



Fact Sheet

Your DEQ Online 4% Technology Fee

On July 1, 2022, a 4% technology fee was instituted for nearly all financial transactions that go through Your DEQ Online. DEQ uses this fee to pay for continued system maintenance and operation.

Purpose of the technology fee

The Oregon Legislature passed [Senate Bill 58](#) in 2021, giving DEQ authority to charge a transaction percentage fee to cover annual operating and maintenance costs of Your DEQ Online. The system vendor charges approximately \$800,000 per year. DEQ collects **only** the amount needed to cover that cost. The 4% fee may go down as more programs move to Your DEQ Online.

Your DEQ Online offers significant improvements in efficiency, transparency and consistency for all users. It enables improved business processes. See our [Your DEQ Online Fact Sheet](#).

Application of the technology fee

The fee applies to nearly all transactions conducted through Your DEQ Online: Applications, renewals, invoice payments and more. The fee does not apply to penalties or other charges issued by the DEQ Office of Compliance and Enforcement.

Paper check payments and submittals by mail

If your payment or paper submittal is to a DEQ program using Your DEQ Online, that must be tracked and recorded in Your DEQ Online, therefore it would be subject to the fee. Mailed invoices from Your DEQ Online will also include the technology fee as these are tracked and generated by Your DEQ Online.

Applicable to all DEQ programs in Your DEQ Online with no exceptions

If a DEQ program is using Your DEQ Online, then any transactions for that program will be subject to the technology fee. The fee cannot be deferred or waived. It's how DEQ pays to support the online system.

About Your DEQ Online

To learn more, see the [Your DEQ Online Fact Sheet](#) or visit <http://yourdeqonline.oregon.gov/>.

Non-discrimination statement

DEQ does not discriminate on the basis of race, color, national origin, disability, age or sex in the administration of its programs or activities.

Visit DEQ's [Civil Rights and Environmental Justice page](#).

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