

# BOPPPS STRATEGIC PLAN 2019-2028

DECEMBER 18, 2018

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## 3-5 Year Trends and Drivers – (revised 10/3/18)

- 1. RESEARCH AND DATA WILL INFORM DECISIONS
  - Continued research into evidence-based alternatives
  - Legislature and public increasingly interested in ability to demonstrate effectiveness
  - Oregon State requires that Community Corrections programs receiving state funding are evidence based
  - Increased need for gender, cultural, racial, LGBTQ, socio-economic, mental health, disabilities and cultural responsivity

#### Anticipated impacts

- Release decisions
- How we assess sex offenders
- Revised supervision conditions
- Review impacts of determinate sentencing
- o Research capabilities and capacity
- 2. ENVIRONMENT WILL BE COLLABORATIVE
  - Stakeholders have influence in the direction of the Board

#### Anticipated impacts

- o Increased collaboration between agencies and organizations
- 3. SUPPORT FOR ALTERNATIVES TO INCARCERATION WILL INCREASE
  - Oregon trend towards reducing length of stay for youth and adjusts and increased diversion programs
  - National recognition of the high cost of incarceration
  - Trend towards matching risks and needs
  - Some recognition that incarceration's role is both reformation and incapacitation
  - National trends towards incapacitation

#### Anticipated Impacts

- Increased pressure for release decisions
- o Increased pressure on DOC for early releases impacting Board work load

#### 4. TECHNOLOGY WILL EVOLVE

- Automation investments are very expensive- limiting opportunities for later ROI
- Opportunities exist for utilization of AI in Board cases (some off the shelf)
- Continued move towards paperless electronic records
- Electronically enabled work environments will increase

#### Anticipated impacts

- Employee satisfaction could increase with e-work
- Changes hiring profile
- Change in expectations of new employees
- Public will expect the Board to utilize 21st century technology
- 5. PUBLIC OPINION WILL INFLUENCE DECISION MAKING
  - Continued support for victims
  - Public opinion tends to be emotional and responsive to media

• Cultural sensitivity recognizes disparities based on gender, cultural, racial, LGBTQ, socio-economic and mental health and disabilities

### Anticipated impacts

- Incarceration could go up
- Expectation that there is less disparity /greater equity in how the Board operates
- 6. BUDGETS WILL BE DRIVEN BY POLITICAL INFLUENCES
  - Budgets will focus more on alternatives to long-term incarceration
  - Shorter terms
  - Incarceration forecast is still increasing in Oregon
  - Not investing in rehabilitation during incarceration
  - Legislative change to Board responsibilities
  - Change to workload
  - Increased scrutiny on use of funds / fiscal oversight

## 10 Year Goal:

Set the national standard for parole boards in evidence informed decisions, innovative tools, conditions and processes, and effective parole board operations.

#### **Descriptions of The Future**

(what has to be true in order to achieve the 10-year goal) (revised 10/15/18)

STRATEGY

• Long term strategic focus is continuously maintained and updated; is not dependent on a single leader

#### OPERATING AND SUPPORTING PROCESSES

- All processes are efficient, accurate and timely
- Active continuous improvement processes
- Have a process to collect, analyze and apply research and data
- Funding process includes non-traditional sources of funds
- Processes, policies and rules are documented

#### DECISION MAKING

- Decision makers are willing to evaluate and change decisions and are aware of the influence of personal bias
- Decision processes are fast, simple and streamlined
- Operational discretion is delegated

#### TECHNOLOGY

- Software, hardware, networks and website are state of art
- Systems are flexible and adaptable to changing needs
- Jan 2019 access to responsive expert support

#### PEOPLE AND SKILLS

- Knowledge, skills and abilities in research and technical support
- Skilled leaders at all levels
- Constantly develop all current capabilities
- Active development of existing staff towards national standards
- Recruit for future skills and capabilities
- Encourage and set expectation that staff will have willingness to adapt, change and learn

#### CULTURE

- People feel, cared for, respected, and encouraged
- Risk taking, innovation and creativity are encouraged and supported
- People take personal and professional accountability

#### EXTERNAL INFLUENCE

- We have a recognized brand
- We are engaged in national organizations
- We have created a recognized set of standards for Parole Boards
- We are nationally recognized for our expertise and innovative practices in certain areas of Parole (e.g. speaking at national conferences, peer reviewed publications)

#### STRUCTURE (ROLES, JOBS, REPORTING)

- We have dedicated staff for research and analysis
- Our structure is fluid enough to allow role flexibility
- Our staff is cross trained to ensure familiarity with other roles and flexibility
- We have dedicated IT presence
- Our management team is stable

## **BOPPPS 10 YEAR GOAL (2028)**

Set the national standard for parole boards in evidence informed decisions, innovative tools, conditions and processes, and effective parole board operations.

