

Information Memorandum Transmittal Aging and People with Disabilities



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Number: APD-IM-24-071

Issue date: 7/10/2024

Topic: Long Term Care

Due date:

Subject: Employer Resource Connection Update/ Linking Consumers to Providers Program

Applies to (check all that apply):

- | | |
|---|--|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging: Types A and B | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Aging and People with Disabilities | <input checked="" type="checkbox"/> Office of Developmental Disabilities Services (ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs | <input checked="" type="checkbox"/> ODDS Children's Intensive In Home Services |
| <input checked="" type="checkbox"/> County DD program managers | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input checked="" type="checkbox"/> Support Service Brokerage Directors | <input checked="" type="checkbox"/> Other (<i>please specify</i>): Comagine |
| <input type="checkbox"/> ODDS Children's Residential Services | |
| <input type="checkbox"/> Child Welfare Programs | |

Message:

The Employer Resource Connection (ERC) program has new contracts. Information about updated contactor information and areas served can be found here:

<https://www.oregon.gov/odhs/home-care-consumers/Pages/employer-resource-connection.aspx>. Please bookmark this page for future updates.

An important change to the ERC program is that hours available through the program are based on the specific needs of the individual and are no longer capped.

A new statewide program is available through ERC starting on July 1, 2024, titled **Linking Consumer to Providers**. The purpose of the program is to provide enhanced support beyond teaching and training to individual who need assistance with:

- Using Carina
- Screening providers based on the needs and preferences of the individual
- Directly contacting potential providers about availability, support they can provide, and whether they may be a good match for the individual
- Interviewing potential providers with the individual to assess if they can work well together

- Assisting in the selection and hiring process, as requested by the individual

Individuals are eligible to receive 15 hours of enhanced support per hiring event, which means each time an individual needs support to hire a provider.

Case management entities may send an email to OHCC.ERC@odhsoha.oregon.gov for information about ERC, if a referral form is needed, and to check the status of an ERC referral.

If you have any questions about this information, contact:

Contact(s): Nancy R. Janes	
Phone: 503.586.6431	Fax:
Email: OHCC.ERC@odhsoha.oregon.gov	