

APD MEDICAID PROGRAM ANALYST CONTACTS

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Provider Relations Unit	
Name / Email Link / Phone #	Assigned Roles and Responsibilities
Diana Nott (503) 779-4064	<ul style="list-style-type: none"> • Interim Manager Medicaid Provider Enrollment – CBC Providers
Candi Sucik (503) 580-6669	<ul style="list-style-type: none"> • HCW Payment Adjustments • Payment Support • HCW Unemployment Insurance Claims • HCW Adjustment Mailbox: APD.ceppayments@odhsoha.oregon.gov
Casey Baxter (800) 241-3013	<ul style="list-style-type: none"> • HCW Enrollment • HCW Enrollment Mailbox: HCW.Enrollment@odhsoha.oregon.gov
Coleen Thompson (503) 931-8661	<ul style="list-style-type: none"> • Payment Support • CBC Provider Payment Adjustments
Dana Vafiades (971) 719-6490	<ul style="list-style-type: none"> • Provider Enrollment Policy Analyst • Changes in Ownership / Changes in Management • Partner / Stakeholder Communication and Education • Provider Enrollment Mailbox: APD.Providerenrollment@odhsoha.oregon.gov

APD MEDICAID PROGRAM ANALYST CONTACTS

Doug Livengood (503) 931-9877	<ul style="list-style-type: none"> • AFH Enrollment • K-Plan Enrollment • Mailbox: SPD.Providernumber@odhsoha.oregon.gov
Kalina Brown (971) 283-4549	<ul style="list-style-type: none"> • AFH Provider Enrollment • Updates and Revalidation • CBC Provider Enrollment Mailbox: APD.Providerenrollment@odhsoha.oregon.gov
Kara Warkenten (800) 241-3013 – PRU	<ul style="list-style-type: none"> • Customer Services • HCW • Employment and Income Verification • Replacement W-2s and 1099s (Replacement W-2 Phone # (503) 947-5138) • Mail
Laura Kucera (503) 798-5941	<ul style="list-style-type: none"> • Provider Enrollment • Updates and Revalidation • Provider Enrollment Mailbox: APD.Providerenrollment@odhsoha.oregon.gov
Lynette Otjen (503) 801-3753	<ul style="list-style-type: none"> • Payment Support • HCW Payment Adjustments • HCW Garnishments • HCW Travel Time • Local Office Liaison for HCW Payment Issues • HCW Adjustment Mailbox: APD.ceppayments@odhsoha.oregon.gov
Samantha Grimm (503) 385-3473	<ul style="list-style-type: none"> • Provider Enrollment • Updates and Revalidation • Provider Enrollment Mailbox: APD.Providerenrollment@odhsoha.oregon.gov

APD Medicaid Financial Eligibility Policy Analyst

Name / Email Link / Phone #	Assigned Roles and Responsibilities
APD Medicaid Financial Eligibility Policy Analyst Contacts OWL Page	APD Medicaid Policy Analyst Mailbox: APD.MedicaidPolicy@odhsoha.oregon.gov
Andrew Isom	<ul style="list-style-type: none"> • General Medicaid Policy

APD MEDICAID PROGRAM ANALYST CONTACTS

(503) 559-5860	<ul style="list-style-type: none"> • Special Needs and Medical Related Payments • Asset Verification System
Heather Burkus (503) 508-1847	<ul style="list-style-type: none"> • Medicare Savings Programs • General Medicaid Policy • Trust and Agency • Notice-Related Questions • Behavioral Health Financial Eligibility • ONE
Hilary Thompson (503) 378-6327	<ul style="list-style-type: none"> • General Medicaid Policy • Intellectual/Developmental Disabilities • OPEN • ONE
Janell White (541) 507-7423	<ul style="list-style-type: none"> • General Medicaid Policy • EPD • Residents of Public Institutions • APD Staff Tools • Citizen and Non-Citizen Medicaid Eligibility • Healthier Oregon Program • Dental Only Programs
Katherine Bodi (503) 945-6455	<ul style="list-style-type: none"> • General Medicaid Policy • Legacy • MMIS • ONE • 512 Related Questions
Michael Avery (503) 378-2407	<ul style="list-style-type: none"> • General Medicaid Policy • Liability Policy • ONE
Ruth Huddle (503) 936-6422	<ul style="list-style-type: none"> • General Medicaid Policy • Liability Policy • ONE • 512 Related Questions
Trevor Baker (503) 871-2732	<ul style="list-style-type: none"> • General Medicaid Policy • ONE