## **BOPPPS 5 YEAR GOALS, OBJECTIVES, STRATEGIES AND 2 YEAR INITIATIVES**

## Definitions

<u>5 Year Goal</u> :	A general target. What, generally, are you trying to achieve. (If we achieve the
	5-year goals by 2023, we will be well on the way to achieving the 10 year goal
	by 2028.)
5 Year Objective:	Specific outcome desired. What, specifically, you are trying to achieve
5 Year Strategies:	How, generally, to achieve the Goals and Objectives.
1-2 Year Strategic Initiatives:	The tangible activities/actions that carry out the strategies. How, specifically,
	to achieve the Goals and Objectives.

5 Year Goal #1: BOPPPS is recognized as a national resource for innovative practices in sex offender classification and sustainable offender success

- Obj 1: 12 organizations per year contact BOPPPS requesting information by 12/2022.
- Obj 2: BOPPPS is published in professional and academic journals 3x a year by 01/2020.
- Obj 3: BOPPPS speaks at National and/or State conferences 6x per year by 12/2023.

#### **Goal 1 Strategies**

- A. Identify BOPPPS innovative projects and present / publish
- B. Identify and apply innovations from other agencies to BOPPPS
- C. Fully implement research and evaluation program
- D. Provide staff education in support of innovation
- E. Utilize media outreach

#### **Goal 1 Strategic Initiatives**

- 1. BOPPPS innovative projects publish / present
  - a. Resource approach: amplify
  - b. Timing Jan 2019-Dec 2020
  - c. Project Lead: Sid Thompson
- 2. Research agenda established
  - a. Resource approach: amplify
  - b. Timing: Jan-Feb 2019
  - c. Project Lead: Sid Thompson and Perry Waddell
- 3. Establish media strategy and campaign
  - a. Resource approach: shift
  - b. Timing: July 2019–Dec 2020
  - c. Project Lead: Susi Hodgin
- 4. Secure internal research capability
  - a. Resource approach: invest

- b. Timing: Jan–Sep 2019
- c. Project Lead: Perry Waddell
- 5. Research and apply others' innovative projects
  - a. Resource approach: amplify
  - b. Timing: April 2020-Dec 2021
  - c. Project Lead: Sid Thompson

#### 5 Year Goal #2: BOPPPS engaged employees are meeting or exceeding organization performance targets

- Obj 1: 80% of all BOPPPS measures are improving or at target by 7/2020.
- Obj 2: Problem-solving or continuous improvement resources are in place by 12/2019. Goal 2 Strategies
- A. Reinforce, refine and demonstrate measure relevancy
- B. Ensure continuous improvement resources are available
- C. Evaluate and prioritize workload

#### **Goal 2 Strategic Initiatives**

- 1. Establish process and examine workload through measures
  - a. Resource approach: amplify
  - b. Timing: Jan-Sep 2019
  - c. Project Lead: Susi Hodgin
- 2. Evaluate and prioritize competing projects
  - a. Resource approach: invest
  - b. Timing: Jan Mar 2019
  - c. Project Lead: Dylan
- 3. Secure continuous improvement resources
  - a. Resource approach: amplify
  - b. Timing: Oct 2019-July 2020
  - c. Project Lead: Susi Hodgin
- 4. Evaluate and prioritize projects (no charter needed)
  - a. Resource approach: sustain
  - b. Timing: Jan Mar 2020
  - c. Project Lead: Dylan

#### 5 Year Goal #3: Technology is interactive with rest of criminal justice system

- Obj 1: Interagency data sharing agreements in place with DOC, Community Corrections, OYA, OHSU, CJC, and DHS by 12/2020.
- Obj 2: Statistical Analysis Software in place by 12/2019.
- Obj 3: 90% of PBMIS modules are fully functional by 12/2021.

#### Goal 3 Strategies

- A. Establish shared understanding and framework for data sharing agreement
- B. Purchase and install SAS
- C. Complete PBMIS fixes.

#### **Goal 3 Strategic Initiatives**

- 1. Monitor PMBIS progress (no charter needed)
  - a. Resource approach: sustain
  - b. Timing: Jan 2019-Dec 2020
  - c. Project Lead: Marshall Morales
- 2. Purchase and install statistical software
  - a. Resource approach: invest
  - b. Timing: Jan-Mar 2019
  - c. Project Lead: Perry Waddell
- 3. Establish framework and finalize detailed agreements for data sharing
  - a. Resource approach: invest
  - b. Timing: Apr-Dec 2020
  - c. Project Lead: Sid Thompson/Perry Waddell

#### 5 Year Goal #4: Highly skilled, motivated stable workforce

- Obj 1: Gallup employee engagement overall score is 80% of the maximum score by 12/2023.
- Obj 2: 100% of position descriptions and performance evaluations include culture and strategy by 03/2020.
- Obj 3: Two workplace environment improvements are implemented per year by 12/2019.

