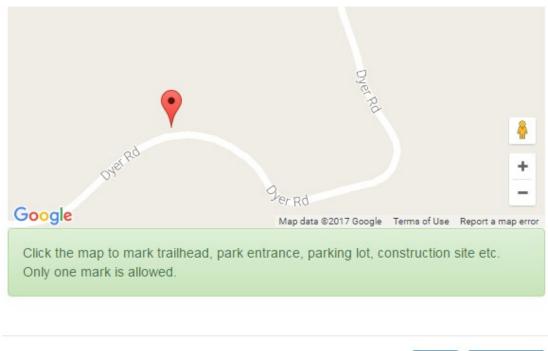
a. Click the 'Find Lat/Lng' button.

Set Latitude / Longitude	×
Map Satellite	Wa (12) (730) Milton
Goldeodale Bardonan Herniss d River Rufus Arlington Star The Dalles Biggs Junction	
time lone	Pilot Rock
est Hepgner Maupin (77) Condon	Umatilla National Forest
Toy Shaniko Fosail	395) Dale
IM SPRINGS SERVATION Warm Springs Madrids	Greenhu (395)
n (7) (2) Derville (2) Derville (2)	Prairie City John Day
ters Redmond Prineville National Forest	Senecal Mailt
Beug Spine Izée	Nationa + 25
Zoom in closer to select your site on the map.	no or one preport a map errory
lat: Ing:	
iac. mg.	Nevermind

- b. The map will display. Hover over the map, click and drag the map to get the location into the viewing window.
- c. Click + to zoom in as many times as needed for the instruction information background to change to green and the instructions displaying to click the map on the site. It may be necessary to scroll down to view the instructions and buttons.

	ilhead, park entrance, parking lot, construction site etc.
Only one mark is allowed	

d. Double click to drop a map point in the desired location, or click 'Nevermind' to cancel. The Lat: and Lng: fields will fill in and a 'Save' button will appear. Click the 'Save' button and the latitude and longitude will fill in on the application. (Clicking 'Save' here does not save the entire application, only the latitude and longitude.



lat: 45.0938376812438 Ing: -120.19213020801544

Save Nevermind

<ul> <li>Contact Information</li> </ul>		•
Applicant	OPRD	
Project Contact *	K Gill	•
Address	K Gill	
	,	
Reimbursement Contact		-

1. Enter a Project Contact and a Reimbursement Contact. If they are the same, leave Reimbursement Contact blank. Only people with OPRD Grants Online accounts may be assigned as a Contacts in the application.

#### FINANCIAL INFORMATION

The **Financial Information** section is where all funding and budget information for the project is entered. Please see the Veterans and War Memorial Grant Instruction Manual for more information regarding allowable costs. A project budget should be established *prior* to entering it into the system. Budgets should be developed based on real numbers established using cost estimates, quotes, and other research.

To enter financial information, select 'Edit' in the upper right corner.

How to complete the finances section of an application – video tutorial

Requested Amount     \$0.00       Match Amount     \$0.00       Total Project Cost     \$0.00       Grant %     0 %       Match %     0 %	0	Financial fields are updated once you have filled out your Project Budget Worksheet and clicked the 'Save Application' Button.	
Total Project Cost * \$0.00 Grant % * 0 %	Requested Amount *	\$0.00	
Grant % * 0 %	Match Amount *	\$0.00	
	Total Project Cost *	\$0.00	
Match % * 0 %	Grant % *	0 %	
	Match % *	0 %	

The summary Financial Information will auto-fill based on what is entered into the Project Budget Worksheet and Source of Funding Worksheet.

<ul> <li>Project Budget Worksheet</li> </ul>	
Project Budget Worksheet	
Source of Funding Worksheet	
Total Project Cost	\$0.00
Total Match from Sponsor	\$0.00
Grant Funds Requested	\$0.00
<ul> <li>Project Budget Worksheet</li> </ul>	Add Worksheet Rem
Project Budget Worksheet	
Project Budget Worksheet Source of Funding Worksheet	
	\$0.00
Source of Funding Worksheet	\$0.00 \$0.00

 Select 'Add Worksheet Item' to enter items into the Project Budget Worksheet and the Source of Funding Worksheet. To edit a line item, select the and to delete is entirely, select the 3.

