

2021 CCO Performance Metrics Dashboard

Initiation and engagement of alcohol and other drug treatment (Initiation phase)

About this measure

Percentage of adult members newly diagnosed with alcohol or other drug dependence and who began treatment within 14 days of the initial diagnosis.

Measure categories: • Incentive • CMS Core

Data source: Administrative (billing) claims

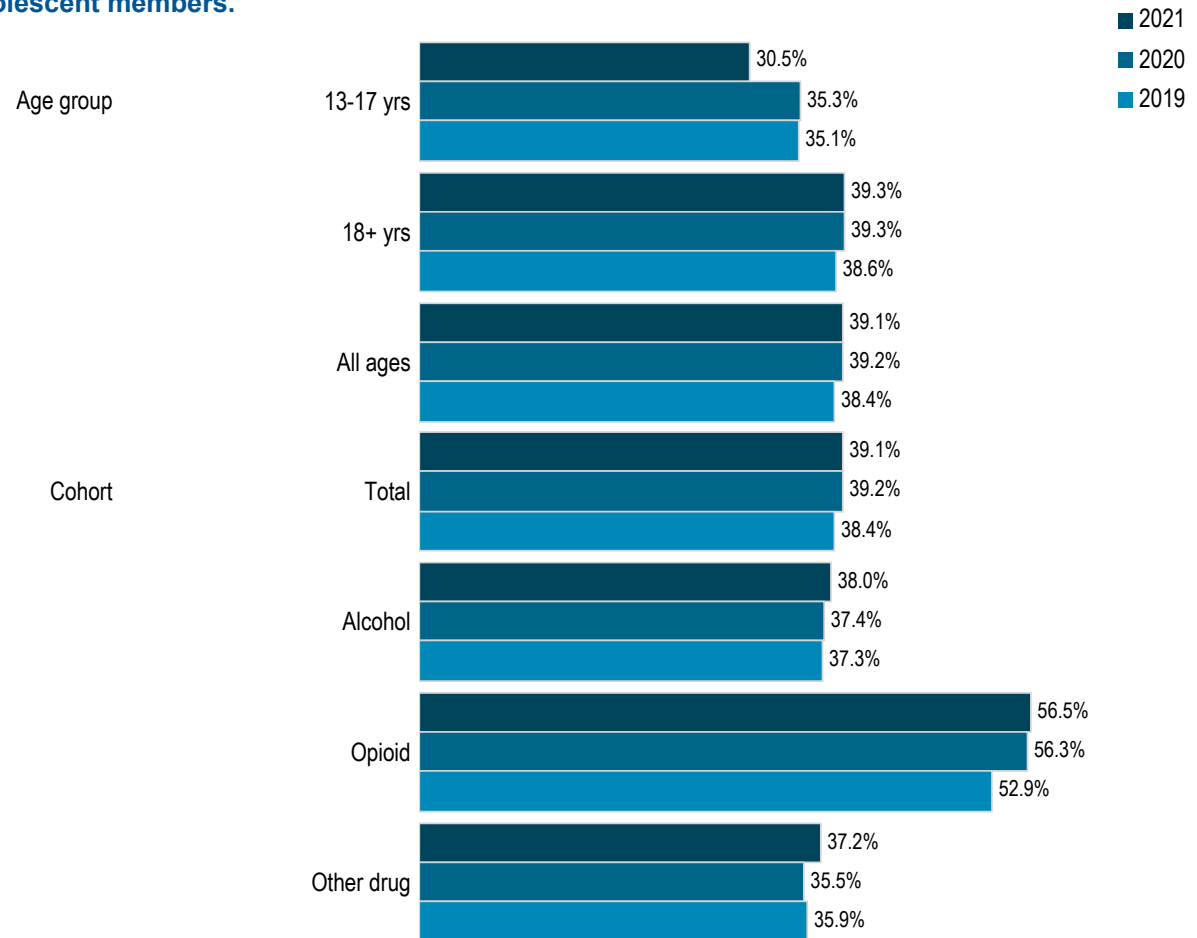
Benchmark source: 2019 national Medicaid 25th percentile

Due to specification changes from the measurement steward and refinements in OHA's calculation for 2020, the 2019 results have been revised using the latest calculation and are not comparable with prior reports.

