Oregon Department of Transportation

Voter Registration Status Report

Summary

The Voter Registration Status Report is the second monthly report outlining DMV's data quality-control work to further ensure the integrity of Oregon Motor Voter data. The report shows results from the sampling of OMV data for the month of November, 2024, which found no errors. This is in following the monthly data control calendar described in last month's report, and as directed by Governor Kotek.

The report also:
- Describes continued work to prevent potential data entry errors.
- Highlights other work to improve the OMV system overall and DMV's general data integrity

November sample results

Monthly through 2025, DMV is sampling new Oregon Motor Voter (OMV) records and manually reviewing them against information collected from customers to verify accuracy and correct any errors. Governor Kotek directed a pause on sending OMV records to the Secretary of State, but DMV has continued to collect and store the information both for analysis and for potential submission to SoS when the Governor lifts the pause.

DMV pulled 500 records for the November review. These include all records that show a U.S. passport as the source document proving citizenship because the highest source of errors reflected in the DMV's After-Action Report was from miscoding passports. Additional records include where the source document was coded as a U.S. birth certificate, a naturalization document, and other less common types.

The sampling review found zero errors.

Additional Records Sent to Oregon Secretary of State

During visits to a DMV field office, staff identified four customers whose legal presence code was not accurate based on documents presented or statement made during the recent transactions. Three involved DMV's prior mistaken attribution of U.S. Citizenship to people from the U.S. Territory of American Samoa.

- Case one was found when a customer renewed their credential and switched to a REAL ID. The U.S. passport indicated the person is a U.S. national from American Samoa, not a U.S. citizen, as was coded in the system from their prior issuance.
- Case two was found when a customer renewed their credential and stated that they are a U.S. national, not a U.S. citizen. Their record was coded as citizen; at prior issuance they had presented a birth certificate from American Samoa.
- Case three was found when customer renewed their credential and switched to a REAL ID. The birth certificate was from American Samoa. They used the same document at a prior issuance, and they had been coded as a citizen.
- One case was found when customer presented a U.S. immigration document (work authorization), which had been mis-coded in the past as a naturalization document.

SoS reports that all four registrations have been inactivated, and none has a voting history.

As with all errors, DMV will investigate these individual cases to determine their cause and whether there are any other similar records that require additional investigation to determine whether there are additional errors. Any additional errors found will be included in future reports.

Mitigations

In addition to mitigations described as completed in the AAR (starting on p. 5) or in the November Voter Registration Report, the following additional mitigations have been completed or are in process:

- User interface changed to require the year of U.S. passport issuance to flag for accurate number of digits to reduce errors; completed on Nov. 7, 2024.
- User interface update for a separate document type for documents from American Samoa; computer programming completed and now in testing. Manual solution, as described in AAR, continues.

Additional Work on OMV and General DMV Data Integrity

1. Hiring an ODOT/DMV Voter Registration Integrity Analyst (AAR p. 7)
- Interviews of potential candidates have been scheduled with the goal to have the person selected and begin working the first week of January.

- The position is Limited Duration through the end of 2026; ODOT may request legislative approval of a permanent position.

2. Data Integrity Review
- The contract for the external Data Integrity Review was awarded to Deloitte, whose team has been on site since November 21. Preliminary findings for the Data Integrity Review are due by Dec. 31, 2024, with ongoing work into 2025.
- The contract for a Data Maturity Assessment was awarded to Spy Pond. The assessment will help Deloitte understand DMV's current state, and spreads the work to improve the deliverable during a compressed time frame.
- The Expert Review Team, including the state's Chief Data Officer, and current and former DMV executives from other states with high functioning data portfolios, has been assembled. They first met on November 15, will meet again on December 18, and monthly through April. The ERT is to provide input and feedback to the ODOT Project Team, share best practices, review DIR documents and provide feedback and suggest focus areas, and provide ODOT input to address DIR recommendations.