APD/AAA Q&A

Forms, Notices, & Reports

May 20, 2021



Forms and Notices - Case Management

MEDICAID SERVICES & SUPPORTS FORM REQUIREMENTS POST ONE SYSTEM CONVERSION

							2
Form Goes to:							
C=consumer or rep. / P=provider /	Intake	Redet.	OA	Web	ONE	Form #	Form Name / Notes
F=EDMS file / SS=support staff / CO-			Form	Form	Form		
Central Office / O=other / *=signature							Note: Updates are indicated on the last page.
required							
C D E SS CO O							

						State F	Plan Per	sonal C	are (SPP	C – BPA/BPC)
Х		X			Х	Х	Х			SDS 002N	Assessment Summary – At intake and at
											redetermination when a Title XIX assessment has been
											completed.
*		X			Х			X		SDS 354	Workers' Compensation Agreement and Consent –
											Required if using a CEP
X		X				X		X		SDS 541	Notice of Eligibility and Responsibility – At
											redetermination when a Title XIX assessment has not
											been completed.
Χ*	X	Х	Х		Х	Х		Х		SDS 546PC	SPPC Service Plan and Task List
*		Х			X	- X		X		SDS 737	Representative Choice Form – Consumer-employer rep
-			A .				-	_			VC

CM Tools Page: Client Details, Treatment, Forms, & Misc. LTC Information

SPAN (2780N) and the SDS 541 Notice of Eligibility and Responsibility

- ► The SPAN (2780N) is used for service approvals and details the results of the CA/PS assessment.
 - ▶ It includes liability information for initial and ongoing months <u>for all settings</u> <u>except NF</u>. It serves to inform the consumer of their actual liability if it differs from the calculated liability amount that appears on the Notice of Eligibility sent from ONE.
 - ▶ NF clients generally always pay their calculated liability, which is communicated to them on the ONE approval notice.
- ► The 541 is sent at annual service renewal for:
 - State Plan Personal Care (SPPC)
 - Annual reassessment for all other service settings when SPL and hours did not change from previous assessment AND the individual has received a SPAN at initial approval.
 - ▶ SDS 541 is not needed for initial intake since the information is captured on the SPAN.

In-Home Intake - SPAN

You may request additional hours or an exception to the maximum number of hours (per OAR 411-030-0071; OAR 411-027-0050; OAR 411-0020) authorized in any ADL or IADL. You will also receive a notice of, and have hearing rights if, your request for additional hours is not approved.

Consumer Extended Waiver Eligibility (EWE):

Consumer is SPL eligible

Consumer State Plan Personal Care (SPPC) eligibility:

Not applicable since the consumer is eligible for Long Term Services and Support

Pay-in

If checked, you have a pay-in (liability) that must be paid to the department by the 10th of each month. OAR 411-015-0015(7), 461-160-0610, 461-160-0620, 461-185-0050. The amount owed each month is as follows:

Initial date	Initial amount	Ongoing months
05/07/21	\$0.00	\$450.00

Page 2 of 13

DHS 2780N (07/22/19)



NF Intake - SPAN

component as what as the specific crithment determine obligation and Cognition are the ADLs used to determine your eligibility for Long Term Care Services. The criteria in each ADL specifies the tasks, the types of assistance and the required frequency. You can find information regarding ADLs/IADLs in this notice. For more information, ask for the brochure called "Assessing Individuals for Medicaid Long Term Care." Your Assessment Summary is attached as part of this notice.

Liability

- Community Based Care Facility Payment per OAR 461-160-0610 and 461-160-0620. If checked, you must pay the following payment each month (see attached 0450):
- Nursing Facility Payment per OAR 461-160-0610 and 461-160-0620. If checked, you must pay a liability payment each month for nursing facility services (see attached form 458A).
- Program of All-Inclusive Care for the Elderly (PACE) Payment per OAR 461-160-0610 and 461-160-0620. If checked, you must pay the following payment each month:

541-Cost of Care Note



Nursing facility services with ____ a liability (see attached 458A). Oregon Administrative Rules: 461-160- 0610, 461-160- 0620

Notes/comments:

Your actual liability is \$10,077.92 and is payable to the facility each month starting July 1, 2021. This is different than the amount on the eligibility notice you received

CBC Intake - SPAN

Save Print Reset

Oregon Administrative Rules (OAR) 411-015-0006 and 0007 list each ADL/IADL component as well as the specific criteria to determine your assistance level. Mobility, Eating, Elimination and Cognition are the ADLs used to determine your eligibility for Long Term Care Services. The criteria in each ADL specifies the tasks, the types of assistance and the required frequency. You can find information regarding ADLs/IADLs in this notice. For more information, ask for the brochure called "Assessing Individuals for Medicaid Long Term Care." Your Assessment Summary is attached as part of this notice.

