#### \*\*\*PUBLIC\*\*\*

2 a-d. Describe the process of Santiam's Board of Directors (the "Santiam Board")

For over 70 years Continue Heavital & Clinica has proudly remained a small
For over 70 years, Santiam Hospital & Clinics has proudly remained a small,
somewhat rural, independent health system.
Hospital leadership led and engaged the medical staff and the Board in the affiliation evaluation and decision making.
In October 2023, the Executive Medical Staff Committee was invited to attend an Affiliation Strategy Session to evaluate what Santiam values most in a potential
affiliation partnership. Shortly thereafter, at the Annual Strategic Planning

All nine Board members were present, and the vote was unanimous.

#### \*\*\*PUBLIC\*\*\*

2 e. Timeline, meeting agendas, minutes and presentations have been made available but remain confidential.





# "Getting to Know You" AGENDA January 9th, 2024, 4:00pm Freres Auditorium

- I. Samaritan Overview
- II. Samaritan Governance
- III. Management Leadership Structure
- IV. Centralized Services
- V. Decision Making & Local Hospital Experience
- **VI.** Patient Care Delivery (System Transfer Expectations)
- VII. Samaritan Financial Overview
- VIII. Union Presence at Samaritan
  - IX. Naming Convention
  - X. Synergies
  - XI. Q&A

## WELCOME







Building healthier communities together



## **MISSION**

Building Healthier Communities Together

## VISION

Serving our communities with PRIDE

## **VALUES**

Passion
Respect
Integrity
Dedication
Excellence



## STRATEGIC PRIORITIES

Quality & Service Excellence Building Healthier Community **Employee** Communities Partnership Engagement Together Samaritan Health

Sustainability

Services

## Alignment: Quality, Community, Culture







### Samaritan At-A-Glance

#### **Our People**

5,800+ employees

500+ employed clinicians (Samaritan Medical Group)

· From primary to highly specialized care

#### **Our System**

Non-profit
Integrated Delivery System

#### **Our Facilities**

Five acute care hospitals

- Tertiary hospital and Level II trauma center (at regional medical center)
- · Community-based hospital
- Three critical access hospitals

Over 80 clinic locations

6 urgent care / walk-in centers

3 SamCare Express/Mobile care clinics



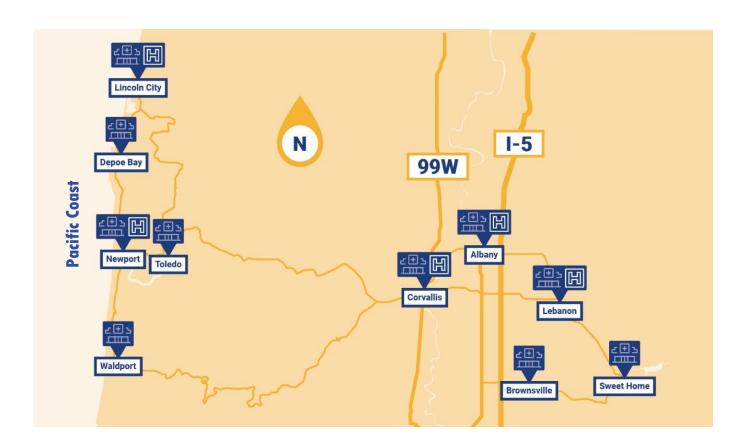
### Samaritan At-A-Glance

#### **Our Plans, Programs & Partnerships**

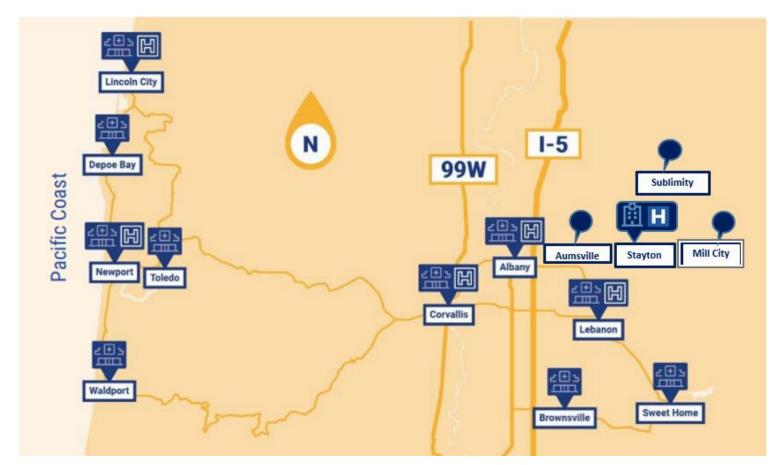
- Four types of health plans: Medicare, Medicaid, selffunded, commercial
- Hospice services, including a hospice house
- Medical school partnership (COMP-NW/Western University)
- Residents / GME
- Health and fitness centers (SamFit)
- Partnerships with:
  - Stanford Health for cardiovascular surgery & oncology
  - Providence Health for telestroke support at all hospitals
  - Oregon State University for multiple services



