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|  | Public Health DivisionHIV Community Services Program |  |

**Medical Case Management Triage**

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| Client name: |   |  | Date: |    /    /      |

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| If you received this in the mail, please complete the following questions and return this in the enclosed envelope. This will help us address needs you have at this time. | The Nurse Case Manager will follow-up on any “Yes” checked boxes in this column |
| 1. Have you had any new diagnoses in the last 12 months?
 | [ ]  No [ ]  Yes |
| 1. Have you missed any doses of medication in the last 30 days?
 | [ ]  No [ ]  Yes |
| 1. Have you had any significant changes in your eating habits or lack of appetite in the last 30 days?
 | [ ]  No [ ]  Yes |
| 1. Have you had any unexplained significant weight loss or gain in the last 30 days?
 | [ ]  No [ ]  Yes |
| 1. Has it been more than 12 months since you saw your doctor?
 | [ ]  No [ ]  Yes |
| 1. Has it been more than 12 months since you saw your HIV specialist?
 | [ ]  No [ ]  Yes |
| 1. Has it been more than 6 months since you last had labs?
 | [ ]  No [ ]  Yes |
| 1. Are you experiencing any serious dental issues or pain?
 | [ ]  No [ ]  Yes |
| 1. Do you use/chew tobacco or smoke cigarettes?
 | [ ]  No [ ]  Yes[[1]](#footnote-1) |
| 1. Would you like to talk to a nurse case manager for any other reason?
 | [ ]  No [ ]  Yes |
| Comments:       |
| 1. List all of the ways you can be reached for follow-up on “yes” responses above (include new contact information):

[ ]  Phone       [ ]  Mail       [ ]  Email        |
| 12. If number 11 is blank when will you check in with your Nurse Case Manager regarding the “yes” responses?        |

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| **Office use only: If “yes” has been answered please refer to RN, indicate below the steps taken:** |
| [ ]  Referred to RN by phone, date: |       | Initials: |  |  |
| [ ]  Referred to RN by e-mail, date: |       | Initials: |  |  |
| [ ]  Referred to RN fax, date: |       | Initials: |  |  |
| [ ]  RN confirms contact with client, date: |       | Initials: |  |  |
| [ ]  No referral  |  |  |  |  |
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1. If client is being followed up by the Care Coordinator, the Nurse Case Manager may not be the one to follow-up [↑](#footnote-ref-1)