<ul> <li>Project Budget Works</li> </ul>	heet			Add Worksheet Item
Description * Amount *	0.00			
Does this item include Match?				Add Item Nevermind

2. Enter all Project Costs first and use the following categories in the Expense Description: Contractor/Consultant; Staff Time; Volunteer Time; Materials & Equipment; Printing, Publication & Design; Travel; Other (specify).

Contractor/Consultant costs can include the travel, materials, and labor costs paid as part of their scope of work. There is no need to break those out unless they are expenses not associated with contractor/consultant scope. As an example, if a contractor is being hired to build a memorial and materials are provided by the contractor as part of the contracted scope of work, it would be included in one contractor/consultant line item. If materials are being obtained separately, the amount would be placed in its own line item. Include one separate line item for each contractor/consultant used in the project. The budget detail must include a breakdown of all costs. 3. Enter the Description of the Expense and the Amount. And select 'Add Item'. The item and cost will appear in the 'Project Budget Worksheet'. Do not check the 'match' box when entering expense items, unless it is staff or volunteer time counted as match.

		Add Worksheet Item
	\$5,000.00	<i>s</i> 0
\$5,000.00		
\$0.00		
\$5,000.00		
	\$0.00	\$0.00

4. Staff Time and Volunteer Time are the only categories that can be both an Expense and a Source of Funding. Enter the 'Description' and 'Amount', then check the 'Match' box.

Project Budget Works	eet	Add Worksheet Ite
Description *	Staff time - 50hrs at \$20	
Amount *	1000	
Does this item include Match?	2	
Match Amount *	500	
Source of Funding	City Staff	
heck here if the source of your funds is from another Grant?		
		Add Item Nevermin

5. If the 'Match' box is selected, additional fields will appear to enter the Match Amount and Source of Funding. Select 'Add Item', then the expense item will appear in the Project Budget Worksheet and the match will appear in the Source of Funding Worksheet. Note: Volunteer time expense amount must equal the match amount.

Project Budget Works	eet	Add Worksheet Item
Description *	Volunteer time -100hrs at \$9.75	
Amount *	1000	
Does this item include Match?	<b>Z</b>	
Match Amount *	1000	
Source of Funding	Volunteers	
Check here if the source of your funds is from another Grant?		
		Add Item Nevermind

6. To enter other Sources of Funding to be counted as match for which there is no expense charged to the project budget (such as organizational cash contributions, other grant funds, donations, etc.), select 'Add Worksheet Item' and enter the description. Do not enter an Amount and select the 'Does this item include match?' box. Enter the Match Amount and the Source of Funding. Select 'Add Item' if it is correct. The item will appear in the Source of Funding Worksheet.

<ul> <li>Project Budget Works</li> </ul>	neet	Add Worksheet Item
Description *	Organizational Cash	
Amount *	0.00	
Does this item include Match?		
Match Amount *	1,500.00	
Source of Funding	Jones City	
Check here if the source of your funds is from another Grant?		
		Update Item Nevermind

7. When entering funds from another grant source, follow the instructions above and also check the 'Check here if the source is from another Grant' box. Four new fields will appear. Enter the Grant Name, Grant Type, Granting Agency and Grant Status. Enter a 'Pending' Grant Status if a grant has been applied for or will be applied for. Enter 'Approved' if a grant has already been approved/received. Details about matching grant status may be included in the Budget Narrative section of the Supplemental Questions.

<ul> <li>Project Budget Worksl</li> </ul>	Add Worksheet Item
Description *	Grant Funding
Amount *	0.00
Does this item include Match?	
Match Amount *	1000
Source of Funding	Jones City Foundation
Check here if the source of your funds is from another Grant?	
Grant Name	Community Grant
Grant Type	
Granting Agency	Jones City Foundation
Grant Status	Pending
	Add Item Nevermind

8. Once "Add Item" is selected, it will display with all other line items in the Project Budget and Source of Funding Worksheets.

<ul> <li>Project Budget Worksheet</li> </ul>		Add Works	sheet Iten
Project Budget Worksheet			
Contractor/Consultant		\$5,000.00	e 🖉 🖉
Materials & Equipment		\$1,000.00	<b>/ 0</b>
Staff time - 50hrs at \$20		\$1,000.00	/ 0
Volunteer time -100hrs at \$9.75		\$1,000.00	e 🖉 🖉
Source of Funding Worksheet			
Staff time - 50hrs at \$20 (City Staff)		\$500.00	10
Volunteer time -100hrs at \$9.75 (Volunteers	)	\$1,000.00	e 🖉 🖉
Organizational Cash (Jones City)		\$1,500.00	/ 🕄
Grant Funding (Grant - Community Grant Jo	nes City Foundation (pending))	\$1,000.00	/ 🕄
Total Project Cost	\$8,000.00		
Total Match from Sponsor	\$4,000.00		
Grant Funds Requested	\$4,000.00		

9. The Project Budget Worksheet section will calculate the Total Cost, Total Match and Grant Funds Requested automatically. This will populate the fields at the top of the Financial Information section as well.