About this breakout

This measure is one of two aspects of care for adult CCO members who are newly diagnosed with substance use disorder: (1) timely initiation of treatment and (2) engagement in continuing treatment. Measures are broken out by age group and cohort.

Timely initiation of treatment for members newly diagnosed with alcohol or drug dependence held steady for most groups between 2020 and 2021, but dropped for adolescent members.



2021 CCO Performance Metrics Dashboard

Initiation and engagement of alcohol and other drug treatment (Engagement phase)

About this measure

Percentage of adult members newly diagnosed with alcohol or other drug dependence who engaged in ongoing treatment of two or more additional services for alcohol or other drug dependence within 34 days of initial treatment.

Measure categories: • Incentive • CMS Core

Data source: Administrative (billing) claims

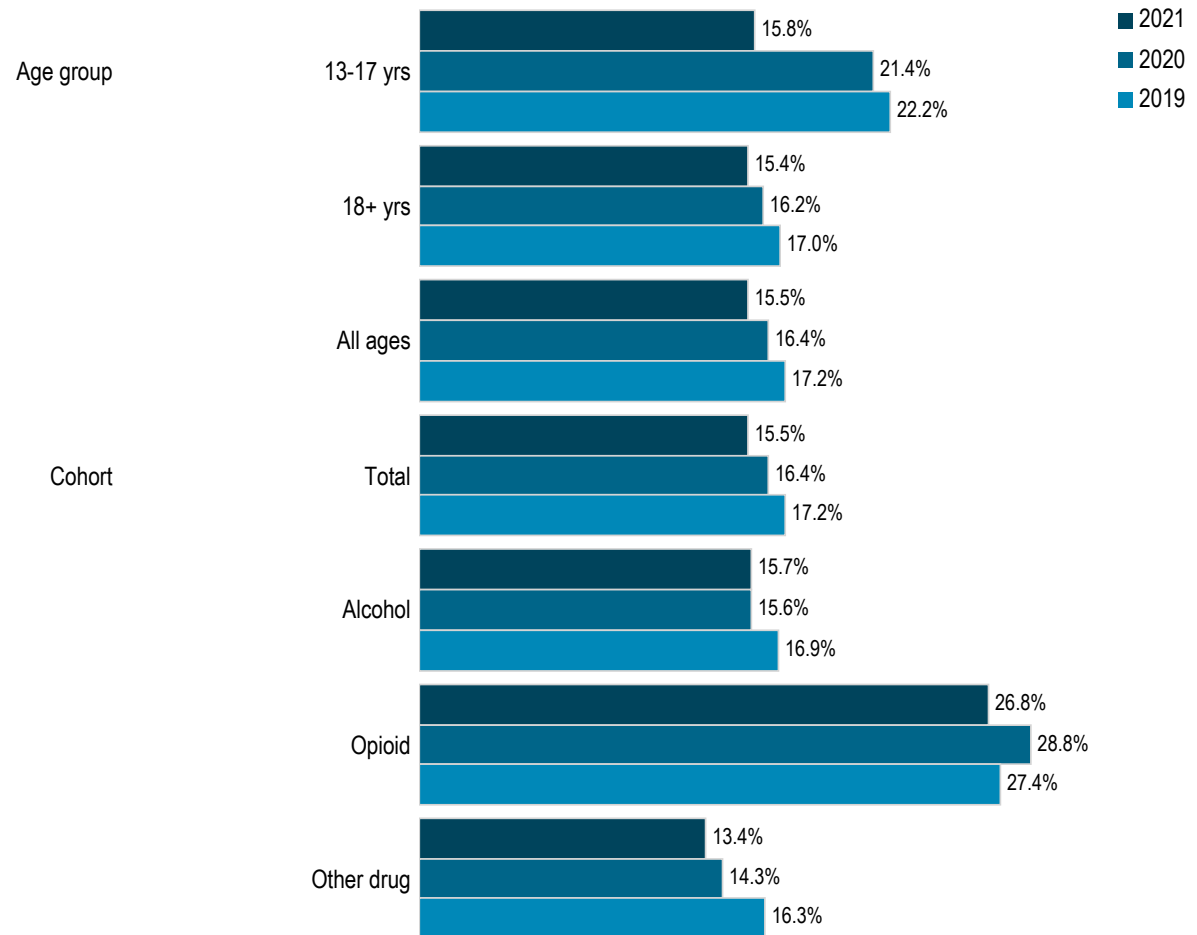
Benchmark source: 2019 national Medicaid 25th percentile

