APPLICABLE TO FORECLOSURES COMMENCED ON AND AFTER JANUARY 1, 2023

INTRODUCTION:

There were no changes to the applicable statutes relating to the trustee sale procedure during the 2023 Regular Legislative Session. However, changes that were enacted during the Covid-19 pandemic under HB 2009 that changed the process and threshold for lender exemptions from Oregon's mandatory foreclosure mediation process did not apply in 2023. Under HB 2009 for 2021 and 2022, the exemption certificate was to be based on 2019 figures. See HB 2009 (2021 Or laws c. 106). Beginning in 2023, eligible lenders file an exemption certificate each year based on the number of foreclosures completed during the prior year. ORS 86.726(b(A)

The threshold for exemption eligibility from the mediation process is 30 foreclosures during the prior year.

A WORD ON TIMELINES:

The principal time constraint for non-judicial foreclosures is service of not less than 120 days before the sale date. This checklist suggests some timelines for compliance. A practitioner should consider setting internal deadlines for completion of specific tasks that will allow for some unexpected delays in meeting that primary objective.

A WORD ON FORMS:

Some sample forms are included with this checklist. Some forms are available from independent publishers (for example, Stevens Ness, https://stevensness.com/). Practitioners should use care to use forms which comply with current statutory language. The author has not reviewed commercially available forms. Some other forms are included Chapter 23 of the Oregon Real Estate Deskbook publication in BarBooks. You can find this on the homepage after you login to the bar website (www.osbar.org).

Beyond following statutory language, the practitioner should consider augmenting the language required in the statutes to provide an evidentiary record demonstrating compliance with the foreclosure process. Recent years have seen a number of cases in which courts have held that a given non-judicial foreclosure procedure failed for one reason or another. For example, a number of eviction cases have resulted in the defendant retaining possession where the trustee conducting the sale was not appointed by the true beneficiary, or at least, where the evidence did not show that fact. Thus, it is prudent to put a recital in the Trustee's Deed regarding the appointment of the successor trustee. The passage of SB 381 suggests that it will be beneficial to recite facts concerning which addresses were "on file" at the time a relevant notice was given and to show mailing to all such addresses.

Step 1: Client Interview and Intake

- A. Run a conflicts check.
- B. Run a PACER search to determine if a bankruptcy stay applies.
- C. Conduct DMDC Military Verification Website search to determine if grantor(s) are on active military duty or were on active duty within one year before commencing foreclosure.

[(https://scra-e.dmdc.osd.mil/scra/#/home); Servicemembers Civil Relief Act; 50 USC sections 3901 et seq.].

- D. Conduct a search to determine whether the grantor has died (i.e. google search for obituary, OJIN search for probate case, TLO and/or credit report search)..
- E. Resolution Conference Compliance:
 - 1. A trustee foreclosing a residential trust deed must determine whether the beneficiary is exempt from the resolution conference requirement. (ORS 86.726(1)(b))√ Note lenders completing more than 30 foreclosures in the prior year are not eligible for exemption from the mandatory resolution conference. (ORS 86.726(b)(A).
 - 2. If exempt: confirm that beneficiary has filed a sworn affidavit with the Oregon Attorney General (DOJ), by January 31 for the year in which you commence a foreclosure. If beneficiary has not filed the affidavit, a sworn affidavit must be filed with the DOJ at the time the Notice of Default (NOD) is recorded. (ORS 86.726(1)(b)(A)(ii); OAR 137-110-0300).√
 - 3. If not exempt: Obtain the original Certificate of Compliance which beneficiary received from the Service Provider for the Oregon Foreclosure Avoidance Program ("OFAP"). Note that certificates expire; review the applicable expiration date for a certificate before proceeding. (See OAR 137-110-0010 to 0670)√
- F. DUAL TRACK: Determine whether or not beneficiary has made a determination regarding eligibility for foreclosure avoidance measures, and if so, whether notice was given within 10 days of that decision. If no decision made, advise client on statutory requirements and timing of same. ORS 86.748(1). This issue should be monitored so that an appropriate compliance affidavit can be recorded at least five days before the sale.
- G. Request from client in writing copies of all the following:
 - 1. Notice of any state agency lien against property or other lien not of record.
 - 2. Note, trust deed, any amendments, and all assignments of either one.
 - 3. Loan payment record and amount of default to date including any prepayment penalty triggered by acceleration. Check client's calculations for errors.
 - 4. Copy of lender's title insurance policy and legal description.
 - 5. A list of non-monetary defaults and cross-defaults to other loans with client.
 - 6. Any lease, subordination, and attornment agreements.
 - 7. A list of other debts owed by grantor to beneficiary.
 - 8. A list of known defenses to loan.

• 9. Verification that the loan servicer has complied with all steps required by the servicing rules for "federally-related" mortgages. Review 12 CFR 1024.41(f) effective January 1, 2014, and modified effective October 19, 2017 (81 FR 72373).√

H. Open file:

- 1. Open file with sample checklists.
- 2. Letter to client acknowledging receipt of file (sample 1).
- 3. Confirm with client in writing amount to be covered by foreclosure guarantee (e.g., principal balance only).
- 4. Order Trustee's Sale Guarantee / Litigation Guaranty from title company by telephone, e-mail, or letter (sample 2). The correspondences should instruct the title company to include the successor trustee as an "assured" in the guarantee since the successor trustee will be relying on the TSG in serving the TNOS and in disbursing any surplus under ORS 86.794. [SET 10 DAY TICKLE FOR RECEIPT OF TSG]

Step 2: Review Deed of Trust Notice Requirements

- A. Required Notices: Review Trust Deed and Promissory Note for requirements for notices to debtor. Confirm that the amount of required notice is not affected by the manner of giving notice. If trust deed requires beneficiary's notice prior to acceleration or default, confirm that notice has been sent in accordance with delivery requirements of loan documents. If notice not sent, send notice letter (sample 3). If beneficiary sent letter, review letter for defects in substance, manner of delivery, and timing. [SET TICKLE TO RESUME WORK ON FILE AFTER 31 DAYS IF NO RESPONSE TO DEMAND]
- B. FDCPA: Usually, but not always, a trust deed encumbering residential property will secure consumer debt. Also, it is possible that a non-residential trust deed secures consumer debt. If trust deed secures consumer debt (see 15 USC §1692a(5)), include applicable Fair Debt Collection Practices Act and Regulation F (12 CFR Subpart B (§1006.6 -1006.42), which implements the Fair Debt Collection Practices Act) disclosure language in 31-day demand letter and subsequent notices to debtor. See link to Regulation F Debt Validation Notice Requirements: https://www.ecfr.gov/current/title-12/chapter-X/part-1006/subpart-B/section-1006.34

Step 3: Appointment of Successor Trustee (ORS 86.713 $\sqrt{}$) and Exemption Affidavit (ORS 86.726(1)(b) $\sqrt{}$)

- A. Prepare Appointment of Successor Trustee if attorney not already named trustee in recorded trust deed.
 - 1. Consider whether the firm or an individual lawyer should be the trustee. ORS 86.713(1)(b)(A).
 - 2. Review chain of ownership of the [Note: See, Brandrup and Niday cases!] beneficial interest in the trust deed to confirm that the proper party is appointing

the successor trustee. Confirm all written assignments of the beneficial interest have been recorded.

2. Prepare the appointment document. Recite in the appointment document the
ultimate facts that establish a valid appointment and send to client (with cover letter
to client requesting signature and notarization) [SET 5 DAY TICKLE FOR
RETURN OF SIGNED APPOINTMENT].

Step 4: Trustee's Sale Guarantee and Notice of Default

- A. Review Trustee's Sale Guarantee:
 - 1. Check whether names, dates, addresses, and legal descriptions on Guarantee match the trust deed, and whether the amount of coverage is accurate. Compare with the beneficiary's title policy and original vesting deed to grantor.
 - 2. If the title search or your own PACER search discloses a pending bankruptcy of the grantor or of any other person with an interest in the property prior to the commencement of foreclosure by the trustee, permission of the bankruptcy court must be obtained in order for the trustee to foreclose. (11 USC §362(d)) [SET 45 DAY TICKLE TO CHECK ON STATUS OF RELIEF FROM STAY]
 - 3. Check for tax liens or other unusual entries on Guarantee, e.g., ingress/egress issues, changes to property boundaries, etc. Obtain copies of relevant documents from title company.
 - 4. Run a conflicts check on parties who hold an interest in the property to be foreclosed.
 - 5. If foreclosing a "federally related" mortgage, check in with the client to verify sale is still a "go." If a loss mitigation application has been submitted during the foreclosure process, the foreclosure may not proceed to sale under some circumstances until specified steps are taken. See Step 1G, part 9, *supra*.
 - 6. Fix date, time, and place of sale (at least 120 + 14 days for service) [BE SURE THIS DATE IS ON THE CALENDAR AND COMPLIES WITH ORS 86.771 AND 86.782(1)(a)]:
 - a. DATE:
 - b. TIME:
 - c. PLACE:
 - 7. Determine last day to cure. [SET TICKLE 5 DAYS BEFORE SALE TO REVIEW FOR PAYOFF OR CURE]
 - 8. Letter to client asking if client has actual notice of liens or interests not of record (e.g., possession by a stranger to title).