Financial Information	c
0	Financial fields are updated once you have filled out your Project Budget Worksheet and clicked the 'Save Application' Button.
Requested Amount *	\$4,000.00
Match Amount *	\$4,000.00
Total Project Cost *	\$8,000.00
Grant % *	50 %
Match % *	50 %

#### SUPPLEMENTAL INFORMATION

The **Supplemental Information** section includes multiple questions, many of which contribute considerably to the score of the application. Please be as concise and descriptive as possible and ensure that answers are clear for the evaluators. There are several narrative questions in this section. Questions that require a longer narrative response have an expanding box that will get larger as information is entered. Responses may be cut and pasted from another document into the application. Please refer to the Veterans and War Memorial Grant Instruction Manual for additional information.

<ul> <li>Supplemental Information</li> </ul>	1
PROJECT DESCRIPTION	
Briefly describe the project for which funding assistance is requested. *	
What are the primary goals and objectives of this project? *	

- 1. Select 'Edit' in the upper right corner to begin entering or editing information.
- 2. It is recommended to save work frequently by clicking the 'Save Application' button. Select 'Edit' again to continue working after saving.

# ATTACHMENTS

The **Required Attachments** section is where supporting documents such as maps, construction drawings and property control documents are uploaded. Applicants must upload at least one document per section, even if it is "not required." If an applicant does not have any optional documents pertinent to the project, please upload a blank document that states "not applicable" or "no attachments required."

#### How to add an attachment - video tutorial

- 1. Save the application and click 'Edit' to see the 'Add Attachment' button on the **Required Attachments** section.
- 2. After reviewing the list of required attachments, ensure they are all saved and ready to upload as a photo file, Word document, Excel document or .pdf. Name the files in a manner that clearly describes what they contain. There is a 20 MB limit per attachment.

O of 7 Required Attachments     Add Attachment
Pudget detail & estimates
Construction Drawings/Design Plan or Restoration Work Plan
Letters of Participation
Conter - Non-Required Attachments
Property Deed or Easement or Lease Agreement
Property Photo
<sup>1</sup> Vicinity Map

# 3. Select 'Add Attachment'

<ul> <li>0 of 7 Required Att</li> </ul>	achments Add Attachment	
File * For * Description *	Browse	
Description		Add File Nevermind

- 4. Select 'Browse' to open a window and search for files and select the appropriate file for upload.
- 5. Select the type of attachment from the 'For' drop down (there must be at least one attachment per required file type in the 'For' drop down). Enter a short description to explain the attachment. For example, Letter of support from VFW, Memorial Drawings, Site Photo, etc.

<ul> <li>0 of 7 Required Att</li> </ul>	achments Add Attachment	
File *	Browse Chrysanthemum.jpg	
For*	Property Photo	<b>•</b>
Description *	site location photo	
		Add File Nevermind

6. Click on 'Add File' and it will appear in the Required Attachments with a green checkmark in that section. All sections must have a green checkmark.

▲ 1 of 7 Required Attachments		
Budget detail & estimates		
Construction Drawings/Design Plan or Restoration Work Plan		
Letters of Participation		
! Other - Non-Required Attachments		
Property Deed or Easement or Lease Agreement		
✓ Property Photo	site location photo	jpg

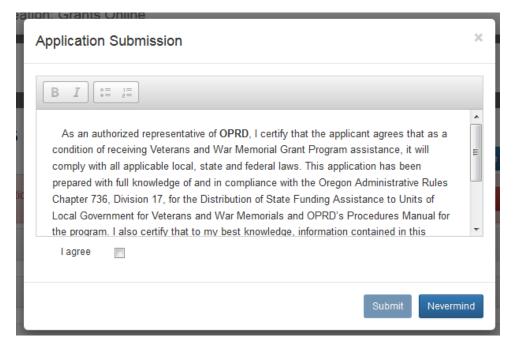
If documents are provided in the "Other Non-Required Attachments" section, please ensure they meaningful and support the work of the project. Examples of additional attachments that are helpful include strategic plans, park plans, public engagement process plans, letters of support, etc.