Due to specification changes from the measurement steward and refinements in OHA's calculation for 2020, the 2019 results have been revised using the latest calculation and are not comparable with prior reports.

About this breakout

This measure is one of two aspects of care for adult CCO members who are newly diagnosed with substance use disorder: (1) timely initiation of treatment and (2) engagement in continuing treatment. Measures are broken out by age group and cohort.

Engagement of ongoing treatment for members with alcohol or other drug dependence fell further for most groups in 2021.



2021 CCO Performance Metrics Dashboard

Preventive dental or oral services (ages 1-5)

About this measure

Percentage of members who received any dental service (ages 1-5). This metric was added to state quality measures to enhance dental health service integration.

Measure categories: • Incentive

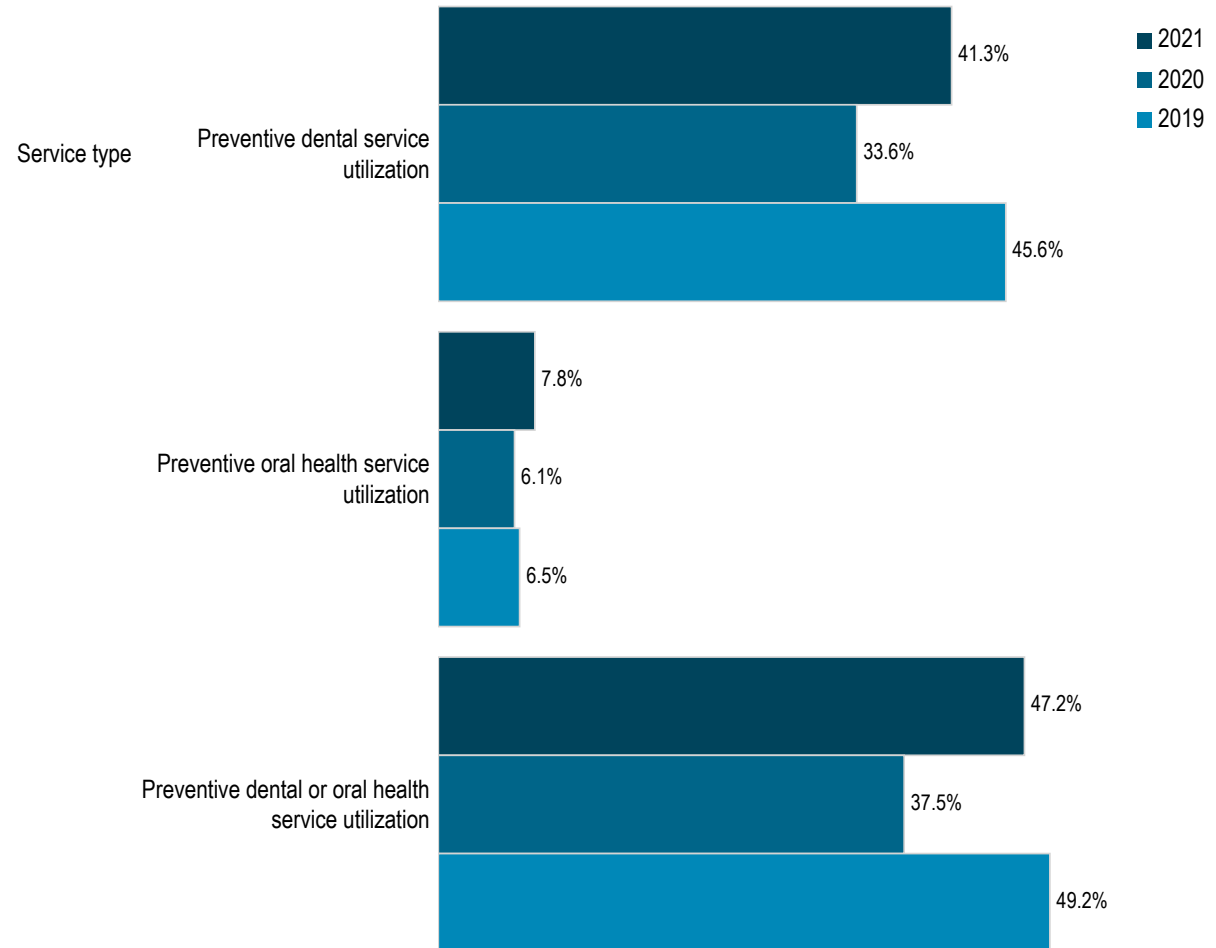
Data source: Administrative (billing) claims