APD MEDICAID PROGRAM ANALYST CONTACTS

<u>APD Medicaid Services and Supports / Long-Term Services and Supports Policy Analysts</u>	
Name / Email Link / Phone #	Assigned Roles and Responsibilities
Barbara Robertson (503) 509-9550	<ul style="list-style-type: none"> • Accessibility for Deaf and Hard of Hearing Consumers • Public Health Awareness of Hearing Loss • Inter-Agency Collaboration • OHDDS Committee Liaison
Beckie Jenkins (503) 945-5990	<ul style="list-style-type: none"> • HCW Payment Specialist
Beth Jackson (503) 945-6479	<ul style="list-style-type: none"> • State Plan and Waivers • QA and Ongoing Compliance
Chris Angel (503) 945-7034	<ul style="list-style-type: none"> • HCBS Policy • HCBS Cross-Platform Project Management • Federal Research • LTSS Section Project Management
Christine Maciel (503) 881-9064	<ul style="list-style-type: none"> • Clean Slate Project • Case Management Tools Website • Service Desk Tickets – Policy Related Issues • OA and CA/PS Liaison and Subject Matter Expert • In-Home Exceptions • Tribal Navigator Contract Administrator • ICP Policy • Case Manager Desk Guide • ICP Mailbox: ICP.SP@odhsoha.oregon.gov
Cindy Susee (503) 945-6448	<ul style="list-style-type: none"> • NF Rates and Capacity • NF Payment Rules • NATCEP Policy • NF Cost Reports
Darla Zeisset (503) 779-8983	<ul style="list-style-type: none"> • MED Policy • Legal Actions Support • HCW Actions Support
Desarae Damschen (541) 519-6202	<ul style="list-style-type: none"> • HCW Program • HCW Terminations • PTC

APD MEDICAID PROGRAM ANALYST CONTACTS

	<ul style="list-style-type: none"> • MED Coordinator
Donitta Booth (503) 358-1139	<ul style="list-style-type: none"> • WCM Policy (Direct/Indirect Contacts) • Case Management Liaison • RMS Audit Reviews • CIA Reviews
Janet Brattin (503) 302-3437	<ul style="list-style-type: none"> • Exceptions Administrative Support • MSS Unit Support
Janice Castle (503) 480-6903	<ul style="list-style-type: none"> • K-Plan Ancillary Services • HCW Unemployment Hearings
Jessica Kallhoff (503) 698-0290	<ul style="list-style-type: none"> • Crisis Support Services • Crisis Support Services Mailbox: APD.Crisissupport@odhsoha.oregon.gov
Jonathan “JD” Tilford (541) 529-9660	<ul style="list-style-type: none"> • New Programs Initiative Specialist • Exception Rules • Specialized Living
Julio Angel (503) 951-3721	<ul style="list-style-type: none"> • Healthier Oregon Program Policy and Outreach • REALD and SOGI Implementation • HCW Terminations • SPPC Policy • In-Home SPPC Exceptions • SPPC MED Consultations • ERS Policy
Kathryn Nunley (503) 947-2309	<ul style="list-style-type: none"> • Mental Health Policy and Field Consultation • ECS / ECOS Policy • OHA HSD Liaison • Behavioral Support Policy • PAS / PASRR Policy • Specialized Services Expansion
Krista Gallagher (503) 979-7301	<ul style="list-style-type: none"> • Accessibility for Deaf and Hard of Hearing Consumers • Deaf and Blind Research • Inter-Agency Collaboration • ODHHS Committee Liaison
Lindsay Vanderworker (503) 856-6931	<ul style="list-style-type: none"> • HCW Drivers License and Insurance Coordinator • HCW Hourly Cap and Overtime Coordinator