#### **Goal 4 Strategies**

- A. Implement improvements based on survey data
- A. Complete current FTEP effort
- B. Develop employee attributes and implement new hiring standards
- C. Include professional development plan with performance evaluations

#### **Goal 4 Strategic Initiatives**

- 1. Ensure all employee performance evaluations include Professional Development plans (no charter needed)
  - a. Resource approach: sustain
  - b. Timing: Jan 2019 Dec 2020
  - c. Project Lead: Susi Hodgin
- 2. Complete FTEP for each desk (no charter needed)
  - a. Resource approach: sustain
  - b. Timing: Jan Dec 2019
  - c. Project Lead: Dylan Arthur
- 3. Identify and implement employee attributes and incorporate into hiring practices
  - a. Resource approach: amplify
  - b. Timing: Apr– June 2019
  - c. Project Lead: Michael Hsu
- 4. Build culture and strategy into position descriptions and performance evaluations
  - a. Resource approach: invest
  - b. Timing: Jan Mar 2019
  - c. Project Lead: Kim Scott
- 5. Implement improvements based on WAITE recommendations
  - a. Resource approach: amplify

- b. Timing: July Dec 2019
- c. Project Lead: Dylan Arthur
- 6. Staff education plan in support of innovation
  - a. Resource approach: invest
  - b. Timing: Jan Dec 2020
  - c. Project Lead: Michael Hsu
- 7. Implement improvements based on Gallup survey
  - a. Resource approach: shift
  - b. Timing: Apr-Dec 2020
  - c. Project Lead: Kim Scott

#### 5 Year Goal #5. Flexible environment and innovative practices

- Obj 1: 80% of employees (per quarter) involved in working "on" the business 4 hrs/week vs "in" the business by 12/2019.
- Obj 2: 4 new (large and small) process or procedure ideas implemented per quarter by 12/2020.

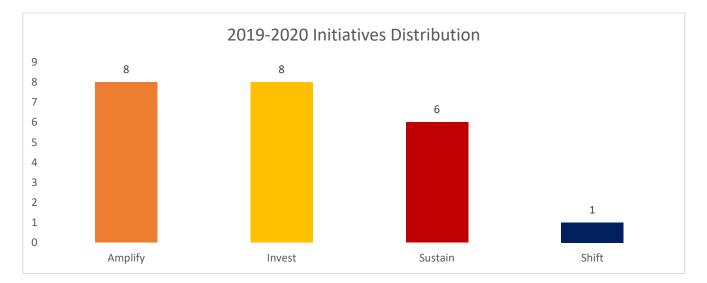
#### **Goal 5 Strategies**

- A. Encourage employees to work "on" the business for up to 4 hours/week
- B. Identify and implement process, practice and environment improvement ideas

#### Goal 5 Strategic Initiatives

- 1. BOPPPS move (no charter needed)
  - a. Resource approach: invest
  - b. Timing: Jan-June 2019
  - c. Project Lead: Perry Waddell
- 2. Encourage use of telecommuting and flexible schedules (no charter needed)
  - a. Resource approach: sustain
  - b. Timing: Jan 2019-Dec 2020
  - c. Project Lead: Susi Hodgin
  - d. Details of the approach:

#### 2019-2020 Strategic Initiative Resource Categories, 23 Initiatives



## **BOPPPS STRATEGIC OBJECTIVES SCORECARD**

Goal	Obj	Calculation	Status	Target	Objective Owner
#	#		12/30/18		
1	1	# of organizations per year contact BOPPPS requesting information	6	12 / year by 12/2022	Susi Hodgin
	2	BOPPPS is published in professional and academic journals	0	3x a year by 01/2020	Sid Thompson
	3	BOPPPS speaks at National and/or State conferences	2	6x per year by 12/2023	Sid Thompson
2	1	BOPPPS measures are improving or at target	Determine from scorecard	80% by 7/2020	Dylan Arthur
	2	Problem-solving or continuous improvement resources are in place	No	Yes by 12/2019	Susi Hodgin
	3	PBMIS modules are fully functional.	90%	90% by 12/2021	Marshall Morales
3	1	Interagency data sharing agreements in place with DOC, Community Corrections, OYA, OHSU, CJC, and DHS	No	Yes by 12/2020.	Sid Thompson
	2	Statistical Analysis Software in place	No	Yes by 6/31/2019	Perry Waddell
4	1	Gallup employee engagement overall score improvement	Not yet	80% of max score by 12/2023.	Kim Scott
	2	Position descriptions and performance evaluations include culture and strategy.	Not yet	100% by 03/2020.	Susi Hodgin
	3	Workplace environment improvements are implemented	3	2 per year by 12/2019	Dylan Arthur
5	1	Employees involved in working "on" the business vs "in" the business	88%	80% per quarter by 12/2019.	Kim Scott
	2	New (large and small) process or procedure ideas implemented.	6	4 per quarter by 12/2020	Susi Hodgin