- B. Prepare Trustee's Notice of Default and Election to Sell (ORS 86.752(3); ORS 86.771) (Do not date until ready to record, keep notice in file until then.) (sample 4)
 - 1. Confirm that the names of parties listed in Schedule "B" of your TSG match those in the trust deed and assignment documents.
 - 2. Describe the missing payment(s) and describe other defaults if any:
 - a. Consider the need to get updated information from the beneficiary.
 - Note that the NOD must include the tenant language specified in ORS 86.771(10).
- C. Record Documents and Request First Supplemental Guarantee (Date Down endorsement).

Send letter to title company for recording of the following documents and request first supplemental guarantee through date of recording of Notice of Default (sample 5). [SET 5 DAY TICKLE FOR RECEIPT OF SUPPLEMENTAL REPORT]:

Record in the following order:

- 1. Appointment of successor trustee.
- 2. Copy of Exemption Affidavit attached to affidavit of trustee (sample 6) (if exempt from resolution conference requirement), OR original Certificate of Compliance from OFAP (if not exempt). (ORS 86.752(4))
- 3. Notice of default and election to sell.
- D. Send copies to client.

Step 5: Trustee's Notice of Sale

(Note: The Notice of Sale must be served on all parties no less than 120 days prior to the date of sale. Service is made personally on all occupants of the property in accordance with ORCP 7(D)(2) and 7(D)(3) (unless the posting procedure in ORS $86.774(1)(b)\sqrt{}$ is used) and by mail to all other interested parties. ORS 86.774 could be read to require service only on one occupant. The safer practice is to serve one occupant and follow up with substituted service on all the other occupants.)

- A. Prepare Trustee's Notice of Sale based on information in notice of default and election to sell. Prepare the Notice to Grantor required by ORS 86.756√ if the trust deed is a residential trust deed (see form in statute) (the "Danger Notice").
 - 1. Attach an appropriate Fair Debt Collection Practices Act and Regulation F (12 CFR Subpart B (§1006.6 -1006.42), which implements the Fair Debt Collection Practices Act) Notice if the trust deed secures consumer debt: either the long form or short form depending on whether the NOS is the first or a subsequent communication to the debtor. (sample 7). See link to Regulation F

Debt Validation. Notice Requirements: https://www.ecfr.gov/current/title-12/chapter-X/part-1006/subpart-B/section-1006.34.

- 2. Follow the statutory language in these notices. See contents specified in ORS 86.771(1) through (10), including the Notice to Residential Tenants.
- B. Compare parties named in Schedule "B" of your TSG against parties named on First Supplemental Trustee's Sale Guarantee. If additional parties are named in the supplemental, check conflicts, add parties to Notice of Sale list and serve or mail copies of Notice of Sale to parties.
- C. If foreclosing a "federally related" mortgage, check in with the client to verify sale is still a "go." If a loss mitigation application has been submitted during the foreclosure process, the foreclosure may not proceed to sale under some circumstances until specified steps are taken. See Step 1G, part 9, *supra*.
- D. Serve Trustee's Notice of Sale and Notice of Default and, if a residential trust deed, the "Danger Notice" per ORS 86.756. Target service to be completed 130 DAYS BEFORE SALE INCLUDING SUBSTITUTE SERVICE.
 - 1. Prepare a file sheet listing the persons and agencies to be served:
 - a. Grantor;
 - b. All grantor's successors in interest, if any (Note: This includes successor
 of record and those of whose interest trustee or beneficiary has actual
 notice);
 - c. Parties listed as junior lien holders;
 - d. Person(s) requesting notice in writing;
 - e. Department of Revenue, if lien holder of record;
 - f. State agency holding lien of record, if any;
 - g. State agency or other person holding lien of which beneficiary has actual notice;
 - h. Any lessees.
 - Confirm addresses (and spellings of street names and individuals) by contacting the following.

SPECIAL NOTE: 2017 Or. Laws c. 251 (SB 381) requires most notices to be sent to "all addresses on file."

- a. Individual: Division of Motor Vehicles (note charge).
- b. Corporation, Partnership or Other Business: Corporation Division for registered agent and date of incorporation (check if corporation dissolved

and if dissolution was voluntary). Check assumed names. Online at https://sos.oregon.gov/business/Pages/default.aspx.

- c.: Bank or Credit Union: Oregon Division of Finance & Corporate Securities, 1-866-814-9710 or see the DCBS website; National Comptroller of the Currency 1-800-613-6743 or www.occ.treas.gov; also https://www.ffiec.gov/NPW.
- e. Government Agency: A practical approach is to contact agency for the person to serve. Review statute to confirm correct person to serve. See OSB CLE Creditors' Rights and Remedies ("CRR"), Chapter 13, § 13.5-5(c)(2) for mention of some statutes relating to service on government entities. See below regarding federal tax liens.
- f. Personal Representative or Conservatorship: Consult court records for name of personal representative or conservator and status of proceeding. For decedent with no personal representative appointed, see ORS 86.764(4). If you cannot identify all heirs of the grantor, you should be considering a judicial foreclosure coupled with an order authorizing service by publication.
- 3. Serve Trustee's Notice of Sale and Notice to Grantor.
 - a. Mail true copies of Trustee's Notice of Sale and Notice to Grantor by certified mail, return receipt requested, and by first class mail to all parties listed (staple receipts to list in file). Note that notices must be mailed to "all addresses" on file with the trustee for each person specified in ORS 86.764(2). The notice served by mail is effective when mailed. ORS 86.764(3)√ [SET 21 DAY TICKLE TO CHECK FOR RETURNED MAIL AND TO CORRECT MAILING ADDRESSES IF NECESSARY]
 - b. Prepare and execute Affidavit of Mailing showing service of the NOS on grantor, successor, junior lienholders, and persons requesting notice, including Department of Revenue or other state agency. Recite in the affidavit that the addresses are all the addresses on file with the trustee.
 - c. If there are Federal tax liens, check the current procedure for notifying the IRS. See OSB CLE Oregon Real Property Desk Book, Chapter 23, § 23.4-2.
 - d. Also prepare an Affidavit showing compliance with the "Danger Notice" provisions of ORS 86.756√ regarding notice to the Grantor and compliance with the service on occupants requirements of ORS 86.774. Again, recite facts about "all addresses" on file.
 - e. Both affidavits must be signed by a person with personal knowledge, which may be the trustee or a staff person.
 - f. Personal or Posting service of Trustee's Notice of Sale on Occupant. ORS 86.774.

Special Note: If the Trustee has actual knowledge that the grantor is not the occupant of the residential real property, the Trustee shall also give the Danger Notice to the occupant of the property by both first class and certified mail with return receipt requested. See ORS 86.756(5).

Additional Note: If the grantor is the occupant, the grantor still must be served with the notice of sale in the manner set out in ORS 86.774 in addition to service by certified mail under ORS 86.764.

- 1) Instruction letter and proof of service:
 - a) Prepare Proof of Service of Trustee's Notice of Sale Upon Occupant.
 - b) Send letter to sheriff or letter to process server with Proof of Service of Trustee's Notice of Sale Upon Occupant (sample 8) (enclose 5 true copies and highlight last date of service on the instructions, allowing time for completion of notices of substitute service). [SET TICKLER 3 DAYS TO CONFIRM SERVER'S RECEIPT OF DOCUMENTS]
- 2) Note date of service. If server used posting procedure in ORS 86.774(1)(b), verify compliance with the statutory timelines.
- 3) If service is by substituted service:
 - a) Prepare Notice of Substituted Service and send with true copy of Notice of Sale by certified and regular mail.
- 4) If property is vacant, have server prepare affidavit of nonoccupancy.
- 5) Be sure substituted service to occupant is mailed at least 120 days before sale date.
- E. Send status report to client and mail Trustee's Notice of Sale to client.
- F. **120 DAYS PRIOR TO SALE**, check to be sure all parties are served and that file contains Affidavits of Service and substituted service. If not all parties have been served, plan on a postponement (discussed below).

Step 6: Publication of Trustee's Notice of Sale ORS 86.774(2)

- A. 80 DAYS BEFORE SALE, send letter to newspaper for publication of Trustee's Notice
 of Sale once each week for four consecutive weeks (sample 9). Request tear sheets.
 - 1. Enclose true copy of Notice of Sale, but note that you may omit the tenant notice from the published version. (ORS 86.774(2)(b))

- 2. Note: Publication must be in newspapers of general circulation in county in which land is situated. (ORS 193.010 et seq.) Check for newspaper of general circulation in county where land is situated. http://www.orenews.com/member-directory.
- 3. Proofread the first published Notice of Sale against the notice sent to the newspaper. [SET 40 DAY TICKLE for receipt of Affidavit of Publication]
- 4. Note: The last publication must be completed at least 20 days prior to sale.
- B. Report to the client that mail and personal service are complete and that publication has commenced (enclose copy of letter to newspaper). Forward billing for publication to client or cost advance.
- C. If sale is to be held outside of the local area, arrange for agent to conduct sale (sample 10).

Step 7: Second Supplemental Guarantee and Federal Tax Lien Notice; Notice of Determination

- A. 40 DAYS BEFORE SALE, send letter to title company requesting Second Supplemental Trustee's Sale Guarantee (sample 11). [SET TICKLE 20 DAYS FOR RECEIPT OF REPORT]
- B. 30 DAYS BEFORE SALE, check Second Supplemental and call title company for federal tax lien filings between date of First Supplemental Guarantee and 30 days before sale.
 - 1. If federal tax lien has been filed, advise client and send Notice of Nonjudicial Sale and letter to IRS (see above).
 - 2. Notice of Nonjudicial Sale must be mailed to IRS AT LEAST 25 DAYS BEFORE
 DATE OF SALE by certified mail, return receipt requested. Execute affidavit of
 mailing and record.
 - 3. If the foreclosure involves a residential trust deed, and if the beneficiary has determined that grantor is not eligible for a foreclosure avoidance agreement or has not complied with a prior agreement, then beneficiary or its agent must mail a notice of that determination (the "dual track" notice") to the grantor not more than 10 days after making the determination. ORS 86.748. Prepare Foreclosure Avoidance Measure Notice (Form 20) and the Affidavit of Compliance (see Form 4a, which is not mandatory, as a sample) Forms found at:

https://www.doj.state.or.us/consumer-protection/homes-mortgages/foreclosure-avoidance-program/

• a. If the beneficiary did not make such a determination, it may still be wise to prepare and record an affidavit stating that.

