



This email is also available in other languages: [Español \(Spanish\)](#), [한국어 \(Korean\)](#), [Русский \(Russian\)](#), [简体中文 \(Chinese\)](#), [عرب \(Arabic\)](#), [Tiếng Việt \(Vietnamese\)](#), and [हिन्दी \(Hindi\)](#).

June 2024

## OREGON TOBACCO RETAIL LICENSE (TRL) BULLETIN

# Be prepared for the NEW compliance inspection component that starts July 1

Starting July 1, 2024, the TRL program will begin enforcing the **Packaging Attractive to Minors law through compliance inspections**. It's Oregon state law that all types of inhalant delivery systems (IDS), commonly referred to as e-cigarettes, must not be packaged in a manner that is attractive to minors ([Oregon Revised Statute \[ORS\] 431A.175\[2\]\[f\]](#)).

During an inspection, compliance specialists will look at a sample of IDS to ensure that products sold comply with the IDS packaging attractive to minors rule, Oregon Administrative Rule ([OAR](#)) [333-015-0357](#). Review [OAR 333-015-0357](#) for specific packaging attractive to minors requirements.

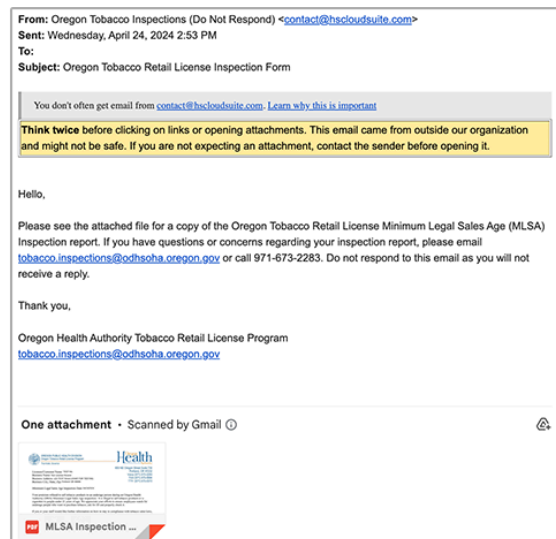
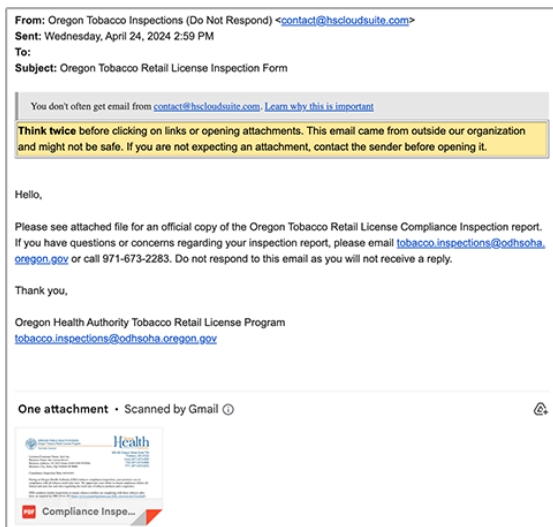
Need more help to get ready? See the resources below:

- Review the new **[Frequently Asked Questions \(FAQ\)](#)** document.
- Review the [Packaging Attractive to Minors](#) fact sheet.
- Click here to access the [recording](#) of the April 2024 webinar on "How to Comply With Packaging Attractive to Minors Requirements."
- See [OAR 333-015-0305](#) and [OAR 333-015-0357](#) for definitions and language associated with IDS packaging requirements.

# Look for inspection results via email

We are **emailing retailers their pass/fail letters and inspection reports** after we finish TRL inspections. These emails will be sent to the email address provided on your application for your tobacco retail license.

The emails will come from [contact@hscloudsuite.com](mailto:contact@hscloudsuite.com) (Oregon Tobacco Inspections), so be sure to check your junk or spam mailboxes and update your email settings to allow emails from this address. Here are examples of what the emails look like:



# Inhalant delivery system (IDS) child-resistant packaging requirements

Enforcement of IDS (also known as e-cigarette) child-resistant packaging requirements started Jan. 1, 2024, through compliance inspections.

- [Here is a guide](#) on how to meet these requirements and here are answers to some [frequently asked questions \(FAQs\)](#).
- You can also watch the [recording](#) of the December 7 webinar related to IDS child-resistant packaging requirements.
- See an example of the [Certificate of Conformity](#) here.

