

Using GoToWebinar on-demand

Hospital Presumptive Eligibility

Overview for Participating Hospitals Module 1 of 3



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Using GoToWebinar on-demand

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Hospital Presumptive Eligibility

Eligibility and Determinations Training Module 2 of 3









Agenda

Summary

Learning objectives

Steps for hospital employees

Applicant next steps

Informing ODHS/OHA of the determination and verifying coverage

Key Points

Resources



- Second module in the series for HPE training
- The first module included:
 - An HPE program overview
 - The hospital role and hospital qualified staff requirements
 - Who can apply and coverage



Participants will understand the eligibility requirements of HPE

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Participants will understand how to successfully make an HPE determination and how to complete the required forms

Learning Objectives



Participants will understand how to support the applicant in completing the full OHP application after HPE determination is made



Participants will understand how to inform OHA of the determination and the forms to submit





Tools

To make determinations you will need access to some tools:

- Access to the Provider Web Portal (MMIS) to verify eligibility.
 - If you currently don't have access to MMIS, please check with your administrators to gain access.
- ODHS/OHA Forms and Publications web page where you can find all state forms and applications.
 - https://sharedsystems.dhsoha.state.or.us/forms/
- OHA's HPE website contains links to forms and applications as well as HPE resources.
 - https://www.oregon.gov/oha/hsd/ohp/pages/hospital-pe.aspx



Steps for hospital representatives

- Complete the Hospital Presumptive Application for Temporary Medical Assistance (OHP 7260).
- Check the Provider Web Portal (MMIS) for current OHP eligibility or recent HPE determinations.
- Make eligibility determination.
 - Review for disqualifying factors
 - Review income eligibility
- Provide applicants with the decision notice.
- Submit OHP 7260 and decision notice to ODHS within 5 days.
- Help applicants complete a full OHP application.

Complete Part 1 of the OHP 7260

- Complete this section for all applicants.
- Use only information provided by the applicant or their representative. Verification documents are not required.

PART 1 – REQUIRED INFOR	MATION - A	Applicant a	ttestatio	n only;	no documen	ts required	d
Legal name (first, middle, last	and suffix):	Family	size:	House	ehold's gross	monthly i	ncome:
Date of birth:	Sex: 🗌 N	Male 🗌 Fe	emale		SSN:		
Home address:							
Mailing address (if different):							
Lives in and plans to stay in Oregon?	Yes	🗌 No	U.S. cit or qual	izen, U ified no	.S. national n-citizen?	🗌 Yes	No No
Primary caretaker for any chile and 2) lives with you?	d under age 1	9 who: 1)	is your o	wn chil	d or relative	☐ Yes	No No
Previous HPE coverage?	Ves	No No	If Yes,	when?			
If available, <u>also</u> tell us the	following:						_
Other medical Ye coverage?	s 🗌 No	Pregna date:	nt? If yes	s, pregr	nancy due	∏ Y€	es 🗌 No
Age 65 or over?	s 🗌 No	In Oreg	on Foste	er Care	at age 18?	∏ Y€	es 🗌No
Receiving Medicare?	s 🗌 No	Eligible	for or re	ceiving	SSI benefits	s? 🗌 Ye	es 🗌 No



Eligibility exclusions



- Review for conditions that would exclude the applicant from eligibility.
- If any of the following is true, you must deny coverage and provide the applicant with an OHP 3263B denial notice:
 - Not a U.S. citizen, U.S. national or qualified non-citizen (refer to Quick Guide to HPE Citizenship tool, shown on following screen)
 - Age 65 or over (unless they have primary care responsibility for a minor relative child in their home)
 - Receiving SSI
 - Receiving Medicare or other health insurance
 - Does not live in Oregon
 - Has current Medicaid/CHIP coverage
 - Had HPE coverage within the last 12 months
- If none of the exclusions apply, proceed to review income requirements.