Liability

Community Based Care Facility Payment per OAR 461-160-0610 and 461-160-0620. If checked, you must pay the following payment each month (see attached 0450):

25	First month	Ongoing months
Liability:	\$0.00	\$400.00
Room and board:	\$0.00	\$617.00
Total monthly payment to facility:	\$0.00	\$1,017.00

- Nursing Facility Payment per OAR 461-160-0610 and 461-160-0620. If checked, you
 must pay a liability payment each month for nursing facility services (see attached
 form 458A).
- Program of All-Inclusive Care for the Elderly (PACE) Payment per OAR 461_160-0610 and 461_160-0620—Michecked, you must pay the following

In-Home ICP - SPAN

Save Print Reset

If checked, you have decided to receive services through the Independent Choices Program. See attached 546IC. OAR 411-015-0015(7), 461-160-0610, 461-160-0620, 461-185-0050. The monthly benefit amount is as follows:

Initial date	Initial amount	Ongoing months
05/07/21	\$1,000.00	\$1,500.00

Shift Services

Shift Services is an hourly in-home service option that authorizes 16 hours of

PACE Intake - SPAN

component as well as the specific criteria to determine your assistance level. Mobility, Eating, Elimination and Cognition are the ADLs used to determine your eligibility for Long Term Care Services. The criteria in each ADL specifies the tasks, the types of assistance and the required frequency. You can find information regarding ADLs/IADLs in this notice. For more information, ask for the brochure called "Assessing Individuals for Medicaid Long Term Care." Your Assessment Summary is attached as part of this notice.

Liability

- Community Based Care Facility Payment per OAR 461-160-0610 and 461-160-0620. If checked, you must pay the following payment each month (see attached 0450):
- Nursing Facility Payment per OAR 461-160-0610 and 461-160-0620. If checked, you
 must pay a liability payment each month for nursing facility services (see attached
 form 458A).
- Program of All-Inclusive Care for the Elderly (PACE) Payment per OAR 461-160-0610 and 461-160-0620. If checked, you must pay the following payment each month:

\$1,000.00

An explanation of this calculation is attached.

Consumer Extended Waiver Eligibility (EWE):

Consumer is SPL eligible

Consumer State Plan Personal Care (SPPC) eligibility:

Not applicable since the consumer is eligible for Long Term Services and Support

For more information about PACE, see the Program of All-Inclusive Care for the Elderly (PACE) link under the Programs and Services heading on APD Case Management Tools page. You can also email APD.PACE@dhsoha.state.or.us

Liability Information on the ONE Notice of Eligibility

The following household member(s) are approved for medical benefits or renewed benefits.

Name	Program	Benefit Level	Benefit Begin Date	Benefit End Date
	Oregon Supplementa I Income Program Medical	OHP Plus	12/01/2020	Ongoing

New clients will get more information about benefits in the mail.

Questions? Please visit https://benefits.oregon.gov or call 1-800-699-9075 or 711 (TTY)

MED-005 (Rev 07/06/20)

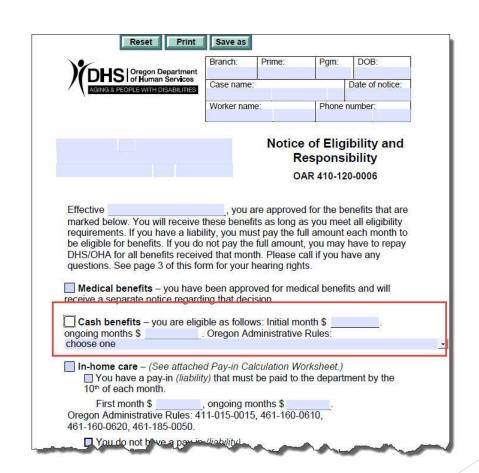
Client Liability

Your Client Liability is the amount you must pay in full each month to be eligible for benefits. If you do not pay the full amount, you may need to repay the Department for all medical benefits received for that month and you may be ineligible. Your client liability is listed below.

