

Acumen is the original Fiscal/Employer Agent ("F/EA"), serving participants/employers, their families, and employees since 1995 across nearly 30 states. Acumen empowers individuals to live the life they choose, and we work every day to ensure this is a reality for our customers.

Acumen's Services Include:

- ✓ Electronic enrollment, and filing of all federal and state forms.
- ✓ Payroll processing.
- ✓ Tax calculation, withholding, and filing.
- ✓ Vendor payment services.
- ✓ Budget management tools.
- ✓ Scheduling of work.
- ✓ Workers' compensation.
- ✓ Training.
- ✓ Web-based time entry.
- ✓ And much more!

Beyond technology, Acumen's quality of service is among the highest in the industry.

Customer satisfaction and payroll error-free rate shown are current as of 2017.

As a national F/EA provider serving thousands of individuals, we understand the needs of our clients. Acumen continues to focus on providing the best possible customer experience, including an easy to use platform that is available from any internet connected device or from our Mobile App!



Customer Satisfaction



Of Fiscal Agent Experience



Of Payments Made Are Accurate and Timely

Customer Spotlight

Over 99% of our customers are satisfied with Acumen's services. We love hearing feedback from our customers so that we can improve each and every day!

"Acumen's program staff go above and beyond the call of duty. They treat me with grace, dignity, and respect. I am truly appreciative."

— Customer, Georgia



"Acumen staff are patient, professional, and caring. It is a pleasure speaking with them, and their customer service is excellent!"

— Customer, Louisiana



"When I call Acumen my questions are quickly answered, and they always know exactly what they're doing."

— Customer, Utah



Why Choose Acumen?



Acumen is one of the nation's largest and most experienced fiscal agents.



Acumen has served over 100,000 participants/employers, their families, and employees.



Enroll in as few as 2 days from completion of forms.



Reach a US-based live customer service representative in seconds!



Industry-leading operations, ensuring payments made are accurate and timely.



State-of-the-art technology platform, with web-time entry, scheduling, budget management, training, all in one place.



Mobile App, compatible on iPhone and Android, to manage all fiscal agent services, such as time entry and mileage tracking.

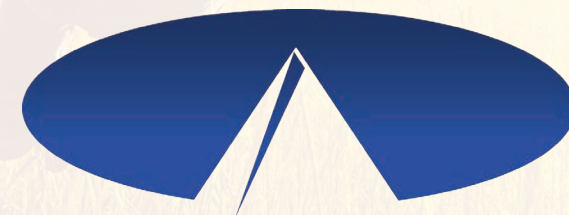
Facilitating freedom, choice, and opportunity through innovative fiscal agent solutions.



Call to Learn More
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