	5 Year Goals	5 Year Objectives (Owner)	Strategies	
	<ol> <li>BOPPPS is recognized as a national resource for innovative practices in sex offender classification and sustainable offender success</li> </ol>	<ul> <li>Obj 1: 12 organizations per year contact BOPPPS requesting information by 12/2022. (Susi Hodgin)</li> <li>Obj 2: BOPPPS is published in professional and academic journals 3x a year by 01/2020. (Sid Thompson)</li> <li>Obj 3: BOPPPS speaks at National and/or State conferences 6x per year by 12/2023. (Sid Thompson)</li> </ul>	<ul> <li>A. Identify BOPPPS innovative projects and present / publish</li> <li>B. Identify and apply innovations from other agencies to BOPPPS</li> <li>C. Fully implement research and evaluation program</li> <li>D. Provide staff education in support of innovation</li> <li>E. Utilize media outreach</li> </ul>	<ol> <li>BOPPPS innovative (Sid Thompson)</li> <li>Research agenda e Thompson)</li> <li>Establish media str Hodgin)</li> <li>Secure internal res</li> <li>Research and apply (Sid Thompson)</li> </ol>
10 Year Goal Set the national standard for parole boards	<ol> <li>BOPPPS engaged employees are meeting or exceeding organization performance targets</li> </ol>	Obj 1: 80% of all BOPPPS measures are improving or at target by 7/2020. (Dylan Arthur) Obj 2: Problem solving or continuous improvement resources are in place by 12/2019. (Susi Hodgin)	<ul> <li>A. Reinforce, refine and demonstrate measure relevancy</li> <li>B. Ensure continuous improvement resources are available</li> <li>C. Evaluate and prioritize workload</li> </ul>	<ol> <li>Establish process a 2019) (Susi Hodgin</li> <li>Evaluate and priori Arthur)</li> <li>Secure continuous Hodgin)</li> <li>Evaluate and priori</li> </ol>
in evidence informed decisions, innovative	3. Technology is interactive with rest of criminal justice system	<ul> <li>Obj 1: Interagency data sharing agreements in place with DOC, Community Corrections, OYA, OHSU, CJC, and DHS by 12/2020. (Sid Thompson / Perry Waddell)</li> <li>Obj 2: Statistical Analysis Software in place by 12/2020. (Perry Waddell)</li> <li>Obj 3: 90% of PBMIS modules are fully functional by 12/2021. (Marshall Morales)</li> </ul>	<ul> <li>A. Establish shared understanding and framework for data sharing agreement</li> <li>B. Purchase and install SAS</li> <li>C. Complete PBMIS fixes.</li> </ul>	<ol> <li>Monitor PMBIS pro</li> <li>Purchase and insta Waddell)</li> <li>Establish framewor (Apr-Dec 2020) (Side)</li> </ol>
tools, conditions and processes, and effective parole board operations	4. Highly skilled, motivated, stable workforce	<ul> <li>Obj 1: Gallup employee engagement overall score is 80% of the maximum score by 12/2023. (Kim Scott)</li> <li>Obj 2: 100% of position descriptions and performance evaluations include culture and strategy by 03/2020. (Susi Hodgin)</li> <li>Obj 3: 2 workplace environment improvements are implemented per year by 12/2019. (Dylan Arthur)</li> </ul>	<ul> <li>A. Implement improvements based on survey data</li> <li>B. Complete current FTEP effort</li> <li>C. Develop employee attributes and implement new hiring standards</li> <li>D. Include professional development plan with performance evaluations</li> </ul>	<ol> <li>Ensure all employe Development plans</li> <li>Complete FTEP for</li> <li>Identify employee (Apr-June 2019) (I</li> <li>Build culture and si evaluations (<i>invest</i>)</li> <li>Implement improve Dec 2019) (Dylan A</li> <li>Staff education in si Hsu)</li> <li>Implement improve Scott)</li> </ol>
	<ol> <li>Flexible environment and innovative practices</li> </ol>	Obj 1: 80% of employees involved in working "on" the business vs "in" the business by 12/2019. (Kim Scott) Obj 2: 4 new (large and small) process or procedure ideas implemented per quarter by 12/2020. (Susi Hodgin)	<ul> <li>A. Encourage employees to work "on" the business for up to 4 hours/week</li> <li>B. Identify and implement process, practice and environment improvement ideas</li> </ul>	<ol> <li>BOPPPS move (<i>inve</i></li> <li>Encourage use of to Dec 2020) (Susi Ho</li> </ol>