Name	Begin Date	End Date	Maximum Client Liability
-	12/01/2020	08/31/2021	\$294.41

SDS 541 Notice of Eligibility & Responsibility - Other Uses

- Continue to use the 541 to approve servicerelated special needs and any K-Plan cash benefits
- The ONE system will only send approval notices for the NF/PIF and ISS payments at this time



- 4

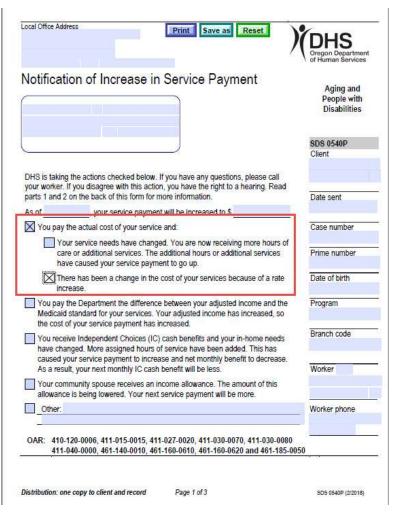
SDS 541 Notice of Eligibility & Responsibility - Other Uses

- Send at SPPC redeterminations unless:
 - A full Title XIX assessment was completed, AND
 - Services were denied, but SPPC approved
- Send at other service redeterminations if:
 - No change in Service Priority Level AND
 - No change in hours or service level AND
 - ► A SPAN was sent in the past





SDS 540P Notice of Increase in Service Payment



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- BL17 The second bullet makes it sound like a 540p and a SPAN need to be sent which doesn't make sense to me.

 BOUCHELL Lisa, 5/20/2021
- If they get reassessed, care needs have changed, and they are eligible for more services, don't they have to send a SPAN? The 540P has to be timely, so I don't know if they are adding anything about liability on a SPAN at redetermination. I was going to ask, actually.

Burkus Heather D, 5/20/2021

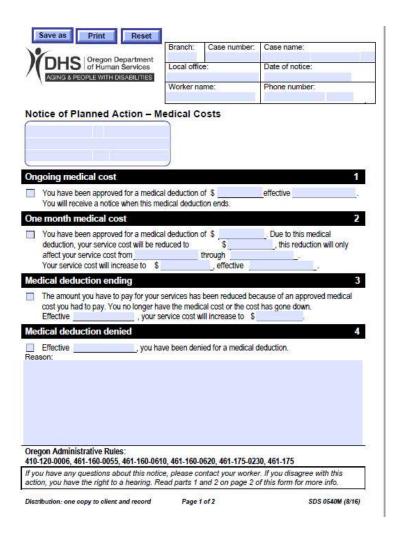
WC1 When a reassessment is completed that changes the number of hours and therefore the payment or liability the CM must send a SPAN so the 540P wouldn't need to be sent in that scenario. Just a redundancy. I mean it can be, but it doesn't have to be.

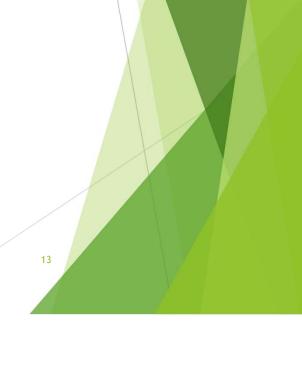
Maciel Christine C, 5/20/2021

BD13 Fixed, let me know if it's ok - and thank you!

Burkus Heather D, 5/20/2021

540M Notice of Planned Action Medical Deductions - DO NOT USE





MED 064 - Notice of your Eligibility - Medical Deduction

Mail Address Processing Center - 005 Street Address Salem, OR 00000



<<Date of letter>>

<<Recipient Name>>
<<Street Address>>
<<City, State>> <<Zip>>>

Case Name: << Case Name>>
Case ID: << Case#>>

<<Notice of your Eligibility – Medical Deduction>>

<<Ongoing medical cost>>

You have been approved for a medical deduction of \$<<\DeductionAmount>>, effective <<\EffectiveDate>>.You will receive a notice when this medical deduction ends.

