**Frequently Asked Questions – Epicodus School Closure TPF claim**

**Description**

* Tuition Protection Fund = TPF
* Higher Education Coordinating Commission = HECC

1. **How do I submit my TPF refund claim?**
   * **Answer**: visit this Higher Education Coordinating Commission webpage: [State of Oregon: Private Postsecondary - Updates and Consumer Alerts](https://www.oregon.gov/highered/institutions-programs/private/Pages/consumer-alerts.aspx) where you will need to download a Tuition Protection Fund Claim form. Submit the form along with any supporting documents to [EpicodusClosure.info@hecc.oregon.gov](mailto:EpicodusClosure.info@hecc.oregon.gov).

**Students with an Impact ISA loan**: If a loan servicer has made payments to Epicodus on your behalf, then the servicer may seek repayment from you according to the terms of whatever agreements you have entered into with that lender. Some ISA loan servicers have worked directly with Epicodus to write off such debts but you must verify your situation directly with the loan servicer/provider. The HECC does not regulate loan servicers directly, but students can file a complaint with the Department of Consumer and Business Services, Division of Financial Regulation (DFR) through its webpage: <https://dfr.oregon.gov/help/student-loan-help/Documents/5798.pdf>.

Oregon's Student Loan Ombuds can help borrowers resolve disputes with their loan servicer and make sure they comply with the law. All student loan servicers in Oregon must obtain a license from DFR. The link to file a complaint is <https://dfr.oregon.gov/help/student-loan-help/Documents/5798.pdf>.

* + Please let HECC know if a complaint has been filed with DFR

**Is there a deadline to submit your TPF refund claim?**

**Answer**: Yes, there is a deadline to submit your claim. July 19, 2024. Any claims that are received past **July 19, 2024**, will not be accepted.

1. **How do I know if I qualify for a TPF refund claim?**

**Answer:**  You will only qualify if our records show that you were enrolled in Epicodus when course instruction was cancelled on date of January 3, 2024. The Higher Education Coordinating Commission (HECC) has a record of all students that were enrolled in the time of school closure.

1. **Is there a limit to the amount of refund that I will receive from the TPF refund fund if I submit my claim?**

**Answer:** Yes, there is a TPF liability limit. The Higher Education Coordinating Commission (HECC) will wait until the deadline of July 19, 2024, and then calculate the maximum amount a student can receive based on the Tuition Protection Fund and Oregon Administrative Rule 715-045-0037.