

This email is also available in other languages: Español (Spanish), 한국어 (Korean), Русский (Russian), 简体中文(Chinese), عرىب (Arabic), Tiếng Việt (Vietnamese), and हिन्दी (Hindi).

October 2024

## OREGON TOBACCO RETAIL LICENSE (TRL) BULLETIN

#### Frequently asked questions from the field

With Tobacco Retail License inspections underway over the last two years, compliance specialists have shared frequently asked questions that they often hear from retailers. Here are some of the top questions and answers:

#### What types of inspections should I expect?

Oregon Health Authority (OHA) or Local Public Health Authorities will conduct a minimum of **two** inspections, per retailer, per year:

- One inspection will check for compliance with all tobacco retail sales laws.
  The other inspection will make sure retailers aren't selling to people under 21 by working with
- young adults to conduct unannounced attempts to purchase tobacco products.

OHA will also follow up on any community driven complaints through additional inspections.

#### Where do I find information about the new packaging requirements?

OHA started enforcing the **inhalant delivery systems (IDS) Child Resistant Packaging** law in January 2024. You can find helpful resources on the <u>TRL website</u> or by clicking below.

- Review the IDS Child Resistant Packaging <u>Fact Sheet</u>.
- Review the IDS Child Resistant Packaging <u>Frequently Asked Questions</u>.
- See a <u>Sample Certificate of Conformity</u>.

OHA started enforcing the **IDS Packaging Attractive to Minors** law in July 2024. During an inspection, compliance specialists will look at all IDS to ensure that products sold comply with the IDS packaging attractive to minors rule, Oregon Administrative Rule (OAR) 333-015-0357. Review <u>OAR 333-015-0357</u> for specific packaging attractive to minors requirements.

- Review the IDS Packaging Attractive to Minors <u>Fact Sheet</u>.
- Review the IDS Packaging Attractive to Minors <u>Frequently Asked Questions</u>.
- Click here to access the <u>recording</u> of the April 2024 webinar on "How to Comply With Packaging Attractive to Minors Requirements."
- See OAR 333-015-0305 and OAR 333-015-0357 for definitions and language associated with IDS packaging requirements.

#### How do I renew my license or request a duplicate license?

Although OHA does inspections for TRL, the Oregon Department of Revenue (DOR) is responsible for issuing and renewing your license. To apply for or renew your tobacco retail license, visit the <u>Department of Revenue</u> and click on the link under "When and how do I apply for the license from the Department of Revenue?" You can also contact DOR at <u>TRL.Help@dor.oregon.gov</u> or 503-378-4988.

#### How do I get the latest TRL updates?

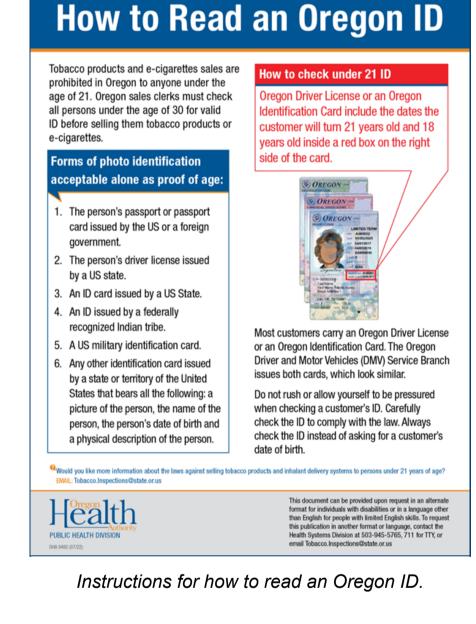
You can find updates and **free educational materials** to train retail staff on the <u>Tobacco Retail License Web Page</u>. TRL also sends a **quarterly newsletter by email in nine languages** – English, Spanish, Korean, Russian, Chinese, Arabic, Vietnamese, Hindi and Punjabi. The Quarterly Newsletter highlights important inspection information, helpful educational material and up-to-date information from the TRL program.

You can sign up for the newsletter by clicking here.

# What are the penalty amounts if I get a violation? To learn more about the penalty amounts, view the TRL manual for I

To learn more about the penalty amounts, view the <u>TRL manual for retailers</u> or visit <u>OAR 333-015-0262</u>.

# What are some tips for ID checking to make sure we are not selling to anyone under the age of 21? The TRL program has a helpful resource to share with your retail staff. This resource can be found <a href="here">here</a>.



Take your time and look at the ID before getting the product off the shelf.

- the purchase.
  Vertical IDs are issued for those under the age of 21 use the red box on the ID as a
- guide.

  o Get more information on the TRL website.

Make sure the ID matches and the description on the ID matches the person trying to make

Consider using an age calculator or age verification software.
 For FREE age calculators, visit <u>This is Our Watch</u> – an FDA program.

Retailers have the right to deny a sale if they have concerns that an ID is not valid.

# Phone: 971-673-2283 Email: Tobacco.Inspections@odhsoha.oregon.gov

If you have questions, don't hesitate to reach out. You can contact TRL

and <u>Vietnamese</u>)

Nicotine disposal guide

staff at:

Resources for Retailers:

### <u>Tobacco Retail Licensing training manual for retailers</u> \*RECENTLY UPDATED

- Tobacco Retail Licensing fact sheet (available in Spanish, Korean, Russian, Chinese, Arabic,
- <u>Tobacco Retail Licensing FAQs</u> (available in <u>Spanish</u>, <u>Korean</u>, <u>Russian</u>, <u>Chinese</u>, <u>Arabic</u>, and <u>Vietnamese</u>)
- Required tobacco sales signage (available in <u>Spanish</u>, <u>Korean</u>, <u>Russian</u>, <u>Chinese</u>, <u>Arabic</u>, and <u>Vietnamese</u>)
- and <u>Vietnamese</u>)
   Instructions for reading <u>Oregon IDs</u>
- <u>Child-resistant packaging requirements</u> (available in <u>Spanish</u>, <u>Korean</u>, <u>Russian</u>, <u>Chinese</u>, <u>Arabic</u>, <u>Vietnamese</u>, <u>Hindi</u>, and <u>Punjabi</u>)

Recorded webinar training on Tobacco Retail Licensing

한국어 번역이 필요 하신가요? Quý vị cần hỗ trợ về thông dịch? ¿Necesita servicios de traducción? Do you need help with translation?

是否需要翻译帮助? Вам нужна помощь с переводом? هل إنت بحاجة إلى مساعدة في الترجمة؟

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