<< One month medical cost>>

You have been approved for a medical deduction of \$ << Deduction Amount>>. Due to this medical deduction, your service cost will be reduced to \$ << Reduced Service Cost>> , this reduction will only affect your service cost from << Effective StattDate>> through << Effective EndDate>> . Your service cost will increase to \$ << Increase Service Cost>> . effective EndDate>> .

<<Medical Deduction Ending>>

The amount you have to pay for your services has been reduced because of an approved medical cost you had to pay. You no longer have the medical cost or the cost has gone down.

Effective <-EffectiveIncreaseDate>>, your service cost will increase to \$
<-IncreasedServiceCost>>.

<< Medical Deduction Denied>>

Effective << Effective Denial Date >>, you have been denied for a medical deduction because << Denial Reason >>

Comments: << Text entered by worker in the Reason box >>

If you have any questions, please contact us. We want to make sure you have the information you need. You can call us at <<1-800-000-0000 711 (TTY)>>. Monday through Friday 7 a.m. to 6 p.m. or you can visit your local office at:

<<Branch Office>>

<<Street Address>>

<<City>>, <<State>> <<Zip>>

If you would like to find a different office please go to <-ApplicantPortalLink>> and click "Get Help"

This decision is based on Oregon Administrative Rules (OAR): << 410-120-0006, 461-160-0055, 461-160-0610, 461-160-0620, 461-175-0230, 461-175-0300>>.

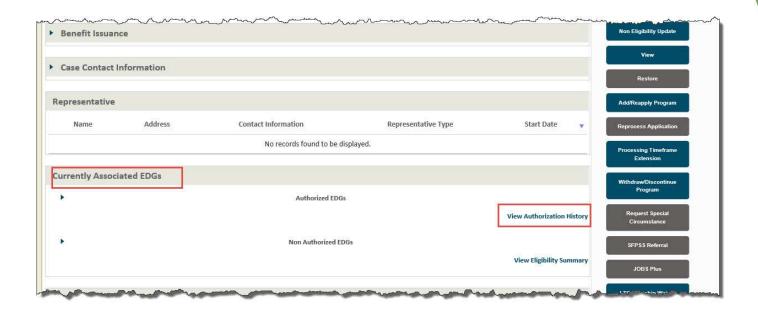
If you disagree with this decision you have the right to request a hearing. There is more information about hearings later in this notice.

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Patient Liability Summary

- The Patient Liability Summary replaced the SDS 450
- It is not sent out automatically by ONE
- ► The Patient Liability Summary is broken up into expandable sections
- Inability to print entire document will be fixed
- Until resolved, case managers and eligibility workers are not required to send the summary
- Complete and send APD 450 upon request only
- The Pay-In Worksheet will show the maximum liability for in-home service consumers, but not the calculation





Authorization History 📗 🙃 ?







3482633	LTCSERV	11/01/2020	11/30/2020	N/A N/A	Approved Authorized	11/01/2020	Notice Reason RFI Details-N/A Financial Summary Patient Liability Summary View Disqualification - N/A Other Evaluated TOA's - N/A
3482633	LTCSERV	12/01/2020	12/31/2020	N/A N/A	Approved Authorized	11/22/2020	Notice Reason RFI Details-N/A Financial Summary Patient Liability Summary View Disqualification - N/A Other Evaluated TOA's - N/A
3482633	LTCSERV	01/01/2021	Ongoing	N/A N/A	Approved Authorized	11/22/2020	Notice Reason RFI Details-N/A Financial Summary Patient Liability Summary View Disqualification - N/A Other Evaluated TOA's -







- 1. The amount displayed on #6 is the actual Community Spouse Income amount. Enter it as unearned income of category "LTC Diverted Income" for

View	Patient Liability Begin Date	Patient Liability End Date	Patient Liability Amount	SELG Begin Date	SELG End Date	Service Category
•	11/01/2020	11/30/2020	\$ 294.41	09/01/2020	08/31/2021	Indep. Choices State Plan J (CAPS)
0	12/01/2020	12/31/2020	\$ 294.41	09/01/2020	08/31/2021	Indep. Choices State Plan J (CAPS)
0	01/01/2021	08/31/2021	\$ 294.41	09/01/2020	08/31/2021	Indep. Choices State Plan J (CAPS)

