

## Adult Foster Home Provider Alert

### Policy updates, rule clarifications and announcements

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**Date:** August 1, 2023  
**To:** APD Adult Foster Home Providers  
**From:** Safety, Oversight and Quality Unit  
**Topic:** **APD AFH Licensing Website Update Information**

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Recently the [APD Adult Foster Home Licensing website](#) was updated. The updates include changes to how our website looks and how you navigate to find information. Our website includes some helpful hints on how to navigate the new website and search for information, which will be shared below. One major change is how APD AFH Oregon Administrative Rule (OARs) and APD AFH Policy is presented. Our website now directs you to the Secretary of State's website for this information.

To find a version of our APD AFH OARs that is easy to search and that you can also save as a PDF document, you may visit our main [APD Rules Page](#).

To locate our specific APD AFH OARs use the following links:

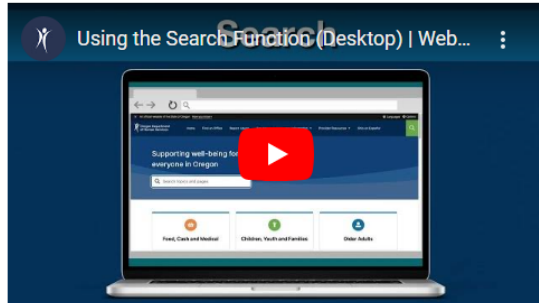
- [Division 049 - Purpose, Definitions and Licensure](#)
- [Division 050 - Standards of Operation](#)
- [Division 051 - Standards of Care](#)
- [Division 052 - Complaints, Investigations and Sanctions](#)

To learn more about [Navigating our website](#) please review the information detailed below. This includes how to use key word searches and where to find a [YouTube](#) video on the subject.

# Q Finding information

## Try our help center

Go to our [Help Center](#) to search by keyword or browse popular topics. **Watch the short video below** to see how to search by keyword.



## Search our whole site

Go to our [Search page](#) to search the whole ODHS website. Click the green magnifying glass in the top right corner of any page to go to our search page.


If you don't find what you need, you can click the option to search all of Oregon.gov. This will search across all State of Oregon websites.

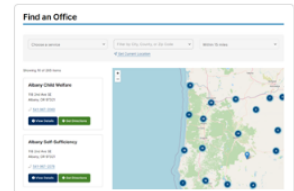


## To find a local office

You can search for offices based on the type of service you need and your location.

Go to our [Office Finder](#) and:

- Click the drop down box to choose a service. You can also leave this blank to search for all office types.
- Enter your city, county or zip code to find an office near you. You can click "Get current location" if you are using a device with location services turned on. You can adjust the distance to find offices within 5 miles or up to 100 miles of your location.
- You can zoom in or zoom out on the map to find locations. If there are multiple offices in an area, you'll see the number of offices inside a blue circle. You can click on the circle to zoom in to that area.
- Click the map marker  on the map to get information about a specific office.
- Click "View details" to get more information about an office.
- Click "Get Directions" to get a map to the office.



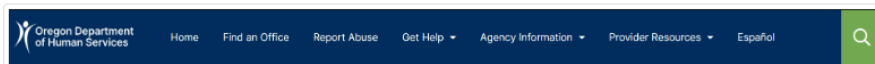
## Using the navigation

### Home page

Our [home page](#) has six main topic boxes. Click on a topic and more links will drop down. You can also find popular links, news, and updates as you scroll down the page.

### Top navigation

Across the top of every page you'll see our main menu. This menu has links to all the main areas of our site.



Three of the buttons in our main menu expand to show more categories and links:

- **"Get Help"** has links to our programs and services for people in Oregon.
- **"Agency Information"** has links to information about ODHS, how we operate, agency news, working with us, data and records.
- **"Provider Resources"** has links for people or organizations who provide services through ODHS (providers, contractors, vendors), licensing information, and resources for agency partners.

To ask questions or share feedback about the new website please use the following guide.