Step 8: Notify Tenants to Vacate 30 DAYS BEFORE SALE ORS 86.782(6)(b)√

(Note: Check with beneficiary re: eviction of tenants before proceeding with this step; confirm instructions in writing)

- A. Prepare 30-day Notice to Vacate notifying tenants to vacate the property 10 days after the date of the sale. (sample 12). NOTE: If the property purchased at the trustee's sale is a dwelling unit subject to ORS chapter 90, a tenant's interest may not be terminated until 30 or 60 days after notice (depending on the term of the tenancy) under state law (ORS 86.782(6)(c) and (d)) [NOTE ALSO: The Federal Protecting Tenants at Foreclosure Act was revived on May 24, 2018, and became effective on June 23, 2018, under which bona fide tenants are entitled to a 90-day notice or to remain in possession for the unexpired term of their lease.].
- B. Mail Notice by first class mail no earlier than 30 days before the date first set for the sale. [SET TICKLER FOR 14 DAYS FOR RETURNED MAIL]
- C. Prepare and execute affidavit of mailing if desired for evidentiary purposes.
- D. Send letter notifying client Notice to Vacate has been served and requesting client to inspect premises 10 days after the date of sale if the client is the purchaser at the sale.

Step 9: Record All Documents Prior to Sale ORS 86.774(3) and (4)

- A. At least 15 DAYS PRIOR TO SALE, send letter to title company (sample 13) enclosing the following documents, as applicable, for recording directing title company to record the documents immediately:
 - 1. Affidavit of Mailing of notice of sale (attach original of notice).
 - 2. Proof of Service of Notice of Sale on Occupant (may include Notice of Substituted Service and Proof of Mailing) or Affidavit of Service Attempts and Posting.
 - 4. Affidavit of Non-Occupancy, if unoccupied.
 - 5. Proof of Service of Notice of Sale on parties other than occupants, and Notice of Substituted Service and Proof of Mailing.
 - 6. Affidavit of Publication.
 - 7. Notice to government of nonjudicial sale (tax lien) and proof of mailing.
 - 8. Affidavit of Compliance (Form 4a) stating beneficiary has complied with requirements for beneficiary's notice of determination ("dual track" notice).
 - 9. Affidavit of non-military status.
- B. [SET 7 DAY TICKLE to make sure title company acknowledges recording.] Check to make sure sale date is calendared. Conform file copy with date documents are recorded.
- C. [SET 5 DAY TICKLE for receipt of recorded documents.]

Step 10: Prepare for Sale

- A. If there is eligible covenant holder involved (see ORS 86.782(1)(b) and (c)), coordinate the sale process with the holder if it intends to bid for the property.
- B. 15 DAYS PRIOR TO SALE, make all preparations for sale.
 - 1. Prepare script, leaving amount blank (sample 14). Include both street address and legal description of property.
 - 2. Prepare Trustee's Deed leaving grantee and amount blank (check each item, especially grantor and legal description).
 - 3. Copy and assemble original recorded documents; send copies to beneficiary (recording dates must show on copies).
 - 4. Check recording dates:
 - a. Notice of Default recorded 120 days before date of sale?
 - b. Was service completed 120 days before sale?
 - c. Is recording complete?
 - d. Federal tax lien check complete?
 - e. Sale date on attorney calendar?
 - 5. Compute fees and expenses and prepare Bid Statement (samples 15, 16). Get current costs from bookkeeper and pre-bills. Show beneficiary and attorney expenses separately. Include copying telephone and postage costs (do not overlook costs incurred after sale). Include recording costs for Trustee's Deed if paid by attorney.
 - 6. Confirm copy of Affidavit of Compliance mailed to DOJ.
 - 7. If foreclosing a "federally related" mortgage, check in with the client to verify sale is still a "go." If a loss mitigation application has been submitted during the foreclosure process, the foreclosure may not proceed to sale under some circumstances until specified steps are taken. See Step 1F, part 9.
- C. **At least 7 days prior to sale**, confirm that responses were sent for all written requests for statements of information under ORS 86.786.
- D. Contact client regarding sale.
 - 1. Confirm that default has not been cured.
 - 2. Request bid instructions in writing (if not already received). Must be received prior to sale. (Call 10 days before sale to confirm bid instructions. Make certain

that costs of Sale Guarantee and publication have been included and note date and person you spoke with on computation sheet.)

- 3. Include the amount due on sale.
- 4. Include a copy of script for beneficiary's bid.
- E. If Sale is out of the local area, send script, bid statement and Trustee's Notice of Sale to agent who will conduct sale (sample 17). If bid instruction incomplete, send documents with blanks and inform the agent by telephone when instructions are received. [TICKLE 10 DAYS]
- F. Last day to cure is 5 days before sale. [SET TICKLE TO REVIEW FOR CURE]
- G. Call client **TWO DAYS BEFORE SALE** to confirm bid amount and that someone will be in attendance at sale if necessary to deal with competitive bidding.
- H. Check PACER the morning of the sale to see if bankruptcy of any party served with NOS has been filed during pendency of foreclosure. If so, advise client and determine how to proceed in bankruptcy action.
- I. Conduct another DMDC Military Verification Website search to verify that grantor(s) are not on active military duty. Include screenshot of the status report for the name submitted. (see sample 18)

Step 11: Conduct or Postpone Sale

- A. Conduct sale.
 - 1. Read script and accept highest bid for cash. ORS 86.782(1).
 - 2. Notify client by telephone or email that sale was conducted and outcome of sale.
- B. Postpone sale (other than due to stay).
 - 1. A postponement must be announced at the time, date and place of the sale and, if the postponement is for more than two calendar days, written notice of the postponement, along with an affidavit of mailing, must also be given to all parties who received the notice of sale and anyone attending the sale, by first class and certified mail. Written notice must be given at least 15 days before the new sale date. No written notice is required for a single postponement for not more than two calendar days made by announcement. (see samples 19, 22, 22A, 22B, 23).
 - 2. Calendar new sale date:
 - 3. SET TICKLE FOR 30, 10, AND 2 DAYS BEFORE NEW SALE DATE.
 - 4. SET TICKLE FOR 150 DAYS AFTER ORIGINALLY SCHEDULED SALE DATE to be sure sale is conducted within 180 day period.

- 5. Request Third Supplemental Trustee's Sale Guarantee if sale is postponed to determine whether new federal tax liens have been filed between last supplemental report and 30 days before new sale date. (Follow Step 7)
- 6. Reinstatement. If loan is to be reinstated send Reinstatement and Payoff letters (samples 20, 21). If sale did not take place because the loan was reinstated, prepare and record a rescission of notice of default.
- C. Postpone Sale (due to bankruptcy or other stay) (samples 19, 22, 22A, 23)
 - 1. In the event of a bankruptcy filing or other stay, the sale must be postponed or rescinded, again by personal appearance at the time and place set for sale. The announcement should be to the effect that the sale has been stayed and will be rescheduled after termination of the stay.
 - 2. The person making the announcement must obtain the names and addresses of those in attendance so that they can receive notice of the new sale date.
 - 3. Unless the beneficiary has participated in obtaining a stay, after release from stay the foreclosure proceedings may continue as if uninterrupted if within 30 days after release the trustee sends amended notice of sale by registered or certified mail to the last known address of persons listed in ORS 86.764 and 86.774, and to the address provided by each person who was present at the time and place set for the sale that was stayed, and to the address provided by each member of the Bar who requests it and meets the requirements of ORS 86.782. Alternatively, if the trustee maintains an Internet website, the trustee may post a true copy or a link to a true copy of the amended notice of sale in lieu of the mailings to the other persons in attendance and members of the Bar.

Step 12: Post-Sale

A. NOT MORE THAN 10 DAYS AFTER SALE, consider the need to rescind sale.

See ORS 86.86.782(4) for the conditions under which a trustee may rescind a sale and the procedures to be followed.

