# Employee Assistance Program

Orientation



# Presented By:



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# Start Date: 10/1/24

### Who Is Eligible

- All employees
- Spouse/domestic partner
- All family members living in employee's household
- Dependents living outside of employee's household, up to age 26

Family members can contact Canopy on their own

### Canopy Service Summary Free and Confidential

#### Mental Health Hotline 24/7/365

In-the-moment consultations and assistance from a mental health professional

#### Counseling

Counseling to address a wide range of issues, to feel better and move forward. Able to match based on diversity criteria and health plan participation. In-person or virtual. (8 sessions per incident)

#### **Behavioral Coaching**

Coaching to support personal goals (8 sessions per incident)

#### Virtual Peer Support

24/7/365 moderated anonymous online peer support and resources

#### Resources for Life

- Childcare
- Adult care
- Resource retrieval
- Unlimited financial coaching
- Legal referrals, will kit, and forms
- Identity theft services
- Fertility health support
- Home ownership program
- Gym and pet insurance discounts

#### Member Site and Digital Tools

Virtual Care Navigator and
Direct-to-Care scheduling portal
Self-care courses, tips, forms, videos, and dCBT

# Canopy's Speed to Care

Data includes member preferences such as:

- Schedule
- Insurance
- Provider preferences

## <10 SECONDS

calls answered by a mental health professional

1-2

days until first appointment with a coach

5-7

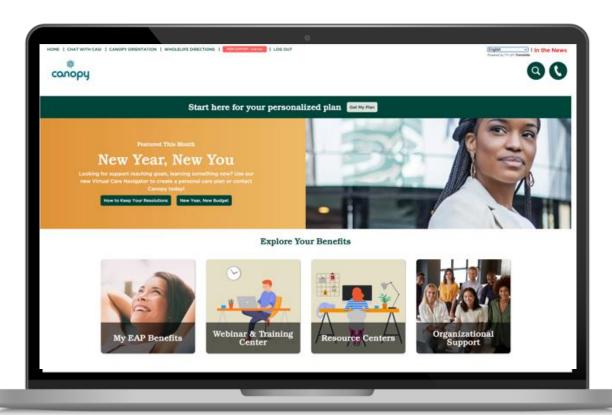
days until first appointment with a master level counselor

### Member Site

- Self-assessments
- Videos
- Quizzes
- Courses
- Webinars
- Legal and tax forms
- dCBT
- Anonymous peer support
- Resources to manage stress, work, family life, and more

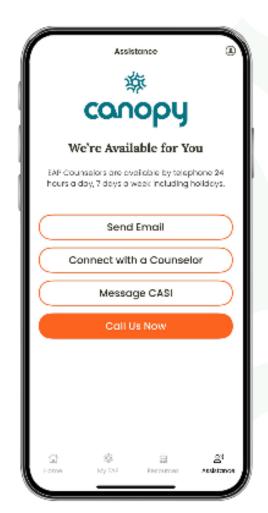
### Login to the member site: my.canopywell.com

Register with organization code: **OEBB** 



# Canopy EAP App Emotional Wellbeing Care

- Free and confidential mental health support and resources to navigate life and work
- Browse your Canopy benefits and connect with coaches, counselors, digital tools and resources for life





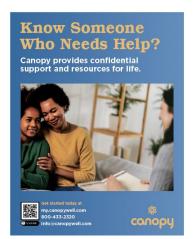
Download the Canopy app: Search "Canopy EAP"

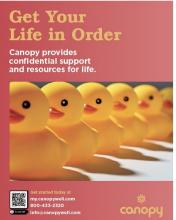






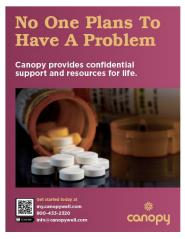
### Promotional Materials



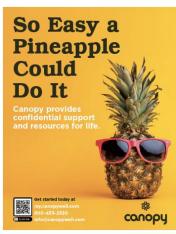


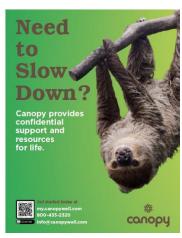












To order materials go to the online order form: <a href="https://canopywell.com/Promotional-Material">https://canopywell.com/Promotional-Material</a> or contact Humberto or Kelsey



### **Questions?**

If you have questions or want to request services, please contact Canopy



Call Center: 800-433-2320



**Canopy Customer Success Managers** for OEBB:

- Humberto Chacon, <a href="https://hchacon@canopywell.com">hchacon@canopywell.com</a>
- Kelsey Nordlund, knordlund@canopywell.com

Thank you