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ARCHIVES DIVISION

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NOTICE OF PROPOSED RULEMAKING INCLUDING STATEMENT OF NEED & FISCAL IMPACT

CHAPTER 740
DEPARTMENT OF TRANSPORTATION
COMMERCE AND COMPLIANCE DIVISION

FILED

10/17/2024 9:28 AM ARCHIVES DIVISION SECRETARY OF STATE

FILING CAPTION: Amendments to improve access to online systems for motor carriers.

LAST DAY AND TIME TO OFFER COMMENT TO AGENCY: 11/21/2024 5:00 PM

The Agency requests public comment on whether other options should be considered for achieving the rule's substantive goals while reducing negative economic impact of the rule on business.

A public rulemaking hearing may be requested in writing by 10 or more people, or by a group with 10 or more members, within 21 days following the publication of the Notice of Proposed Rulemaking in the Oregon Bulletin or 28 days from the date the Notice was sent to people on the agency mailing list, whichever is later. If sufficient hearing requests are received, the notice of the date and time of the rulemaking hearing must be published in the Oregon Bulletin at least 14 days before the hearing.

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NEED FOR THE RULE(S)

The proposed amendments in OAR 740 pertaining to online transactions are necessary to implement changes to our online systems that allow our customers improved 24/7 self-serve access to our services. These changes will allow our motor carriers to use online services during our business hours and while our contact center is closed, without having to speak with a representative.

DOCUMENTS RELIED UPON, AND WHERE THEY ARE AVAILABLE

None

STATEMENT IDENTIFYING HOW ADOPTION OF RULE(S) WILL AFFECT RACIAL EQUITY IN THIS STATE

The amendment of these rules promotes consistency and fairness in that the access to online services will be improved for all motor carriers, regardless of race. We anticipate that these amendments will benefit underserved populations within the motor carrier industry; however, the extent of this impact is yet to be determined. We will be collecting data on the impact to underserved motor carriers after the launch of our online systems enhancements.

FISCAL AND ECONOMIC IMPACT:

We anticipate a slight increase in the number of temporary passes (temporary tax credentials) obtained through our online systems given the increased flexibility and accessibility for our customers. This should result in a moderate positive fiscal impact to the Oregon Department of Transportation; however, the exact impact is yet unknown. Between the months of January through July of 2024, CCD has issued on average approximately 1950 temporary passes monthly through our Oregon Trucking Online site. We will continue to monitor our online issuance of temporary passes to quantify the fiscal impact of these changes.

COST OF COMPLIANCE:

- (1) Identify any state agencies, units of local government, and members of the public likely to be economically affected by the rule(s). (2) Effect on Small Businesses: (a) Estimate the number and type of small businesses subject to the rule(s); (b) Describe the expected reporting, recordkeeping and administrative activities and cost required to comply with the rule(s); (c) Estimate the cost of professional services, equipment supplies, labor and increased administration required to comply with the rule(s).
- (1) The Commerce and Compliance Division (CCD) of Oregon Department of Transportation (ODOT).
- (2)(a) The precise number is unknown. CCD does not ask motor carriers how many people they employ when those companies register.
- (2)(b) We do not anticipate any additional recordkeeping, administrative activities or costs required to comply with
- (2)(c) Cost of professional services, labor, equipment supplies, and administration will remain the same. We will evaluate costs and benefits post implementation and make any necessary adjustments.

DESCRIBE HOW SMALL BUSINESSES WERE INVOLVED IN THE DEVELOPMENT OF THESE RULE(S):

Fourteen groups representing small businesses received a copy of the proposed amendment and were asked to submit comments on fiscal and economic impact.