- B. 10 DAYS POST-SALE, Trustee must execute and deliver Trustee's Deed to purchaser within 10 days following sale. ORS 86.782(3).
 - 1. Prepare Trustee's Deed. If client is the purchaser, coordinate recording of the deed. Otherwise, tender the deed to the purchaser. [SET 10 DAY TICKLE FOR EXECUTION OF DEED]
 - a. Use care in drafting the Trustee's Deed. See ORS 86.800 and 86.803.
 It may be best to include more recitation of facts than less, and to avoid conclusions in favor of direct statements of fact which demonstrate compliance with each necessary step in the foreclosure process.
 - 2. If your client is the purchaser who desires it, request an owner's policy of title insurance. [SET 7 DAY TICKLE FOR RECEIPT OF RECORDED DEED AND POLICY]

- 3. If your client is the purchaser and the property is vacant, determine if the Property Maintenance Notice required by ORS 18.995(2) should be sent to an official designated by local government and posted on the property.
 C. If another bid exceeded client's bid:
 - 1. See ORS 86.794. Disposition of proceeds.
 - 2. Pay amount due to beneficiary, if required;
 - 3. Pay subordinate lien holders by priority if all are in agreement. Otherwise, file interpleader and let the court decide.
 - 4. Pay surplus, if any, to grantor.
- D. Eviction of occupants (if your engagement includes steps to obtain possession).
 - 1. For residential properties occupied by tenants governed by ORS Chapter 90, see ORS 86.782(6)(c) through (h).
 - a. Provide written notice of change of ownership within 30 days. See ORS 86.782(5)√ for contents and manner of service.
 - b. Provide written notice of termination of tenancy. See ORS 86.782(6)(c).
 - 2. For other types of properties:
 - a. Grantor occupied property: Call client to determine if grantor has moved.
 If grantor moved, note in file. If grantor has not moved as of 10th day after
 sale date and the client wants the grantor out, proceed with eviction
 proceedings. See ORS 86.782(6)(a).
 - b. Non-ORS Ch 90 tenant occupied property: Verify whether or not 30-day notice was given before sale; if not, provide notice. See ORS 86.782(6)(b)√. If occupant not out after expiration of notice period (or after 10th day after sale if later), proceed with eviction.

Step 13: Closing File

- A. Letter to client (sample 24)
 - 1. Enclose copies of all recorded documents and original trustee's deed.
 - 2. Enclose statement for services and costs.
- B. Cancel Note. Cancel original note or complete affidavit and indemnification if beneficiary has not submitted the original trust deed and note (prevent resale of documents)
- C. Close file

IMPORTANT NOTICES

SAMPLE 1 - LETTER TO CLIENT ACKNOWLEDGING RECEIPT OF FILE TRUST DEED FORECLOSURE CHECKLIST

[Clien	<i>t</i>]						
Re:	[Matter]						
[Clien	t Name]						
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This will acknowledge that we have received from you your file in the above-captioned matter for non-judicial foreclosure.

I have ordered the appropriate foreclosure report from the title company and will proceed as soon as we review that report. I understand that you wish the policy limits to be in the amount of the outstanding principal since you will order an owner's policy, if necessary, after sale in the amount of the property's fair market value. Please advise if my understanding is incorrect.

Very truly yours,

[Date]

IMPORTANT NOTICES

SAMPLE 2 – LETTER (OR EMAIL) TO TITLE COMPANY TRUST DEED FORECLOSURE CHECKLIST

/ery truly yours,
Please search for all liens (including city liens, if appropriate) and provide me with copies of a encumbrances.
have been retained to complete a non-judicial foreclosure of this trust deed. The unpaid principal palance is \$[amount]. Please forward me your Trustee's Sale Guarantee indicating [beneficiary as insured party.
Please refer to the trust deed recorded on as [instrument no. / Book & Page no. etc.] in the records of County in which [name of beneficiary] is Beneficiary and name of grantor] is Grantor.
Re: [<i>Matter</i>]
Title Company]
Date]

NOTE TO PRACTITIONERS: City lien searches may involve additional charges.

IMPORTANT NOTICES

SAMPLE 3 - 30-DAY DEMAND LETTER TRUST DEED FORECLOSURE CHECKLIST

[Date]

CERTIFIED MAIL RETURN RECEIPT REQUESTED

[Name and Address]

Re: [Insert appropriate information, including the account number associated with the debt, or a truncated version of that number]

Dear [Name]:

This firm represents [insert client name(s)] (["creditor"]). [Creditor] has requested this firm's assistance in enforcing the terms of your loan agreement. [Creditor's] records indicate that you are in default under the terms of the loan agreement. To bring your loan balance current, you must pay to [creditor], on or before 31 days after the date you first receive an original or copy of this letter,¹ the sum of \$[amount], as itemized below:

Payments: \$ [amount]

Late Charges: \$ [amount]

Taxes & Insurance: \$ [amount]

Foreclosure Guarantee: \$ [amount]

Attorney Fees: \$ [amount]

Total: \$ [amount]

If the default described above is not cured on or before the time specified above, then [creditor] will accelerate the balance due without further notice to you and may invoke its power of sale.

If you fail to cure the current default by [date next installment becomes due], the balance due will be \$[amount] because an additional installment will become due, and if paid after [date next late charge incurred], you will also need to pay an additional late charge of \$ _____.

[IF LOAN DOCUMENTS REQUIRE IT, INCLUDE THIS PARAGRAPH: You have the right to reinstate your loan with the [creditor] after acceleration and you have the right to bring a court action to assert the non-existence of a default or any other defense you may have to acceleration and sale.]

[FOR CONSUMER CASES ONLY WHERE THIS IS YOUR FIRST COMMUNICATION]

We are attempting to collect a debt on behalf of the client named above (also referred to as the "creditor") and any information obtained will be used for that purpose. This debt is owed to the

¹ NOTE: THE 31-DAY LANGUAGE IS APPLICABLE TO CONSUMER DEBT WHICH IS SUBJECT TO THE FDCPA and Regulation F(12 CFR Subpart B (§1006.6 -1006.42), Special attention should be given to validation notice requirements under Regulation F. See Model Validation Form at following Link: https://files.consumerfinance.gov/f/documents/cfpb_debt-collection_model-validation-notice_english.pdf

SAMPLE 3 - 30-DAY DEMAND LETTER TRUST DEED FORECLOSURE CHECKLIST

creditor in the amount described above. Under some circumstances, you may receive more than one copy of this notice. Unless you dispute the validity of this debt, or any portion thereof, within 30 days after your first receipt of the original or a copy of this notice, we will assume the debt to be valid. If you notify us in writing within 30 days after your first receipt of the original or a copy of this notice that the debt, or any portion thereof, is disputed, we will obtain verification of the debt or (if applicable) a copy of a judgment against you and a copy of the verification or (if applicable) the judgment will be mailed to you. We will provide you with the name and address of the original creditor, if different from the creditor named above, if you notify us in writing within 30 days after your first receipt of the original or a copy of this notice that you request such information.

Please	avio	this	matter	vour	imm	ediate	attention.
ricasc	QIV C	นแจ	mant	voui	11 1 11 11 1	culate	auciiloii.

Very truly yours,

[Lawyer's Name]

cc: [client name(s), etc.]

IMPORTANT NOTICES

SAMPLE 4 – DEFAULT LANGUAGE TRUST DEED FORECLOSURE CHECKLIST

ı

Monthly principal and interest installments of \$[amount] each beginning [date], until paid, plus monthly escrow installments of \$[amount] each beginning [date], until paid; accrued late charges in the amount of \$[accrued late charges] as of [date], plus monthly late charges of \$[monthly late charges] each beginning [date], until paid; delinquent property taxes, if any; cost of foreclosure report; attorney's fees; together with any other sums due or that may become due under the Note or by reason of this foreclosure and any further advances made by Beneficiary as allowed by the Note and Deed of Trust.

II.

The principal sum of \$[principal sum] with interest on the principal balance at the rate of [percent] percent per annum, from [date], until paid; accrued late charges in the amount of \$[accrued late charges] as of [date], plus monthly late charges of \$[monthly late charges] each beginning [date], until paid; escrow advances in the amount of \$[escrow advances]; prepayment premium, if applicable; cost of foreclosure report; attorney's fees, trustee's fees, together with any other sums due or that may become due under the Note or by reason of this foreclosure and any further advances made by Beneficiary as allowed by the Note and Deed of Trust.

IMPORTANT NOTICES

SAMPLE 5 - LETTER TO TITLE COMPANY REQUESTING RECORDING TRUST DEED FORECLOSURE CHECKLIST

[Date]
[Title Company]
Re: [Matter]
Enclosed are the following documents:
1. Appointment of Successor Trustee
2. [Affidavit of filing exemption affidavit] or [certificate of compliance]
3. Notice of Default and Election to Sell
Please record these documents as soon as possible in the order listed and forward to me a supplemental foreclosure report which includes the recording of these documents.
After recording, please call my office and let us know the date of recording and the recording numbers. Please have the recorder return the recorded documents directly to me.
Very truly yours,
Encs.
cc: [Client] (include copies)

IMPORTANT NOTICES

SAMPLE 6 – AFFIDAVIT OF FILING BENEFICIARY EXEMPTION AFFIDAVIT WITH ATTORNEY GENERAL'S OFFICE TRUST DEED FORECLOSURE CHECKLIST

o., o. oo) ss.					
COUNTY OF)					
I, [Successor Trus	tee], being first duly sworn, depose and say:					
Oregon Foreclosu Office of the Attori	e attached Beneficiary Exemption Affidavit is a true and correct copy of the re Avoidance Program Beneficiary Exemption Affidavit that was filed with the ney General of Oregon on [date] on behalf of [name of beneficiary] pursuant to and OAR 137-110-0300.					
	Successor Trustee					
Signed and sworn to before me on [date], by [Successor Trustee].						
	Notary Public for Oregon My Commission Expires:					

Note to Practitioners: The Beneficiary Exemption Affidavit is referenced at OAR 137-110-0300 and may be found at

https://secure.sos.state.or.us/oard/viewAttachment.action;JSESSIONID OARD=aMPPN1q461p7WB8dcGzP3BpcplJPXHPozXTXsEkgFxPM7hqhwhLQ!-1049610293?ruleVrsnRsn=13642.