Reviewing Citizenship and Immigration Status Eligibility

Quick Guide to Citizenship and Immigration Status for HPE

Category				Meets Status	Meets Status if	Meets S if Ove	Status r 19	Does Not Meet		
					Under Age 19	and 5 y have pa	ears assed	Status		
Citizens of	U.S.			Yes						
	Puerto Rico			Yes						
	Guam			Yes						
	Virgin Islands			Yes						
	American Samoa			Yes						
	Swains Islands			Yes						
	Northern Mariana I	slands (most)		Yes						
Non-Citizens Who	Members of Indian	ribes in the U.S.		Yes						
Are	Some American Ind	ians born in Canada		Yes						
	Most members of th	e U.S. Armed Forces	s on	Yes						
	active duty as well a children	s their spouses and								
	Honorably discharg	ed (other than for al	ien	Yes						
	status) veterans of th	e U.S. Armed Force	es who							
	fulfilled minimum a	ctive-duty requireme	ents as							
	well as their spouses	and children								
Legally Residing	Lawful Permanent H	Residents			Yes	Ye	s			
Qualified Non-	Refugees under sec.	207		Yes						
Citizens;' Not DACA	Those granted asylu	m under sec. 208		Yes						
	Deportation being w	ithheld under sec. 24	43(h)	Yes						
	Cuban or Haitian pu	ıblic interest or		Yes						
	humanitarian parole	294								
	Iraqi or Afghan im		Immig	rant granted	conditional entr	y under		Yes	Yes	
	immigrant status u		Batter	o(a)(/) in ene ed spouses an	d children	J		Yes	Yes	
	r aroiees under sec.		Immig	rants who had	d one of the state	uses listed	Yes			
			above	before 8/22/96	5	Was	Ver			
			contin	uously presen	t from then unti	was l the date	ies			
			one of	the above stat	tuses was grante	d				
			Immig	rant under se	c. 584(a) fficking in porco	ne and	Yes			
			family	members who	o hold visas for a	a victim	165			
			Citizer	is of Micrones	sia, the Marshal	l Islands,	Yes			
			and Pa	lau who are n	ion-immigrants	and are				
		Other Legally	Tempo	orary resident	s			Yes		
		Residing Non-	Spouse	es or children	of U.S. citizens	whose visa		Yes		
		Citizens; Not DACA	petitio	ns have been : g an adjustm	approved and w ent of status	ho are				
			Other	legally residin	ig non-citizens			Yes		
		Deferred Action								Does not
		(DACA) and								status for
		Undocumented								HPE

- Refer to the Quick Guide to Citizenship and Immigration Status for HPE document for help in determining if applicants meet citizenship and immigration status requirements.
- It can be found on OHA's HPE web page: https://www.oregon.gov/oha/HSD/ OHP/Tools/HPE-Citizenship-Guide.pdf



Check MMIS for coverage

MMIS is the State's Medicaid Management Information System. It is the system that contains records of all Medicaid/CHIP eligibility.

Check MMIS to see if applicants already have current OHP coverage or have had HPE within the past 12 months.

• Go to <u>https://www.or-medicaid.gov</u>, log in and click "Eligibility".





Check MMIS for coverage cont.

- Enter the applicant's information
 - First Name, Last Name, Date of Birth or
 - Social Security number and Name or Date of Birth
- Enter current date as the "To" date and 12 months prior as the "From" date
 - Example: a determination made on 7/30/2024 would have a "From" date of 7/30/2023 and a "To" date of 7/30/2024.
- Click "Search"

Home Account	Iome Account Claims Eligibility Prior Authorization Providers POC Portal Admin Help						
Eligibilit	ty Verification Re	equest		? ☆			
Client ID		From DOS					
Last Name		To DOS					
First Name		Procedure	[Search]				
Birth Date							
SSN				search			
				clear			



Check for recent HPE eligibility cont.



Check for current OHP coverage

Example 1: Someone with current OHP Plus coverage as of the search date of 9/27/24.

Example 2: Someone with no active coverage as of a search date of 9/27/24. Most recent coverage ended 10/31/23.

Benefit Plan							
Benefit Plan	Effective Date	End Date	Remaining Out Of Pocket	Remaining Deductible	PERC Code		
BMH - OHP Plus	02/01/2024	02/19/2024		\$0.00	EE		
CRN - Contract Nursing	02/01/2024	02/19/2024		\$0.00	EE		
SMHS - State Medicald Mental Health Services	02/01/2024	02/19/2024		\$0.00	EE		
BMH - OHP Plus	02/20/2024	03/31/2024		\$0.00	EE		
CRN - Contract Nursing	02/20/2024	03/31/2024		\$0.00	EE		
SMH5 - State Medicaid Mental Health Services	02/20/2024	03/31/2024		\$0.00	EE		
BMH - OHP Plus	04/01/2024	04/30/2024		\$0.00	EE		
CRN - Contract Nursing	04/01/2024	04/30/2024		\$0.00	EE		
SMH5 - State Medicald Mental Health Services	04/01/2024	04/30/2024	4	\$0.00	EE		
BMH - OHP Plus	05/01/2024	09/27/2024			EE		
CRN - Contract Nursing	05/01/2024	09/27/2024		\$0.00	EE		
SMH5 - State Medicald Mental Health Services	05/01/2024	09/27/2024		\$0.00	EE		
BMH - OHP Plus CRN - Contract Nursing SMHS - State Medicald Mental Health Services	05/01/2024 05/01/2024 05/01/2024	09/27/2024 09/27/2024 09/27/2024	<	\$0.00 \$0.00	EE EE		

