

Oregon Department of Human Services

Office of Aging and People with Disabilities Safety, Oversight and Quality Unit PO Box 14530, Salem, OR 97309

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ODHS-24-088-CBC - Provider Alert

Date: Dec. 23, 2024

To: All Assisted Living Providers

All Residential Care Providers

From: ODHS Office of Aging and People with Disabilities

Safety, Oversight and Quality Unit

Subject: Quality Measurement Data Reporting Link, Webinars

and 2025 Updates

All assisted living and residential care facilities, including those with memory care endorsements are required to report quality metrics (ORS 443.446 (2)).

2024 Data Reporting

The deadline to enter 2024 quality measurement data is Jan. 31, 2025. <u>Data for 2024 will be collected using this link</u>. **The link will be active from January 1 to January 31 in 2025**.

Please visit the <u>Quality Measurement web page</u> to review the <u>2024 QMP</u> <u>Provider Instruction Guide</u>.

Quality Measurement reporting webinars will be offered weekly in January 2025. Why attend?

- Ensure accurate data entry and avoid common reporting errors.
- Learn the most efficient data reporting practices.
- Get real time answers to your questions about the reporting process.

Facilities should also review the 2024 QMP reporting aides under Quick Links on the Quality Measurement web page:

2024 QMP Provider Guide

- 2024 QMP Data Collection Tool Screenshots
- 2024 QMP Data Worksheet
- 2024 CBC Staff Training Tracker
- 2024 QMP Presentation and Notes

Webinars

All training webinars will be hosted on <u>Microsoft Teams</u> using the meeting links below.

• Jan. 7, 2025 from 2:30 to 4 p.m.

Join the January 7 meeting

ID: 274 365 030 059; Passcode: BVuKTT

Jan. 15, 2025 from 10:30 a.m. to noon

Join the January 15 meeting

ID: 299 653 223 566; Passcode: 4vwoy9

• Jan. 21, 2025 from 2:30 to 4 p.m.

Join the January 21 meeting

ID: 261 975 053 801; Passcode: tExiLA

Jan. 29, 2025 from 2:30 to 4 p.m.

Join the January 29 meeting

ID: 225 926 001 267; Passcode: ydLL8V

Updates

New Additional Requirements for Memory Care-Endorsed Facilities in 2025

- 1. In addition to the resident survey, the CoreQ family survey shall be given to the primary representative listed on the resident's contact list for memory care-endorsed facilities only.
- 2. The family survey shall include the instruction to respond only if the family member has visited the facility recently enough to provide an informed response.

CoreQ Assisted Living Family Survey Questions

- 1. In recommending this facility to your friends and family, how would you rate it overall?
- 2. Overall, how would you rate the staff?
- 3. How would you rate the care your family member receives?

Program staff are here to help

Email <u>qualitymetrics.acuity@odhsoha.oregon.gov</u> or call program coordinator, David Berger, at 503-983-4372 with questions.