

HRSA Service Category Utilization – Calendar Years: 2021-2023
Part B HIV Case Management - HIV Community Services

Core medical and support service categories are important to assist in the diagnosis of HIV infection, linkage to and entry into care for PLWH, retention in care, and the provision of HIV care and treatment. HRSA RWHAP recipients are encouraged to consider all methods or means by which they can provide services, including use of technology (e.g., telehealth)¹

Funded Service Categories requiring a Part B Performance Measure (PM)²

HRSA Service Categories ¹ and chosen ² Part B Performance Measures ³		Part B Service Category Utilization		
		CY2021 clients served= 1,450 (D)	CY2022 clients served= 1,497 (D)	CY2023 clients served= 1,525 (D)
1.	Case Management (non-medical) <ul style="list-style-type: none"> Viral Suppression Stable Housing 	1,441 99%	1,490 100%	1,515 99%
2.	Medical Case Management <ul style="list-style-type: none"> MCM Care Plan In Care/Retained in Care 	1,171 81%	1,243 83%	1,385 91%
3.	Emergency Financial Assistance <ul style="list-style-type: none"> Viral Suppression 	308 21%	223 15%	296 19%
		COVID EFA 81 6%	COVID EFA N/A	COVID EFA N/A
4.	Food Banks/Home Delivered Meals <ul style="list-style-type: none"> Viral Suppression In Care/Retained in Care 	659 45%	794 53%	789 52%
5.	Housing <ul style="list-style-type: none"> Stable Housing 	216 15%	231 15%	202 ⁴ 13%
6.	Medical Transportation <ul style="list-style-type: none"> In Care/Retained in Care 	312 22%	370 25%	373 24%

Funded Part B HRSA Service Categories NOT requiring Part B Performance Measures

HRSA Service Categories ¹		Part B Service Category Utilization		
		CY2021	CY2022	CY2023
7.	Health Insurance Premium & Cost Sharing	35 2%	26 2%	42 3%

8.	Home and Community-based Services	18 1%	35 2%	35 2%
9.	Home Health Care	0	0	0
10.	Linguistic Services	23 2%	53 4%	79 5%
11.	Medical Nutrition Therapy	1 <1%	2 <1%	3 <1%
12.	Mental Health Services	33 2%	49 3%	38 2%
13.	Outpatient/Ambulatory Health Services	0	0	0
14.	Oral Health Care	197 14%	205 14%	247 ⁵ 16%
	<i>Dental Clinical Service</i>	97 7%	64 4%	97 6%
	<i>Oral Health-Full Cost</i>	11 <1%	6 <1%	7 <1%
	<i>Phase 1 Dental Clinical Service</i>	128 9%	172 11%	196 13%
15.	Substance Abuse Outpatient Care	0	0	0
16.	Substance Abuse Services (residential)	0	0	0

¹ Source: [HRSA PCN #16-02 Ryan White HIV/AIDS Program Services: Eligible Individuals & Allowable Uses of Funds](#)

² # of PM's for each Service Category is based on the past CY data.

³ Client thresholds for Performance Measures (PM) are determined by the percentage of RWHAP eligible clients receiving at least one unit of service for a RWHAP-funded service category (regardless of funding source), as follows:

>=50% usage=2 PM's; >15% to <50% usage=1 PM; <=15% usage =0 PM

Dental Case Management includes: Phase

⁴ CY23 Housing Service Category utilization percentage is under the threshold and no longer requires a PM in CY2024.

⁵ CY23 Oral Health Service Category utilization percentage is over the threshold and now requires a PM in CY2024.

Source: [HRSA PCN #15-02 Clinical Quality Management Policy](#)

Notes:

- Service Categories in orange indicate a HRSA Core Service
- CAREWare Funding Sources for Service Category Utilization= Part B (HIVA only), Part B Program Income (excludes HIVA's Employment Services Program usage), COVID Part B (CY20-21 only)

Unfunded Part B HIV Case Management HRSA Service Categories – Calendar Years: 2021-2023 HIV Community Services	
<p>For some services, the HRSA RWHAP Parts (i.e., A, B, C, and D) must determine what is feasible and justifiable with limited resources. There is no expectation that a HRSA RWHAP Part recipient would provide all services, but recipients and planning bodies are expected to coordinate service delivery across Parts to ensure that the entire jurisdiction/service area has access to services based on needs assessment¹.</p>	
Core Medical Services	
1.	Early Intervention Services ²
2.	Hospice Service
Support Services	
3.	Child Care Services
4.	Health Education/Risk-Reduction
5.	Legal Services
6.	Other Professional Services
7.	Outreach Services ²
8.	Permanency Planning
9.	Psychosocial Support Services
10.	Referral for Health Care/Supportive Services
11.	Rehabilitation Services
12.	Respite Care
<p>¹ Source: PCN #15-02 Clinical Quality Management Policy</p> <p>² Funded through End HIV Oregon initiative</p>	