WAS AN ADMINISTRATIVE RULE ADVISORY COMMITTEE CONSULTED? YES

RULES PROPOSED:

740-015-0010, 740-015-0020, 740-015-0030, 740-015-0040, 740-015-0050, 740-015-0060, 740-015-0080, 740-015-0060, 740-015-0060, 740-015-0080, 740-015-0060, 740-015-0060, 740-015-0080, 740-0080, 740-0080, 740-0080, 740-0080, 740-0080, 740-0080, 740-0080, 740-0080, 740-0080, 740-0080, 7 015-0090, 740-015-0100, 740-015-0110, 740-035-0015, 740-040-0070

AMEND: 740-015-0010

RULE SUMMARY: The change to these rules eliminates unnecessary and redundant language as related to electronic transactions and business at CCD. These changes are minor, and do not substantively change the rule.

CHANGES TO RULE:

740-015-0010 Purpose ¶

Chapter 740, dDivision 15 rules are adopted by MCTD in order CCD to: ¶

- (1) Specify the procedures and requirements under which a motor carrier may, by electronic means, conduct business with MCTD that is normally conducted in person, by phone or by mailCCD; and ¶
- (2) Promote the development and use of electronic transactions between MCTCCD and its customers while providing service that is efficient, secure, convenient and responsive.

Statutory/Other Authority: ORS-184.616, 184.619, 802.012

RULE SUMMARY: Added definition for authorized systems which are used in subsequent rules in the Division to replace "website" and "Oregon Trucking Online." Additionally, removed definitions using the term "PIN" which is being changed to "password" in subsequent rules. Removing other definitions that do not need to be in rule either because they refer to specific websites that are defined on CCD's website, or because the terms defined are commonly understood.

CHANGES TO RULE:

740-015-0020 Definitions ¶

For purposes of OAR chapter 740, division 15, the following definitions apply:

- (1) "Agent" means a person or organization appointed or assigned by a Power of Attorney to conduct all business on behalf of a motor carrier.¶
- (2) "Authorized system" means any website or system authorized by CCD and the State of Oregon for online transactions.¶
- (3) "CCD" means the Commerce and Compliance Division of the Oregon Department of Transportation. \P (3)4) "Electronic record" means a record created, generated, sent, communicated, received or stored by electronic means. \P
- (45) "Electronic signature" means an electronic sound, symbol or process attached to or logically associated with a record and executed or adopted by a person or organization with the intent to sign the record. \P
- $(5\underline{6})$ "Electronic transaction" means the exchange of an electronic record and, in those transactions where an ink on paper signature would also be required under Oregon law, an electronic signature, between a motor carrier and CCD for the purposes of:¶
- (a) Facilitating access to public records or public information; ¶
- (b) Purchasing or selling goods or services;¶
- (c) Transferring funds;¶
- (d) Facilitating the submission of an electronic record or electronic signature required or accepted by CCD; or ¶
- (e) Creating records upon which CCD or another person or organization will reasonably rely upon and may use for audit purposes, including but not limited to formal communications, notices, certifications and any other record that is issued under a signature.¶
- (67) "Hardcopy" means a document printed on paper.
- (78) "Motor carrier" means a for-hire or private carrier, as defined in ORS 825.005, and except for the purposes of OAR 740-015-0040, includes any agent or person authorized by the motor carrier to conduct business on behalf of the motor carrier.¶
- (8) "PIN" means a Personal Identification Number assigned by CCD to a person or organization to establish a secure means of authenticating the identity of a motor carrier when conducting certain specified electronic transactions with CCD.¶
- (9) "PIN transaction" means an electronic transaction that requires the use of a PIN assigned by CCD. A PIN transaction includes but is not limited to the submission of a document or information that is required by law or administrative rule to be "signed" or submitted to CCD "in writing."¶
- (10) "Record" means a document or information that is customarily printed on paper, which contains information relating to and evidencing the transaction of business between a motor carrier and CCD.¶
- (11) "Trucking Online" means the CCD Internet-based electronic transaction program found at: www.oregontruckingonline.com.¶
- (12) "Unique identifier" means a number, name, symbol or other identifier used singly or in combination by CCD to uniquely identify a motor carrier, agent or vehicle to CCD. For example, a driver license number, customer identification number, date of birth, place of birth, mother's maiden name, vehicle license plate number, vehicle identification number, account number, etc9) "Record" means a document or information that is customarily printed on paper, which contains information relating to and evidencing the transaction of business between a motor carrier and CCD.