# No self-service tobacco products

Did you know that the law requires you to keep **ALL** tobacco products behind the counter in an area only employees can get to **OR** in a locked case? If you keep tobacco products where customers can get them without help from a clerk, it may result in a violation (ORS 167.765). An exception to this is if the business prohibits customers younger than 21.

For more information, please see this [document](#).

## Smoke Shops and Cigar Bar Certification and Minimum Legal Sales Age Inspections

Certified smoke shops and cigar bars cannot allow persons under 21 years of age to enter the premises. OHA will begin considering Minimum Legal Sales Age (MLSA) inspections that are failed on or after Aug. 1, 2024, to evaluate whether a certified smoke shop or certified cigar bar has met this requirement. The smoke shop or cigar bar certification may be revoked or denied if the business fails an MLSA inspection. The business may also be subject to penalties for selling tobacco to an underage person in addition to penalties under the Indoor Clean Air Act.

For more information on how to properly check an Oregon ID, visit [www.healthoregon.org/tobaccoretailsales](http://www.healthoregon.org/tobaccoretailsales) and click on “Retailers.”

For more details on smoke shop and cigar bar requirements, please contact OHA at [ICAA.certification@odhsoha.oregon.gov](mailto:ICAA.certification@odhsoha.oregon.gov) or call 971-346-6830.

## Updated TRL training manual for retailers

The TRL training manual for retailers was recently updated. Visit the [TRL website](#) or [view the updated manual here](#). The training manual outlines tobacco laws that the TRL program will be looking at during inspections and has resources for retailers. Look for new information including:

- TRL requirements
- Additional program resources
- Understanding the role of local public health authorities
- Sales to people under 21
- Updated packaging rules

### Resources for Retailers:

- [Tobacco Retail Licensing training manual for retailers](#) \*RECENTLY UPDATED
- [Tobacco Retail Licensing fact sheet](#) (available in [Spanish](#), [Korean](#), [Russian](#), [Chinese](#), [Arabic](#), and [Vietnamese](#))

- [Tobacco Retail Licensing FAQs](#) (available in [Spanish](#), [Korean](#), [Russian](#), [Chinese](#), [Arabic](#), and [Vietnamese](#))
- [Nicotine disposal guide](#)
- [Required tobacco sales signage](#) (available in [Spanish](#), [Korean](#), [Russian](#), [Chinese](#), [Arabic](#), and [Vietnamese](#))
- [Instructions for reading Oregon IDs](#)
- [Recorded webinar training on Tobacco Retail Licensing](#)
- [Child-resistant packaging requirements](#) (available in [Spanish](#), [Korean](#), [Russian](#), [Chinese](#), [Arabic](#), [Vietnamese](#), [Hindi](#), and [Punjabi](#))

## Questions? We're here to help!

### Department of Revenue (DOR):

- For questions or requests for DOR: [TRL.help@dor.oregon.gov](mailto:TRL.help@dor.oregon.gov), 503-945-8120
- For information about the law or licensing: [go.usa.gov/xe999](http://go.usa.gov/xe999)

### Oregon Health Authority (OHA):

- For questions or requests for OHA: [Tobacco.Inspections@odhsoha.oregon.gov](mailto:Tobacco.Inspections@odhsoha.oregon.gov), 971-673-2283
- For more information and access to resources for retailers:  
[www.healthoregon.org/tobaccoretailsales](http://www.healthoregon.org/tobaccoretailsales)

### Local public health authorities:

- Contact information for local Tobacco Retail Licensing programs is available [here](#), or reach out to [Tobacco.Inspections@odhsoha.oregon.gov](mailto:Tobacco.Inspections@odhsoha.oregon.gov) to find out about activities in your area.

한국어 번역이 필요 하신가요? Quý vị cần hỗ trợ về thông dịch?  
¿Necesita servicios de traducción? Do you need help with translation?  
是否需要翻译帮助? Вам нужна помощь с переводом?  
هل انت بحاجة إلى مساعدة في الترجمة؟

[Tobacco.Inspections@odhsoha.oregon.gov](mailto:Tobacco.Inspections@odhsoha.oregon.gov)  
971-673-2283

Oregon Health Authority · Tobacco Retail License Program · 800 NE Oregon St., Ste. 730 ·  
Portland, OR 97232-2162 · USA

Want to change how you receive these emails?  
You can [update your preferences](#) or [unsubscribe](#)