

Abandoning vs. Relinquishing a Death Record

Abandoning a record is done when a duplicate death record is created in OVERS.

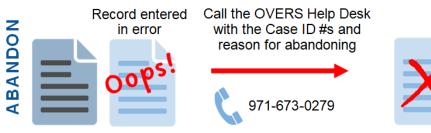
If a duplicate death record has been created in error, the incorrect or duplicate record needs to be abandoned. Duplicate records can cause confusion for medical certifiers trying to certify electronically, resulting in delayed registration.

Call the OVERS Help Desk to have an incorrect or duplicate record abandoned.

You will need to provide both Case ID numbers - the one you want to keep and the one needing to be abandoned. You will be asked for the reason you are requesting abandonment. Providing both Case IDs ensures that a record that has already been medically certified does not get abandoned in error.

Note: Never use the Relinquish Case option if a record was entered in error.

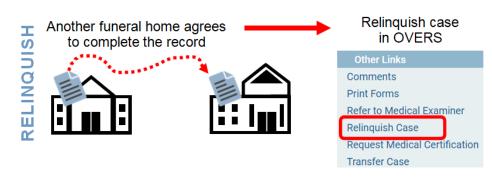
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Relinquishing a record is when one funeral home is relinquishing ownership of a record to another funeral home.

Relinquishing a record is only used when the current funeral home staff are relinquishing ownership of the record so that a different funeral home can finish the death record.

Relinquished cases that are not picked up by another funeral home may result in a call to your office by the Center for Health Statistics.



If you have any questions about abandoning or relinquishing a record, call the OVERS Help Desk at 971-673-0279.