Statutory/Other Authority: ORS 184.619, 802.012 Statutes/Other Implemented: ORS 802.012

RULE SUMMARY: Amended the rule to include the ability for Agents to performs electronic transactions on behalf of motor carriers. Additionally, amended the rule to include reference to the previously defined "authorized system(s)."

CHANGES TO RULE:

740-015-0030 General Provisions ¶

An electronic transaction conducted between CDCD and a motor carrier <u>or Agent</u>, including but not limited to the submission of documents or information to CCD:¶

- (1) Is voluntary and is made at the sole discretion of the motor carrier or Agent submitting the information; ¶
- (2) Must be conducted through the CCD Trucking Online secure Web site at: www.oregontruckingonline.coman authorized system and may require a password for certain electronic transactions;¶
- (3) Must be conducted in accordance with: ¶
- (a) The provisions of chapter 740, division 15 rules;¶
- (b) All applicable laws and administrative rules; and ¶
- (c) Any instructions contained on CCD's Web siand terms of agreement contained on an authorized system; and ¶
- (4) Has the same level of legal protection and effect that is given to a hardcopy transaction and may not be denied legal effect, validity or enforceability solely because it is conducted electronically.

Statutory/Other Authority: ORS 184.619, 802.012

REPEAL: 740-015-0040

RULE SUMMARY: Proposing to repeal this rule, which further defines PINs which are no longer being used at CCD and have been changed to "password(s)" in current business practices.

CHANGES TO RULE:

740-015-0040

Personal Identification Number (PIN); Unique Identifiers ¶

- (1) CCD may require the use of a PIN or other unique identifier for certain electronic transactions.¶
 (2) When a PIN is required, a motor carrier may request a PIN by submitting a request for PIN at the Oregon Trucking Online website. A PIN request Form must be completed by a motor carrier's owner, partner, corporate officer, or manager member of a limited liability company.¶
- (3) Upon receipt of a PIN Request Form, CCD will assign and e-mail the PIN to the e-mail address provided on the PIN Request Form. CCD will send, by U.S. mail, an activation notice to the motor carrier's address of record.¶
 (4) CCD reserves the right to terminate a PIN issued under this rule if:¶
- (a) The PIN is not activated, or used at the Oregon Trucking Online Website, within a 12-month period; ¶
- (b) The Department determines that a transaction was conducted fraudulently; or ¶
- (c) The Department determines the PIN holder has not complied with the provisions of division 15 rules, ORS Chapter 825 or ORS 826, or any other Oregon law regarding electronic transactions.¶
- (5) The motor carrier to whom a PIN is assigned is responsible for the security of the PIN and transactions conducted using the PIN.

Statutory/Other Authority: ORS 184.619, 802.012, 825.212 Statutes/Other Implemented: ORS 802.012, 825.212

RULE SUMMARY: Amending the rule to clarify the language around submitting information to CCD via an authorized system. This represents a minor change and does not substantively change the rule.

CHANGES TO RULE:

740-015-0050 Certifications ¶

Pursuant to ORS 802.012(2), an electronic transaction conducted at MCTD's Web site that includes the electronic submission of any information to MCTD necessary to comply with any requirement of the Oregon Vehicle Code, statute, or administrative rule if a motor carrier submits information to CCD via an authorized system to comply with statute or rule, the submission shall:¶

- (1) Constitute a certification, including but not limited to a certification as to the truth and accuracy of the document or information submitted in the electronic record; and \P
- (2) Be considered received whether or not the information submitted is signed by the person or organization that submits the information.

