

D9/D12-Capeco OPIM implementation Draft Plan

APD 9/12 and Capeco AAA area covering Morrow, Umatilla, Hood River, Wasco, Sherman, Gilliam and Wheeler counties. Weekly meetings with APD- AAA cm's for case reviews and support will take place each Wednesday at 8:30 a.m. starting 5/15/24 Teams meet and in person option.

Service Gatekeeper Model of all services and support programs

This is the pathway for all Oregonians who are inquiring about assistance.

All Oregonians will be referred to the APD9/12 office to SWOD (service worker of the day) for inquiries about services that they are requesting. This request may come in by an office visit, email (CO generated by ONE, AAA/ADRC referral email generated) or phone call. The service worker will take all information related to the client's location, and an overview of the \$ and needs/abilities. The SWOD will schedule the assessment appt with APD ECM and a financial appt with the appropriate \$ team from the information given (ONE appt or CO \$ team).

Communication pathways

Communication to APD will be thru the established branch case transfer file:

District 9 ODHS-APD-3311-CASETRANSFERS@odhsoha.oregon.gov

District 12 ODHS-APD-3011-CASETRANSFERS@odhsoha.oregon
ODHS-APD-3013-CASETRANSFERS@odhsoha.oregon

Communication to AAA CAPECO :

District 9 TheDallesOPIM@capeco-works.org

District 12 Pendleton-HermistonOPIM@capeco-works.org

Case branch codes – Cases will reside in the branch that is currently working on them- for eligibility APD 9/12 and for ongoing CM Capeco 8210 For transfers of cases 2 people on each team will be designated to do those transfers at a

minimum weekly but most will be on a monthly rotation – Another option is to have a branch code that is shared by APD and Capeco AAA. Or give access to both branches for workers to perform tasks and narrate in. See information at the end of this document.

Phase 1 Waitlist

- Capeco will identify consumer on the waitlist that would still like services using their OPI Waitlist tool which will result in a risk score. This number is currently 120 of Oregonians within this service area.
- Capeco will meet with APD9/12 to review this list no later than May 15th. A monthly group will be identified for CAPS assessment and \$ intake for the program. (If 50 potential clients then projected 10 per month- TBD)
- June 3, 2024 or green light from CO contact will be made by an APD 9 ECM to schedule the assessment and \$ intake process (TBD) and the 45 day time frame will start.
- After assessment and \$ determinations APD9/12 ECM will choice counsel Oregonian on all available Service programs they are eligible for.
- If Oregonian is a straight OPIM client then the case will be communicated via email over to the AAA for service planning/ongoing CM and next steps.
- Target Date for completion is November 1, 2024.

Phase 2- Existing OPI/ OPIM Pilot to OPIM transition

- Starting December 1, 2024 Capeco AAA will reach out to existing OPI clients that are due for annual assessment and discuss/ choice counsel on switching to OPIM at their next assessment (Jan 2025 renewals, etc.)
- A list will be generated by December 15 by Capeco and reviewed by APD9 /12to schedule the annual assessment and \$ redetermination.
- During this time we will staff higher needs OPI clients for an earlier rollover to OIPM if/as needed.
- Same communication pathways for cases as Phase 1.

Phase 3- Existing Title XIX to OPIM

- Starting Dec 1, 2024 APD9/12 will reach out to existing title XIX clients that are due for annual assessment and discuss/choice counsel on switching to OPIM at their next assessment (Jan 2025 renewals-etc)

- Title XIX in home APD9 cases approximately 125
- A list will be generated by December 15 by APD and reviewed by Capeco for possible transfer or ongoing CM services by Capeco in January.

Phase 4- March 2025 Public Launch

- The pathway for the general public/community partners is detailed above
- Each phase above may show adjustments that may need to be made for public launch and will be addressed as determined.

Overall Phase Timeline Goals

If a timeline is not able to be met within the plan during discussions occurring weekly between AAA/ APD a notification to Central office outlining the progress and expectations details will be included. Central Office will be notified at least 30 days in advance if the deadlines outlined in phases 1-4 cannot be met.”