### Samaritan's Service Area

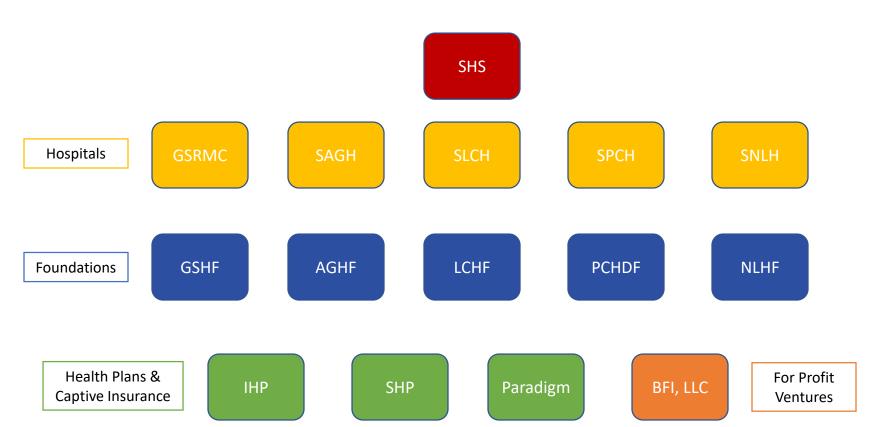








### **Samaritan Entities**



### **Samaritan Governance Overview**



Volunteer board made up of local community members



Minimum of 15 voting directors and 1 non-voting director

Three-year staggered terms, no term limit



Each hospital has representation on the system board



#### **Hospital Governance & Reserve Powers**

Each hospital has a Board of Directors. The hospital bylaws contain reserve powers to the Samaritan Health Services system board, these reserve powers are summarized below:

Any indebtedness for borrowed money, acquisitions of assets, sales or transfers of assets where the value is in excess of \$500,000

Any and all mergers, decisions regarding expansion or closure of services within the primary service area, or creation of any subsidiary of the corporation

Approving an annual capital budget for the corporation and any expenditure over budget of more than \$500,000

Amendments to the governing documents of the corporation, election and removal of directors of the corporation, and any voluntary dissolution of the corporation

Any change in the formal or informal expressions of philosophy or purpose of this corporation, including the mission statement



## Primary Functions of our Hospital Board's

**Planning** 

**Quality Improvement** 

**Provider Credentialing** 

Medical Staff Bylaws

Medical Staff Issues

#### Advisory Role to SHS Board

- Strategic Planning
- Board Performance
- Board Recruitment
- Chief Executive







Doug Boysen President and CEO

#### **Senior Management Team**



Larissa Balzer VP, Strategy & Planning



Bruce Butler Senior VP, CEO, Health Plans



Marty Cahill Senior VP, COO, Hospitals



Anne Daly VP, Corporate Compliance Officer



Taylor Gilmour VP, Foundations



Laura Hennum CEO, Good Samaritan Regional Medical Center



Tyler Jacobsen VP, Chief Legal Officer



Kelley Kaiser Senior VP, Chief Administative Officer



Dan Keteri CEO, Samaritan Albany General Hospital



Margaret Mikula, MD VP, Chief Quality Officer



Lesley Ogden, MD CEO, Samaritan North Lincoln Hospital & Samaritan Pacific Communities Hospital