Statutory/Other Authority: ORS-184.616, 184.619, 802.012

RULE SUMMARY: Amending the rule to replace website with authorized system, to coincide with other changes throughout the Division.

CHANGES TO RULE:

740-015-0060

Date and Time Information is Considered Submitted; Received \P

- (1) An electronic record submitted at MCTD's Web sito CCD via an authorized system shall be deemed received by MCTCCD on the date and at the time that the record is received by MCTDthe system's Web server.¶
- (2) An electronic record must be received by <u>MCTCC</u>D not later than midnight Pacific Time on the deadline for submitting the record, if applicable, to be considered received or submitted timely.

Statutory/Other Authority: ORS-184.616, 184.619, 802.012 Statutes/Other Implemented: ORS 802.012, 825.472, 825.490

RULE SUMMARY: Amending the language to add authorized system. Additionally, changing "may" to "shall" for all information needed to complete an electronic transaction through CCD; these pieces of information are required and should therefore be defined as such in rule. Adding CVV to this list of required information to align with current business practices.

CHANGES TO RULE:

740-015-0080

Payment of Fees; Use of Credit Cards; Debit Cards ¶

- (1) If an electronic transaction requires the payment of taxes or fees to MCTCCD, payment of those taxes or fees within the electronic transaction shall be: ¶
- (a) Payment by credit card or debit card approved by MCTCCD as designated on MCTD's web sian authorized system;¶
- (b) Payment through an Automated Clearing House; or ¶
- (c) Charged to a motor carrier's account upon prior approval by MCTCCD.¶
- (2) All payments shall be made in US funds.¶
- (3) To pay required fees to MCTCCD by credit card or debit card within an electronic transaction, a motor carrier may shall be required to submit the following information to MCTCCD:¶
- (a) Credit cardholder or debit cardholder name and billing address, including city, state, and zip code;¶
- (b) Credit cardholder or debit cardholder phone number and e-mail address;¶
- (c) Credit card or debit card number; ¶
- (d) Expiration date of the credit card or debit card;¶
- (e) Card Verification Value (CVV) from the back of the debit or credit card;¶
- (f) Motor carrier name and address, including city, state (or province), and zip code; and \P
- (fg) Motor carrier phone number and e-mail address.

Statutory/Other Authority: ORS-184.616, 184.619, 802.012, 825.502

Statutes/Other Implemented: ORS 825.490, 825.502

RULE SUMMARY: Amending language to include authorized system to align with other rule changes.

CHANGES TO RULE:

740-015-0090 Electronic Records ¶

MCTCCD records pertaining to electronic transactions conducted at MCTD's Webvia an authorized system site are subject to all of the requirements for processing and records maintenance as described in OAR 740, division 55

Statutory/Other Authority: ORS-184.616, 184.619, 802.012 Statutes/Other Implemented: ORS 802.012, 825.515

REPEAL: 740-015-0100

RULE SUMMARY: Proposing the repeal of this rule which describes the electronic transactions available on trucking online as it is no longer necessary for current business practices.

CHANGES TO RULE:

740-015-0100

Transactions Available ¶

CCD will maintain a list of electronic transactions available and instructions on the CCD Trucking Online Web site: www.oregontruckingonline.com.

Statutory/Other Authority: ORS 184.619, 802.012

RULE SUMMARY: Removing unnecessary punctuation from the rule to improve clarity.

CHANGES TO RULE:

740-015-0110 Rental Agencies ¶

Rental agencies that conduct electronic transactions with $\frac{\text{MCTCC}}{\text{D}}$ pursuant to a written agreement, must comply with the provisions of division 15 rules.

Statutory/Other Authority: ORS-184.616, 184.619, 802.012

RULE SUMMARY: Changing "will" to "may" to align with current business practices that allow leniency on the requirement for a motor carrier to establish an account after purchasing at the temp pass limit. Additionally, amended the rule to extend single vehicle temp pass limits from 5 to 10.

