

How to set up your DMV2U account

DMV2U service can save thousands of Oregonians a trip to a DMV office and free up appointment times for other customers. Through DMV2U you can quickly process DMV services. These include renewing a driver license, permit or ID card. Follow these steps to set up your account.

1. Visit the Oregon DMV Website:
OregonDMV.com.
2. Click on the **Online Services** box.



3. Click on **Access My DMV Profile**.

The step below, Step 4, may or may not be required.

4. Select "Yes" If you have a State of Oregon License, Permit, or ID card.

Secure Login

Do you have a State of Oregon Driver's License, Permit, or ID card?

No

Yes

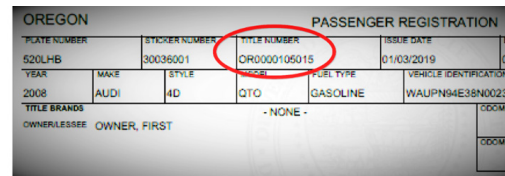
5. Enter the following information in the fields provided. An asterisk (*) means the field is required.
 - a. Last Name*
 - b. Date of Birth (e.g. 01/01/1970)*
 - c. Residence Zip Code (current zip code with DMV)*
 - d. Last 6 of Social Security number (SSN)*
If no SSN, click on the "I don't have an SSN" hyperlink.

There are two new security questions below. If you have one of the two you should be able to log in to your account.

- e. Control Number*
If no control number, click on "I don't have a control number."



- f. Title Number from Registration Card*
If no control number or title number, you will not be able to access DMV2U. You must have one or the other.



- g. Click on the "I'm Not a Robot" Certification box.



- h. Click the **Submit** button.
6. Select your two-step verification method. Receive security codes by email or by text message.

Note: You may have to check your spam folder for the email verification. For the text option, message and data rates may apply.

Follow these steps for email:

1. Click on **Add Email**.
2. Enter the email address you would like to use.
3. Click **Save**.
4. A verification code from DMV2U <noreply@odot.oregon.gov> will be sent to your email. Please check your email and return to DMV2U and enter the verification code and click **Confirm**.

You are now logged in to your DMV2U account.

Follow these steps for text message:

1. Click on **Add Phone**.
2. Enter the Phone Number.
3. Select the Carrier from the drop-down menu (i.e. ATT, Verizon).
4. Click **Save**.
5. A verification code from DMV2U <noreply@odot.oregon.gov> will be sent by text message. Please check your text and return to DMV2U and enter the verification code and click **Confirm**.

You are now logged in to your DMV2U account.

Questions?

Visit oregon.gov/odot/dmv/pages/contact_us.aspx.