Special Note Regarding 2021-2022: Exemption requests on or after June 1, 2021. The requirements of ORS 86.726 do not apply to a beneficiary who submits to the Attorney General a sworn affidavit that states that during the preceding calendar year the beneficiary did not commence more than 30 actions to foreclose a residential trust deed by advertisement and sale under ORS 86.735 or by suit under ORS 88.010. For calendar years 2021 and 2022 the exemption shall be based on the number of foreclosure actions a beneficiary commenced in calendar year 2019. Any affidavit that a beneficiary submitted on or after January 1, 2021, and before June 1, 2021, that under ORS 726(6) (added effective June 1, 2021 and expiring January 2, 2024) does not qualify the beneficiary for an exemption is without effect and the beneficiary is subject to the requirements of ORS 86.726, 86.729, 86.732, 86.736, and 86.748 during the calendar year 2021.

STATE OF OREGON)

SAMPLE 6 – AFFIDAVIT OF FILING BENEFICIARY EXEMPTION AFFIDAVIT WITH ATTORNEY GENERAL'S OFFICE TRUST DEED FORECLOSURE CHECKLIST IMPORTANT NOTICES

SAMPLE 7 – NOTICE REQUIRED BY THE FAIR DEBT COLLECTION PRACTICES ACT (FDCPA) 15 USC SECTION 1692 TRUST DEED FORECLOSURE CHECKLIST

Long form (used if the NOS is the initial communication with the borrower if the borrower is a "consumer," i.e., a natural person):

New rules from the Consumer Financial Protection Bureau ("CFPB"), effective November 30, 2021, include an initial disclosure, which allows debt collectors a "safe harbor."

See 15 USC 1692g and 12 CFR §1006.24.

Short form (used if the NOS is after the trustee has given an initial notice):

This communication is from a debt collector.

IMPORTANT NOTICES

SAMPLE 7 – NOTICE REQUIRED BY THE FAIR DEBT COLLECTION PRACTICES ACT (FDCPA) 15 USC SECTION 1692 TRUST DEED FORECLOSURE CHECKLIST

CFPB Model Form:

North South Group
P.O. Box 123456
Pasadena, CA 91111-2222
(800) 123-4567 from 8am to 8pm EST, Monday to Saturday
www.example.com

To: Person A
2323 Park Street
Apartment 342
Bethesda, MD 20815

Reference: 584-345

North South Group is a debt collector. We are trying to collect a debt that you owe to Bank of Rockville. We will use any information you give us to help collect the debt.

Our information shows:

You had a Main Street Department Store credit card from Bank of Rockville with account number 123-456-789.

Between January 2, 2017 and today: You were charged this amount in interest: + \$ 7 You were charged this amount in fees: + \$ 2 You paid or were credited this amount	2,284.50	\$ Total amount of the debt now:			
Between January 2, 2017 and today: You were charged this amount in interest: + \$ 7	50.00	\$ -	'		
Between January 2, 2017 and today:	25.00	\$ +	You were charged this amount in fees:		
	75.00	\$ +	You were charged this amount in interest:		
As of January 2, 2017, you owed: \$ 2,23			Between January 2, 2017 and today:		
	2,234.5	\$	As of January 2, 2017, you owed:		

How can you dispute the debt?

- Call or write to us by August 28, 2020, to dispute all or part of the debt. If you do not, we will assume that our information is correct
- If you write to us by August 28, 2020, we must stop collection on any amount you dispute until we send you information that shows you owe the debt. You may use the form below or write to us without the form. You may also include supporting documents. We accept disputes electronically at www.example.com/dispute.

What else can you do?

- Write to ask for the name and address of the original creditor, if different from the current creditor. If you write by August 28, 2020, we must stop collection until we send you that information. You may use the form below or write to us without the form. We accept such requests electronically at www.example.com/request.
- Go to <u>www.cfpb.gov/debt-collection</u> to learn more about your rights under federal law. For instance, you have the right to stop or limit how we contact you.
- Contact us about your payment options.
- Póngase en contacto con nosotros para solicitar una copia de este formulario en español.

 $\underline{\textbf{Notice}} {:} \ \textbf{See reverse side for important information}.$



How do you want to respond?

Check all that apply:

- ☐ I want to dispute the debt because I think:
 - ☐ This is not my debt.
 - ☐ The amount is wrong.
 - ☐ Other (please describe on reverse or attach additional information).
- ☐ I want you to send me the name and address of the original creditor.
- ☐ I enclosed this amount: \$

Make your check payable to North South Group. Include the reference number 584-345.

☐ Quiero este formulario en español.

Mail this form to:

North South Group P.O. Box 123456 Pasadena, CA 91111-2222

Person A 2323 Park Street Apartment 342 Bethesda, MD 20815

SAMPLE 8 - LETTER TO SHERIFF TRUST DEED FORECLOSURE CHECKLIST

[Date]

[Sheriff or Process Server]

Re: [Matter]

LAST DAY TO EFFECT SERVICE: [Date]

Dear [Name]:

Enclosed are one original and four true copies of the Trustee's Notice of Sale in the above matter, along with an envelope addressed to "occupant" with postage prepaid.

Please serve the occupant(s)(s) of the following address:

[Property Address] (the "Property")

If you cannot effect personal service on the occupant(s) of the Property on the first attempt, you shall post a copy of the Trustee's Notice of Sale in a conspicuous place on the Property on the date of the first attempt and follow the procedures specified in ORS 86.774. You shall not make a second attempt to effect service until a day that is at least two days after the first attempt.

If personal service cannot be effected on an occupant of the Property on the second attempt, you shall post a copy of the Trustee's Notice of Sale in a conspicuous place on the Property on the date of the second attempt, and then shall make a third attempt. You shall not make a third attempt to effect service until a day that is at least two days after the second attempt.

If personal service cannot be effected on the occupant(s) on the third attempt, you should mail a copy of the Trustee's Notice of Sale, bearing the word "occupant" as the addressee, to the Property address by first class mail with postage prepaid. An envelope with postage prepaid is provided.

Please confirm that the Property address is a single address and has no other addresses such as an apartment complex or a multi-tenant shopping center. If the Property has multiple addresses, please note all addresses you find.

Please make your Return of Service to my office and identify the occupant(s) served by name. Indicate any substituted service by calling our office and giving us the date and time of service and the person served. Please confirm that the person you serve is an occupant of the Property and not only at the address temporarily. If you are unable to effect personal service and effected service by posting on the Property, please provide us with an Affidavit of Service Attempts and Posting.

Please call us if you encounter any difficulties. Our check payable to your order in the appropriate amount is enclosed.

Thank you. Very truly yours,

Encs.

SAMPLE 8 - LETTER TO SHERIFF TRUST DEED FORECLOSURE CHECKLIST

Note to Practitioners: Although ORS 86.774 uses the word "occupant," the statute also refers to ORCP 7 D(2) and ORCP 7 D(3). ORCP 7 D(2)(b) requires service on a person over 14 years of age who resides at the dwelling house. See also *Option One Mortgage Corp. v. Wall*, 159 Or App 354 (1999).

IMPORTANT NOTICES

SAMPLE 9 - LETTER TO NEWSPAPER TRUST DEED FORECLOSURE CHECKLIST

[Date]
[Newspaper]
Re: [Matter]
We enclose a true copy of the Trustee's Notice of Sale in the above matter. Please publish this notice once a week for four consecutive weeks in your newspaper. Please email me a proof of publication/ad for my review prior to the first publication date. Please thereafter begin publication on or before [<i>insert date</i>] and complete publication before [<i>insert date</i>] (no less than 20 days prior to the sale date). Please also send me the tear sheet from the first publication for review.
When publication is complete, please forward your bill and affidavit of publication to me.
Very truly yours,
Enc.

Practitioner Note: Many newspapers publish only once a week. This may affect the ability to have the last publication date no less than 20 days prior to the sale date. Scheduling is critical, along with confirmation that the newspaper actually is a newspaper of general circulation in the county in which the land is situated. (See Step 6.)

IMPORTANT NOTICES

SAMPLE 10 - LETTER TO ATTORNEY CONDUCTING SALE TRUST DEED FORECLOSURE CHECKLIST

[- 4.0]
[Attorney or other Agent to conduct sale]
Re: Trust Deed Foreclosure
[Beneficiary/Grantor]
Date of Sale:
Time of Sale:
Place of Sale:
Dear [Name]:
Though your for compains to comply at the twenty of sole in this formulation for more for

Thank you for agreeing to conduct the trustee's sale in this foreclosure for me for a fee of \$[amount]. This amount includes your fee to conduct the sale, telephone me immediately afterward with the results, and to mail me a confirming letter.

Please note the above time, date, and place on your calendar. Shortly before the sale, I will mail a script for you to read in conducting the sale, a bid statement showing how we computed the bid you will enter on behalf of the beneficiary, and a copy of the Trustee's Notice of Sale.

If anyone else bids at the sale, it must be for cash or certified funds in an amount greater than our bid statement. You must send me those funds in time for me to send the purchaser my Trustee's Deed within ten (10) days of the sale. This is covered in the material I will send you before the sale.

Very truly yours,

[Date]

IMPORTANT NOTICES

SAMPLE 11 - LETTER TO TITLE COMPANY REQUESTING SUPPLEMENTAL TITLE REPORT TRUST DEED FORECL OSURE CHECKLIST

[Date]	TRUST DEED FORECLOSURE CHECKLIST
[Title C	Company]
Re:	[Matter]
[Insert	Name]:
	send me a supplemental title report setting forth any change in the status of the title ing any Federal tax liens filed). The report should be as of [30 days before date of sale]
[Insert	if applicable] In addition, please name [name] as an additional insured.
If there	are Federal tax liens filed, please call my office immediately and leave this information.
Very tr	uly yours,
cc:	[Beneficiary]

IMPORTANT NOTICES

SAMPLE 12 - LETTER TO NON-GRANTOR OCCUPANT TRUST DEED FORECLOSURE CHECKLIST

[Date]

FIRST CLASS MAIL ONLY

Occupants

[Property address] (the "Property")

Re: Notice of Intent to Remove Occupants Following Foreclosure

Our File No. [File No.]