Income

Earned Income Details

Individual	Income Type	Amount	Excluded Amount	Countable Amount
	Social Security Benefits (Survivor and Retirement)	\$1686.10	\$0.00	\$1686.00
Total Countable Unearned Inco	me			\$1686.00
tient Mability Start Date	11/01/2020	Patient Liability End Date	11/30/2020	
Community Spouse Income Allo	wance Computation			
Dependent Income Allowance C	alculation			
tiene Liability Calculation				
LTC Recipient Countable Income				

Co	nmunity Spouse Income Allowance Computation	
	a. Minimum monthly maintenance needs allowance	\$ 2155.00
	b. Maximum monthly maintenance needs allowance	\$ 3259.50
	c. Shelter costs	\$ 1058.94
	d. Full Standard Utility Allowance	\$ 442.00
	e. Total (Shelter Costs + Full Standard Utility Allowance)	\$1500.94
	f. Subtract Shelter Standard	- \$ 646.50
	g. Excess Shelter	\$ 854.44
	h. Subtotal needs (a + g)	\$ 3009.44
	i. Monthly Maintenance Needs Allowance (Minimum of b and h)	\$ 3009.44
	j. Subtract Spouse's Income	\$ 3009.44
	k. Spousal support order or exceptional circumstances, if applicable	\$ 0.00
	I. Calculcated Community Spouse Income Allowance	-\$ 3009.44
	m. Manually entered Community Spouse Allowance	\$ 0.00
	Actual Community Spouse Income Allowance (Maximum of k and I except if manually determined use m)	-\$ 3009.44

Individual	Income Type	Amount	Excluded Amount	Countable Amount
1	Social Security Benefits (Survivor and Retirement)	\$2038.30	\$0.00	\$2038.00
Total Countable Unearned Inc	ome			\$2038.00
Patient Liability Start Date	05/01/2021	Patient Liability End Date	04/30/2022	
Community Spouse Income Allo	owance Computation			
-	*			
▼ Dependent Income Allowance of Manually Entered Dependent	Calculation ent Income Allowance for		\$ 0.00	
▼ Dependent Income Allowance	Calculation ent Income Allowance for		\$ 0.00 \$ 0.00	
▼ Dependent Income Allowance of Manually Entered Dependent	ent Income Allowance for a come Allowance for		A	

1. Countable unearned income of the client	\$ 2038.30
2. Countable Earned Income (Earned + Self Employment) of the client	\$ 0.00
3. Subtract Personal Needs Allowance Amount	- \$ 794.00
4. Adjusted Income	\$ 1244.30
5. Subtract Reasonable administrative costs of the trust	\$ 0.00
6. Subtract actual Community Spouse Income Amount (Enter this amount as 'Spousal Income Amount' for the spouse)	-\$ 3009.44
7. Subtract actual Dependent Income Allowance	\$ 0.00
Dependent Income Amount for 64F (Enter this amount as 'Dependent Income Amount' for the dependent)	N/A
8. Subtract Private medical insurance premiums and other incurred medical expenses	-\$ 128.00
9. Subtract payments for child support	\$ 0.00
10. Subtract Contributions to reserves or payments for alimony	\$ 0.00
11. Subtract Contributions to reserves or payments for income taxes	\$ 0.00
12. Subtract monthly contributions to reserves or payments for the purchase of an irrevocable burial plan	\$ 0.00
13. Subtract costs for maintaining a home, if applicable	\$ 0.00
14. Client Buy In	No
15. Medicare Part B Premium amount	\$ 0.00
Calculated liability	\$ 0.00



APD 0450 - Liability Calculation Worksheet



Step 3. Dependent income allowance computation a. Use this calculation if there in a community spouse. \$ 2,155.00 Dependent allowance standard at \$2,155.00. Number of eligible dependents. -3.0.00Submetal. Elighle dependents' total gross scortbly income. - 5.0.00 Subtotal. Calculate 1/3 of outstotal above. -50.00b. Use the appoint if there is not a community spouse. TANF adjusted income standard for the recipient PLU's the musber of eligible dependents. (Do not reduce this crondood by the dependents' traceme 1.... For example, a person with one child would use the TANF remitted for two, which is \$416. Here we the promote Adjusted Income Payment Standard Need Group No in need group \$ Amount 485 595 695 796 386 976 1.039 1.150 10 Each additional individual

The survey from either step 3s or 3b, if appropriate, must be filled in at step 3 on page one.