Benchmark source: 2020 CCO 25th percentile

About this breakout

This measure is one of two aspects of preventive and dental oral health for children, with break-outs by service type. This measure focuses on children ages 1-5 and is part of the multi-measure health aspects of kindergarten readiness strategy. These services help children avoid oral health problems that can impact their health and education.

After dropping sharply in 2020, performance for all service types improved in 2021.



2021 CCO Performance Metrics Dashboard

Preventive dental or oral services (ages 6-14)

About this measure

Percentage of members who received any dental service (ages 6-14). This metric was added to state quality measures to enhance dental health service integration.

Measure categories: • Incentive

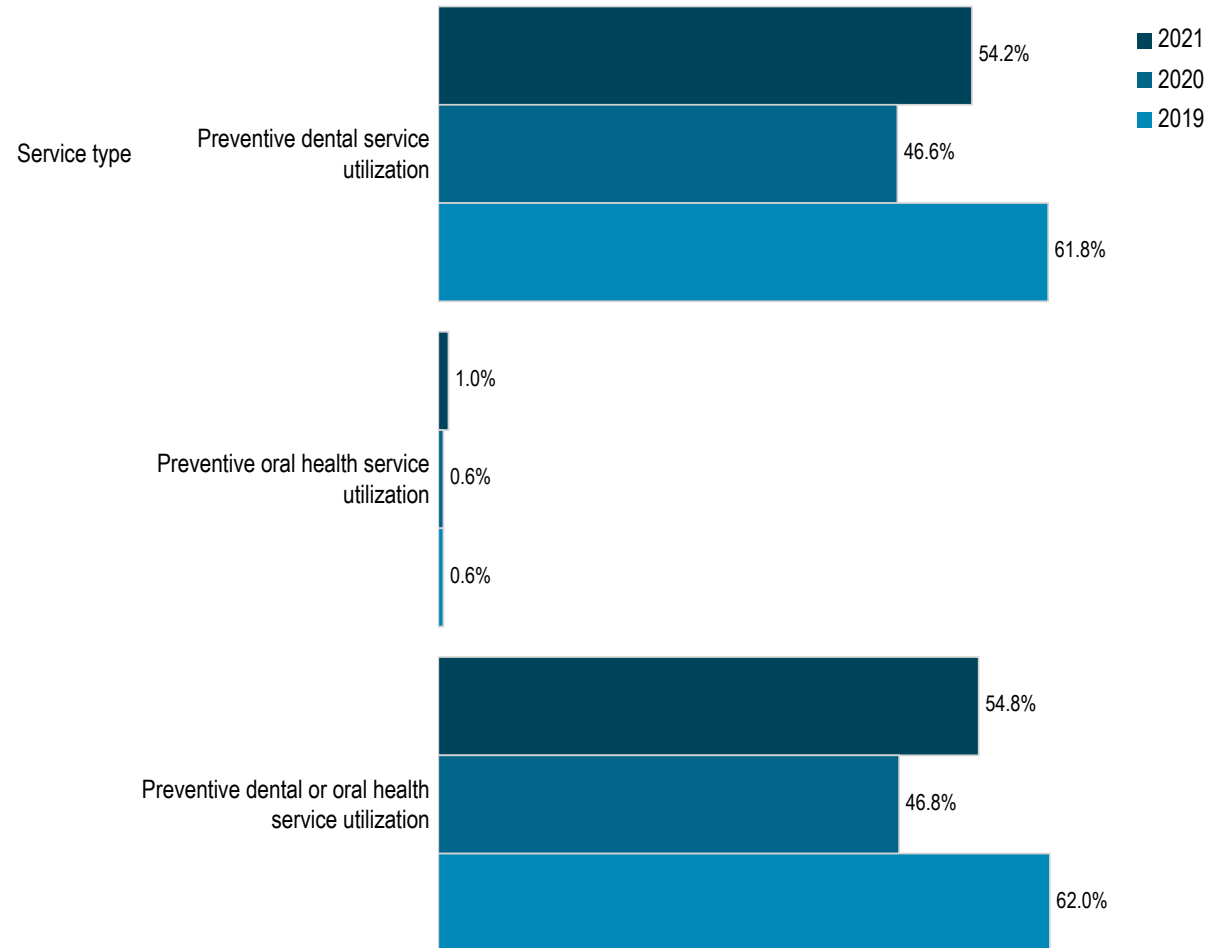
Data source: Administrative (billing) claims

Benchmark source: 2020 CCO 25th percentile

About this breakout

This measure is one of two aspects of preventive and dental oral health for children, with break-outs by service type.

After dropping sharply in 2020, performance for all service types improved in 2021.



2021 CCO Performance Metrics Dashboard

Child and adolescent well-care visits

About this measure

Percentage of children ages 3 to 6 that had one or more well-care visits with a primary care provider during the measurement year.