Dear Occupant:

[Name of person or entity initiating foreclosure] has initiated a non-judicial foreclosure of a trust deed against the Property which you now occupy.

This letter is notice to you pursuant to ORS 86.782 that if [name of client] purchases the Property at the trustee's sale (that is, the foreclosure sale), now set to occur on [date], [name of client] intends to remove you from possession of the Property under the procedures set in ORS 105.105 to 105.165. The purchaser of the Property at the trustee's sale generally is entitled to possession of the Property on the 10th day after the trustee's sale. If you hold possession of the Property as the grantor or a successor of the grantor created voluntarily, you are required to surrender or deliver possession of the Property within 10 days after the trustee's sale. (Note that the trustee's sale periodically may be postponed.)

If you occupy the Property under a bona fide tenancy, you may have additional rights under applicable State or Federal law. If you believe that you are a tenant with rights under State or Federal law to additional notice, please communicate that information in writing to the undersigned. If any member of this household is an active or reserve member of any branch of the military or is a dependent of any active or reserve member of any branch of the military, please contact our office immediately.

This communication is an attempt to collect a debt, and any information obtained will be used for that purpose.

If you have any questions regarding this notice, you should consult with legal counsel.

Very truly yours,

cc: [client]

Special Note: Special state and federal eviction laws now exist regarding termination of valid residential tenancies (occupants, exclusive of borrowers) post-foreclosure sale. See ORS 86.782 and ORS 90.427 for timing requirements. See also Step 5 regarding the Notice to Residential Tenants.

SAMPLE 12 - LETTER TO NON-GRANTOR OCCUPANT TRUST DEED FORECLOSURE CHECKLIST

IMPORTANT NOTICES

SAMPLE 13 - LETTER TO TITLE COMPANY ENCLOSING DOCUMENTS FOR RECORDING TRUST DEED FORECL OSURE CHECKLIST

	TROOT BEED FORESCOOKE STESKEIST
[Date]	
[Title	Company]
Re:	[Matter]
[Name	e]:
Truster Postirio of Nor appear change parage point endor the No Even	sed are the following documents for recording: Affidavit of Mailing Notice of Sale with se's Notice of Sale attached; Proof of Service [or Affidavit of Service Attempts and sg]; Affidavit of Publication; Affidavit of Compliance; [list any other documents i.e., Affidavit of Occupancy]. [Optional: Please record these documents immediately if no change are in the status of the record as previously disclosed in your foreclosure guarantee. If any e appears of record, do not record, but call me immediately instead.] [Note: This raph is fine to include, if desired, but I do not know why it would be included at this in the foreclosure since service has been done, and presumably a datedown sement to the TSG was obtained after recording the NOD, since the recording of OD charges those following (with the exception of the IRS) with constructive notice. if an interest appeared, the trustee should still want to record to keep the osure timeline on track.]
	ecording, please have all documents returned to my office with your final billing. Please y office and let us know the date you record and the costs for recording.
Very t	ruly yours,
Encs.	
cc:	[client]
sendir emaile	E: In the event that the trustee elects to e-record the pre-sale affidavits, rather than ng them to the title company for recording, copies of the recorded documents should be ded to the title company that issued the trustee sale guarantee upon recording, making nce to the trustee sale guarantee.)

SAMPLE 13 - LETTER TO TITLE COMPANY ENCLOSING DOCUMENTS FOR RECORDING TRUST DEED FORECLOSURE CHECKLIST

IMPORTANT NOTICES

SAMPLE 14 - BID SCRIPT TRUST DEED FORECLOSURE CHECKLIST

BENEFICIARY: DATE: TIME: GRANTOR: CITY:	
TRUST DEED FORECLOSURE SALE	
This is the time and place set for the Trustee's sale proceeding in which is the Beneficiary The real property in question is located at [address] in complete legal description is set forth in the Notice of describes the subject Deed of Trust and the default the anyone want me to read the legal description? [Read and Election to Sell was recorded in the Official Reco	and is/are the Grantor[s]. In the County of [county], Oregon, and the f Default and Election to Sell, which also be ereon giving rise to this foreclosure. Does legal if requested.] The Notice of Default

I am the [attorney or agent for the Successor Trustee or Successor Trustee] of the Trust Deed in question and at this time, pursuant to the previously referred to Notice of Default and Election to Sell, I am offering for sale to the highest bidder for cash the interest in the real property described therein which the grantor or grantors had power to convey at the time of the execution of the subject Trust Deed.

This property is being sold on an "AS-IS" basis, without representations or warranties of any kind, express or implied. All bids must be unconditional net bids. The purchaser must pay all costs of transfer, including any title insurance and recording fees and will be responsible for all unpaid taxes and prior liens, if any.

The Beneficiary has submitted written bidding instructions to the Trustee. These instructions include an opening or minimum bid and may include instructions to submit additional bids on behalf of the Beneficiary. The Beneficiary may credit bid up to the amount of the indebtedness owing under the Trust Deed. The successful bidder must immediately pay the final bid amount by "cashier's check or certified funds" payable to the Trustee or the Beneficiary.

Subject to the time limitations under ORS 86.782(4), the funds constituting the successful final bid will be conditionally received and held by the Trustee until the Trustee is satisfied in its sole discretion that no bankruptcy was filed prior to the sale and that there has been no occurrence under ORS 86.782(4)(a) that would give the Trustee cause to rescind the sale and void the Trustee's Deed.

It must be understood by all bidders that, in the event that the Trustee rescinds the Trustee's sale, the Trustee shall give notice of the rescission, as required by law, and comply with the provisions of ORS 86.782(4)(c) and (d) regarding refund to the purchaser and recording the affidavit that notice of the rescission has been given. During the period between the sale and the Trustee's confirmation of the regularity of the sale proceedings, the successful bid cannot be withdrawn.

On behalf of the Beneficiary, I now open the bidding with the minimum bid of \$[amount]. Does anyone wish to enter a higher bid?

information].

SAMPLE 14 - BID SCRIPT TRUST DEED FORECLOSURE CHECKLIST

There being no other bids, the bid of \$[amount] from [client or third party] is declared to be the highest and best bid and is therefore accepted.

Date Signature Name

PLEASE NOTE: As [client] has an interest in the Trust Deed as beneficiary, representing unpaid principal, accrued interest, advances, and foreclosure costs and fees, it can enter a bid without having to tender cash. Should anyone else wish to enter a bid, however, it would have to be in excess of the bid of [client] and be accompanied by cash or certified funds in the full amount of that bid, tendered to you at the time and place of sale. If [client] desires to bid more than the full amount of principal, accrued interest, advances and foreclosure costs and fees, [client] must have cash or certified funds for that increased amount.

Should you have any questions, or run into any problems, you can postpone the sale once for [insert period of time up to 2 days without the need for written notice- See ORS 86.782. Note: Although the statute allows this much time, you may want to limit authority to postpone to a shorter period]. For example, an hour, or "until ______ at 1 p.m. at this same place." This can be done by public pronouncement at the time of the sale, so long as the postponement does not exceed two consecutive days, and give me a call for further instructions.

Attorney Name Address Telephone Number

IMPORTANT NOTICES

SAMPLE 15 - BID COMPUTATION FORM TRUSTEE'S SALE TRUST DEED FORECLOSURE CHECKLIST

PRINCIPAL	
INTEREST ON OBLIGATION	
LATE CHARGES	
TAXES ADVANCED	
RESERVE BALANCE	
TITLE EXPENSE	
RECORDING FEES	
SERVICE FEES	
PUBLICATION EXPENSE	
POSTAGE	
PHOTOCOPY EXPENSE	
LONG DISTANCE TELEPHONE CALLS	
MILEAGE EXPENSE	
DMV INQUIRIES	
TRUSTEE SALE GUARANTEE	
TRUSTEE'S FEE	
ATTORNEY FEES	
OTHER (Specify)	

SAMPLE 15 - BID COMPUTATION FORM TRUSTEE'S SALE TRUST DEED FORECLOSURE CHECKLIST

OTHER ADVANCES (e.g., force-placed premiums or payment on senior liens)
promise or payment on come none)

IMPORTANT NOTICES

SAMPLE 16 - BID STATEMENT TRUST DEED FORECLOSURE CHECKLIST

TRUSTEE'S SALE

Trustee's sale held [date] at [time] on the front steps of the [county] County Courthouse, [city], Oregon.

