

AllCare PACE Referrals

Request for an Assessment from AllCare PACE

AllCare PACE: When making the request for an assessment, please indicate if the individual is interested in applying for Medicaid benefits. Notify the local office as soon as possible when PACE enrollment is approved for a Medicaid consumer by calling the phone number listed for the office and ask for the assigned case manager.

Requests for assessments will include:

- ▶ Individuals new to Medicaid and want to apply for Medicaid benefits and LTC services; full CAPS assessment and Medicaid application required.
- ▶ Individuals who have Medicare benefits (no Medicaid) or wish to pay privately for PACE services and DO NOT want to apply for Medicaid benefits; only a 4-ADL CAPS assessment is required. These are referred to as courtesy assessments.

Branch Offices serving District 8:

1513 – Serves consumers 65 years and older

Serve zip codes: **97520** (Ashland); **97522** (Butte Falls); **97502** (Central Point); **97524** (Eagle Point); **97525** (Gold Hill); **97530** (Jacksonville); **97501** (Medford); **97504** (Medford); **97535** (Phoenix); **97536** (Prospect); **97537** (Rogue River); **97539** (Shady Cove); **97540** (Talent); **97541** (Trail); **97503** (White City)

Requests for assessments: call the screener line is 541-857-2270

1517 – Serves disabled consumers under the age of 65 years

Serve zip codes: **97520** (Ashland); **97522** (Butte Falls); **97502** (Central Point); **97524** (Eagle Point); **97525** (Gold Hill); **97530** (Jacksonville); **97501** (Medford); **97504** (Medford); **97535** (Phoenix); **97536** (Prospect); **97537** (Rogue River); **97539** (Shady Cove); **97540** (Talent); **97541** (Trail); **97503** (White City)

Requests for assessments: 541-776-6210 and ask for the Case Manager Screener of the day

1717 – Serves consumers disabled and 65 years and older

Serve zip codes: **97526**, **97527**, **97528** (includes Grants Pass, Three Pines, Pleasant Valley, Hugo); **97532** (Merlin); **97533** (Murphy); **97497** (Wolf Creek); **97523** (Cave Junction); **97531** (Kerby); **97534** (O'Brien); **97537** (Rogue River); **97543** (Wilderville); **97538** (Selma)

Requests for assessments: call the screener line 541-471-3814

Branch Office: Follow normal procedures for courtesy assessments and long-term care assessments; promptly notify AllCare PACE of the courtesy assessment results by faxing the SDS 002N to the secure fax number 541-474-3296. If PACE enrollment is approved for a Medicaid eligible consumer, set up the benefit and service plans before or by compute deadline. If there are questions about the referral process or the courtesy assessment, call AllCare PACE at 541-474-8000 or email at PACEEnrollment@allcarehealth.com

Referrals to AllCare PACE from the Local Office

- Current LTSS consumers may be referred to AllCare PACE by completing the AllCare PACE referral form (posted on the CM Tools page) and faxing it to the secure fax number 541-474-3296. Case managers may call the Intake Specialists at 541-474-8000 or email at PACEEnrollment@allcarehealth.com if you have questions or concerns.
- Fax a copy of the current SDS 002N along with the referral form.
- AllCare PACE will respond to the referral within 1-2 business days.
- Non-Medicaid individuals inquiring about PACE should be given a PACE brochure ([DE2658](#)) and given the contact number for AllCare PACE (541-474-8000).