# Updates on Project Delivery Challenges & Next Steps

August 1, 2024

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## **Project Delivery Updates**

- Since March 14<sup>th</sup> presentation, Project Delivery made improvements to approach and accountability.
- Over the last four plus months we initiated changes to comprehensively improve the execution of our delivery program.
- This was triggered by portfolio-wide risks identified in design quality, scope creep, contract management practices, risk management/mitigation tools.
- Strategic Review Panel (SR) feedback and plan provide additional and more distinct direction for ongoing improvements

## **Improvement Actions - Status**

#### **Internal**

- ✓ Pause on project specific STIP amendments.
- ✓ Project-specific reviews.
- ✓ New expectations and direction to regions and program managers.
- ✓ Monthly portfolio review meetings for regions and programs.
- ✓ Align 24-27 STIP with anticipated cash flow and revisit delivery strategy to address known cost exposure.
- ✓ Establish risk-conscious approach to cost estimating and programming 27-30 STIP.
- Establish portfolio tracking tools.
- Develop strategy to expand use of design-build and CMGC contracting methods.

### **External**

- ✓ Work with FHWA on a review of Bridge Program – design quality, delivery program, mega projects.
- ✓ Prepare for external audit of project delivery and construction management program.
- ✓ Engagement with CIAC for feedback.
- Contracting owner's representative resources to support megaproject delivery.

## **Next Steps**

- Deliver SR work plan components specifically associated with Delivery & Operations including:
  - Rolling capital program for project development
  - Quarterly Project Review template & implementation
  - Construction Oversight & Review Committee implementation
  - Standard tools & systems for improved portfolio management through construction completion
- Partner with other divisions and business lines in the development and implementation approach of the above work plans.
- Continue to center and amplify agency priorities through the Strategic Action Plan and other adopted plans.
- Develop implementation plan to adopt recommendations from FHWA Bridge Review.