PRINCIPAL BALANCE	\$
INTEREST	
RESERVE BALANCE	
ADVANCED COSTS	
TOTAL	\$
COSTS ADVANCED:	
Attorney Fees Trustee Fees Trustee Sale Guarantee County Recorder Process Server Publication Expense Postage Long Distance Telephone Mileage Photocopies Other	
TOTAL	\$

IMPORTANT NOTICES

SAMPLE 17 - LETTER TO ATTORNEY [OR AGENT] CONDUCTING SALE TRUST DEED FORECLOSURE CHECKLIST

	IMPORTANT NOTICES
Encs.	
Very truly yo	ours,
Thank you.	
a brief confi purchaser a	y following the sale, please inform me by telephone of the result. Then follow up with irming letter to me and arrange for delivery of any third party funds from the and a completed copy of the Receipt of Funds if the purchaser is not the Beneficiary. lose the signed and dated Bid Script.
to [Trustee]	bidders will need to have cashier's checks or certified funds which must be payable. Please verify the funds of all potential bidders before opening the bidding. Please dding at \$
1. 2. 3. 4. 5.	A script for you to read. A copy of the bid statement & bid computation form showing how the beneficiary's bid was computed. A copy of the Trustee's Notice of Sale. Sale Checklist. Receipt for Funds.
Here are the sale:	e following documents for your use in conducting the above-referenced trustee's
Dear [Name	∍] :
[<i>Ber</i> Date Time	of Deed Foreclosure Ineficiary/Grantor] It is of Sale: It i
[Attorney]	
[Date]	

SAMPLE 17A - SALE CHECKLIST TRUST DEED FORECLOSURE CHECKLIST

SAL	E DATE:	
TIME	E:	
LOC	CATION:	
FILE	<u>:</u>	
PRC	PERTY ADDRESS:	
CON	NDUCTED BY:	
1.	READING OF NOTICE O	
2.	OPENING BIDS:	\$
		\$
	FINAL BID:	\$
	FUNDS RECEIVED: Cas	sh / Cashier's Check / Credit Bid
		Endorsed: Yes / No Receipt issued: Yes / No
	BUYER:	
	ADDRESS:	
	EMAIL:	
	TELEPHONE:	
3.	TRUSTEE'S DEED	
	GRANTEE'S NAME:	

IMPORTANT NOTICES

SAMPLE 17B – RECEIPT FOR FUNDS TRUST DEED FORECLOSURE CHECKLIST

I,	, as [choose: an employee of	, Trustee, Trustee's
Agent/Lawyer], hereby a	cknowledge receipt of \$	in the form of [cash, cashier's check or
certified funds, include cl	neck no.] from	as payment for the debt and amount bid
at the Trust Deed foreclo	sure sale held on	regarding the following Trust
Deed. Trust deed's origin	nal parties, date and recording	
Grantor: Trustee: Beneficiary: Dated: Recording Date: Recording Refere		
DATED:	Signature	
Comments:		

IMPORTANT NOTICES

SAMPLE 18 – CERTIFICATE OF NON-MILITARY SERVICE TRUST DEED FORECLOSURE CHECKLIST

CERTIFICATE OF NON-MILITARY SERVICE

STATE OF OREGON)) ss		
County of)		
THIS IS TO CERTIFY that:		
1. I am the Successor Trustee of the Tr	rust Deed described below:	
Grantor: Trustee: Beneficiary: Recorded: Date: [instrument no. / book and paCounty Oregon 2. To the best of my knowledge and belief to military service, or were not so within 367 day dependent of a service member in military same by the Beneficiary or based on inquiry may part of a military installation; (2) the Beneficial indicated that Grantor(s) are members of any and a search of the Department of Defense Grantors are on active duty (See DMDC print Grantor(s) at an address that is not part appropriate]	gon Records the Grantors of the above Trustays before the recording of the Neervice based on the following ade by this office: (1) Grantor(siary has not been provided with branch of military service, whete Manpower Data Center ("DM touts attached); and (3) notice were the content of the co	Notice of Default, or a facts made known to) address(es) are not any information that ther active or reserve, DC") did not indicate vas personally served
Subscribed and sworn to before me by	, on	, 20
	Notary Public for Oregon My commission expires:	

IMPORTANT NOTICES

SAMPLE 19- TRUSTEE'S DEED TRUST DEED FORECLOSURE CHECKLIST

AFTER RECORDING RETURN TO:
SEND TAX STATEMENTS TO:
TRUSTEE'S DEED
TRUSTEE: ("Trustee"
BUYER: ("Buyer"
TRUE AND ACTUAL CONSIDERATION: \$
RECITALS
Reference is made to that certain trust deed ("Trust Deed"), the original parties and othe information of which are as follows: Grantor: Trustee: Beneficiary: Date: Recording Date: Recording Reference: County of Recording: [(If the Beneficiary's interest has been assigned:) The Beneficiary's interest in the Trus
Deed was assigned to (the "Beneficiary"), by instrument recorded on 20, as No. 20, Official Records,, County, Oregon.]
The Trust Deed encumbered certain real property described therein (the "Property") to secure the performance of obligations of the Grantor to the Beneficiary. Thereafter, Beneficiary informed the Trustee that the obligations were in default and declared default, including an acceleration of all sums due and owing.
On, 20, was appointed the Trustee by the Beneficiary in the Appointment of Successor Trustee recorded as follows:
Recording Date:, 20 Recording Reference: 20 County of Recording:

SAMPLE 19- TRUSTEE'S DEED TRUST DEED FORECLOSURE CHECKLIST

Pursuant to the Oregon Trust Deed Act, (the "Act"), the Trustee recorded a Notice of Default and Election to Sell as follows:

Recording Date: Recording Reference: County of Recording:		20	
The Trustee served a Trustee (if a residential trust deed)] on all par ORS 86.764(1) and 86.774. The Trunder ORS 86.786 have been responding to the compliant of compliants.	ties entitled thereto ustee hereby certifie anded to within the t	under the Act within the tines that any valid requests the time prescribed by statute.	ne required by for information . The Trustee
[In the event of a stay: By proceedings were stayed on to the [Amended (if applicable) Trus the hour of: a.m./p.m. [if the d hour to which the sale was postponfixed for the sale, sold the Property \$00, which sum was consideration paid for this transfer.	_, 20 The stay w tee's Notice of Sale ate has been postpo ed as permitted by 0 in one parcel at pu	vas released on, 20 e, the Trustee on coned or stayed: (which wa ORS 86.782(2) or (12)),] a ublic auction to the Buyer	O] Pursuant , 20, at us the day and ut the place so for the sum of

CONVEYANCE

Trustee conveys to Buyer all interest which the Grantor had or had the power to convey at the time of Grantor's execution of the Trust Deed, together with any interest which the Grantor or Grantor's successors in interest acquired after the execution of the Trust Deed in and to the Property legally described as follows:

[Insert legal description]

More commonly known as: [street address].

BEFORE SIGNING OR ACCEPTING THIS INSTRUMENT, THE PERSON TRANSFERRING FEE TITLE SHOULD INQUIRE ABOUT THE PERSON'S RIGHTS, IF ANY, UNDER ORS 195.300, 195.301 AND 195.305 TO 195.336 AND SECTIONS 5 TO 11, CHAPTER 424, OREGON LAWS 2007, SECTIONS 2 TO 9 AND 17, CHAPTER 855, OREGON LAWS 2009 AND SECTIONS 2 TO 7, CHAPTER 8, OREGON LAWS 2010. THIS INSTRUMENT DOES NOT ALLOW USE OF THE PROPERTY DESCRIBED IN THIS INSTRUMENT IN VIOLATION OF APPLICABLE LAND USE LAWS AND REGULATIONS. BEFORE SIGNING OR ACCEPTING THIS INSTRUMENT, THE PERSON ACQUIRING FEE TITLE TO THE PROPERTY SHOULD CHECK WITH THE APPROPRIATE CITY OR COUNTY PLANNING DEPARTMENT TO VERIFY THAT THE UNIT OF LAND BEING TRANSFERRED IS A LAWFULLY ESTABLISHED LOT OR PARCEL, AS DEFINED IN ORS 92.010 OR 215.010, TO VERIFY THE APPROVED USES OF THE LOT OR PARCEL, TO DETERMINE ANY LIMITS ON LAWSUITS AGAINST FARMING OR FOREST PRACTICES, AS DEFINED IN ORS 30.930, AND TO INQUIRE ABOUT THE RIGHTS OF NEIGHBORING PROPERTY OWNERS, IF ANY, UNDER ORS 195.300, 195.301 AND 195.305 TO 195.336 AND SECTIONS 5 TO 11, CHAPTER 424, OREGON LAWS 2007.

SAMPLE 19- TRUSTEE'S DEED TRUST DEED FORECLOSURE CHECKLIST

SECTIONS 2 TO 9 AND 17, CHAPTER 855, OREGON LAWS 2009 AND SECTIONS 2 TO 7, CHAPTER 8, OREGON LAWS 2010.

In construing this notice, the singular includes the plural, the word "Grantor" includes any successor in interest to the Grantor as well as any other person owing an obligation, the performance of which is secured by the trust deed, and the words "Trustee" and "Beneficiary" include their respective successors in interest, if any. [If the Trustee is a law practice, comply with ORS 86.713(8) and include: The Trustee has authorized the undersigned attorney to sign this instrument on behalf of the Trustee.]

Trustee [or authorized agent], OSB # STATE OF OREGON)			#
County of) ss.)		
This	instrument was acknowled , [or, as authorized age		, 20, by _, as Trustee].
		NOTARY PUBLIC FOR OREGON My Commission Expires:	

IMPORTANT NOTICES

SAMPLE 20 - SETOVER LETTER TRUST DEED FORECLOSURE CHECKLIST

[Date]

Re: [Beneficiary Name] / [Grantor Name]

Trust Deed Foreclosure Sale

Date: [Date], [Time]

Place: [Address], the [Name of County] County Courthouse

Dear [Name]:

The above-referenced foreclosure sale, currently scheduled for the date and time shown above, is being postponed. Please postpone the sale to [date], [time] at the same location. *or* [Please postpone the sale indefinitely due to the grantor filing for relief under the United States Bankruptcy Code or because of a lawful stay imposed by a court of competent jurisdiction.] Enclosed is a copy of the Trustee's Notice of Sale, the setover script, and the confirmation of postponement. Before beginning the set over, please inquire of anyone around the entrance if they are interested in this sale and obtain their name and address. Announce the postponement by reading the postponement script in a voice loud enough to be heard by any person in the area, even if no one is present.