## 2019-2020 Strategic Initiatives

ve projects – publish / present (*amplify*) (Jan 2019-Dec 2020)

established (amplify) (Jan-Feb 2019) (Perry Waddell/Sid

strategy and campaign (shift) (July 2019–Dec 2020) (Susi

esearch capability (*invest*) (Jan–Sep 2019) (Perry Waddell) ply others' innovative projects (*amplify*) (April 2020-Dec 2021)

and examine workload through measures (*amplify*) (Jan-Sep in)

pritize competing projects (*invest*) (Jan – Mar 2019) (Dylan

us improvement resources (amplify) (Oct 2019-July 2020) (Susi

pritize projects (sustain) (Jan – Mar 2020) (Dylan Arthur)

progress (*sustain*) (Jan 2019-Dec 2020) (Marshall Morales) tall statistical analysis software (*invest*) (Jan-June 2019) (Perry

vork and finalize detailed agreement for data sharing (*invest*) Sid Thompson/Perry Waddell)

yee performance evaluations include Professional

ans (*sustain*) (Jan 2019 – Dec 2020) (Susi Hodgin) or each desk (*sustain*) (Jan-Dec 2019) (Dylan Arthur)

e attributes and incorporate into hiring practices (*amplify*) (Michael Hsu)

strategy into position descriptions and performance st) (Jan-Mar 2019) (Susi Hodgin)

ovements based on WAITE recommendations (*amplify*) (July – Arthur)

n support of innovation (invest) (Jan-March 2020) (Michael

ovements based on Gallup survey (shift) (Apr–Dec 2020) (Kim

ovest) (Jan-June 2019) (Perry Waddell) f telecommuting and flexible schedules (*sustain*) (Jan 2019-Iodgin)

## BOPPPS STRATEGIC INITIATIVES 2019-2020

# Goal 1: BOPPPS is recognized as a national resource for innovative practices in sex offender classification and sustainable offender success

- 1. BOPPPS innovative projects publish / present (*amplify*) (Jan 2019-Dec 2020) (Sid Thompson)
- 2. Research agenda established (*amplify*) (Jan-Feb 2019) (Perry Waddell/Sid Thompson)
- 3. Establish media strategy and campaign (*shift*) (July 2019–Dec 2020) (Susi Hodgin)
- 4. Secure internal research capability (invest) (Jan-Sep 2019) (Perry Waddell)
- 5. Research and apply others' innovative projects (*amplify*) (April 2020-Dec 2021) (Sid Thompson)

#### Goal 2: BOPPPS engaged employees are meeting or exceeding organization performance targets

- 1. Establish process and examine workload through measures (*amplify*) (Jan-Sep 2019) (Susi Hodgin)
- 2. Evaluate and prioritize competing projects (invest) (Jan Mar 2019) (Dylan Arthur)
- 3. Secure continuous improvement resources (amplify) (Oct 2019-July 2020) (Susi Hodgin)
- 4. Evaluate and prioritize projects (*sustain*) (Jan Mar 2020) (Dylan Arthur) (no charter)

### Goal 3: Technology is interactive with rest of criminal justice system

- 1. Monitor PMBIS progress (sustain) (Jan 2019-Dec 2020) (Marshall Morales) (no charter)
- 2. Purchase and install statistical analysis software (invest) (Jan-June 2019) (Perry Waddell)
- 3. Establish framework and finalize detailed agreements for data sharing (*invest*) (Apr-Dec 2020) (Sid Thompson/Perry Waddell)

#### Goal 4: Highly skilled, motivated, stable workforce

- Ensure all employee performance evaluations include Professional Development plans (*sustain*) (Jan 2019 Dec 2020) (Susi Hodgin) (no charter)
- 2. Complete FTEP for each desk (*sustain*) (Jan-Dec 2019) (Dylan Arthur) (no charter)
- 3. Identify employee attributes and incorporate into hiring practices (*amplify*) (Apr– June 2019) (Michael Hsu)
- 4. Build culture and strategy into position descriptions and performance evaluations (*invest*) (Jan-Mar 2019) (Susi Hodgin)
- 5. Implement improvements based on WAITE recommendations (amplify) (July Dec 2019) (Dylan Arthur)
- 6. Staff education in support of innovation (*invest*) (Jan-March 2020) (Michael Hsu)
- 7. Implement improvements based on Gallup survey (shift) (Apr–Dec 2020) (Kim Scott)

## Goal 5: Flexible environment and innovative practices

- 1. BOPPPS move (invest) (Jan-June 2019) (Perry Waddell)
- 2. Encourage use of telecommuting and flexible schedules (*sustain*) (Jan 2019-Dec 2020) (Susi Hodgin) (no charter)