select a Benefit Plan row to see the Service Type Coverage and Copay rows

			Service	e Type Cove	rage an	nd Copay
Benefit Plan	Effective Date	End Date	Service Type	Coverage	Copay	
BMH - OHP Plus	02/01/2024	09/27/2024	MEDICAL CARE	ACTIVE		
BMH - OHP Plus	02/01/2024	09/27/2024	CHIROPRACTIC	ACTIVE	\$0.00	
BMH - OHP Plus	02/01/2024	09/27/2024	DENTAL CARE	ACTIVE		
BMH - OHP Plus	02/01/2024	09/27/2024	DIAGNOSTIC X-RAY	ACTIVE	\$0.00	

		l	Benefit Plan		
Benefit Plan	Effective Date	End Date	Remaining Out Of Pocket	Remaining Deductible	PERC Code
BMH - OHP Plus	09/01/2023	10/30/2023		\$0.00	M3
CRN - Contract Nursing	09/01/2023	10/30/2023		\$0.00	M3
SMH5 - State Medicald Mental Health Services	09/01/2023	10/30/2023	4	\$0.00	M3
BMH - OHP Plus	10/31/2023	10/31/2023			M3
CRN - Contract Nursing	10/31/2023	10/31/2023	N	\$0.00	M3
SMHS - State Medicaid Mental Health Services	10/31/2023	10/31/2023		\$0.00	M3

Select a Benefit Plan row to see the Service Type Coverage and Copay rows

				Servio	e Type Coverage	and Copa	Y
I	Benefit Plan	Effective Date	End Date	Service Type	Coverage	Copay	
	BMH - OHP Plus	09/01/2023	10/31/2023	MEDICAL CARE	ACTIVE		
	BMH - OHP Plus	09/01/2023	10/31/2023	CHIROPRACTIC	ACTIVE	\$0.00	
	BMH - OHP Plus	09/01/2023	10/31/2023	DENTAL CARE	LIMITATIONS		
	manual manual and	and in a lateral	and the state of the second	The second second second second	a second con		

Review eligibility groups and income

- HPE Eligibility groups and income limits can be found on the <u>Quick Guide to</u> <u>Income Eligibility</u> – it is updated every year in March when Federal Poverty Levels are adjusted.
- The Guide describes who to count in the family size for each medical program category.
- If income is more than the limits that apply, you must deny HPE.
- If it is less than the limit, you may approve HPE, assuming they don't meet any other eligibility exclusions.

HEALTH SYSTEMS DIVISION Hospital Presumptive Eligibility Process



Quick Guide to Income Eligibility (effective March 1, 2024)

Hospitals - Refer to the following table when making Hospital Presumptive Eligibility determinations based on the information required in Part 1 of the OHP 7260 form.

- Determine the family size for each applicant.
- Count the monthly gross income (before taxes) of everyone included in the family size for the specific
 program.
- If the applicant's income is equal to or under the income limit for a program, the applicant is considered financially eligible for that program.
- Only calculate HPE eligibility based on monthly income. Do not consider annual income amounts.

NOTE: Income standards for HPE are not the same as the income standards for regular OHP eligibility. The 5% disregard is not added, and other distinctions may apply as well. Please use this table exclusively for Hospital Presumptive Eligibility determinations.

				Income	
		Group/Description	Family Size	Limit	Do not count
Parent	or Oth	er Caretaker Relative	1	\$399	
•	Parent	s or caretaker relatives of dependent	2	515	
	childre	n in the home under age 18 or age 18 and in	3	611	
	high so	chool	4	747	Child(ren)'s income
•	Family	size includes:	5	872	Educational incomo
	0	Applicant	6	998	
	0	Legal spouse of applicant	7	1,114	Child support
	0	Applicant's children/step-children under	8	1,230	991
 >		age 19	9	1,321	001
	0	Applicant's unborn children	10	1,456	
	0	Unborn children of each pregnant member	Each additional	+136	
		of the applicant's family size	person	. 150	
Adults	and Me	edicaid Children Ages 1-18	1	\$1,670	
•	Adults	age 19 through 64	2	2,266	
•	Childre	en <u>age</u> 1 through 18	3	2,862	
•	Not pre	egnant	4	3,458	Child(ren)'s income
•	Not eli	gible for Parent/Caretaker Relative	5	4,055	Parent's income (if
•	Income	e limit is 133% of Federal Poverty Level	6	4.651	applicant is over age
\mathbf{M}	(FPL)		7	5.247	18)
Σ .	Family	size includes:	8	5.844	, Educational income
	0	Applicant	9	6.440	Educational income
	0	Applicant's children/sten children under	10	7 036	Child support
	0	Applicant's children/step-children under		1,000	<u>eei</u>
	~	linhorn children of each pregnant member			551
	0	of the applicant's family size	Each additional		
	0	If applicant is a child include the child's	person	+597	
	-	parents/step-parents and siblings/step-			
		siblings under age 19			



