
Mental Health Adult Residential Standardized Rate Implementation

Nov. 2019 Question & Answer and Updates

January 23, 2020



HEALTH SYSTEMS DIVISION
Adult Mental Health Services

What we will cover today

- November 19, 2019 Questions and responses
- PCSP requirements
- 1/15/2020 Policy notice on retainer payments
- Updates
- New Questions for research and response

PCSP requirements

- OAR 410-173-0025
- Must be signed for service authorization
- Verbal approval is accepted; must be documented as such

1915i redetermination & PCSP process

- IQA contacts the provider and individual 60 days prior to redetermination
- Provider/CMHP responds with documentation of individual's continuing level of service needs
- IQA reviews provider/CMHP documentation in advance of assessment appointment
- IQA assessment appoint with individual, guardian if applicable and care team as individual chooses
- IQA checks in with provider/CMHP and care team for any additional considerations
- IQA completes assessment and PCSP for signature

Retainer payment policies & procedures

- Review January 15, 2020 Medicaid policy notice on retainer payments

OR Board of Nursing re RN Delegation

- <https://www.oregon.gov/OSBN/Pages/Delegation.aspx>
- Elements of Delegation
- Only RNs can delegate tasks of nursing care. Only the task is delegated; assessment and judgment cannot be delegated.
- Refer to **Board of Nursing** page for Assessment Components, Teaching Components, Written instructions, Documentation Components, Periodic inspection, supervision, re-evaluation

Medicaid BH Rate Review Committee

- Retainer Payment monitoring
- Proactive review of IQA-CMHP variance
- AFH & RTH/F Intensive Services requests
- Review Provider rate questions

Adult MH Residential - Updates

- New IQA continues in contact negotiations.
- KEPRO continues as IQA until new IQA online on or before 7/1/2020
- Year 1 implementation analysis is in development with OHA and Optumas to review rate assumptions, engagement hours across tiers, etc.
- OHA is testing a revised PCSP with KEPRO and early adopters for deployment with the new IQA.

Billing resources

- **For detailed instructions on how to complete a web portal claim**, view the [Professional Billing Instructions](#) posted at:
 - The OHP Billing Tips page at www.oregon.gov/OHA/HSD/OHP/Pages/Billing.aspx or
 - The Behavioral Health provider guidelines page at www.oregon.gov/OHA/HSD/OHP/Pages/Policy-BHS.aspx.
- **If you need help with billing or resolving claims**, contact Provider Services:
 - Phone: 800-336-6016
 - Email: DMAP.ProviderServices@dhsoha.state.or.us

For more information

Questions?

All recent OHP rulemaking notices are posted at
www.oregon.gov/OHA/HSD/OHP/Pages/Rule-Notices.aspx

Email:

- ABH Residential Capacity Reporting
ABH.ResidentialCapacityReporting@dhsoha.state.or.us
- Specify in Subject Title: Retainer; Capacity; Intensive Services; Question

Website:

- <https://www.oregon.gov/oha/HSD/OHP/Pages/MH-Rates.aspx>