Opera Support Call

Date: Tuesday, October 5, 2021   **Time**: 1:00-2:00 p.m.
Registration: https://www.zoomgov.com/meeting/register/vJItfumqqT4tGqyonIr1a_zl06oZSNOYQLc
Purpose: Opera-centered support meeting to discuss changes to Opera, demonstrate new features, and answer questions.
Outcome: Case investigators are kept informed about Opera updates and their needs are identified and prioritized.
User technical support: Opera.Support@dhsoha.state.or.us
ARIAS Training support and questions: Training.Support@dhsoha.state.or.us
                    Here is the YouTube Link:: https://youtu.be/VEZEQDLL2g0

AGENDA / BACKGROUND   -   Presenter(s)   -   Time   45:23 minutes

Welcome & Staff Introductions – Shaun Parkman

Highlighted Topics – Lex Zhang and Philip Lerud

- Searching for cases by schools   **Time Stamp 2:24**
- Enhancements to REALD interface   **Time Stamp 10:54**
- How to manage sequencing data   **Time Stamp 29:22**
- REDcap survey Q&A   **Time Stamp 38:42**

Open discussion topics // User questions and feedback

Q: Are the cases from a specific school from a set time frame or all-time cases? **Time Stamp 5:27**
Q: Is there any way to do this for breakthrough cases by chance? Not necessarily school related... I know our PIO team has been asking us about this for a while now.   **Time Stamp 6:57**
Q: Does that only pull up cases that state has notated as breakthroughs?   **Time Stamp 8:24**
C: Kind of. Since we don't get that To-Do anymore, we've been struggling to keep up with finding them all.   **Time Stamp 8:24**
Q: Is the Vaccine Breakthrough Case box accessible to everyone? Sometimes it does not work for me. **Time Stamp 10:29**
Q: Is it possible to click more than one language? It asks for language or languages.   **Time Stamp 12:40**
Q: I notice there are 2 "other" notes at the bottom. What is the difference? **Time Stamp 14:11**
Q: Can you go over again with the languages, shift and cntrl? Do you still have to hold shift when selecting one primary language? **Time Stamp 18:05**
Q: What if my case only spoke Mam? Would it just say other? **Time Stamp 20:08**
Q: this may be a random question but who created Opera? I forgot. **Time Stamp 20:56**
C: I haven't found that REDCap actually populates any REALD/SOGI data.   **Time Stamp 22:06**
Q: I have an ELR question. We have received a few antibody test results. We did not realize what they were and called people assuming they were positive. Is there some way we can tell the difference? **Time Stamp 22:39**

Opera Support Call

Q: If we do process positive antibody result, do we "ignore"? Vs creating a suspect case.   **Time Stamp 25:33**
Q: There is a saliva-based antibody test, does that change anything? **Time Stamp 26:12**
Q: I have one that says COVID 19 Adaptive?   **Time Stamp 26:37**
C: Regarding positive antibody results, appendix 2 in the IG still states they are Opera status "suspect," which is why I asked :)
Time Stamp 28:38
Q: Will AY variants be added to the drop down of variants, or should we just add them to the B.1.617.2. **Time Stamp 31:37**
Q: Will REDcap be updated to fill in more automatically?   **Time Stamp 39:45**
Q: If someone fills out REDCap twice, will the 2nd REDCap information overwrite the 1st REDCap information?   **Time Stamp 44:59**

Wrap up – Shaun Parkman

Future Meetings: Every-Other Tuesday 1:00 – 2:00

Opera Support Call registration information and general resource materials can be found on the OHA COVID-19 Case Investigation and Opera Resource page:
https://www.oregon.gov/oha/covid19/Pages/Case-Investigation-Resources.aspx