Complete Part 2 of the OHP 7260

- For Part 2 of the application, you will document eligibility and then select the eligibility group that the applicant qualifies for.
- * For denials, it is okay to not select an eligibility group. This section must be completed for all applicants.

PART 2 – DETERMINATION BY	HOSPITAL REPRESENTATIVE – Based on answers in Part 1 only
Eligible? Yes – Give approval notice No – Give denial notice	If yes, select eligibility group: Adult Former Foster Care Youth < age 26

Complete Part 3 of the OHP 7260 for HPE application approvals



- You must review and ask applicants about all questions in Part 3.
- These answers are not required for HPE benefits to be approved, but they are needed to the extent that the data is available, and the individual chooses to disclose.



Complete Part 4 of the OHP 7260

PART 4 - READ AND SIGN

USE OF SOCIAL SECURITY NUMBER (SSN): These federal laws say that anyone applying for medical benefits must provide an SSN: Federal laws - 42 USC 1320b-7(a), 7 USC 2011-2036, 42 CFR 435.910, 42 CFR 435.920, 42 CFR 457.340(b). When you write your SSN on the application it means you give permission to DHS/OHA to use it and tell others about it for these reasons:

- To help us decide if you qualify for benefits. We will use the SSNs you provide to make sure the income and assets you listed on this application are correct. We will match information from other state and federal records, such as the Internal Revenue Service, Department of Revenue, Medicaid, child support, Social Security and unemployment benefits.
- To write reports about the Oregon Health Plan.
- · To administer the program you apply for or receive benefits from, if necessary.
- To help us improve programs by doing quality reviews and other activities.
- To make sure we have given you the correct amount of benefits and to recover money if we have overpaid benefits.

SIGNATURES:

Applicant: By signing, you agree that the information you provided for this form is true as far as you know, and you received an Approval Notice that lists your Rights and Responsibilities, or a Denial Notice.

Signature of Applicant (or legal guardian)	Date

Hospital Representative: By signing, you are attesting that you have accurately recorded the information provided by the applicant or someone representing the applicant, made a determination based on that information, and provided the applicant with an Approval Notice that lists their Rights and Responsibilities or a Denial Notice.

Signature of Hospital Representative

Date

Hospital Representative Name, Title:

Hospital Representative Contact Information:

- You must review the "Use of Social Security Number (SSN)" section with applicants to ensure they are aware of these required disclosures.
- All approved and denied individuals (or their legal guardians) are required to sign.
- As the qualified hospital representative, you must complete your section completely and legibly.



Let's review some examples of completed applications

Example 1: Approved HPE for a pregnant individual with one other child in the home

- Part 1 is completed with all applicant information
- Part 2 is completed with eligibility determination and eligibility group.



HOSPITAL PRESUMPTIVE APPLICATION FOR TEMPORARY MEDICAL ASSISTANCE



Hospitals may approve an individual for coverage through this process once every 12 months.

	_				
PART 1 – REQUIRED INFORMATION – Applicant attestation only; no documents required					
Legal name (first, middle, last and suffix): Family size: Household's gross monthly income:					
Jane Doe 3 \$3,000					
Date of birth: 09/06/1997 Sex: All Male Female SSN: 555-55-5555					
Home address: 1111 Happy Valley Lane Portlandia, OR 99999					
Mailing address (if different):					
Lives in and plans to stay in ves No U.S. citizen, U.S. national or qualified non-citizen?	No				
Primary caretaker for any child under age 19 who: 1) is your own child or relative and 2) lives with you?	No				
Previous HPE coverage? Yes No If Yes, when?					
If available, <u>also</u> tell us the following:					
Other medical Yes No Pregnant? If yes, pregnancy due date: Yes	No				
coverage? 4/30/2025					
Age 65 or over? Yes No In Oregon Foster Care at age 18? Yes	No				
Receiving Medicare? ☐ Yes ■ No Eligible for or receiving SSI benefits? ☐ Yes ■	No				
PART 2 – DETERMINATION BY HOSPITAL REPRESENTATIVE – Based on answers in Part 1 of	only				
Eligible? If yes, select eligibility group: Yes – Give approval notice Adult Former Foster Care Youth < age 26					
PART 3 – NEEDED FOR APPROVALS ONLY					
Telephone number(s): Home: (111)111 1 Work: Message:					
Email (ontional):					
Answering this question is optional. We ask all members for information about racial and ethnic identity. This helps us guarantee that all members receive the highest quality care and the best service. This also addresses the differences in care. What is your ethnic or racial identity? Che all that apply.	ck				
American Indian or Alaska Native: American Indian Alaska Native Canadian Inuit, Metis or First Nation Indigenous Mexican, Central American or South American					
Asian: □ Chinese □ Vietnamese □ Korean □ Hmong □ Laotian □ Filipino/a □ Japanese □ South Asian □ Asian Indian □ Other Asian					