Pay-in Calculation Worksheet

Pay-in Calculation Worksheet

For In-Home Service Clients Rate Date: 5/20/2021

5/20/2021

An individual with excess income must contribute to the cost of services pursuant to OAR 461-160-0610 and OAR 461-160-0620. Individuals who receive home and community based care or spousal pay program services and have income above the income standard must pay either:

- The difference between their adjusted income and the income standard for the number in the benefit group;
 OR
- The actual cost of home and community based care or spousal pay program services.

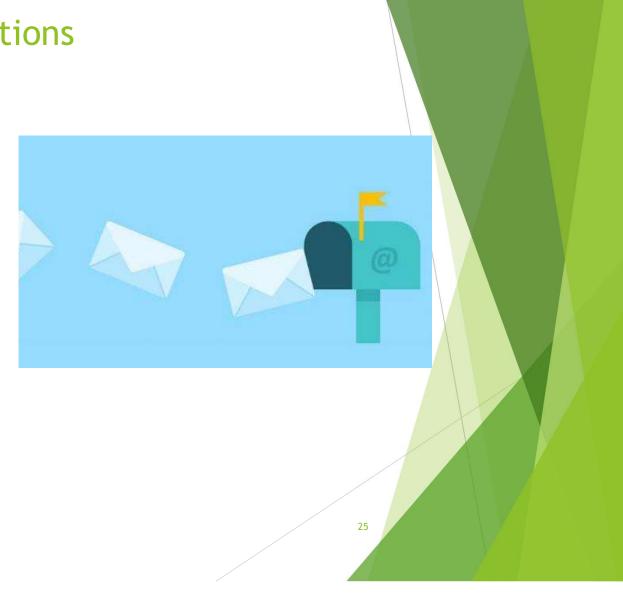
Clients pay whichever of the above is least costly to them.

IE will calculate all income and deductions to get to the total available income for consumer liability.

Total Available Income for Consumer Liability			= \$	0.00
Cost of Homecare Worker (HCW) Service:			160	
In-Home Care (CEP) [Service Row #1]	+ \$	1,340.45		
Total authorized monthly wage	= \$	1,340.45		
Employer Federal Insurance Contributions Act (FICA)	+\$	102.54		
Sub-total	= \$	1,442.99		
Worker's Benefit Fund Assessment (WBFA)	+\$	1.41		
Total HCW Service Cost	= \$	1,444.40		
(FICA and WBFA are required federal tax for Social Security payroll and Oregon workers' compensation expenses.)				
Iotal Cost of Services	= \$	1,444.40		
Monthly Pay-in Amount (Lesser of available income or cost of s	ervice)	0)	= S	0.00

Other Notice Considerations

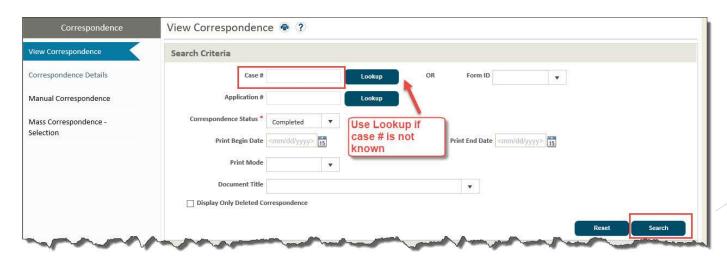
- Because the way notices are generated in ONE, a service consumer may receive multiple notices with different liability amounts.
- If the consumer contacts you, you can view the notices in the Correspondence section of ONE to find the most recent notice and let them know which one is correct
- There are a couple of groups working on the frequency of notices
- There is no change to the practice of sending the 540 notice for closure or denials of LTSS or service-related special needs or medical related payments



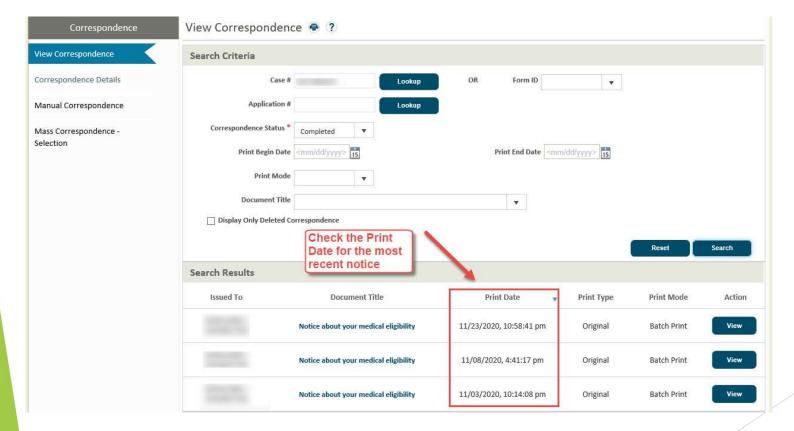
Click on Correspondence from your ONE Home page



