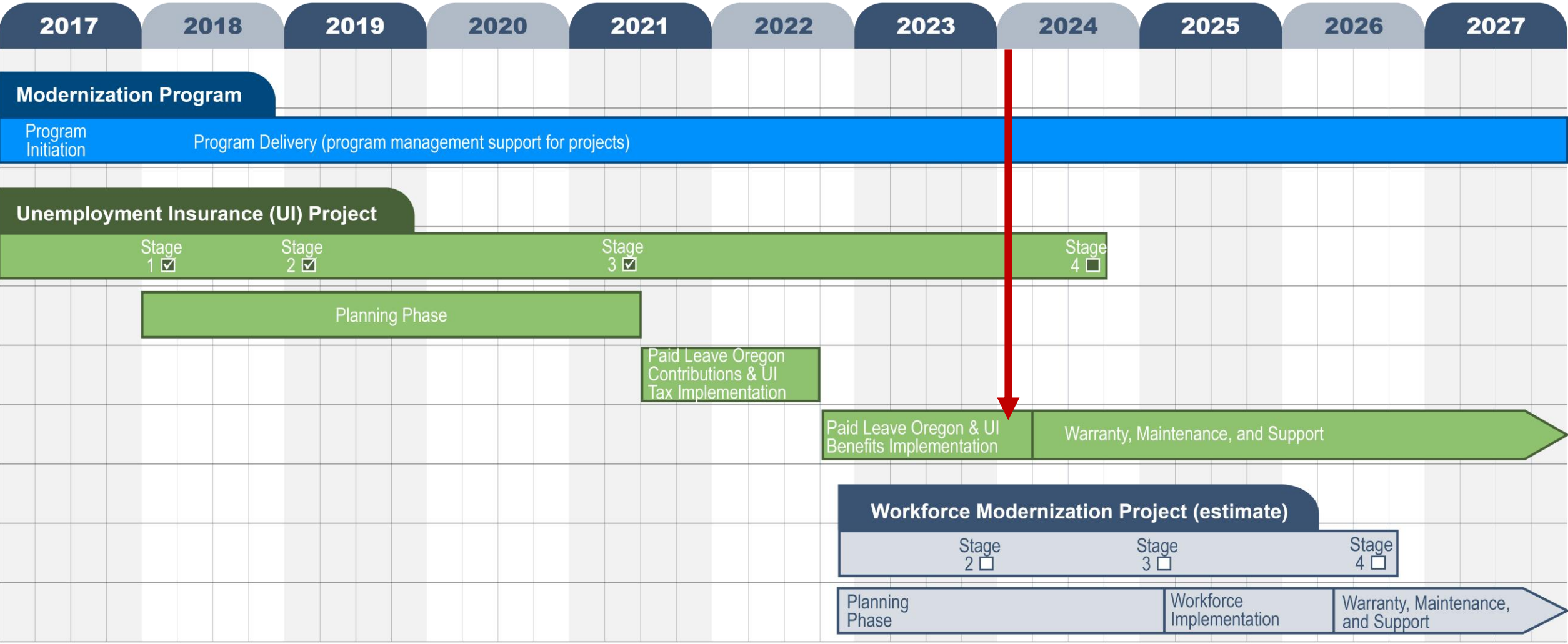


Modernization Update

OED ADVISORY COUNCIL

JAN. 12, 2024

Modernization Program schedule



(Information accurate as of 11.08.2023)



UI Modernization Project



Frances timeline



Frances production support highlights

Employers and Paid Leave Oregon Claimants



Making most critical and commonly used tools easier to find in Frances Online



Adjusting processes to get benefits money to claimants sooner



Refining system processes to reduce fraud

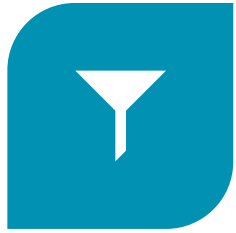


Additional staff training by topic and need
Supporting managers and staff before and after system updates



Frances Rollout 2b highlights

Getting to UI benefits go-live on March 4, 2024



DATA CONVERSION
& PURIFICATION



END-TO-END
TESTING



STAFF & PARTNER
TRAINING



CUTOVER
PREPARATIONS



COMMUNICATION
PLANNING



Frances Rollout 2

2b

March 4, 2024
UI benefits

The screenshot shows the Frances Online for Claimants website. At the top left is the State of Oregon Employment Department logo. The page title is "Frances Online for Claimants". On the top right, the date "04-Mar-2024" and a help icon are visible. The main header features the "FRANCES ONLINE Claimant" logo. Below the header is a login form with fields for "Username" and "Password", a "Log in" button, and links for "Forgot username or password?", "New to Frances Online?", and "Sign Up for an Online Account". A search bar is located below the header with the text "Search our online services". The main content area is divided into three columns. The first column is titled "Verify My Identity" and includes a link "Verify My Identity". The second column is titled "Sign up for an Online Account" and includes a link "Sign Up for a Claimant Online Account". The third column is titled "Unemployment Insurance" and includes a list of links: "Estimate your Benefits", "View the UI Claimant Handbook", "Log Into iMatchSkills", "View U.S. Bank ReliaCard® Disclosure", "IVR PIN Maintenance", "Unemployment Insurance Home", and "Contact Unemployment Insurance". A small owl icon is located at the bottom right of the Unemployment Insurance section. A red box highlights the Unemployment Insurance section.