1 copy to OHP Customer Service (Branch 5503) 1 copy to applicant, 1 copy to file

Example 1: Approved HPE for a pregnant individual with one other child in the home cont.

- Part 3 is completed. This part of the application is needed only for approvals.
- The REALD section is not required (highlighted in orange)

PART 3 - NEEDED FOR APPROVALS ONLY
Telephone number(s): Home: (111)111-1 Work: Message:
Email (optional):
Answering this question is optional. We ask all members for information about racial and ethnic identity. This helps us guarantee that all members receive the highest quality care and the best service. This also addresses the differences in care. What is your ethnic or racial identity? Check all that apply.
American Indian or Alaska Native: American Indian Alaska Native Canadian Inuit, Metis or First Nation Indigenous Mexican, Central American or South American
Asian: Chinese Vietnamese Korean Hmong Laotian Filipino/a Japanese South Asian Asian Indian Other Asian
1 copy to OHP Customer Service (Branch 5503) OHP 7260 (5/18) 1 copy to applicant, 1 copy to file Page 1 of 3
Black or African American:
Hispanic or Latino/a:
Native Hawaiian or Pacific Islander: Native Hawaiian Guamanian or Chamorro Samoan Micronesian Tongan Other Pacific Islander
White: Western European Eastern European Slavic Middle Eastern Northern African Other white
Other: 🗌 Unknown
Decline to answer
If more than one ethnic or racial identity is chosen, please circle the one that best represents your primary identity.
Is the applicant an enrolled member of a federally recognized tribe? Yes No
Does any of the following apply to the applicant? Yes No
 Receiving or eligible to receive services from Indian Health Services, Tribal Health Clinics or Urban Indian Programs?
 Has a parent or grandparent who is an enrolled member of a federally recognized tribe? Has a parent or grandparent who is a shareholder in a regional Alaska Native corporation or village?
Preferred spoken language (if not English): Preferred written language (if not English):
Materials needed in: Audio tape Braille Computer disk Large print Oral presentation



Example 1: Approved HPE for a pregnant individual with one other child in the home cont.

- Part 4 must be completed as pictured.
- The application will not be accepted if the applicant signature is missing.
- The hospital representative must complete all details as pictured



PART 4 - READ AND SIGN

USE OF SOCIAL SECURITY NUMBER (SSN): These federal laws say that anyone applying for medical benefits must provide an SSN: Federal laws - 42 USC 1320b-7(a), 7 USC 2011-2036, 42 CFR 435.910, 42 CFR 435.920, 42 CFR 457.340(b). When you write your SSN on the application it means you give permission to DHS/OHA to use it and tell others about it for these reasons:

- To help us decide if you qualify for benefits. We will use the SSNs you provide to make sure the income and assets you listed on this application are correct. We will match information from other state and federal records, such as the Internal Revenue Service, Department of Revenue, Medicaid, child support, Social Security and unemployment benefits.
- To write reports about the Oregon Health Plan.
- To administer the program you apply for or receive benefits from, if necessary.
- To help us improve programs by doing quality reviews and other activities.
- To make sure we have given you the correct amount of benefits and to recover money if we have overpaid benefits.

1 copy to OHP Customer Service (Branch 5503)
1 copy to applicant, 1 copy to file

OHP 7260 (5/18) Page 2 of 3

SIGNATURES:

Applicant: By signing, you agree that the information you provided for this form is true as far as you know, and you received an Approval Notice that lists your Rights and Responsibilities, or a Denial Notice.

an tol

Signature of Applicant (or legal guardian)

09/01/2024

Date

Signature of Witness (or legal guardian)

Date

Hospital Representative: By signing, you are attesting that you have accurately recorded the information provided by the applicant or someone representing the applicant, made a determination based on that information, and provided the applicant with an Approval Notice that lists their Rights and Responsibilities or a Denial Notice.