APD MEDICAID PROGRAM ANALYST CONTACTS

	<ul style="list-style-type: none"> • HCW Terminations • Fraud Liaison • ADS Policy
Lisa Bouchell (503) 856-6274	<ul style="list-style-type: none"> • In-Home Exceptions • PACE Audits and Compliance • PACE Policy • EWE
Margaret May (971) 261-9909	<ul style="list-style-type: none"> • K-State Plan Policy • In-Home Exceptions Coordinator • DME Liaison • Senior Hunger Workgroup • HDM Policy
Max Brown (503) 945-6993	<ul style="list-style-type: none"> • APD Strategic Planning • Policy and Line Operations with Statewide Impact • Legislative Implementation • Statewide Planning
Mckynna Capson (541) 640-3958	<ul style="list-style-type: none"> • OPI-M Policy
Monique Cole (458) 232-5216	<ul style="list-style-type: none"> • In-Home Exceptions
Naomi Sacks (503) 385-7168	<ul style="list-style-type: none"> • PointClickCare (PCC) (Formerly Collective) Coordinator • NCI-AD • APD Internships Coordinator • LGBTQIA2S+ Survey and Related Work
Paul Johnson (971) 209-5020	<ul style="list-style-type: none"> • In-Home Services Policy • SP Policy • Non-Medical Community Transportation • Help Me Home Program (Washington County) • HCC Commissioner
Stacey Spelman (541) 589-3971	<ul style="list-style-type: none"> • SPL Policy • IHCA Policy • MED Support • SP Exceptions
Traci Lerner	<ul style="list-style-type: none"> • HCW Program Policy

APD MEDICAID PROGRAM ANALYST CONTACTS

(541) 705-7324	<ul style="list-style-type: none"> • HCW Terminations • Fraud/MFcU Liaison • CBA Implementation • HCC Liaison • PTC Tracking
Vacant	<ul style="list-style-type: none"> • HCBS Transition • Person-Centered Planning • TBI
Vacant	<ul style="list-style-type: none"> • Service Equity Delivery • Service Equity Support and Project Management for State Districts • Tribal Navigator Interface and Support
Vacant	<ul style="list-style-type: none"> • Executive Assistant to LTSS Administrator and Medicaid Eligibility Administrator

Community Services and Supports Unit

Name / Email Link / Phone #	Assigned Roles and Responsibilities
Rodney Schroeder (541) 305-3489	<ul style="list-style-type: none"> • Community Services and Supports Unit Manager • AAA Contract Management State Program Report • AAA Fiscal Monitoring • Area Plan Budgets • OMAC Policy / QA
Adam Hansen (503) 853-5699	<ul style="list-style-type: none"> • Nutrition • Health Promotion • Monitoring Oversight • Senior Hunger • Add Staff GCSS
Brandi Truitt (503) 930-6552	<ul style="list-style-type: none"> • OPI Program Administrator • OPI Training • OA Training for OPI
Cassandra Hutchinson (503) 798-5736	<ul style="list-style-type: none"> • Training Coordinator • Trainer – Options Counseling • Care Tool • NAPIS