Enter case number and click Search, or use Lookup function



You may see several notices and notice types - you can view them and then determine which notice is the most recent or current.





Reports in ONE

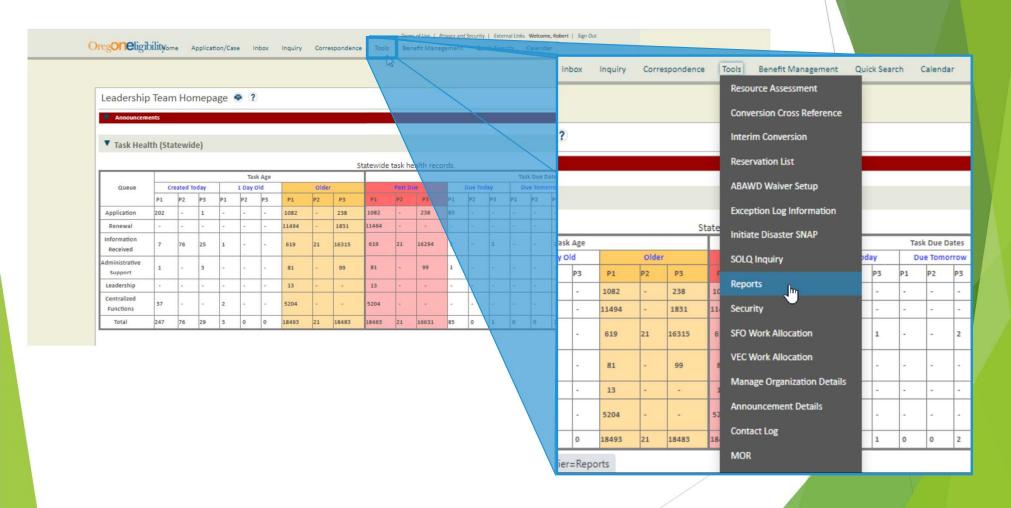
Clients Losing Service Eligibility

Medical Related Payment Report -Mid Month and End of Month

Coming Due Renewals

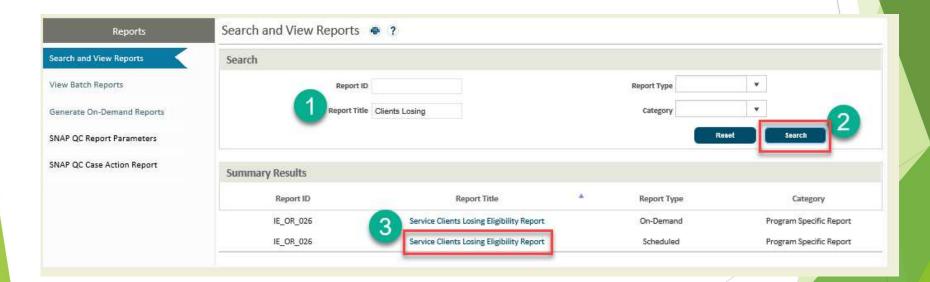
Individuals Who Are In A Group Living Arrangement

How to Pull Reports in ONE



How to Pull Reports in ONE

Reports can be pulled On-Demand, Scheduled, or Both. This is by design; some reports will not be available in a specific format.