09/01/2024 Date

Signature of Hospital Representative

Hospital Representative Name, Title:

Susan Doe, Benefit Advocate

Hospital Representative Contact Information: (000)000-0000, sdoe@funhospital.org

Example 2: Denied HPE for an adult without a qualifying immigration status

- Part 1 is completed with all applicant information
- Part 2 is completed with eligibility determination and eligibility group.

Note: You do not complete Part 3 for denied HPE applications.





Hospitals may approve an individual for coverage through this process once every 12 months PART 1 – REQUIRED INFORMATION – Applicant attestation only; no documents required Legal name (first, middle, last and suffix): Household's gross monthly income: Jose Doe \$3,500 Sex: Male Female Date of birth: 07/16/1989 SSN: Home address: 1110 Happy Valley Lane Portlandia, OR 99999 Mailing address (if different): Lives in and plans to stay in U.S. citizen, U.S. national or Yes 🔳 No Oregon? qualified non-citizen? Primary caretaker for any child under age 19 who: 1) is your own child or relative and Yes No 2) lives with you? Previous HPE coverage? If Yes, when? If available, also tell us the following: Pregnant? If yes, pregnancy due date: No Other medical No Yes Yes coverage? Age 65 or over? 7 Yes No In Oregon Foster Care at age 18? Yes No Receiving Medicare? Yes No Eligible for or receiving SSI benefits? Yes No PART 2 – DETERMINATION BY HOSPITAL REPRESENTATIVE – Based on answers in Part 1 only Eligible? If yes, select eligibility group: Yes – Give approval notice Adult Former Foster Care Youth < age 26 No – Give denial notice Parent/caretaker relative Pregnant woman Child - CHIP BCCTP Child - Medicaid PART 3 - NEEDED FOR APPROVALS ONLY Telephone number(s): Home: Work: Message Email (optional): Answering this guestion all members racial and ethnic identity. This helps us are and the best service. This also address or racial identity? Check all that apply. American Indian or Alaska Ma American Indian st Nation Indigenous Mexi Asian: 🗌 Chinese 🗌 Vietn orean 🗌 Hmong 🗌 Laot ho/a 🗌 Japanese South Asian As mian 🗌 Other Asian



Example 2: Denied HPE for an adult without a qualifying immigration status cont.

- Part 4 must be completed as pictured.
- The application will not be accepted if the applicant signature is missing.
- The hospital representative must complete all details as pictured

PART 4 - READ AND SIGN

USE OF SOCIAL SECURITY NUMBER (SSN): These federal laws say that anyone applying for medical benefits must provide an SSN: Federal laws - 42 USC 1320b-7(a), 7 USC 2011-2036, 42 CFR 435.910, 42 CFR 435.920, 42 CFR 457.340(b). When you write your SSN on the application it means you give permission to DHS/OHA to use it and tell others about it for these reasons:

- To help us decide if you qualify for benefits. We will use the SSNs you provide to make sure the income and assets you listed on this application are correct. We will match information from other state and federal records, such as the Internal Revenue Service, Department of Revenue, Medicaid, child support, Social Security and unemployment benefits.
- To write reports about the Oregon Health Plan.
- To administer the program you apply for or receive benefits from, if necessary.
- · To help us improve programs by doing quality reviews and other activities.
- To make sure we have given you the correct amount of benefits and to recover money if we have overpaid benefits.

1 copy to OHP Customer Service (Branch 5503) 1 copy to applicant, 1 copy to file OHP 7260 (5/18) Page 2 of 3

SIGNATURES:

Applicant: By signing, you agree that the information you provided for this form is true as far as you know, and you received an Approval Notice that lists your Rights and Responsibilities, or a Denial Notice.

 Jose Doe
 09/01/2024

 Signature of Applicant (or legal guardian)
 Date

Signature of Witness (or legal guardian)

Date

Hospital Representative: By signing, you are attesting that you have accurately recorded the information provided by the applicant or someone representing the applicant, made a determination based on that information, and provided the applicant with an Approval Notice that lists their Rights and Responsibilities or a Denial Notice.

09/01/2024 Date

Hospital Representative Name, Title:

Signature of Hospital Representative

Susan Doe, Benefit Advocate

Hospital Representative Contact Information: (000)000-0000, sdoe@funhospital.org



Decision Notice

- After an HPE determination is made, whether approved or denied, all applicants must be immediately provided with a decision notice.
 - Approved applications receive an approval notice OHP 3263A
 - Denied applications receive a denial notice OHP 3263B

* All forms are found on the HPE website.



OHP 3263A Approval Notice

Complete all fields (outlined in orange).

