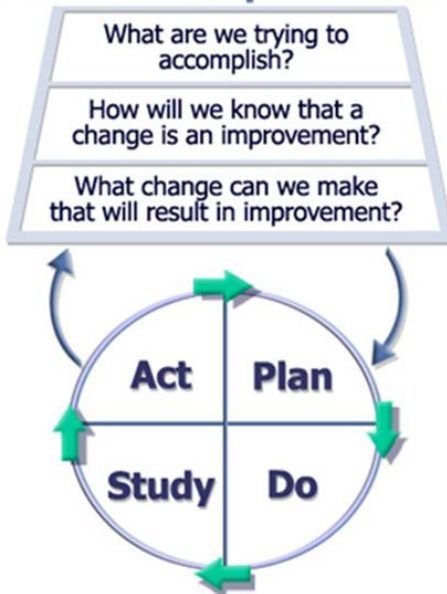




OREGON  
**HEALTH**  
AUTHORITY

## MIECHV Continuous Quality Improvement (CQI)

### Model for Improvement



*"While all changes do not lead to improvement, all improvement requires change".*

-Institute for Health Improvement



# CQI for Oregon MIECHV

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## Objectives

- What is CQI?
- Quality Assurance vs. Quality Improvement
- CQI in Oregon



# What is Continuous Quality Improvement (CQI)?

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- Deliberate and defined improvement process
- Focused on community needs and improving population health
- Continuous and ongoing effort to achieve measurable improvements
- Use data to identify strengths and opportunities



# CQI for Oregon MIECHV

## Coaching People Toward a New Way of Thinking and Acting



**Example:**  
80% of women are screened for caregiver depression

	Quality Assurance	Quality (Performance) Improvement
Why?	Accreditation Satisfy funders and models A program	To excel—get better and better Exceed all customers’ needs (including models and funders) A practice—way of life
Attitude	An add-on, required program	A management approach---necessary to be able to function at very best
Focus	Reactive--inspect and repair People – corrective action Ignore variation	Proactive—best practice & testing forward Process and system improvement Understand variation
Scope	Selected departments	Organization wide-across processes and departments
How	Audits Monitoring and Record reviews	Empowered workforce, that looks at data overtime Built into culture, way of thinking and doing

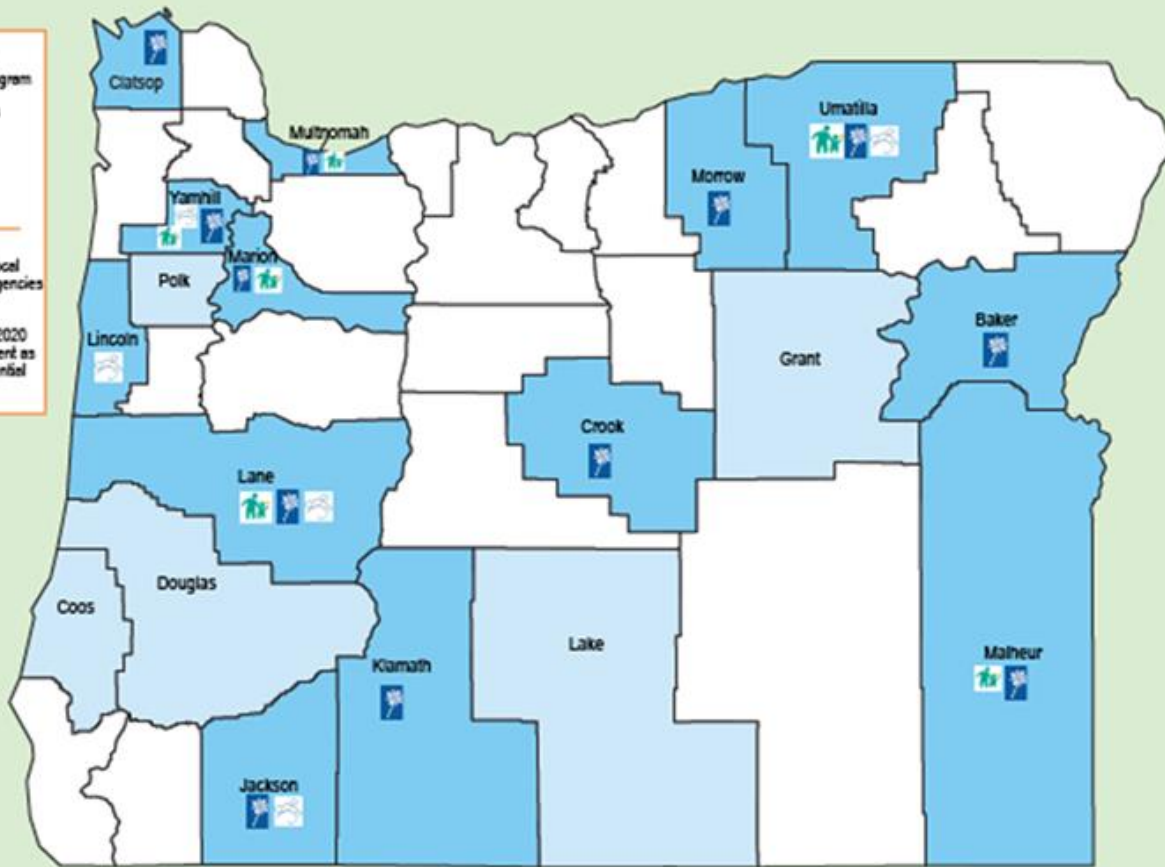
**Example:**  
By May 2022, increase the % of women screened for caregiver depression from 60 to 90%.



# Examples of CQI Topics:



## Oregon MIECHV 2023-2024



rev. August 2023

- Client enrollment, engagement and retention
- Screening and forms completion
- Referral coordination and completion
- Parent socializations
- Family goal setting
- Developmental screening and referrals
- Intimate partner violence screening and referrals
- Safe sleep
- Caregiver depression screening and referrals
- Joy in work and parenting





# Oregon MIECHV Funded Statewide CQI Projects

2017

- Developmental Screening and Referrals

2018

- Safe Infant Sleep

2019

- Caregiver Depression Screening & Referrals
- Family Enrollment, Engagement & Retention

2020

- Joy in Work

2021-  
22

- Cultivating Joy in Work and Parenting

2023

- CQI Practicum on Timely Developmental Screenings

2024-  
25

- Increased and Timely Screenings and Referrals (e.g. developmental screening, caregiver depression, tobacco cessation, intimate partner violence)



# Thank you!

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Visit Oregon MIECHV's webpage and the Home Visiting Resource Library for more information on CQI.