CHANGES TO RULE:

740-035-0015

Application for Motor Carrier Account \P

- (1) A motor carrier operating under a temporary account $\frac{\text{will}}{\text{may}}$ be required to apply and be approved for an established account, if any one vehicle in the fleet exceeds $\frac{510}{\text{month}}$ temporary passes or if the entire account exceeds $\frac{510}{\text{month}}$ temporary passes within one twelve-month period.
- (2) Applications for motor carrier accounts or other supporting documents must provide the department with sufficient information to identify the legal entity of the motor carrier and must be made on forms furnished by the Department. A motor carrier may have only one account per legal entity.

Statutory/Other Authority: ORS 184.616, 184.619, 823.011 Statutes/Other Implemented: ORS 823.027, 823.029, 825.470 AMEND: 740-040-0070

RULE SUMMARY: Removing language relating to the cash deposit, which is no longer a business practice at CCD.

CHANGES TO RULE:

740-040-0070

Deposits to Secure Payment of Fees, Taxes, Charges, Penalties and Interest ¶

- (1) The Department requires each motor carrier that does not qualify for a deposit waiver under section (4) of this rule to deposit with the Department an amount of money necessary to insure the collection of fees, taxes, charges, penalties and interest.¶
- (2) For purposes of this rule: ¶
- (a) "New carrier" means any motor carrier that has not:¶
- (A) Previously received a permit or certificate of authority from the Department; or ¶
- (B) Operated in Oregon for 12 months or more in the most recent 36 month period after receiving a permit or certificate of authority from the Department.¶
- (b) "Established carrier" means any motor carrier that has operated in Oregon for 12 months or more in the most recent 36-month period;¶
- (c) If an applicant, carrier, or employee of the applicant or carrier has had substantial interest or control, directly or indirectly, in or over the operations conducted in Oregon under any carrier's authority, the Department may treat the applicant or carrier as an established carrier.¶
- (3) The security deposit schedule is as follows: ¶
- (a) Except as described in subsections (c) and (d) of this section, for new carriers:¶
- (A) One vehicle \$2,000;¶
- (B) Plus \$375 for each additional vehicle from 2-5 vehicles;¶
- (C) Plus \$250 for each additional vehicle from 6-10 vehicles;¶
- (D) Plus \$125 for each additional vehicle above 10 vehicles; ¶
- (E) Maximum deposit required \$10,000.¶
- (b) Except as described in subsections (c) and (d) of this section, for established carriers required to have a deposit, the deposit amount will be an amount determined by a review of Department records or as specified in paragraph
- (A) to (E) of this subsection, whichever is greater: ¶
- (A) One vehicle \$2,000;¶
- (B) Plus \$750 for each additional vehicle from 2-5 vehicles;¶
- (C) Plus \$500 for each additional vehicle from 6-10 vehicles:¶
- (D) Plus \$250 for each additional vehicle from 10 vehicles;¶
- (E) Maximum deposit required -- \$20,000.¶
- (c) For private carriers, carriers that conduct operations under ORS 825.020 or farmers issued permits under 825.024 who operate motor vehicles weighing under 55,000 pounds that use gasoline on which gasoline tax provided by law has been paid to the State of Oregon:¶
- (A) One vehicle \$500;¶
- (B) Plus \$150 for each additional vehicle; ¶
- (C) Maximum deposit required \$10,000.¶
- (d) For private carriers, carriers that conduct operations under ORS 825.020 or farmers issued permits under 825.024 who operate motor vehicles weighing under 55,000 pounds that use any fuel other than gasoline or use gasoline on which gasoline tax provided by law has not been paid to the State of Oregon:¶
- (A) One vehicle \$750;¶
- (B) Plus \$225 for each additional vehicle: ¶
- (C) Maximum deposit required \$15,000.¶
- (4) The Department may waive the deposit required of: ¶
- (a) A new carrier with a Dun & Bradstreet rating of 3A2 or higher;¶
- (b) An established carrier if the Department finds that in the previous 12 months the motor carrier has been required to file weight-mile tax reports for each of the reporting periods (monthly, quarterly, or annually) and has had no:¶
- (A) Suspensions with the Department;¶
- (B) Revocation of IFTA tax license;¶
- (C) Weight-mile tax reports filed late;¶
- (D) Fees not timely paid;¶
- (E) More than two estimated weight-mile tax reports filed; \P
- (F) More than one estimated weight-mile tax report filed without an actual report filed within a 30-day period; ¶

