

OVERVIEW of the APD GRANDPAD PROGRAM

APD has developed a contract with GrandPad® to make their tablets and services available to in-home consumers with the goals of reducing loneliness and social isolation by increasing engagement with family and friends and supporting an individual's cognitive needs.

What is GrandPad?

GrandPad is a simple and secure tablet that connects seniors and adults with disabilities to family and friends. GrandPad tablets are preloaded with features to enable users to make voice and video calls, share photos and videos with friends and family, read articles, check emails, make phone calls, and more. GrandPad also offers over 20 different games that deliver a variety of benefits like improving mood, motor skills, memory, and decision making. In addition, a consumer's favorite music selections can be added to an individual's GrandPad to aid with memory loss or other cognitive impairments. GrandPads feature simple navigation, large buttons, and enhanced sound and little or no computer experience is needed to use the GrandPad. GrandPad provides free shipping to the consumer's home and 24/7/365 user support managed by GrandPad. To learn more about the GrandPad, visit their website at: <https://www.grandpad.net>.

Eligibility Criteria

APD is making GrandPad tablets and services available without cost to consumers receiving in-home services who meet the following eligibility criteria.

- Eligible for in-home services per [OAR 411-030-0040](#) (does not include State Plan Personal Care and Oregon Project Independence); and
- Have cell phone coverage at their home; and
- Can receive packages at their home address (not a P.O. Box); and
- Have limited access to the community as identified by their case manager.

The music support feature can be added to the GrandPad for some consumers. This feature allows for a natural support to assist with selecting personalized musical selections, familiar songs and beloved pieces from the life of the consumer. A consumer may be eligible for the music support feature if:

- The consumer has memory impairment or similar cognitive issues; and
- The consumer is assessed as a full or substantial assist in cognition; and
- The consumer has a natural support to assist with identifying desired musical selections and can support the consumer in using the GrandPad.

Referring a Consumer to Receive a GrandPad

Case managers whose consumers meet the criteria for a GrandPad may submit a referral [here](#). This link is also provided under the "Make a Request" section on

CM tools, as well as under the In-Home Support Services section (along with other GrandPad resources). The form includes required information for the consumer's case manager (CM) to complete a referral. Once the request is approved, notification will be sent to GrandPad and the case manager (CM). The system will generate email(s) for the CM to follow-up on, such as working with the natural support to select songs if the music support feature is selected for eligible individuals.

Referrals approved by the 15th of each month by Central Office will be fulfilled the following month.

APD GrandPad requests or questions can be sent to: APD.GrandPadRequest@odhsoha.oregon.gov. Note: The referral process for a GrandPad is separate from the established K Plan Ancillary Service request process. Please do not send GrandPad referrals to the K Plan email mailbox.