



Oregon

Tina Kotek, Governor

Department of Human Services
Office of Developmental
Disabilities Services
500 Summer St. NE, E-09
Salem, OR 97301
Phone: 503-946-5811



Sept. 18, 2024

Hello. You are receiving this letter because:

- You get intellectual and developmental (I/DD) services through the provider Rever Grand, or
- You are the parent or guardian of someone who gets services through Rever Grand.

I am writing to tell you about a situation with Rever Grand. This letter will explain what is happening and your options. We at the Office of Developmental Disabilities Services (ODDS) will help you understand your choices and next steps. Your personal agent or services coordinator will also help. There are no changes to the services you are eligible for through ODDS.

What has happened?

The Oregon Health Authority (OHA) found a credible allegation of fraud against Rever Grand. That is because the Oregon Department of Justice alleges that Rever Grand got money from Medicaid it should not have received. This is a developing legal situation with many steps in the process. Because of this, ODDS in the next few months may be unable to make payments to Rever Grand to pay your direct support professional (DSP). ODDS is unable to know

when payments may stop but will keep your services coordinator or personal agent informed. ODDS wants to make sure that everyone who chooses to can find a new DSP or provider. Your personal agent or services coordinator can help you understand your options. We are working together to make sure your services are not interrupted.

What is the first step I can take?

Contact your personal agent or services coordinator. They will lead you through this process.

What does this mean for my services?

You are still eligible for the same services through ODDS. At this time, Rever Grand's DSPs can still be paid by ODDS to support you. If that changes, your personal agent or services coordinator will help you understand your choices, such as:

1. Find a new provider agency,
2. Hire a personal support worker to provide your services, or
3. Rever Grand may provide you with other options to continue using their services.

What happens if I choose a new provider agency? Can my direct support professional (DSP) from Rever Grand still work for me?

If your DSP still wants to support you, there are options:

1. Your new provider agency may hire your DSP, or
2. Your DSP could become a personal support worker (PSW) who works for you, or

3. If you chose a new provider agency, you will be able to hire a new DSP from your new agency.

Talk to your personal agent or services coordinator. They will help you understand your choices.

Who can answer my questions?

This is a developing situation in which we do not have all the answers right now. We know uncertainty and changes to anyone's routine and services can be difficult. ODDS, services coordinators and personal agents will keep you updated.

Please contact your services coordinator or personal agents for help. If you have questions for ODDS, please call 971-701-5299 or email odds.casemanagementliaison@odhs.oregon.gov. If you need help in calling ODDS in a language other than English, including sign language, you can call [833-685-0841](tel:833-685-0841) or send an email to odhs.languageaccess@odhs.oregon.gov and someone will get back to you in your preferred language to help you communicate with ODDS.

Together – services coordinators, personal agents and ODDS staff – we are here to help you.

Sincerely,



Dana Hittle

Interim Director

Office of Developmental Disabilities Services

Oregon Department of Human Services

You can get this letter in another language, large print, braille, or a format you prefer for free. Call ODDS at 503-945-5811 or email dd.directorsoffice@odhsoha.oregon.gov. We accept all relay calls. For more information about relay service providers, go to oregonrelay.com or fcc.gov/encyclopedia/trs-providers.