- (G) Non-sufficient fund check(s) or returned Automated Clearing House (ACH) transaction(s); and ¶
- (H) Outstanding billings for over-dimensional variance permits.¶
- (5) Notwithstanding subsection (4) of this rule, a carrier may not qualify for a waiver of the deposit if within the previous 36 months the carrier has had:¶
- (a) A weight-mile tax audit resulting in an assessment that exceeds by more than 15% the amount of the weight-mile taxes and fees reported and paid during the audit period; or¶
- (b) An outstanding balance with the Department's Collection Unit for fees owed to the Department under ORS chapter 825 and/or ORS 818.225.¶
- (6) The deposit required of a motor carrier may be increased, or a previously waived deposit may be required of a motor carrier, in accordance with subsection (3)(b) of this rule, if Department records indicate that:¶
- (a) In the previous 12 months the motor carrier has had: ¶
- (A) Any suspensions with the Department;¶
- (B) Revocation of IFTA tax license;¶
- (C) More than one weight-mile tax report filed late;¶
- (D) Fees not timely paid;¶
- (E) More than two estimated weight-mile tax reports filed;¶
- (F) More than one estimated weight-mile tax report filed without an actual report filed within 30 days;¶
- (G) Any non-sufficient fund check(s) or returned ACH transaction(s) with the Department; or ¶
- (H) Delinquent billings for over-dimensional variance permits, including associated road use assessment fees;¶
- (I) Delinquent reports required for operations subject to ORS 818.225; or ¶
- (b) In the previous 36 months, the carrier has had a weight-mile tax audit resulting in an assessment that exceeds by more than 15% the amount of the weight-mile taxes and fees reported and paid during the audit period; or¶
- (c) The carrier has had an outstanding balance with the Department's Collection Unit for fees owed to the Department under ORS 818.225 and/or ORS chapter 825. \P
- (7) The Department may delay granting a waiver of the security deposit if the carrier is being audited.¶
- (8) If a carrier's cash deposit is applied to an outstanding balance or a claim is filed against a carrier's highway use tax bond filed pursuant to ORS 825.506, the authority under the certificate or permit shall be suspended until the cash deposit has been replaced or the full bond requirements have again been met.¶
- (9) Acceptable forms of deposit. Any motor carrier may deposit: ¶
- (a) Cash:¶
- (b) A bond in the form prescribed and furnished by the Department of Transportation;¶
- (c) Bonds, negotiable by delivery, of the State of Oregon, school districts therein, or obligations of the United States, or obligations for which the faith of the United States is pledged for the payment of both principal and interest, equal in value to the amount of the requested deposit; or¶
- (d) Bank or savings and loan savings certificates.¶
- (10) The Department may require a cash deposit if a motor carrier operates on temporary passes. A portion of the total required deposit may be collected incrementally on each successive temporary pass purchased. The required deposit will be in the amount of \$100 or twice the amount of weight-mile tax charged on the temporary pass rounded up to the next ten dollars, whichever is greater. A motor carrier may opt to provide a bond in lieu of serial incremental cash deposits.¶
- (11) The Department reserves the right to modify or waive a deposit required by this rule if Department records indicate such modification, or waiver, is in the public interest.

Statutory/Other Authority: ORS 823.011, 825.506