Measure categories: • Incentive • State Quality • CMS Core

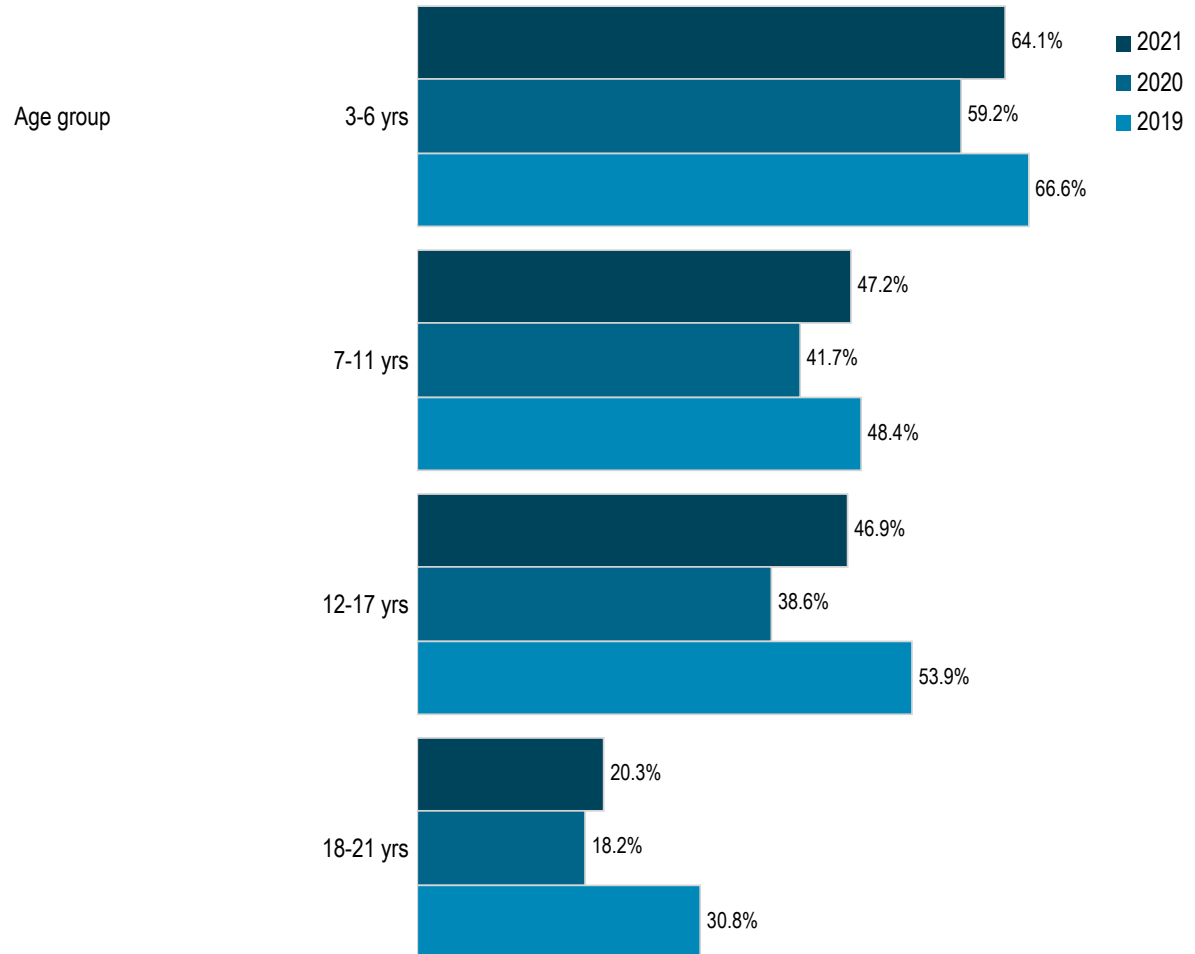
Data source: Administrative (billing) claims

Benchmark source: 2020 CCO 25th percentile

About this breakout

This measure is part of the multi-measure health aspects of kindergarten readiness strategy. Well-care visits are a critical opportunity for screening and preventive care. Well-care visits are also an opportunity to catch up on missed vaccinations and other important services for children who missed out on routine care in 2020.

Statewide in 2021, well-care visits for all age groups notably improved over 2020.



2021 CCO Performance Metrics Dashboard

Any dental service

About this measure

Percentage of members who received any dental service. This metric was added to state quality measures to enhance dental health service integration.

