# Department of Administrative Services





**Contract Administration Plans** 

### Agenda

- 1 Introduction
- 2 Contract Administration
- 3 Contract Administration Plans



#### **Presentation Goals**



- -Define Contract Administration Plan (CAP) Why?
- -Describe elements of a CAP What?
- -Strategies for obtaining buy-in by parties to the Contract. How?
- -Incorporating risk management practices into contract administration. How?
- -Connection between contract expectations and evaluation criteria.
- -Schedule/timelines for meeting milestones and providing deliverables.



#### Introduction





What is Contract Administration?

What is a Contract?

Contract Manager vs. Contract Administrator



#### Contract Administration Best Practices



- 1. Maintenance of contract documentation
- 2. Kick-off meeting for contract start
- 3. Compliance with the terms and requirements of the contract
- 4. Completion of deliverables documentation
- 5. Effective Communication
- 6. Resolution of contract issues or disputes
- 7. Contract Closeout



#### **Contract Administration Plan**



Purpose

Roles and Responsibilities

Scope and Deliverables

**Communication Plan** 

**Timeline** 

Risks







#### Oregon's Contract Administration Plan template

https://www.oregon.gov/das/Procurement/Guiddoc/CAP.docx#:~:text=The% 20Contract%20Administration%20Plan%20(CAP,as%20it%20relates%20to%20schedule





Intended Audience

Intended Audience and Document Purpose						
Users	Users Relevant Sections					
Agency Executive Sponsor(s)						
Agency Project Manager						
Agency Contract Administrator						
Agency Designated Procurement Officer						
Risk Management Team						
Contractor Key Personnel						





• Administration Team's Roles and Responsibilities



Administration Team's Roles and Responsibilities					
Name	Role	Responsibilities			
	Agency Sponsor				
	Agency Contract Administrator				
	Agency Project Manager				

• Support Team

	Support Team's Roles and Responsibilities						
Name	Role	Responsibilities					
	Technical SME						
	Finance SME						
	Procurement SME						
	Legal SME						
	Program SME						





• Communication Plan/Communication Register

Communication Register							
What	Wł	10	When		How		
Information Requirement Description/Title	Provider/ Stakeholder	Recipient/ Stakeholder	Timeframe/ Frequency/Trigger_	_Format	Distribution Method	Disposition Method	





#### • Schedule:

	Schedule			
Task Identifier / Name	Responsible Party	Duration	Start	Finish
1.0 Parent Task	<mark>Name</mark>	No. Days	Start Date	<mark>Finish Date</mark>
1.0.1 Sub Task	<mark>Name</mark>	No. Days	Start Date	<mark>Finish Date</mark>
1.0.2 Sub Task	<mark>Name</mark>	No. Days	Start Date	Finish Date
1.1 Parent Task	<mark>Name</mark>	No. Days	<mark>Start Date</mark>	<mark>Finish Date</mark>
1.1.1 Sub Task	<mark>Name</mark>	No. Days	<mark>Start Date</mark>	<mark>Finish Date</mark>
1.1.2 Sub Task	<mark>Name</mark>	No. Days	Start Date	<mark>Finish Date</mark>
1.1.1 Sub Task	<mark>Name</mark>	No. Days	<mark>Start Date</mark>	<mark>Finish Date</mark>
1.1.2 Sub Task	<mark>Name</mark>	No. Days	Start Date	<mark>Finish Date</mark>





• Deliverables:

	Contract Deliverables						
Contract Clause/ Task	Deliverable	Responsible Party	Action Required	Due Date/ Frequency			





Risk/Issue Management Plan:

DAS Risk Management Tool found at <a href="https://www.oregon.gov/das/Risk/Pages/Toolkitra.aspx">https://www.oregon.gov/das/Risk/Pages/Toolkitra.aspx</a>

							Risk Management			
Risk Id	Des	scription	Р	ı	S	Risk Response	Action	Responsible Party	Target Completion	Status
						Risk	Management Legend			
P - Pr	obability	I - Impact	S	- Sev	erity	Risk R	esponse			
2 – Pr	nprobable obable ery likely	1 – Negligible 2 – Marginal 3 – Critical 4 – Catastrophic	2	– Lov – Me - Hig	dium	Transf Mitiga Accep	Avoid – take action up front to reduce the probability, or impact (or both), to zero.  Transfer - make someone else responsible for particularly risky portions of the project.  Mitigate - take actions to lessen the impact or the probability that the risk will occur.  Accept - the risk may be small enough (in impact or probability) such that the cost and effort of any preventative measures are out of proportion of the risk itself.			



Contract Performance Monitoring Plan

Scheduled Meetings					
Meeting	Date/Frequency	Facilitator			
Contract Initiation/Kickoff	<mark>Once</mark>				
Weekly Section Team Meeting	<mark>Weekly</mark>				
Weekly Team Leads Meeting	<mark>Weekly</mark>				
Monthly Executive Meeting	Monthly Monthly				
Quarterly Executive Meeting	Quarterly				



Contract Monitoring and Reporting

Contract Performance Reporting					
Document Name Frequency Approver					
Weekly Status Report	Weekly				
Monthly Executive Status Report	Monthly				
Requirements Traceability Matrix	Monthly				



• Risk Issue Management Reporting

Risk/Issue Management Reporting						
Due Date/ Report Name Frequency Approver						

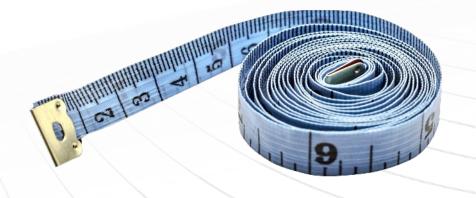






Performance Measures/Tracking

	Performance Measures						
Performance Measure	Frequency of Measurement						





Agency Obligations

Requirement	Asset Type	Controls and Management	Responsible Party
Agency shall ensure government controlled data systems can be securely accessed by contractor as needed to provide infrastructure support as described in section.	Agency will ensure the following systems are available to the contractor throughout the period of performance of this contract:<>	Agency will perform reviews of system utilization through:<>	Agency Project  Manager



#### Summary



Procurement develops contract/manages process

Procurement Administrator assures contract compliance, satisfactory outcomes

Contract Administration Plan helps to assure consistency and success

### Questions? Need more information?

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