APD MEDICAID PROGRAM ANALYST CONTACTS

<p>Dawn Rustrum (503) 779-9242</p>	<ul style="list-style-type: none"> • ADRC Technology and Business Analyst • ADRC Website and ADRC FB • OMAC • Advisory Council Meetings • ADRC Grant Oversight
<p>Deb McCuin (541) 301-1672</p>	<ul style="list-style-type: none"> • OAA • Area Plans • Area Plan Review • State Plan • State Plan Implementation
<p>Deborah Spere (971) 301-1023</p>	<ul style="list-style-type: none"> • Housing • OMMP • ADRC and ODC FB
<p>Joseph Lowe (971) 239-6666</p>	<ul style="list-style-type: none"> • DSAC/Staff ODC • Transportation • Service Equity Lead
<p>Kiley Plaza-Meza (503) 981-9531</p>	<ul style="list-style-type: none"> • Resource Database Maintenance • Website Activity Reports • Backup Support
<p>Lacey Hanson (503) 318-7562</p>	<ul style="list-style-type: none"> • RTZ Technical Specialist Liaison • ADRC I&A and I&R Training • Oversight – ADRC Resource Database
<p>Melinda Meeds (503) 568-5247</p>	<ul style="list-style-type: none"> • All Unit Support • GCSS and ODC Support • Security User Access • Senior Farm Direct Nutrition Program • Websites
<p>Ryan Kibby (503) 510-3988</p>	<ul style="list-style-type: none"> • Medicare Improvements for Patients and Providers • Senior Medicare Patrol • Senior Community Service Employment Program Title V Grant – Budget Oversight • Staff ODC
<p>Stephanie Herro (503) 507-5208</p>	<ul style="list-style-type: none"> • Dementia Specialist • Alzheimer’s Program
<p>Theresa Powell</p>	<ul style="list-style-type: none"> • Family Caregiver Support Program

APD MEDICAID PROGRAM ANALYST CONTACTS

(971) 301-1618	<ul style="list-style-type: none"> • Gatekeeper/Property Tax Deferral
Vacant	<ul style="list-style-type: none"> • Legal Services • Elder Rights

APD Central Delivery Supports Unit	
Name / Email Link / Phone #	Assigned Roles and Responsibilities
Trevin Butler (503) 302-1309	<ul style="list-style-type: none"> • APD Central Delivery Supports Manager
Cori Klosterman (503) 302-7495	<ul style="list-style-type: none"> • Complex Case Coordinator
Dana Kowash (503) 509-3413	<ul style="list-style-type: none"> • Specific Needs Contracts Coordinator
Erin Drake (503) 798-1324	<ul style="list-style-type: none"> • Behavior Support Services Analyst • CBC Exceptions Coordinator • Specific Needs Contract Administrator
Joel Sayre (503) 779-4109	<ul style="list-style-type: none"> • Embedded Hospital Contract Administrator • Specialized Living Contract Administrator • CBC Contract Administrator
Karen Kaino (503) 569-7034	<ul style="list-style-type: none"> • National Voter Registration Analyst • APD Governance Team Coordinator • Specific Needs Contract - Admissions
Marcus Schwarz (503) 949-6951	<ul style="list-style-type: none"> • Specific Needs Contract Administrator - AFHs
Melissa Taber (503) 269-4565	<ul style="list-style-type: none"> • Enhanced Care Services Coordinator • Specific Needs Contract Administrator
Sarah Hansen (971) 600-7239	<ul style="list-style-type: none"> • Specific Needs Contracts – Lead • LTCCN Analyst
Scott Spencer (503) 509-7418	<ul style="list-style-type: none"> • Rates and Data Analyst
Tammy Mazon (503) 930-8231	<ul style="list-style-type: none"> • APD Forms Coordinator • Specific Needs Contracts – Intake • Private Pay PASRR – Intake
Tige Wilbanks (503) 383-6915	<ul style="list-style-type: none"> • Branch 5510 Transition Coordinator

APD MEDICAID PROGRAM ANALYST CONTACTS

APD Central Coordination Unit	
Name / Email Link / Phone #	Assigned Roles and Responsibilities
Trevin Butler (503) 302-1309	<ul style="list-style-type: none"> APD Central Delivery Supports Manager
Jade Elliott (503) 877-7205	<ul style="list-style-type: none"> Branch 5510 Financial Eligibility Specialist
Katrina Turner (503) 586-6376	<ul style="list-style-type: none"> Central Functions Queue - Lead
Tara Youravish (503) 507-2329	<ul style="list-style-type: none"> Central Functions Queue – Lead
Tifini Linford (971) 388-4986	<ul style="list-style-type: none"> Central Functions Queue – Lead
Veronica Hillebrand (971) 332-0338	<ul style="list-style-type: none"> APD Central Coordinator Unit Manager