State of Oregon
Employment
Department

Frances Online for Claimants

04-Mar-2024

FRANCES ONLINE
Claimant

Username

Password

Log in

Forgot username or password?

New to Frances Online?
Sign Up for an Online Account

Search our online services

Verify My Identity
Respond to your Identity Verification letter.

> Verify My Identity

Sign up for an Online Account
As a claimant, you can use this secure portal to sign in, file a claim, and manage benefits online.

> Sign Up for a Claimant Online Account

Unemployment Insurance
Need more information? Here are some helpful resources related to Unemployment Insurance (UI).

- > Estimate your Benefits
- > View the UI Claimant Handbook
- > Log Into iMatchSkills
- > View U.S. Bank ReliaCard® Disclosure
- > IVR PIN Maintenance
- > Unemployment Insurance Home
- > Contact Unemployment Insurance

Workforce Modernization Project



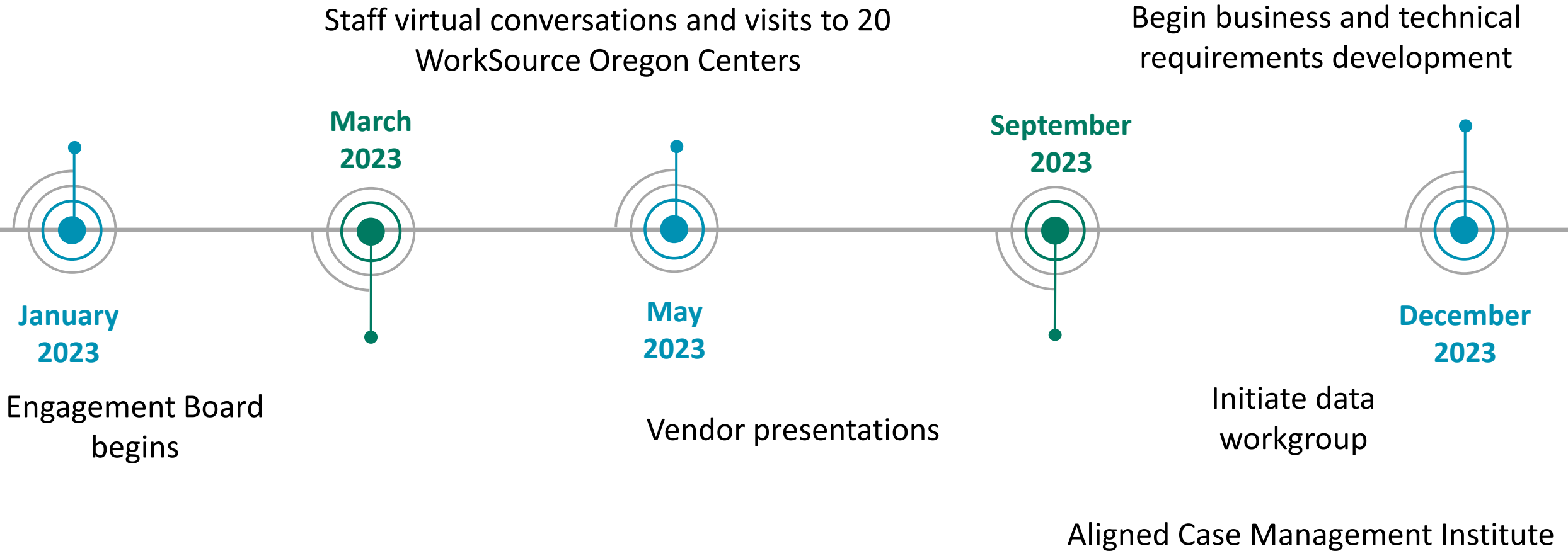
Workforce Modernization Project overview

The Workforce Modernization Project is chartered to:

- Replace the computer systems supporting the delivery of employment services and administration of federal programs.
- Transform business processes to take advantage of opportunities and benefits available through new system capabilities.



Workforce Modernization Project



Aligned Case Management Institute



Questions?

To learn more about Oregon Employment Department's
Modernization Program visit:

www.oregon.gov/employ/modernization

Email us at:

employment.modernization@employ.oregon.gov

