

# Oregon Department of Public Safety Standards and Training

## Information Technology Strategic Plan: 2023 - 2028

### FOUNDATION

#### OUR MISSION

Pursing excellence in training, and accountability for public safety professionals.

#### OUR VISION

DPSST will be the premier public safety standards and training agency in the nation by inspiring professionalism, innovation, diversity, and community.

#### OUR CORE VALUES

**Diversity:** Recognizing all the ways people differ creates crucial inclusion of thoughts, ideas, perspectives, and values

**Integrity:** Following the highest ethical Standards in our working relationship, practices and decisions.

**Accountability:** Responsibility in word and deed for our actions both positive and negative.

**Service:** Making intentional decisions based on an understanding of the needs of others.

**Compassion:** Regarding others with respect, sympathy, and empathy in relation to their varied and valued roles within the organization.



### STRATEGIC PRIORITIES

#### GOALS

1. Foster a unified culture reflecting DPSST's core values, mission, and identity, resulting in employee engagement and aligned organizational objectives.
2. Optimize the efficiency and effectiveness of training resources in achieving increased training program assessments and post-training performance.
3. Invest in staff development and growth through professional development programs resulting in increase employee retention rates and satisfaction.
4. Cultivate inclusion within the organization resulting in employee and student sense of belonging and increasing diverse talent recruitment.
5. Leverage tech investments to meet workforce needs by achieving increased workforce productivity and improvement in employee skill.

#### GUIDING PRINCIPLES

##### User Focused - Ease of Use:

Technology solutions will be designed to optimize the user's experience while maximizing sharing and reuse of technologies.

##### Focused IT Investments:

Management of IT investments (e.g. allocation of IT resources, funding of projects) will align with the strategic objectives and the governance process.

##### Meet Standards & Compliance:

IT solutions and services will comply with security, privacy, technical, and other standards, and will meet appropriate audit, regulatory and legal requirements.

##### Innovation and Continuous Improvement:

The organization culture is a catalyst for continuous innovative change, and actively encourages exploration of technology innovation for business benefit.

##### Adherence to Best Practices:

Where custom solutions are needed to support the business, all development will follow leading industry practices and processes, including the clear definition of

### ACTION PLAN

#### KEY INITIATIVES

##### IT Infrastructure Modernization:

Enhancing and modernizing IT infrastructure to uphold efficiency, security, and alignment with present business needs and industry

##### Modernization of data systems:

Our team is focused on revamping our software systems to enhance performance and functionality. Replace Business solution called

##### Learning Management System (LMS):

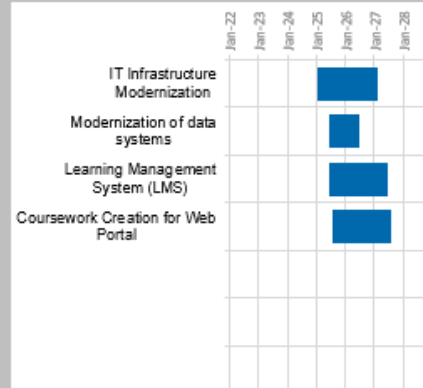
Replace current manual driven process with an Off-the-Shelf system designed to facilitate the administration and delivery of onsite and

##### Coursework Creation for Web Portal:

Assist Business partners with process of developing, organizing, and managing educational coursework ensuring consistent training

### ROADMAP

#### 5-YEAR PLAN



### PERFORMANCE

#### ALIGNED KEY INDICATORS

##### Optimize IT Infrastructure Delivery:

It'll boost agency performance through enhanced wireless network utilization, improved scalability, and cost efficiency by cutting down

##### Digital Transformation:

Enhancing productivity by leveraging automation to handle routine tasks deprecated systems and processes.

##### Fire, Corrections, Regional, PSPI, and Leadership

##### Training Value:

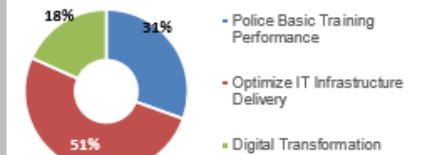
Training timeline can be lengthened to allow for students to review information before getting to campus. This in turn allows for more

##### Police Basic Training Performance:

Students will have videos provided to them. This provides another vehicle for them to learn the information and review as they attend the

### INVESTMENT PORTFOLIO

#### INVESTMENT LEVEL BY OBJECTIVE



#### COST PROJECTIONS