# **10 Year Goal: BOPPPS Sets National Standard for Parole Boards**

## **STRATEGIC INITIATIVES & BREAKTHROUGHS**

VISION

A safe and just

Oregon

• Integrity

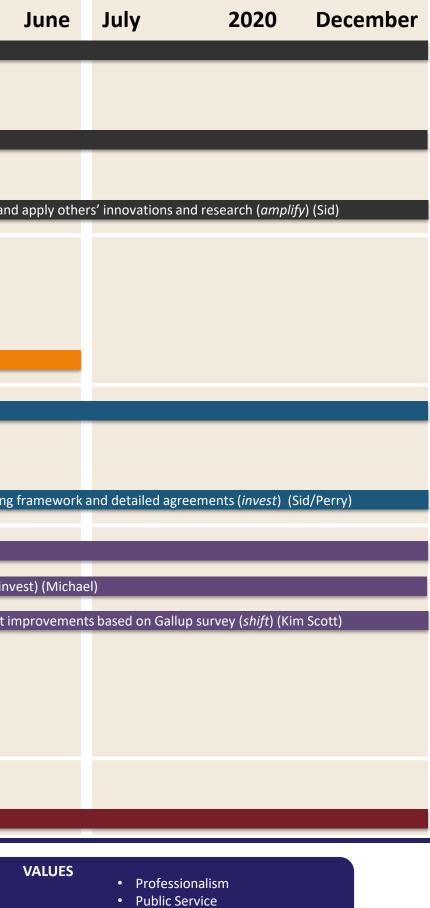
• Respect

• Team Work

	Jan	2019	June	July	2019	December	Jan	2020
BOPPPS is <b>RECOGNIZED AS A</b>	1. Publish/p	present BOPPPS innovation	and research ( <i>am</i>	plify) (Sid)				
NATIONAL RESOURCE for	2. Research							
innovative practices in sex offender classification and	(amplify) (S	id/Perry)						
sustainable offender success				3. Media stra	tegy and campaign	( <i>shift</i> ) (Susi)		
	4. Research	capability ( <i>invest</i> ) (Perry)						
								5. Research an
BOPPPS ENGAGED	1. Establish	process and examine work	kload through mea	isures ( <i>amplify</i> )	(Susi)			
employees are meeting or	2. Prioritize						4. Prioritize	competing
exceeding organization performance <b>TARGETS</b>	projects (in	vest) (Dylan)					projects (sus	<i>tain</i> ) (Dylan)
					3. S	ecure continuous impr	ovement resour	ces (amplify) (Susi)
TECHNOLOGY is interactive	1.Monitor F	PBMIS progress (sustain)						
with rest of criminal justice		and install statistical softw	vare (invest)					
system	(Perry)							
								3. Data sharing
							_	
Highly skilled, motivated	1. Professio	nal development plans in a	all employee perfo	rmance evaluat	tions ( <i>sustain</i> ) (Susi)			
stable <b>WORKFORCE</b>	2. FTEP for	each desk ( <i>sustain</i> ) (Susi)					6.Staff educa	tion supporting innovation (inv
			vee attributes		improvements base			7. Implement i
		and hiring ( <i>amplify</i> )		recommenda	tions ( <i>amplify</i> ) (Dyl	an)		
	4. Build cult	ure and						
	strategy int	o PDs ( <i>invest</i> )						
	(Susi Hodgi	n)						
	1. BOPPPS r	move ( <i>invest</i> ) (Perry)						
FLEXIBLE environment and INNOVATIVE practices			oc (cuctorio)					
	2. Telecomn	nuting and flexible schedul	es (sustain)					

## MISSION

We support a safe and just Oregon by protecting citizens' rights and promoting positive offender change while maintaining accountability. Through engagement of partners, development of efficient policies, and respect for diversity, our strong, valued workforce strives for a better future for our state.



• Adaptability



## Date of last revision: 12/04/2018

## **STRATEGIC INITIATIVE NAME:** BOPPPS innovative projects: publish/present

**TYPE OF INITIATIVE** performance improvement new capability

**<u>RESOURCE CATEGORY</u>** (check one – as identified in Strategic Plan)

x Amplify \_\_\_\_ Invest \_\_\_\_ Sustain \_\_\_\_ Shift

**INITIATIVE PURPOSE** [5-7 words: generally, what will be achieved as a result of this project] BOPPPS publish and/or present its own research or innovations

## **FUNDING STRATEGY** (how will resources be obtained, from what source)

No additional funding necessary - use internal, existing resources only

#### **ROLES AND IDENTIFIED RESOURCES**

Role	Role definition	Name
Project Lead	Person responsible for and has decision authority to identify key	Sid Thompson
	milestones and team members. Responsible and authority for achieving	
	the targets, managing the project to meet milestones, and managing the	
	project team and ensuring adoption of project team solutions.	
Project Team	Staff who are responsible for achieving the outcomes, milestones and	M. Hsu, P. Cress, J.
	2018 targets.	Taylor, P. Waddell

