

## Oregon's CCO Quality Incentive Program: Benchmarks and Improvement Targets

### Bonus funds are rewarded based on how well CCOs perform on a set of health care quality measures

The goal of the CCO Quality Incentive Program (QIP) is to improve the quality of care for Oregon Health Plan (OHP) members. Health care quality measures assess health care processes, outcomes, patient experiences, and more. These measures track progress toward goals, including providing OHP members with care that is safe, effective, efficient, timely, patient-centered, and equitable.

In the QIP, CCOs earn bonus payments based on how well they perform on a set of health care quality measures. For 2024, there will be 15 measures in the QIP. You can find a list of these measures [here](#).

### CCOs earn bonus funds for meeting or making progress toward a measure's goal

To encourage ongoing improvement, CCOs can earn bonus funds by achieving either 1) the benchmark or 2) a CCO-specific improvement target.

**Benchmarks are the same for all CCOs.** This benchmark is meant to be an aspirational goal, generally at the 75<sup>th</sup> or 90<sup>th</sup> percentile of national performance.

**Improvement targets are milestones specific to each CCO,** between their current performance (baseline) and the benchmark. The CCO-specific improvement targets reward progress toward the benchmark. For more information, see how improvement targets are calculated [here](#) and the example below.

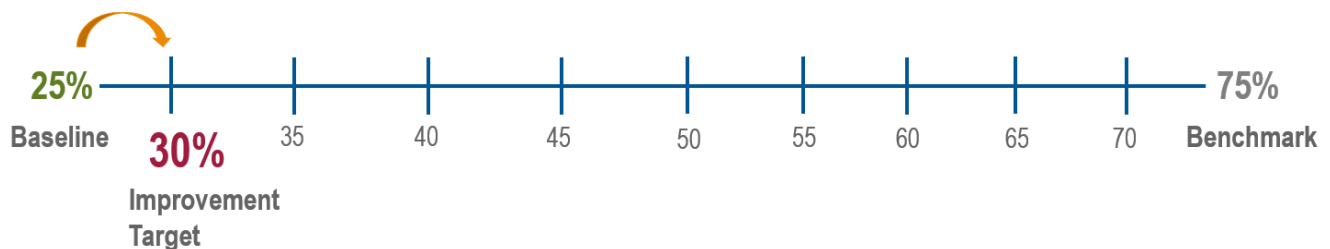
### Improvement target and benchmark example

CCO does not need to reach 75% to meet the measure.

**Baseline:** 25%

**Benchmark:** 75%

**Improvement target:** 30%



### CCOs still receive bonuses despite providing markedly different care

Improvement targets can vary widely from CCO to CCO. For example, improvement targets for the Depression Screening and Follow-Up measure ranged from 29.2% to 62.5% in 2022. To meet this measure, one CCO had to screen 6 out of 10 patients to earn bonus funds, but another CCO had to screen 3 out of 10 patients. This is because of the different baselines of each CCO.

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## Learn more

- [The CCO Quality Incentive Program Overview](#)
- [How the CCO Quality Incentive Program is Funded](#)
- [Quality Incentive Program Bonus Pools](#)