Please contact me immediately after the postponement to confirm the results and provide me with the name and address of any party who appeared and witnessed the announcement of the postponement.

After the sale has been postponed, please return the confirmation of postponement and your billing statement to my attention.

If you have any questions, please do not hesitate to contact me.

Very truly yours,

Encs. cc: [Client]

NOTE: If the sale is postponed for more than 2 calendar days, or is postponed more than once, written notice of the postponement must be given pursuant to ORS 86.782(2). Be sure to allow for adequate time for giving the required notice in choosing a postponement date.

NOTE: The sale must be postponed for at least 15 calendar days from the date the required notice is given, but no more than 180 days from the original sale date, pursuant to ORS 86.782(2).

SAMPLE 20 - SETOVER LETTER TRUST DEED FORECLOSURE CHECKLIST

IMPORTANT NOTICES

SAMPLE 21 - REINSTATEMENT LETTER TRUST DEED FORECLOSURE CHECKLIST

[Date]
[Grantor]
Re: [Matter] [Loan No.]
Dear [Name]:
You have requested information regarding reinstatement of the above loan from [client] to you. Under ORS 86.778, a reinstatement must be made "prior to five days before the date last set" for the foreclosure sale. The foreclosure sale is now set for [date].
The amount necessary to reinstate the loan as of the date of this letter is \$[amount], itemized as follows:
[number] monthly installments of \$[amount] each (includes payments due through [date]) [number] late charges of \$[amount] each (includes late charge due for [date] payment) Service fee(s) Publication fee Trustee's Sale Guarantee fee Additional foreclosure costs Anticipated cost to record Notice of Rescission Trustee and Attorney fees TOTAL \$
The above amount must be paid to the beneficiary in cash, or by money order, cashier check, certified check, or other form of certified funds. Please make a check payable to [beneficiary] and send it to:
[Address] [Address] [Address]
The amount set out above is good through and including [date]. Fees and costs will continue to be charged throughout the foreclosure process and the foreclosure will not be stopped until the

loan has either been reinstated or paid off. You must contact this office to obtain an updated reinstatement amount after [date].

[Client] has instructed us to continue with the foreclosure proceedings until you have paid the amount necessary to reinstate the loan. If the reinstatement payment is made after [date], an additional monthly payment of [\$amount] should be included with your payment. If the reinstatement payment is made after [date], an additional late charge of [\$amount] should be included with your payment.

Please contact this office if you have questions regarding this letter. If you have questions of a legal nature, I suggest you contact an attorney of your choice. Very truly yours,

[Client] CC:

SAMPLE 21 - REINSTATEMENT LETTER TRUST DEED FORECLOSURE CHECKLIST

NOTE: Include an appropriate FDCPA (Fair Debt Collections Practices Act) notice in this letter.

NOTE: ORS 86.778(1)(a) limits the total amount of attorney fees and trustee fees to \$1,000 for non-judicial foreclosures of residential trust deeds.

IMPORTANT NOTICES

SAMPLE 22 - PAY OFF LETTER TRUST DEED FORECLOSURE CHECKLIST

[Date]				
[Name	e/Address]			
Re:	[Matter]			
Dear [Name]:			
Pursu	present [<i>client</i>] in regards to the above-refe ant to the written authorization of [borrower h [date] is as follows:			
	Unpaid principal balance Interest at [percent]% from [date] to [date] Late charges Reserve balance Service fee Publication fee Trustee's Sale Gurantee fee Additional foreclosure costs Fee for recording Reconveyance Trustee and Attorney fees]* TOTAL	\$	
costs v stoppe final a The al form o above	est continues to accrue at the rate of \$[amowill continue to be charged throughout the red until the loan has either been reinstated accounting before processing the payoff. The pove amount must be paid in cash, or by me for certified funds. Please make your check address. The pove amount must be paid in cash, or by me for certified funds. Please make your check address. The pove amount must be paid in cash, or by me for certified funds. Please make your check address.	foreclosure proce or paid off. You ne foreclosure sa noney order, cash payable to [name epare and record	ess and must colle is cullinier che e of law	the foreclosure will not be ontact this office to obtain a rrently scheduled for [date]. ck, certified check, or other of firm] and send it to us at the
Very ti	ruly yours,			
CC:	[Client]			
NOTE	: Include an appropriate FDCPA (Fair De	ebt Collections	Practic	es Act) notice in this letter
NOTE	: ORS 86.778(1)(a) limits the total amou	nt of attorney fe	es and	trustee fees to \$1,000 for

non-judicial foreclosures of residential trust deeds.

SAMPLE 22 - PAY OFF LETTER TRUST DEED FORECLOSURE CHECKLIST

IMPORTANT NOTICES

SAMPLE 23 – SETOVER SCRIPT FOR SALE POSTPONEMENT TRUST DEED FORECLOSURE CHECKLIST

Reference is made to	o a certain trust deed ('	'Trust Deed") made,	executed and de	livered by
	_, as grantor, to	, as '	trustee, in favor o	f
, as beneficia	ry, dated	, and recorded on		_ , as
Recording No	ry, dated, in the mor	tgage records of	, Co	unty, Oregon.
The Trust Deed cove to-wit:	rs the following descril	bed real property situ	ıated in said cour	nty and state,
[legal description].				
location] *or* [indefin	ce that this foreclosure itely due to the grantor a lawful stay imposed to	filing for relief under	the United States	
	s postponed indefinitel may give amended not	•		
	AIN THE NAME AND A		I PERSON WHO	APPEARED

IMPORTANT NOTICES

SAMPLE 23A – WRITTEN NOTICE OF POSTPONEMENT TRUST DEED FORECLOSURE CHECKLIST

NOTICE OF POSTPONEMENT OF THE SALE DATE OF THE TRUSTEE'S SALE PURSUANT TO ORS 86.782(2)(b)

NOTICE IS HEREBY GIVEN that the foreclosure sale previously scheduled for [date], at the hour of [time], [place of sale], will now be sold on [date], at the same time and place, at public auction to the highest and best bidder, payable at the time of sale, the following-described real property, situated in the County of [county], State of Oregon, to-wit:

[legal description],				
which is subject to that certain Recording No, as Grantor, to	records of	County, (ecorded, Oregon, from, avor of	as
as Beneficiary.	,	J	-	
DATED:				
		Successor Truste Address: Telephone:	ee	

IMPORTANT NOTICES

SAMPLE 23B – AFFIDAVIT OF MAILING NOTICE OF POSTPONEMENT TRUST DEED FORECLOSURE CHECKLIST

After Recording Return To:	
	OF POSTPONEMENT PURSUANT TO APTER 112, SECTION 9(2)(b)
STATE OF OREGON)	
) ss County of)	
	, at
, being first du	_, at ily sworn, depose, say and certify that:
	n, I was and now am a resident of the State of eighteen years, and not the beneficiary or the the Trustee's Notice of Sale.
described in the attached Notice of Postpo class and certified mail with return receipt re-	ement of the trustee's sale of the real property nement by mailing copies thereof by both firs quested to each of the following named persons cated) at their respective last known addresses
Postponement. Each such copy was mailed fully prepaid, and was deposited by me in the on With respect was mailed by first class mail to the address	led was a true copy of the original Notice of in a sealed envelope, with postage thereore United States Post Office at Portland, Oregon to each person listed above, one such notice indicated, and another such notice was mailed at least 15 days
	By:
SUBSCRIBED AND SWORN to before	ore me this day of, 20
	Notary Public – State of Oregon

SAMPLE 23B – AFFIDAVIT OF MAILING NOTICE OF POSTPONEMENT TRUST DEED FORECLOSURE CHECKLIST

IMPORTANT NOTICES

SAMPLE 24 – CONFIRMATION OF TRUSTEE'S SALE POSTPONEMENT TRUST DEED FORECLOSURE CHECKLIST

[Name of Attorney or Agent conducting sale]
Re: [Beneficiary Name] / [Grantor Name]
Date/Time of Sale:
Place of Sale:
On [date], I postponed the trustee's sale in connection with the above proceedings at the [place of sale].
The following persons were present:
, Agent for Successor Trustee
, Phone No. and Address:
, Phone No. and Address:
Attach additional pages if necessary.
At [time], I verified the time. I read the postponement script postponing the sale [to [date] at the same time and location] *or* [indefinitely due to the grantor filing for relief under the United States Bankruptcy Code or because of a lawful stay imposed by a court of competent jurisdiction].
[Name of Attorney or Agent]

IMPORTANT NOTICES

SAMPLE 25 - LETTER TO CLIENT CONFIRMING SALE TRUST DEED FORECLOSURE CHECKLIST

[Date]
[Client]
Re: [Matter]
[Client's Name]:
This will confirm that the foreclosure sale took place as scheduled. As we have previously confirmed with you, the property reverted to the beneficiary. Enclosed is the Trustee's Deed which has been recorded in [county] County, Oregon. We have previously provided you with copies of other documents recorded or served during the foreclosure and will be happy to provide you with any additional copies or information regarding this foreclosure upon your request.
Enclosed is my statement for fees and costs. At this point, I will close my file, unless you notify me that you require additional assistance with this matter.
Thank you for the opportunity to have been of service.
Very truly yours,
Encs.

IMPORTANT NOTICES