# Introducing Oregon's new Over-Dimension Permit System: ORION (Oregon Routing Information Online)



# Frequently Asked Questions

## Is it true that Oregon will be switching to a new web-based Over-Dimension (OD) permitting system?

Yes! Work has been underway for many years and we recently issued Notice to Proceed to ProMiles; a leading provider of off-the-shelf permitting systems. We anticipate transition to the new system, ORION, in May 2025.

## Why change to a web-based permitting system?

- Provide access to request permits 24 hours a day, 365 days per year.
- Achieve greater efficiencies in the permitting and notification processes by fully utilizing current technology.
- Improve turnaround time ORION will auto-issue routine Single-Trip Permits, and those requiring additional review and approvals will likely be issued faster as well.

#### What are some of the features available in the new system?

- Automatic routing Based on your starting and ending destination and known road restrictions, the system will provide the most efficient route for your load.
- Easier access to permits and related provisions via email and/or download.
- More timely notification of closures or restrictions that may impact your route.

### Can I still get my permit through a permitting service?

Absolutely! Permitting services will have the same ability to purchase permits on your behalf using ORION.

#### What's happening now and when will the new system go live?

We are currently working with ProMiles to configure ORION to meet Oregon's needs. The new system is expected to go live in May 2025.

# How are external stakeholders' needs and requirements being considered?

A Project Advisory Committee (PAC) was launched in November 2021. Membership includes carriers, Oregon counties and industry representatives. They meet quarterly to discuss stakeholder needs. The team also meets regularly with Oregon counties and Third-Party Agents contracted by ODOT to issue Annual Permits.

#### What permit delivery options will be available?

We will provide a variety of options to accommodate different needs. Expect that permits will be available electronically to be printed by the requester. In addition, there will likely be options to display permits on your mobile devices.

#### Can Superload permits be requested through the new system?

Yes! All permits will be handled in the new system. Superload permits, however, will require additional review and approval and will not be issued instantly. The processes used today to coordinate with other road authorities will remain in place but will be more efficient through the new system.

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#### How will information about the project be shared?

We will be sharing information via a variety of channels including email, print materials, webinars and website updates. In addition, we will partner with industry to share project updates through their existing networks. Our communication goals are to:

- Ensure the trucking community is aware of the pending system replacement
- Gather input throughout the course of the project
- Share changes in the OD permitting process along with impacts
- Create opportunities for two-way communication
- Provide consistent and clear information about the project

# How should I prepare?

There is nothing to do right now but keep checking back for updates!

# Who can I contact for more information or to provide input?

Email us at ORODPermitProject@odot.oregon.gov