#### **SCOPE**

<u>In scope</u>

- Research
- Writing
- Presentations

#### **REQUIREMENTS/ DELIVERABLES**

Deliverable 1: APAI presentation re: Criminal Desistance Theory

Deliverable 2: Article submitted for review to peer reviewed journal

Deliverable 3: Article published in any publication

Deliverable 4: Presentation at National Conference

Deliverable 5: Eight Articles Published

Deliverable 6: Eight Presentations to National Audiences



Project start (from 2 Yr. Strategy Map)	Jan 2019
Project Team kickoff	01/04/2019
Deliverable 1: APAI presentation re: Criminal Desistance Theory	(05/01/2019)
Deliverable 2: Article submitted for review to peer reviewed journal	06/01/2019
Deliverable 3: Article published in any publication	09/01/2019
Deliverable 4: Presentation at National Conference	12/31/2019
Deliverable 5: Eight Articles Published	12/31/2020
Deliverable 6: Eight Presentations to National Audiences	12/31/2020
Project finish (from 2 Yr. Strategy Map)	Dec 31, 2020



## Date of last revision: 12/18/18

**<u>TYPE OF INITIATIVE</u>** performance improvement x new capability

#### STRATEGIC INITIATIVE NAME: Research Agenda

**<u>RESOURCE CATEGORY</u>** (check one – as identified in Strategic Plan)

X Amplify \_\_\_\_ Invest \_\_\_\_ Sustain \_\_\_\_ Shift

**FUNDING STRATEGY** (how will resources be obtained, from what source) General fund

**INITIATIVE PURPOSE** [5-7 words: generally, what will be achieved as a result of this project] Enhance the ability of the Board to implement best practices and inform decision making

#### **ROLES AND IDENTIFIED RESOURCES**

Role	Role definition	Name
Project Lead	Person responsible for and has decision authority to identify key	Perry Waddell & Sid
-	milestones and team members. Responsible and authority for achieving	Thompson
	the targets, managing the project to meet milestones, and managing the	mempsen
	project team and ensuring adoption of project team solutions.	
Project Team	Staff who are responsible for achieving the outcomes, milestones and	SAA
	2018 targets.	

#### **SCOPE**

<u>In scope</u>

• Determine primary and secondary research priorities

#### **REQUIREMENTS/ DELIVERABLES**

- 1. Review current projects
- 2. Project future needs as indicated by Board influences
- 3. Develop and deliver formal Research Agenda to BOPPPS staff

Project start (from 2 Yr. Strategy Map)	Jan 1, 2019
Project Team kickoff	
Deliverable 1: Review current projects	
Deliverable 2: Project future needs as indicated by Board influences	
Deliverable 3: Develop and deliver formal Research Agenda to BOPPPS	
staff	



Project finish (from 2 Yr. Strategy Map)	Feb 28, 2019
-,	



## Date of last revision: 12/18/18

**<u>TYPE OF INITIATIVE</u>** performance improvement X new capability

**STRATEGIC INITIATIVE NAME** Media Strategy and Implementation

**<u>RESOURCE CATEGORY</u>** (check one – as identified in Strategic Plan)

\_\_\_\_ Amplify \_\_\_\_ Invest \_\_\_\_ Sustain X Shift

**FUNDING STRATEGY** (how will resources be obtained, from what source)

• \$25,000 for branding and web design

**INITIATIVE PURPOSE** [5-7 words: generally, what will be achieved as a result of this project] Strategy and action plan to reach targeted audiences supported by branding (image, recognizable identity).

### **ROLES AND IDENTIFIED RESOURCES**

Role	Role definition	Name
Project Lead	Person responsible for and has decision authority to identify key	Susi Hodgins
	milestones and team members. Responsible and authority for achieving	
	the targets, managing the project to meet milestones, and managing the	
	project team and ensuring adoption of project team solutions.	
Project Team	Staff who are responsible for achieving the outcomes, milestones and	Jessica, Dylan, Erin
	2018 targets.	

#### **SCOPE**

In scope

- Media relations
- Stakeholder relations
- Branding
- Positive press releases
- Stories about the Board

#### **REQUIREMENTS/ DELIVERABLES**

- 1. Identifiable brand
- 2. Standard information materials (including print, video)
- 3. Media strategy (including traditional and social media)
- 4. Updated interactive website



Project start (from 2 Yr. Strategy Map)	July 1, 2019
Project Team kickoff	Insert date (xx/xx/xx)
Deliverable 1: Identifiable brand	October 31, 2019
Deliverable 2: Standard information materials (including print, video)	Dec 31, 2019
Deliverable 3: Media strategy (including traditional and social media)	Dec 31, 2019
Deliverable 4: Updated interactive website	Dec 31, 2020
Project finish (from 2 Yr. Strategy Map)	Dec 31, 2020



## Date of last revision: 12/10/2020

**<u>TYPE OF INITIATIVE</u>** performance improvement x new capability

**STRATEGIC INITIATIVE NAME:** Internal Resource Capability

**<u>RESOURCE CATEGORY</u>** (check one – as identified in Strategic Plan) <u>Amplify</u> X Invest <u>Sustain</u> Shift

**FUNDING STRATEGY** (how will resources be obtained, from what source) Legislature, if not then use existing Board budget.

