

Performance Measure (PM) Outcomes by Service Category – Across all Service Providers							
2023 Annual Outcomes							
HRSA Service Category ¹ requiring a PM based on Client Threshold			Service Category Utilization			Performance Measure (PM) Outcomes	
			CY 2023 ² Total	Chosen PM		CY 2023 Total	Goal Outcomes
1.	CAREAssist Program – ADAP	Clients enrolled CY2023 = 3,609	Viral Suppression ²	N	3,170	Goal: 90% Goal Met: Yes	
				D	3,311		
				%	96%		
			In Care/ Retained in Care ²	N	3,358	Goal: 90% Goal Met: Yes	
				D	3,609		
				%	93%		
1a.	CAREAssist – ADAP: One Pharmacy dispensing payment for medication (insured)	N	1,604	Viral Suppression	N	1,437	Goal: 90% Goal Met: Yes
		D	3,609		D	1,483	
		%	44%		%	97%	
1b.	CAREAssist – ADAP: One Full cost payment for CA- funded medication (uninsured)	N	729	Viral Suppression	N	654	Goal: 90% Goal Met: Yes
		D	3,609		D	680	
		%	20%		%	96%	
2.	Case Management (non-medical)	Viral Suppression	N	1,515	N	1,178	Goal: 90% Goal Met: Yes
			D	1,526	D	1,279	
			%	99%	%	92%	
		Stable Housing	N	1,292	Goal: 90% Goal Met: No		
			D	1,515			
			%	85%			
3.	Medical Case Management	MCM Care Plan	N	1,385	N	295	Goal: 90% Goal Met: No
			D	1,526	D	365	
			%	91%	%	81%	
		In Care / Retained in Care	N	1,200	Goal: 90% Goal Met: No		
			D	1,385			
			%	87%			
4.	Emergency Financial Assistance	N	330	Viral Suppression	N	252	Goal: 90% Goal Met: No
		D	1,526		D	289	
		%	22%		%	87%	
5.	Food Banks / Home Delivered Meals	Viral Suppression	N	789	N	639	Goal: 90% Goal Met: Yes
			D	1,526	D	698	
			%	52%	%	92%	
		In Care / Retained in Care	N	710	Goal: 90% Goal Met: Yes		
			D	789			
			%	90%			
6.	Housing	N	202	Stable Housing	N	144	Goal: 90% Goal Met: No
		D	1,526		D	202	
		%	13%		%	71%	
7.	Medical Transportation	N	373	In Care / Retained in Care	N	342	90% Goal: 90% Goal Met: Yes
		D	1,526		D	373	
		%	24%		%	92%	

¹ # of Service Category PMs are based on CY2022 data.

² CY23 Surveillance Care Continuum

Performance Measure Numerator and Denominator definitions	
Viral Suppression	Numerator: # of clients with a HIV viral load < 200 copies/mL at last viral load test in CY.
	Denominator: # of clients with at least one viral load test in the CY.
In Care/ Retained in Care	Numerator: # of clients who had a at least one CD4 or VL lab test in CAREWare in CY.
	Denominator: # of clients who received at least one unit of service in CY.
Stable Housing	Numerator: # of clients whose last CW housing status in the reporting period was stable/permanent in CY.
	Denominator: # of clients who received a service in CY.
MCM Care Plan	Numerator: # of clients with at least one of the following service entries in CW this reporting period: Regional=RN Care Plan County=RCP-RN Care Plan
	Denominator: # of clients who received a Medical Case Management service this reporting period and the client's most recent Acuity was one of the following: Regional=Acuity RN 3 or RN 4 County=Acuity 1-4

Summary: Performance Measure Outcomes

In calendar year (CY) 2023, our HIV Care and Treatment program funded 17 HRSA Service Categories using Ryan White grant and program generated income. Seven of these service categories required one or more performance measures based on client utilization, however the Housing service category is now under the 15% minimum utilization requiring a performance measure (PM).

We will continue to have a PM for housing, but our program is seeking a more useful PM for our Part B providers.

Part B Case Management performance measure data in red continues to struggle to meet the goal, as in recent COVID years. Client and staff turnover has been slowly stabilizing, in addition to clients getting into their medical provider appointments and getting their labs ordered/completed; these factors have continued to contribute to lower lab related and MCM PMs and the expectation is these outcomes should begin to increase in FFY24.