Julie Osgood VP, COO, SMG Clinic Operations



Scott Russell VP, Human Resources



Sonney Sapra Senior VP, Chief Information Officer



Kimberly Schauer VP, Marketing & Communications



**Dan Smith** Senior VP, Chief Financial Officer



Robert Turngren, MD Senior VP, Chief Physician Executive



Wendie Wunderwald CEO, Samaritan Lebanon Community Hospital



## **Centralized Services**

- Billing & Collection
- Information Services & Information Security
- Marketing & Communication
- Credentialing
- Accounting & Finance
- Payor Contracting
- Utilization Management
- Insurance Services
- Human Resources, Employee Benefits & Recruitment
- Employee Health & Safety
- Learning & Development
- Legal, Compliance, Enterprise Risk, Regulatory & Accreditation
- Quality, Patient Safety, Patient Experience & Engagement
- Materials Management
- Emergency Management, Security
- Strategy & Business Planning
- Community Health Promotion, Grants, Health Education & Research



## Local Hospital Experience Local vs. System Control

#### **Local Control:**

- Hospital Operations
- Entity Strategic Goals & Priorities
- Site Budget & Local Capital
- Quality Improvement
- Developing & Maintaining Relationships with Key Stakeholders
- Interaction & Communication with Local Board
- Implementing Operational Strategies
   & Protocols
- Employee Relations

#### **System Control:**

- System Strategic Goals & Priorities
- System Budget
- Quality Improvement Priorities
- Corporate Support Services
  - IS, Marketing, Revenue Cycle, HR, Finance, Compliance, Legal, Patient Safety, Materials Management, Project Management, etc.
- Project Governance & Portfolio
- Position Control



## Local Hospital Experience Capital Needs

**Routine Capital Deferred Maintenance Capital** Major Equipment Replacements IT Break/Fix and Replacement Equipment Capital System Initiative Capital



## Local Hospital Experience Capital Budget Review

SLCH Capital Projects	2024 Capital	2025 Capital	2026 Capital
SLCH Routine Capital	880,000	880,000	880,000
SLCH FCA Deferred Maintenance	24,000	1,117,500	1,117,500
SLCH Sterile Processing Remodel	944,000	-	-
SLCH Cooling Tower Replacement	809,000	-	-
SLCH MRI Replacement	800,000	400,000	-
SLCH C-Arm Replacement	300,000	-	-
SLCH Lab Architect Replacement	160,000	-	-
SLCH Nuc Med Camera Replacements	200,000	400,000	-
Totals: SLCH	4,117,000	2,797,500	1,997,500



## Local Hospital Experience System Initiatives & Local Needs

Increase Access to
Primary Care & Behavioral
Health Services







## **Patient Care Delivery**

Keep services local where safe and effective

 Bring some specialty services from Corvallis to the rural communities

 Some patients are referred to Corvallis or Albany for specialty services



## Samaritan Financial Overview Annual Budgeting Process

Capital & Operating **Budget Finalization** Department by Senior Leadership **Budget Process** Leadership Budget Begins Meetings Team July-Aug. September December Oct.-Nov. June **August** Requests for Capital **Entity Leadership Hospital Board** Submitted **Budget Review Budget Review &** System Board Budget Approval

Samaritan

## Samaritan Financial Overview Obligated Group

## Samaritan formed an obligated group to facilitate borrowing by the health system

- The obligated group allows for several Samaritan entities to be combined, and the combined group becomes jointly and severally liable for debt
- This allows the organization to streamline the ability to use bank financing, borrow at a lower interest rate, and makes it easier for a rating agency to evaluate the overall credit strength of the organization

## The Samaritan Obligated Group includes the hospitals in which we own the land and buildings as well as the system entity

- The group is liable for long-term debt of the organization (Tax-Exempt Financing and Oregon Facilities Revenue Bonds)
- The Group is required to satisfy certain measures of financial performance as long as the bonds are outstanding under the Master Trust Indenture



### **Union Presence at Samaritan**

- Oregon Nurses Association (4 sites)
- Service Employees International Union (4 sites)
- Valley Imaging Professionals (GSRMC)
- International Union of Operating Engineers (GSRMC)



## **Naming Convention**

- Samaritan Health Services
- Good <u>Samaritan</u> Regional Medical Center
- Samaritan Lebanon Community Hospital
- Samaritan Albany General Hospital
- Samaritan Pacific Communities Hospital
- Samaritan North Lincoln Hospital



