

GrandPad Music Support Fact Sheet

APD has extended our contract with GrandPad to make their tablets and services available, free of charge, to eligible in-home consumers. For those experiencing loneliness and social isolation, GrandPads can increase an individual's connection and engagement with family and friends.

Introducing the music support feature on the GrandPad

Individuals who are eligible for a GrandPad may also be eligible to have the new music support feature added to their GrandPad. The music support feature is a, custom playlist of songs and musical selections from a meaningful time in the life of the consumer that can be loaded on to their GrandPad tablet.

In-Home consumers are eligible to have the music support feature added to their GrandPad if they meet the following criteria:

- They are assessed as a full or substantial assist in cognition.
- They require cognitive support with memory impairment, have challenging behaviors, are non-responsive, etc.
- They have natural support to assist with selecting songs and musical selections that are meaningful for the consumer and are available to assist with accessing the music feature for the consumer on their GrandPad.

Submitting GrandPad Referrals

Case managers may submit referrals for a Grandpad and the music support feature via this online form: <https://forms.office.com/g/jjRnAyAugE>. For consumers who are eligible to have music support added to their GrandPad, the system will generate email(s) to prompt the case manager to follow-up, such as working with the natural support to select songs.

Please see [APD-PT-24-004](#) (GrandPad Expansion for Consumers Receiving In-Home Services) for additional information.