



## Fact Sheet

# Agency Infrastructure Investment in Oregon's Environment

DEQ is providing better services to the public and regulated entities with the implementation of the environmental data management system referred to as Your DEQ Online.

### **Invest in infrastructure; invest in a healthier and cleaner Oregon.**

By reducing the hours spent manually entering data, correcting data errors, issuing resubmittal requests and searching for information in multiple aging systems, DEQ can focus on the agency's core work. Full implementation of Your DEQ Online improves the availability and security of environmental data, leading to a better mutual understanding of how pollution sources affect the environment and how DEQ can more effectively address those problems with our partners.

Whether DEQ is implementing Cleaner Air Oregon, improving the agency's water quality permitting or providing public records with greater ease, the investment in Your DEQ Online benefits the public and regulated entities.

## Environmental Data Management

The ability to effectively manage, share and access quality data and information is essential in the Department of Environmental Quality's mission. DEQ obtained funding to purchase and configure an integrated environmental data management system called Your DEQ Online to better meet the needs of customers and DEQ staff.

### **What is Your DEQ Online?**

Your DEQ Online is a web-based platform for storing, processing and displaying data from numerous DEQ programs and regulated facilities. This centralized platform standardizes and automates business processes to support agency permitting, invoicing, e-reporting, inspections and other program work. Your DEQ Online is increasing efficiency in protecting the environment and improving public access to environmental data that DEQ manages.

Many factors have led to the decision to move business processes to Your DEQ Online.

#### **Replacement for outdated and costly systems**

Your DEQ Online replaces many outdated and costly systems from the late twentieth century and earlier. Some of these systems were beyond repair, making maintenance expensive and putting data at risk.

#### **Standardized, centralized and well supported**

DEQ was devoting considerable resources to maintain many aging information systems that were incompatible with each other, lacked room for growth and did not support standard business needs or services.

#### **Translation or other formats**

[Español](#) | [한국어](#) | [繁體中文](#) | [Русский](#) | [Tiếng Việt](#) | [العربية](#)  
800-452-4011 | TTY: 711 | [deqinfo@deq.oregon.gov](mailto:deqinfo@deq.oregon.gov)

## **More efficient, effective and accessible**

These aging systems limited staff effectiveness, hindered access to clear and accurate information and weakened communication with DEQ customers, U.S. Environmental Protection Agency, partner agencies and project partners.

Another driving factor addresses the need for web-based services such as online payments and e-reporting requirements. The transition has been helping DEQ stay in compliance with current federal e-reporting requirements. Continuing with outmoded systems would pose a burden for permittees needing to send reports to both DEQ and EPA.

To learn more, visit the [Your DEQ Online welcome page](#).

## **Funding**

The 4% technology fee for Your DEQ Online transactions helps cover ongoing maintenance. For more on this, the Your DEQ Online website includes the [4% technology fee fact sheet](#).

## **Project Management**

DEQ continues to work with the Office of the State Chief Information Officer to meet all requirements of the state's Stage Gate Review process for major technology projects.

A project steering committee, including representatives from partner agencies like the Legislative Fiscal Office and Enterprise Information Services, oversees the development and implementation of Your DEQ Online.

## **Non-discrimination statement**

DEQ does not discriminate on the basis of race, color, national origin, disability, age, sex, religion, sexual orientation, gender identity, or marital status in the administration of its programs and activities. Visit DEQ's [Civil Rights and Environmental Justice page](#).