APD MMA / Buy-In Unit	
Name / Email Link / Phone #	Assigned Roles and Responsibilities
Trevin Butler (503) 302-1309	<ul style="list-style-type: none"> APD Central Delivery Supports Manager
Kevin Nygren (971) 600-8207	<ul style="list-style-type: none"> APD MMA/Buy-In Unit Manager
Kesha Baxter (971) 301-1739	<ul style="list-style-type: none"> MMA/Buy-In Unit Lead
Sylvia Cuellar (503) 798-1908	<ul style="list-style-type: none"> MMA Hotline Advocate
Elizabeth Dominquez (971) 345-1526	<ul style="list-style-type: none"> MMA Hotline Advocate
Selma Salcido (971) 707-3966	<ul style="list-style-type: none"> MMA Hotline Advocate
Kristen Hutton (503) 509-4693	<ul style="list-style-type: none"> Medicare Buy-In Specialist
Shannon Johnston (971) 707-0306	<ul style="list-style-type: none"> Medicare Buy-In Specialist
Jennifer Smith	<ul style="list-style-type: none"> Medicare Buy-In Specialist

APD MEDICAID PROGRAM ANALYST CONTACTS

(503) 586-9738	
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<u>PMDDT</u>	
Name / Email Link / Phone #	Assigned Roles and Responsibilities
Brian Kirk (503) 373-0271	<ul style="list-style-type: none"> Program Manager

<u>SNAP Policy</u>	
Name / Email Link / Phone #	Assigned Roles and Responsibilities
SNAP Policy	<ul style="list-style-type: none"> SNAP Policy

<u>Commonly Used Email Address</u>	
Email Link	Purpose
PTC.Support@odhsoha.oregon.gov	To be used for staff questions related to OR PTC DCI.
APD.EWE.Request@odhsoha.oregon.gov	To be used for EWE related questions/requests.
SPD.Exceptions@odhsoha.oregon.gov	To be used for in-home exception requests.
APD.CBCExceptions@odhsoha.oregon.gov	To be used for CBC exception requests.
ICP.SPD@odhsoha.oregon.gov	To be used for all ICP questions/related documentation.
APD.CrisisSupport@odhsoha.oregon.gov	To be used for all Crisis Support Services referrals, questions, and documentation.
KPlan.Requests@odhsoha.oregon.gov	To be used for all K-Plan requests.
APD.MedicaidPolicy@odhsoha.oregon.gov	To be used for APD Medicaid policy related questions. *NOTE: Add a note of either Financial or Long-Term Services on the Subject line

APD MEDICAID PROGRAM ANALYST CONTACTS

	to indicate which unit your email needs to be directed to.
TrainingUnit.ServicesSupports@odhsoha.oregon.gov	To be used for APD Services and Supports training unit.
APD.DecisionNotices@odhsoha.oregon.gov	To be used for APD SPAN related questions.
OR.PASRR@odhsoha.oregon.gov	To be used to submit Pre-admission Screening Resident Reviews (PASRR) Level I's, or questions related to PASRR.
PASRR.Appeal@odhsoha.oregon.gov	For use ONLY after a PASRR Level II has been completed and there has been a determination an individual or their representative wishes to appeal.
HCW.Terminations@odhsoha.oregon.gov	To be used for HCW termination submissions.
HCWVoucher.issues@odhsoha.oregon.gov	To be used for HCW voucher related issues/questions.
HCW.Enrollment@odhsoha.oregon.gov	To be used for HCW enrollment related issues/questions.
APD.ProviderEnrollment@odhsoha.oregon.gov	To be used for APD Provider Enrollment PEA submissions/questions.
MED.SPD@odhsoha.oregon.gov	To be used for all MED review requests/questions.
HCBS.Oregon@odhsoha.oregon.gov	To be used for all HCBS related issues/questions.
DHS.forms@odhsoha.oregon.gov	To be used when submitting forms for written translation.
Specific-Needs.Contract-Team@odhsoha.oregon.gov	For questions or concerns not addressed on the Specific Needs Contracts page.