### **Vision for the Future**

Santiam Hospitals & Clinics, and the SHC Foundation joining the Samaritan family SHC maintaining local governance with a hospital board with reserved powers to the Samaritan board SHC maintaining a local foundation board SHC representation on the Samaritan Health Services board Achieve synergies between SHS and SHC on cost, quality and financial performance Keeping the Santiam Hospitals & Clinics leadership in place



## Achieve Synergies in the Following Areas

- We can Learn from Each Other
- Economies of Scale in Back Office Support Functions
  - Billing & Collection
  - Information Services & Information Security
  - Marketing & Communication
  - Credentialing
  - Accounting & Finance
  - Payor Contracting
  - Insurance Services
  - Human Resources & Recruitment
  - · Legal, Compliance, Regulatory & Accreditation
  - Quality, Patient Safety, Patient Experience & Engagement
  - Strategy & Business Planning
- Ground Transportation
- Graduate Medical Education
- Access to Resources for Growth
- Samaritan Health Plans including Coordinated Care Organization (IHN-CCO)
- Clinical Integration
- Innovation







Building healthier communities together



## **Appendix**



#### **Samaritan Entity Abbreviation Guide:**

- SHS: Samaritan Health Services
- GSRMC: Good Samaritan Regional Medical Center (Good Samaritan Hospital Corvallis)
- SAGH: Samaritan Albany General Hospital (Albany General Hospital)
- SLCH: Samaritan Lebanon Community Hospital (Mid-Valley Healthcare)
- SNLH: Samaritan North Lincoln Hospital (North Lincoln Hospital)
- SPCH: Samaritan Pacific Communities Hospital (Samaritan Pacific Health Services)
- GSHF: Good Samaritan Hospital Foundation
- AGHF: Albany General Hospital Foundation
- LCHF: Lebanon Community Hospital Foundation
- PCHDF: Pacific Communities Health District Foundation
- NLHF: North Lincoln Hospital Foundation
- IHP: Intercommunity Health Plans
- SHP: Samaritan Health Plans
- PIC: Paradigm Indemnity Corp
- BFI, LLC: Boulder Falls Inn, LLC



### **Hospital Governance & Reserve Powers**

Each hospital has a Board of Directors. The hospital bylaws contain reserve powers to the Samaritan Health Services system board, these reserve powers are outlined below:

Any indebtedness for borrowed money, or any assumption of debt by the corporation in excess of an annual aggregate of \$500,000

Any and all mergers, acquisitions (including acquisition of membership interests), consolidations, reorganizations of or by the corporation except gifts and except acquisitions of assets with a value of less than \$500,000

Any and all sales or transfers of assets acquired by the corporation except sales or transfers in the ordinary course of business with a value of less than \$500,000

Any voluntary dissolution of the corporation

All decisions regarding expansion or closure of services within the primary service area

Approving an annual capital budget for the corporation and any expenditure over that budget of more than \$500,000

Any and all amendments or restatements of the Articles of Incorporation or the Bylaws of the corporation

Election and removal of directors of the corporation

The allocation of capitation and other integrated payment mechanisms between this corporation and any of its affiliated corporations

Any change in the formal or informal expressions of philosophy or purpose of this corporation, including the mission statement

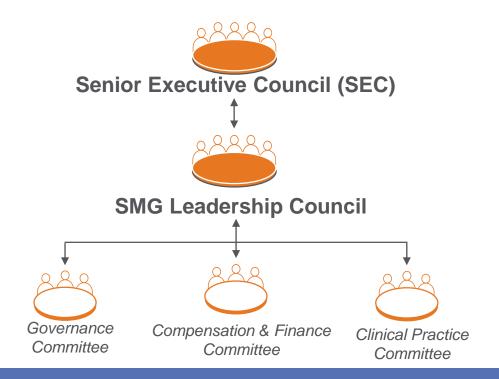
Creation of any subsidiary of this corporation or its participation in any business entity, including, without limitation, any corporation, unincorporated association, partnership, joint venture, consortium or cooperative

Any transaction of the corporation in which a director or officer of this corporation has a material financial interest



### **SMG Governance Structure**

40 clinicians actively engaged in SMG Governance





## The Foundation of the SMG Leadership Structure

### **Dyad Leadership Model**



- ✓ Work together as a team to drive clinical and business outcomes
- ✓ At all levels/areas throughout Samaritan Medical Group

## **Clinical-Operational Leadership Dyads**

