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June 18, 2024

To: I/DD community members, Tribal partners and ODDS staff

From: Dana Hittle, Interim Director, Office of Developmental Disabilities Services (ODDS) and Em Braman, Executive Director, The Arc Oregon

Subject: Individual Support Plan redesign update

Hello,

This is an update from ODDS and The Arc Oregon. We have been working together to serve Oregon's intellectual and developmental disabilities (I/DD) community for decades. The Arc Oregon, OTAC program, has been providing support and training for the Individual Support Plan (ISP). We value our strong partnership. Those of us at ODDS deeply appreciate The Arc Oregon's work and expertise.

Since 2022, ODDS contracted The Arc Oregon to redesign the ISP. This is a big and important project. It affects all people who get I/DD services in Oregon. It also affects those who provide services. The Arc Oregon's team and community partners have been working hard. They laid a strong foundation. As the project developed, it got larger and more complex.

Federal requirements are affecting the project's scope. We must adjust to these changes. Therefore, **ODDS is resuming leadership of the ISP redesign project.**

Next steps

Our partnership will continue. It will look a little different.

The Arc Oregon's project team learned a lot from the redesign work. Using this knowledge, **The Arc Oregon will continue providing many ISP supports for individuals and case management staff. These supports include:**

- Training, including workshops at ODDS' annual case management conference
- Providing technical assistance and resources
- Consulting
- Managing the [Oregon ISP website](#)
- Writing the Pipeline newsletter

Going forward, ODDS will:

- Lead the ISP redesign process
- Build on The Arc Oregon's work, including the revised ISP process map, forms and support materials
- Produce new resources
- Support community engagement
- Use the feedback that community members already provided

- Get more feedback from individuals, families, partners and family networks
- Center the process on the diverse needs, dreams and goals of the individuals we serve
- Make the transition as easy as possible
- Make the project's timeline more manageable for case management teams
- Align the work with other projects like the statewide case management system
- Make rule changes
- Test and revise the redesigned ISP
- Communicate about the project

Share your feedback

Thank you, all who volunteered your time on this project. You gave The Arc Oregon vital feedback. ODDS will host more meetings for partners and self-advocates to give feedback. We won't revise the new ISP without your input.

ODDS will host open hours this month on Zoom. Community members, please come to one of the two sessions. We will answer your questions and tell you more about the ISP redesign. Here is the meeting information:

- Monday, June 24 from 6:30 to 7:30 p.m.
- Wednesday, June 26 from 10 to 11 a.m.
- [Use this link or QR code to join the meetings.](#)



- Meeting ID: 161 252 6246
- Passcode: 455068

We want everyone to feel welcome and safe. We will provide support for you to fully participate, including:

- American Sign Language
- Spanish interpreter
- Live captioning

If you need other languages or support, call 503-945-5811 or email ODDS.Questions@odhs.oregon.gov by June 20. We accept relay calls.

If you have questions about the ISP redesign, please email ODDS Policy Unit Manager Caitlin Shockley at caitlin.shockley@odhs.oregon.gov.

We at ODDS and The Arc Oregon look forward to working with you to make a better ISP.

Thank you for your support and partnership,

Dana Hittle
Interim Director
ODDS

Em Braman
Executive Director
The Arc Oregon

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