- Include page 2 (Rights and Responsibilities). •
- The notice is the applicant's proof of coverage until • OHA can mail them an ID card.
- All dates must be entered so that providers can accept • this as proof of coverage.
- The **Date of notice** is the date you made the • determination.
- The **Start Date** is either: •
 - The date you made the determination, OR
 - The date a covered service was provided as long as the application is submitted to the state within 5 days of the date of service.
- The End date and Reply-by date must contain the • coverage end date. This date is the last day of the month following the month of the HPE Start Date. These dates must match.



APPROVAL NOTICE FOR TEMPORARY **OREGON HEALTH PLAN COVERAGE**



Applicant name: Jane Doe	
Applicant SSN: 555-55-5555	Date of birth: 09/06/1997
Date of notice: 09/01/2024	
Issued by: Choose hospital nam	ie:

WHY YOU ARE RECEIVING THIS NOTICE

You qualify for temporary coverage through the Oregon Health Plan (OHP). This form will be your proof of coverage until you receive your Oregon Health ID.



(whichever comes first)

or the day your full OHP application is approved or denied

During this time, the coverage includes all OHP benefits (except for labor and delivery).

WHAT HAPPENS NEXT

We will mail you an Oregon Health ID and letter about your OHP coverage. Please keep this card and coverage letter for the entire time you have coverage.

PLEASE APPLY AS SOON AS POSSIBLE. YOUR OHP COVERAGE IS TEMPORARY, UNLESS YOU TAKE ACTION.

We must receive a completed OHP application by 10/31/2024

- The hospital will give you an application. They will also tell you how you can get help with your application. You can also apply online. You can learn more about how to apply at OHP.Oregon.gov.
- If you do not submit your application, your coverage will end on 10/31/2024
- If we get your application before this date, your temporary OHP coverage will end on the day you are approved or denied full OHP coverage.

THIS DECISION IS FINAL

There is no right to request a hearing or appeal this decision.



Hospital Representative Contact Information:

Date

(000)000-000, sdoe@funhospital.org

PROVIDER: MAKE A COPY OF THIS NOTICE FOR YOUR RECORDS. THIS NOTICE IS A GUARANTEE OF ELIGIBILITY AS DESCRIBED ABOVE.

The client named is eligible to receive temporary OHP Plus benefits (excluding labor and delivery services). OHP will only pay enrolled providers for services according to administrative rules and guidelines. To learn how to enroll, and review OHP rules and guidelines, visit www.oregon.gov/OHA/HSD/OHP

OHP 3263B Denial Notice

Complete all fields (outlined in orange).

- The notice is the applicant's proof of denied HPE coverage.
- This does not mean the applicant is not eligible for OHP – please provide the applicant with information to complete the full OHP application.

Note: There are other OHP programs that are not screened for during the HPE process that an individual could otherwise be eligible for.



DENIAL NOTICE FOR TEMPORARY OREGON HEALTH PLAN COVERAGE

Health	7
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 Applicant name: Jose Doe

 Applicant SSN:
 Date of birth: 07/16/1989

 Date of notice: 09/01/2024

 Issued by:
 Choose hospital name:

WHY YOU ARE RECEIVING THIS NOTICE

You do not qualify for temporary Oregon Health Plan (OHP) coverage.

YOU CAN APPLY FOR OHP AT ANY TIME

The hospital can give you an application and refer you to someone who can help you apply. You can also apply online. You can learn more about how to apply at **OHP.Oregon.gov**.

THIS DECISION IS FINAL

There is no right to appeal this decision.

Authorized Signature

Hospital Representative Name and Title: Hospital Representative Contact Information:

09/01/2024	
Date	

Susan Doe, Benefit Advocate

(000)000-0000 sdoe@funhospital.org



Notify the applicant

- Give all applicants the following as soon as you complete the determination and application form:
 - Decision notice (OHP 3263A approval or OHP 3263B denial)
 - A copy of the completed HPE application (OHP 7260)
- Explain that:
 - This decision is final. Applicants cannot appeal or change the hospital's decision.
 - If approved: All individuals approved for HPE are required to complete a full OHP application by the due date if they want to continue to receive coverage.
 - If denied: HPE screening is based on limited information and only screens for a few programs. Applicants denied temporary coverage should still submit a full OHP application so that OHP Customer Service can determine if they qualify.



APPLICANT NEXT STEPS – COMPLETE THE FULL OHP APPLICATION



How can you help the applicant as a Hospital Representative?