Measure categories: • State Quality

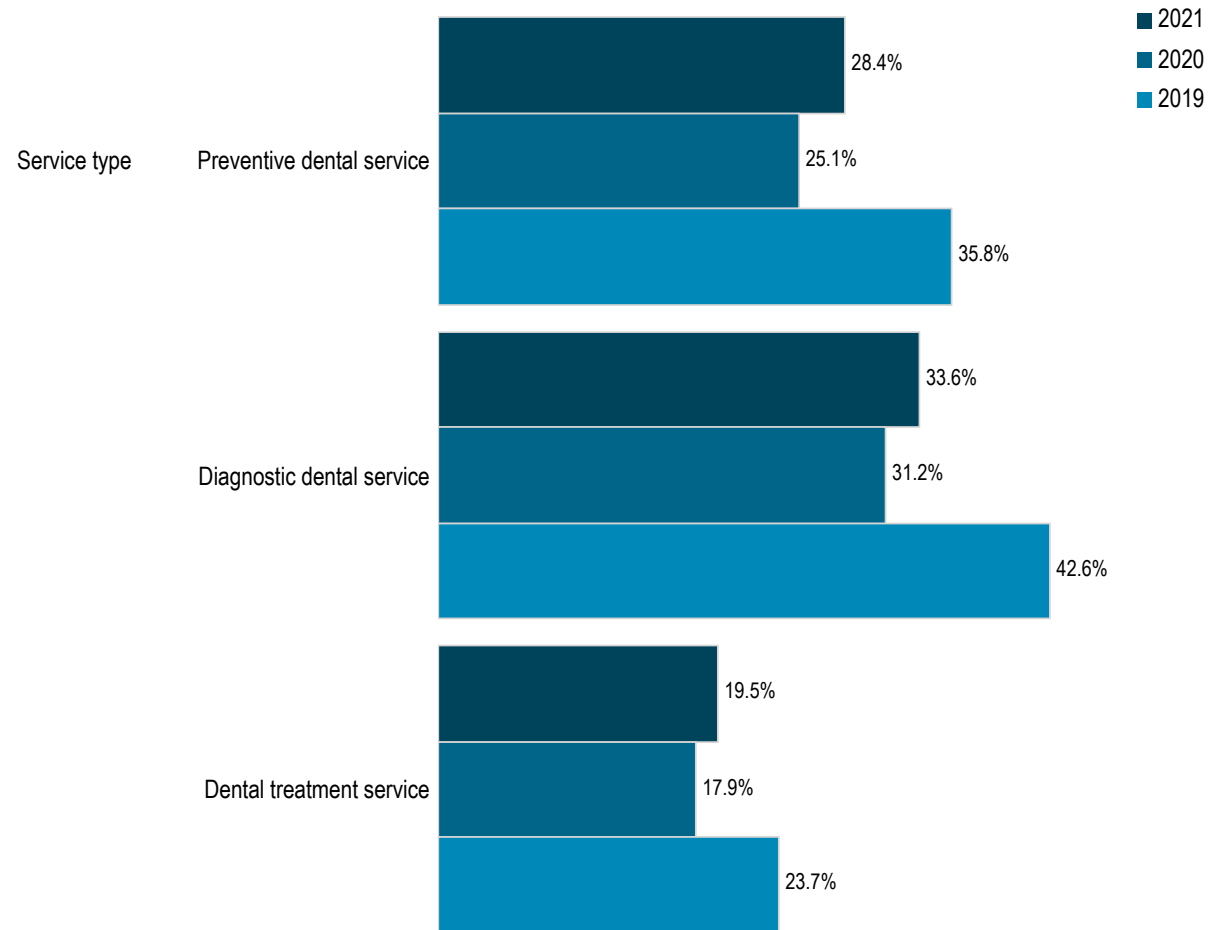
Data source: Administrative (billing) claims

Benchmark source: N/A

About this breakout

The Any Dental Service measure includes break-outs by service type.

After dropping sharply in 2020, performance for the percentage of members who received a dental service improved in 2021.



2021 CCO Performance Metrics Dashboard

Patient-Centered Primary Care Home (PCPCH) enrollment

About this measure

The Patient-Centered Primary Care Home (PCPCH) enrollment measure uses a weighted methodology to ensure members are not just enrolled in a PCPCH, but are enrolled in the higher PCPCH tiers. Beginning in 2017, the PCPCH program launched 5 STAR recognition. CCOs now receive credit for this measure according to a tiered formula which provides greater weight for members enrolled in clinics that are recognized at higher tiers of the PCPCH program. These charts show each CCO's PCPCH "score" using the weighted methodology.

Measure categories: ● State Quality

Data source: Plan reporting

Benchmark source: N/A

Statewide in 2021, 90.5 percent of CCO members were enrolled in a PCPCH, resulting in a weighted score of 76.7 percent.