# SUBMIT APPLICATION

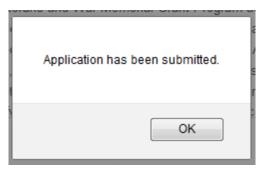
1. Be sure all required fields are complete. Red exclamation points mean there are incomplete required fields. The green check mark means all fields are complete.

Jones City Veterans Memorial - Application	n #3397	VWM Memorial A	pplication Edit 🖌
Application created by K Gill. Application has no requested amount	Del	ete Application	×
<ul> <li>Project Information</li> </ul>	Contact Information		ø
▼ Financial Information			0
<ul> <li>Supplemental Information</li> </ul>			٥
▼ 7 of 7 Required Attachments			0

- 2. Review the application elements. Once submitted, NO CHANGES CAN BE MADE.
- 3. Click on 'Edit' and then click 'Submit Application'.
- 4. If 'Submit' is clicked and there are missing elements in the application, a message indicating any required fields were not filled in and/or what attachments were not uploaded.
- 5. If all elements of the application are in good order, a window will open with some assurances that must be agreed to prior to submission. Read the assurances and check the 'I Agree' box and select 'Submit'.



6. A window will open confirming the application has been submitted and an e-mail from <u>oprd.recgrants@state.or.us</u> will be sent acknowledging receipt of the application.



7. The application will now have a status of Submitted in the Applications section.

4 New Applications Available +	2 Organizations >	OPRD Privat	9		
<ul> <li>21 Applications</li> </ul>					
Project Name		Status	Grant Program	Award Year	Funds Requested
Jones City Veterans Memorial		Submitte	d Veterans and War Memorial	2017	\$5,000.00

### APPLICATION STATUS

1. Log into <u>http://oprdgrants.org/</u> at any time to check the status of an application. The application status will be one of four depending on where it is in the process: Submitted, Editable, Reviewed or Closed.

<ul> <li>21 Applications</li> </ul>					
Project Name	Status	Grant Program	Award Year	Funds Requested	
Jones City Veterans Memorial	Submitted	Veterans and War Memorial	2017	\$5,000.00	
Cazadero Goose Creek Crossing	Closed	Recreation Trails	2016	\$205,600.00	
Boones Ferry Road to SW Maplecrest Drive Trail	Closed	Recreation Trails	2016	\$21,305.00	
Neat Project	Editable	Museum Grants	2016	\$10,000.00	
Oregon Trail Rut Documentation Project	Closed	Preserving Oregon Grants	2015	\$14 733 00	

- 2. The application will be in **Editable** status while it is still being completed by the applicant and prior to being submitted.
- 3. Once submitted, the application status will change to **Submitted**. Please check to make sure the application is in 'Submitted' status by the grant application deadline. If the application is not submitted by the deadline, it will be disqualified and will not be considered for funding.
- 4. Once submitted, OPRD staff will conduct a technical review of the application. If the application is complete and does not require further attention from the applicant, the status will change to **Reviewed**.

5. If the application requires updates or changes after staff technical review, applicants will be contacted via e-mail explaining what changes need to be made. The application status will be changed back from 'Submitted' to 'Editable' until the updates are reviewed by staff. Staff will work with the applicant until the application is acceptable. After all corrections are approved the status will then be changed to 'Reviewed' and no further action is required of the applicant unless contacted by OPRD staff.

# **APPLICATION TIPS & TROUBLESHOOTING**

- 1. Complete as much information as possible in the **Project Tab** before moving on to other parts of the application.
- 2. **Log out** of the site when not actively working on the application. The system may become unresponsive if left open for long periods of time without logging out.
- 3. Be sure to **click Save often** while working on the application, every couple of questions and/or after entering narrative responses.
- 4. Use a **browser** that meets the system requirements outlined on the first page of these instructions.
- 5. If using an acceptable browser and are still having problems, try clearing the web browser's cache. Search the browser's help menu for "**clear cache**," and exit the browser completely before attempting to access the site again.
- 6. If a message indicating there was a **saving problem** is encountered, it is likely that an answer did not save correctly. Log out of the system, sign back in and try reentering the response.
- 7. Ensure there are no symbols in the file names of **Required Attachments**.
- 8. It is highly recommended to **complete the application well before the application deadline** to allow time to address any issues that may arise.