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November 19, 2024

TO: Oregon WIC Authorized Vendors

FROM: WIC Vendor Management Services Team RE: WIC shoppers and recall of organic carrots

Action required: Share with all store managers and cashiers.

The Food & Drug Administration posted a recall by Grimmway Farms for organic whole carrots and organic baby carrots sold nationwide. See FDA's notice for the product labels Grimmway Farms carrots were sold under and the best-if-used by date range of the impacted carrots: https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts/grimmway-farms-recalls-organic-whole-and-select-organic-baby-carrots-may-be-consumers-homes-due?utm_medium=email&utm_source=govdelivery.

The voluntary recall is due to a possible health risk from *E. coli*. Consumers are urged to check their refrigerators and freezers for the recalled product and to either discard the product or return it to the store for a full refund. However, please remember:

Your WIC Vendor Agreement prohibits issuing cash refunds, in-store credits, or rainchecks on products purchased with eWIC (Part 3, 1, 1.3).

If a WIC shopper returns with recalled product, vendors may exchange the product for another WIC-authorized fruit or vegetable item that is of equal value than the recalled product.

If you have any questions or concerns, please call the Oregon WIC Vendor Team at 1-877-807-0889 or e-mail <u>WIC.Vendorservices@odhsoha.oregon.gov</u>