State Government Artificial Intelligence Advisory Council



Oregon Al Governance Benchmark Report Overview

June 11, 2024

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Questions & Findings



Questions

- 1. How are other public sector organizations approaching AI?
- 2. Where are Oregon Executive Branch agencies in their Al journey?
- 3. How can we use both experiences from other organizations and insights from Oregon Executive Branch agencies to help inform the recommendations of the Council?

Key Findings

- 1. Executive Orders, Policies and Legislation-Oregon is in the early stages of AI governance development, ahead of some states while being able to learn from numerous public sector organizations that have developed and operationalized advanced AI policies across a wide range of considerations.
- 2. Enterprise Al Survey-Oregon state agencies have explored Al and identified needs, including technical training, strategy development, and guidance. Some agencies have developed internal materials and at least two have published guidance and recommendations.
- 3. Al Council Public Comment-Current public comment data is minimal, but comments indicate an overall positive sentiment on the states approach and request guidance on key areas: privacy, healthcare and cross sector collaboration.

Al Governance Activities



Observed Steps in Al Governance Development and Oregon's Progress

Limited AI Governance Development



Task Force Development

Governance
Bodies and
Polices
Established





Dedicated
Roles
Established
and Programs
Built

Systematic
Operationalization
and Al Governance

Topical Coverage



Among the organizations whose resources were reviewed

- Privacy, DEI and Education were most frequently addressed.
- Risk and Workforce were the least frequently referenced.



Topical Depth



The European Union and US Federal Government have developed robust materials rather recently, while states and municipalities have targeted topics.

Organization Name	Governance	Customer Service Excellence	DEI	Privacy	Promote Al Usage	Transparency	Enhance Al Education	Accountability & Responsibility	Dollar	Policy Alignment & Development	Regulatory	Risk	Workforce
Australia	29												
Boston		46	62	63	628	104							
California			84		250		141						
Colorado				89									
European Union	1199	664	325	659	384	925		365	64	125	1267	842	
Georgia			47	42			32				264		
Idaho						103							
Indiana	94								101		97		
Kansas				14			21	9	45		40	12	
Maryland			39	15	67	15	32			12	49		
New Hampshire			56	11		7							
New Jersey	66		48		72		48	42					
New York		51	46	134		42							
Ohio	123			5			121				331		
Pennsylvania	100		38	24		26	25						13
Rhode Island	30						55	3	75				
San Jose		147	78	312		143	114	18		45			
Seattle		74	88	78	89	176					94		
Texas	5	5	14	10		193	95	7					
Federal Government	411	198	625	226	2066	45	43	15			18	2281	175
Utah		23	21	97	14	37	29						
Vermont	20		125		31		883	132			279		71
Virginia	96			82		120		53					
Washington			283	164	107		113						

Leading Activities



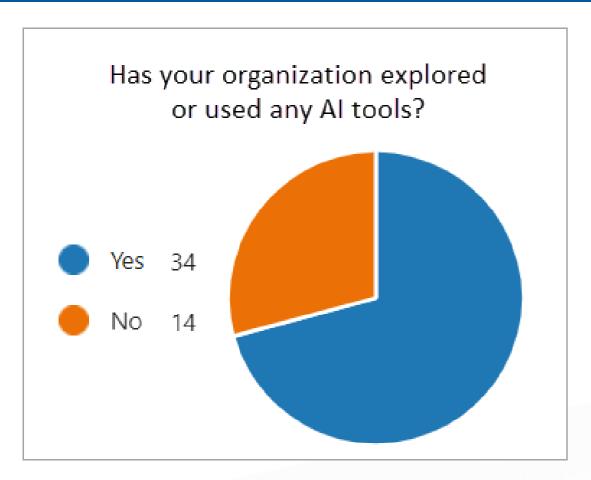
Organizations have taken a number of steps to address both the risks and potential benefits of AI.

- **1. Al Inventories**: Federal agencies, Ohio, California, and New York maintain Al inventories for monitoring, governance, and ensuring safety.
- 2. Use Case Lists: Federal government, San Jose, GovAl Coalition, Maryland, Ohio, Vermont, and Georgia document Al use cases to enhance services.
- **3. Pilots**: Pennsylvania, Maryland, California's CALPro, and Washington's WaTech conduct AI pilot projects to explore and innovate processes.
- **4. Al Sandbox**: California's CALPro, the EU, and Ohio create Al sandboxes for safe testing and innovation.
- **5. Procurement**: San Jose, FedRamp, California's CALPro, and Washington have developed advanced AI procurement practices.

- **6. Readiness**: Vermont, the EU, Indiana, and the Federal Government assess AI readiness for effective adoption.
- 7. Risk: The EU, National Institute of Standards and Technology, Indiana, Utah, Idaho, and New York manage AI risks through frameworks and assessments.
- **8. Explainability**: New Hampshire, Seattle, and NIST promote AI explainability for transparency and trust.
- **9. Ethics**: Vermont, New Hampshire, Ohio, and Georgia establish ethical guidelines for Al use.

Oregon's Agencies & Feedback





- Concerns: Accuracy and Reliability; Privacy and Security, Ethical Use
- Benefits: Increase Person and Business Efficiency; Improved Accuracy and Consistency
- Needs: Technical Training; Strategy
 Development and Best Practice Guidance

Conclusion



Summary Results

- 1. How are other organizations approaching Al Governance?
 - Organizations across the globe share our concerns and have developed a range of approaches to meet their needs.
- 2. Where are agencies in their Al journey?
 - Oregon state agencies have explored AI and shared their key concerns and aspirations with the Council.
- 3. How can we leverage our internal and external AI knowledge to develop recommendations?
 - Collect resources and insights from other organizations, evaluate them against Oregon's specific needs and goals, and use this understanding to develop a comprehensive Al governance recommendations.



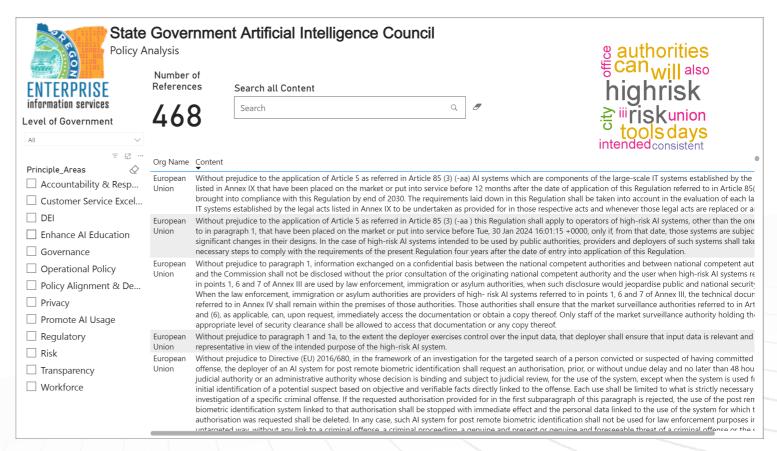
Prompt: Image representing pulling together disparate information and resources to find a path forward.

Pulling It Together



Resources and Collaboration Partners to help us develop the Framework and Recommendations

- 1. Centralized resource repository
- 2. Business Intelligence Tools
- 3. Partnerships



Thank you



https://www.oregon.gov/eis/Pages/ai-advisory-council.aspx