- Visit <https://www.oregon.gov/odhs/Pages/using-our-website.aspx>
- Click "share feedback" button. This will direct you to another webpage.
- Click "start now" button. By clicking the start now button, you will start an online survey that will move you through a process to give feedback and comments about our new website.

## Using Our Website

Finding information

Using the navigation

Language access

Accommodations

### ✦ Our website has been updated

New features to better support our users include:

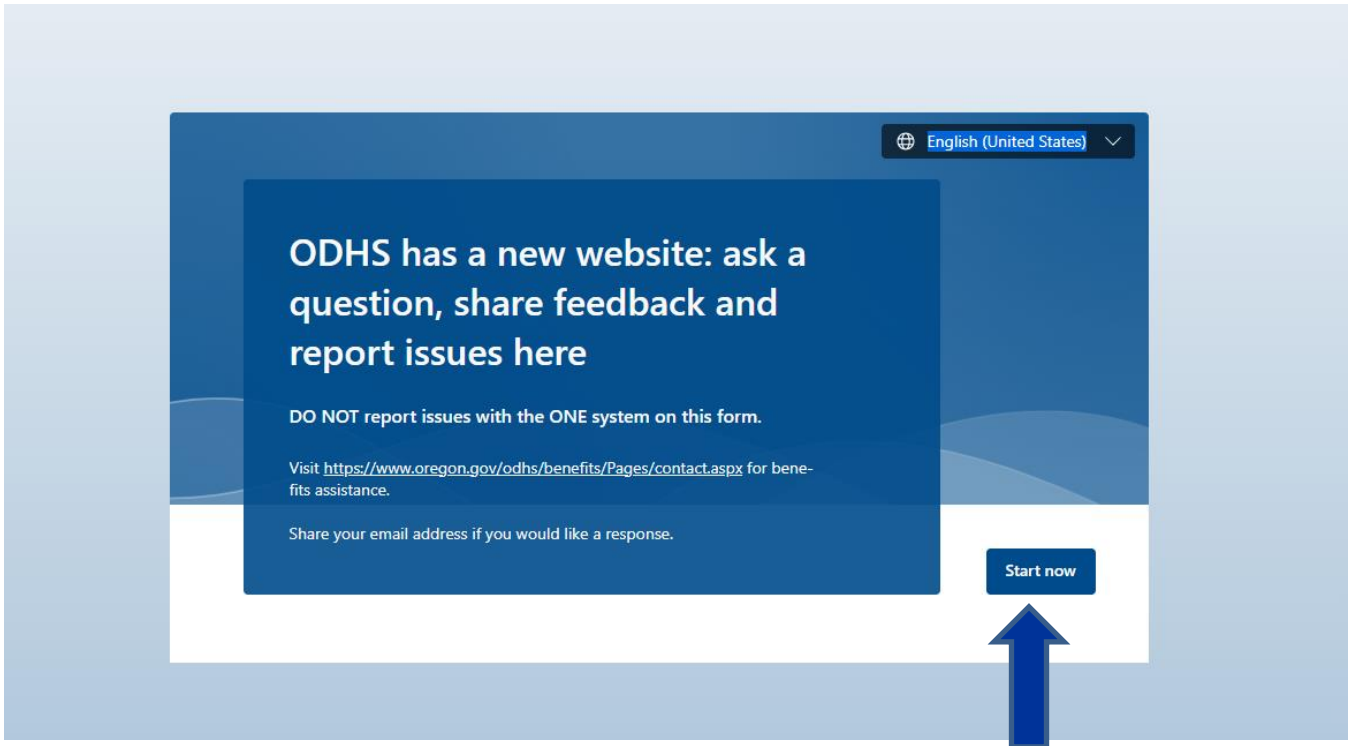
- Accessible and mobile-friendly design
- Easy navigation and search
- Easier to read
- More language options for non-English speakers

### Questions or feedback?

If you have questions, feedback or want to report an issue or broken link, please let us know.

Share feedback





If you have any questions, please email [APD.AFHTeam@odhsoha.oregon.gov](mailto:APD.AFHTeam@odhsoha.oregon.gov)