Service Clients Losing Eligibility Report

Schedule: Available On-Demand and Scheduled on

the 15th of every month

Audience: Case Managers

Purpose: Allows Case Managers to see which of

their clients are losing Financial Eligibility and have

an ongoing SELG record

Action Needed: Case Managers can close services if

appropriate, or work with eligibility worker to

reopen benefits if needed



Oregone ligibility

Service Clients Losing Eligibility Report

YEAR: 2021 MONTH: DISTRICT: ALL BRANCH: ALL TYPE OF ASSISTANCE: ALL

District	Branch	Type Of Assistance	Case Number	Case First Name	Case Last Name	Individual ID	Prime Number	Member First Name	Member Last Name	Service Category Code	Discontinuance Code	Disposition Date	Systematic/Manual
District 1	0411 - Warrenton Senior & Disability Services (NWSDS)	Qualified Medicare Beneficiary - SMB	401450440		-		-			Oregon Project Independence, in-home pervices (CAPS)	Over Income Limit	04/15/2021	Manual
District 1	0411 - Warrenton Senior & Disability Services (NWSDS)	OSIPM - OAA	401381206				-		1000	PACE program of all inclusive care for the Elderly (CAPS)	Over Income Limit	04/02/2021	Manual
- A.	, 0411 - Varren Disabile	Out AMA					A LAND	and the last	The street	ct Independent	A STATE OF THE PARTY OF THE PAR	and the same of	

Medical Related Payment Report - Mid Month and End of Month

Schedule: Scheduled for mid-month and end of month

Audience: Case Managers and Eligibility workers issuing MRP's

Purpose: Allows Case Managers and Eligibility Workers to review Medical Relayed Payments that are ending in the current and next

month

Action Needed: Payments that should not end must be started again

in ONE

Oreg**One**ligibility

Medical Related Payment Report – End of Month

Year: 2021

Month: March

Notice: This report contains private information that is privileged or confidential. CJIS security policy and DHS-OHA privacy/confidentiality policies apply. Do not share this report with unauthorized users or for unauthorized purposes. Per CJIS Security Policy: You are accessing a restricted information system; usage of this system may be monitored, recorded, and subject to audit; unauthorized use of the system is prohibited and may be subject to criminal and/or civil penalties; use of the system indicates consent to monitoring and recording. Lock or log off your workstation when you step away by hitting Ctrl/Alt/Delete and selecting "Lock this computer" or "Log off." If you believe that confidential or sensitive information has already been disseminated to non-DHS/OHA staff, contact the information Security and Privacy Office (ISPO) at DHSinfo.security@state.or.us or 503-945-6812 to notify them of the misdirected information.

District	Branch Number	Casenumber	Case First Name	Case Last Name	Individual ID	First Name	Last Name	Payment Start Date	Payment Type	Payment Amount	Last Successful Payment Date	Discontinuance Date	DISCONTINUANCE CODE
District 2	2518 - Portland West AAA	0 40		5 30	×1.	15 NO SO		03/26/2021	Direct Deposit	2274.86	03/26/2021	03/25/2021	Support Services have Ended
District 2	2518 - Portland West AAA			(800)				02/23/2021	Direct Deposit	9999.99	03/26/2021	03/18/2021	Failed SELG Check

Report Refresh Date: 3/28/202

12:00:19 A

Coming Due Renewals

Schedule: On Demand

Audience: Case Managers/Eligibility Workers

Purpose: Provides a list of individuals with a financial

eligibility renewal due in the selected month

Action Needed: This report can be used for outreach

calls and to monitor service clients with upcoming

renewals due in ONE





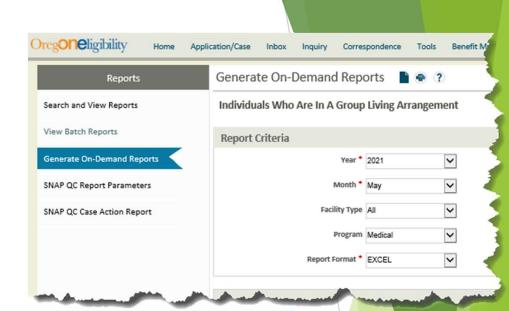
Individuals Who Are in a Group Living Arrangement

Schedule: On Demand

Audience: Case Managers

Purpose: Provides a list of individuals who have a group living arrangement in ONE (Nursing Home, Assisted Living, Residential Care Facility, etc.)

Action Needed: This is an informational report only and is intended to provide users with a way to easily identify service individuals living in facilities





What questions do you have?

Please type your questions into the broadcast text box and our moderator will ask the panel

Session	Date
Medical Related Payments (MRP's)	05/27/2021
Renewals in ONE	06/03/2021
Wrap up: Review & Open Q&A	06/10/2021

APD/AAA LTC & ONE Q&A Series