APD MEDICAID PROGRAM ANALYST CONTACTS

APD.SpecificNeedContractApplications@odhsoha.oregon.gov	For Specific Needs Contract Applications.
APD.Admissions@odhsoha.oregon.gov	For Specific Needs Contract Rate adjustments/questions.
APD.PACE@odhs.oregon.gov	To be used for PACE questions, general information, and related documentation.
APDComplexCase.ConsultationTeam@odhsoha.oregon.gov	For questions and assistance with complex placements. Complete the Complex Case Consultation Referral Form 2841 and staff with your manager prior to submitting the form.
EnhancedCare.Team@odhsoha.oregon.gov	For Enhanced Care Service Team questions and assistance (Enhanced Care Services Referral Form 3082).
LTC.NSG@odhsoha.oregon.gov	To be used for questions about the Long-Term Community Nursing program.

Acronyms

AAA	Area Agency on Aging
ADRC	Aging and Disability Resource Connection of Oregon
ADS	Adult Day Services
AFH	Adult Foster Home
APD	Aging and People with Disabilities
CA/PS	Client Assessment and Planning System
CBA	Collective Bargaining Agreement
CBC	Community-Based Care
CIA	Continuous Improvement Assessment
DME	Durable Medical Equipment
DSAC	Disability Services Advisory Councils

APD MEDICAID PROGRAM ANALYST CONTACTS

ECOS	Enhanced Care Outreach Services
ECS	Enhanced Care Services
EPD	Employed Persons with Disabilities
ERS	Emergency Response System
EWE	Extended Waiver Eligibility
FB	Facebook
GCSS	Governor's Commission on Senior Services
HCC	Homecare Commission
HCW	Homecare Worker
HDM	Home Delivered Meals
HCBS	Home and Community-Based Services
HSD	Health Systems Division
I & A	Identity and Access Management System
I & R	Information and Referral
IHCA	In-Home Care Agency
ICP	Independent Choices Program
LGBTQIA2S+	Lesbian, gay, bisexual, transgender and trans, queer and questioning, intersex, asexual or agender, and two-spirit
LTCCN	Long-Term Care Community Nurse
LTSS	Long-Term Services and Supports
MED	Mental or Emotional Disorders Review
MFcU	Medicaid Fraud Control Unit
MMA	Medicare Modernization Act
MMIS	Medicaid Management Information System
MSS	Medicaid Services and Supports
NATCEP	Nursing Assistant Training and Competency Evaluation Program
NCI-AD	National Core Indicators-Aging and Disabilities
NF	Nursing Facility
OAA	Older Americans Act
ODC	Oregon Disabilities Commission
ODHHS	Oregon Deaf and Hard of Hearing Services
OHA	Oregon Health Authority
OHDDS	Office of Developmental Disabilities Services
OMAC	Oregon Medicaid Administrative Claiming
OMMP	Oregon Money Management Program

APD MEDICAID PROGRAM ANALYST CONTACTS

ONE	OregONEligibility
OPEN	Oregon Programs Eligibility Notebook
OPI	Oregon Project Independence
OA	Oregon ACCESS
NAPIS	National Aging Program Information Systems
PACE	Program of All-Inclusive Care for the Elderly
PAS	Pre-Admission Screening
PASRR	Pre-Admission Screening and Resident Review
PMDDT	Presumptive Medicaid Disability Determination
PTC	Provider Time Capture
QA	Quality Assurance
REALD	Race, Ethnicity, Language, and Disability
RMS	Random Moment Survey
RTZ	Return to Zero
SNAP	Supplemental Nutrition Assistance Program
SOGI	Sexual Orientation and Gender Identity
SP	Spousal Pay
SPL	Service Priority Level
SPPC	State Plan Personal Care
TBI	Traumatic Brain Injury
WCM	Waivered Case Management

*Email Christine Maciel at Christine.C.Maciel@odhs.oregon.gov when updates to this list are necessary.