You can help the applicant by providing them with the ways to complete a full OHP application:

- 1. Refer the applicant to an OHP Certified Assister.
- 2. Refer the applicant to apply online at <u>ONE.Oregon.gov</u>.
- 3. Provide a full OHP paper application.
- 4. Refer the applicant to visit a local ODHS office or call ONE Customer Service



How to find an OHP Certified Assister

- Your hospital may have staff trained as OHP-Certified Assisters. Please check with your hospital to see if this is the case and follow your internal process for referrals.
- If there is not an OHP-Certified Assister in your hospital, use the <u>find local help tool</u> to find one.

Find Local Help

Your Address or Zip Code		* Language	~
I'm looking for help with	Oregon Health Plan (P)	County	~
	 Marketplace (HealthCare.gov) (I) 	,	
	 SHIBA / Medicare Counselors (V) 	Results	20 🗘
	O Small Business (S)		
Searc	h for help Clear the form		



Apply online at ONE.Oregon.gov

The applicant may complete the full OHP application at <u>ONE.Oregon.gov</u>.

- More secure and,
- In many cases, gives real-time OHP eligibility determinations



Paper OHP Application

If applicants cannot apply with an OHP-Certified Assister or through ONE.Oregon.gov, please provide applicants:

- A full OHP paper application and mark "Hospital Presumptive" at the top of Page and,
- Help or inform the applicant on how to complete and submit a full OHP application.



Find a local ODHS office or call ONE Customer Service

Applicants can also:

- Go to a local ODHS office for help with completing the full OHP application or to turn in the paper application.
 - Find a local ODHS office <u>here</u>.
- Or call ONE Customer Service at 800-699-9075

INFORMING ODHS/OHA OF THE DETERMINATION AND VERIFYING COVERAGE



How to inform ODHS/OHA of determination

- You must submit the following **within 5 business days** of making the determination:
 - HPE Fax Cover Sheet
 - Decision notice (OHP 3263A or 3263B)
 - Completed HPE application (OHP 7260)
- You can submit by:
 - Secure email to hospital.presumptive@odhsoha.Oregon.gov
 - Fax to 503-373-7493



HPE Fax Cover Sheet



Please wait 5 days before requesting status of submitted approvals.

HPE Determination:

Type of determination (select one): 🔲 Approval 🔲 Denial

Did applicant already submit a full application? 🔲 No 🔲 Yes, enter application date:

Full OHP Application

Type of application (select one): 🔲 Paper 🔲 ONE

Assisted by (select one): 🔲 Hospital 🥅 Community partner 🔲 None

Pended in ONE? (select one): 🔲 No 🔲 Yes, enter pend date:

Message:

- **To report determinations:** Complete all fields in the **HPE Determination** section, including:
 - Whether they have already sent a full application to OHP Customer Service and if so, the application date
- **To report full applications:** Complete all fields in the **Full OHP Application** section, including:
 - If the applicant already submitted a full application through ONE or on paper
 - Who helped the applicant with the full application
 - If a full application was submitted and is pending in ONE, what was the application date?

Verifying HPE determinations

- OHP Customer Service will review documents to confirm:
 - The hospital is a qualified HPE determination site.
 - The hospital representative is qualified to make HPE determinations.
 - The applicant does not have OHP (Medicaid/CHIP) coverage.
 - The applicant (or their representative) has signed the OHP 7260 HPE application.
- If any of these conditions aren't met, the application may be returned and/or denied.





Checking for OHP enrollment



- If you do not hear from HPE OHP Customer Service within 7-10 days:
 - Check if the applicant is in our system at <u>https://www.or-medicaid.gov</u>.
 - Use the applicant's name, SSN, and/or date of birth.
- To email HPE OHP Customer Service, email,

hospital.presumptive@odhsoha.oregon.gov.



Key Points



- Applicants without a qualifying immigration status are not eligible for HPE.
- Applicants with HPE in the last 12 months are not eligible for HPE.
- The application needs to be completed and signed for all HPE determinations – approved <u>and</u> denied.
- A Decision Notice must always be provided to applicants for all HPE determinations – approved and denied.
- The application and corresponding documents need to be submitted to ODHS within 5 days.
- The applicant must be informed on ways to complete the full OHP application.





HPE Resources

Resources to learn more:

- CPOP HPE team email: <u>HPE.program@odhsoha.Oregon.gov</u>
- ODHS/OHA HPE Eligibility OHP Customer Service: <u>Hospital.Presumptive@odhsoha.Oregon.gov</u>
- OHA HPE Website:

https://www.oregon.gov/oha/HSD/OHP/pages/hospital-pe.aspx

- CPOP website: https://oregoncpop.org/
- Secure Email Portal: https://secureemail.dhsoha.state.or.us/