**INITIATIVE PURPOSE** [5-7 words: generally, what will be achieved as a result of this project] Help establish agency as a data driven agency that uses "best practices" in conducting the work for the people of Oregon.

#### **ROLES AND IDENTIFIED RESOURCES**

Role	Role definition	Name
Project Lead	Person responsible for and has decision authority to identify key milestones and team members. Responsible and authority for achieving the targets, managing the project to meet milestones, and managing the project team and ensuring adoption of project team solutions.	Perry Waddell
Project Team	Staff who are responsible for achieving the outcomes, milestones and 2018 targets.	Thompson, Arthur, Waddell

#### **SCOPE**

<u>In scope</u>

• Topics determined by Board

#### **REQUIREMENTS/ DELIVERABLES**

- 1. List research items
- 2. Determine resources legislative
- 3. Determine resource plan if not funded

#### DEPENDENCIES:

- Research agenda (July Sep 2019)
- SAS project implementation (Jan-Mar 2020)
- Sign interagency agreements for data (August December 2020)
- Begin gathering data, write analysis and report conclusions. (2020-21)

Massingenuity

Project start (from 2 Yr. Strategy Map)	January 1, 2019
Project Team kickoff	January 2, 2019
Deliverable 1: List research items	May, 2019
Deliverable 2: Determine resources - legislative	May 30, 2019
Deliverable 2: Determine resources – non-legislative (if not funded)	August 30, 2019
Project finish (from 2 Yr. Strategy Map)	Sep 30, 2019



## Date of last revision: 12/10/2018

**TYPE OF INITIATIVE** performance improvement new capability

STRATEGIC INITIATIVE NAME: Research and Apply Others' Innovation

**RESOURCE CATEGORY** (check one – as identified in Strategic Plan)

X Amplify \_\_\_\_ Invest \_\_\_\_ Sustain \_\_\_\_ Shift

**FUNDING STRATEGY** (how will resources be obtained, from what source) Federal Grants and Board Budget

**INITIATIVE PURPOSE** [5-7 words: generally, what will be achieved as a result of this project] Enhance efficiencies and improve offender outcomes

#### **ROLES AND IDENTIFIED RESOURCES**

Role	Role definition	Name
Project Lead	Person responsible for and has decision authority to identify key milestones and team members. Responsible and authority for achieving the targets, managing the project to meet milestones, and managing the project team and ensuring adoption of project team solutions.	Sid Thompson
Project Team	Staff who are responsible for achieving the outcomes, milestones and 2018 targets.	P. Waddell, D. Arthur, S. Hodgin

#### <u>SCOPE</u>

<u>In scope</u>

- Review meta-analysis reports and other relevant data
- Incorporate best practices and data informed programs as appropriate

#### **REQUIREMENTS/ DELIVERABLES**

Deliverable 1: Meta-analysis review report for PPS conditions for justice involved women

Deliverable 2: Meta-analysis review report for murder parole release practices

Deliverable 3: Supervision conditions based on risk

Deliverable 4: Meta-analysis review report for PPS conditions for DV conditions of supervision

Deliverable 5: Incorporate recommendations of the OJP/DOJ work related to justice involved women

Deliverable 6: Incorporate as appropriate the findings of 1, 2, 3, and 4 (ongoing)



Project start (from 2 Yr. Strategy Map)	April 1, 2020
Project Team kickoff	04/01/2020
Deliverable 1: Meta-analysis review report for PPS conditions for justice	09/01/2020
involved women	
Deliverable 2: Meta-analysis review report for murder parole release	12/31/2020
practices	
Deliverable 3: Supervision conditions based on risk	12/31/2020
Deliverable 4: Meta-analysis review report for PPS conditions for DV	12/31/2021
conditions of supervision	
Deliverable 5: Incorporate recommendations of the OJP/DOJ work related	12/31/2021
to justice involved women	
Deliverable 6: Incorporate as appropriate the findings of 1, 2, 3, and 4	01/01/2021
(ongoing)	
Project finish (from 2 Yr. Strategy Map)	Dec 31, 2020



## Date of last revision: 12 / 18 /18

**<u>TYPE OF INITIATIVE</u>** performance improvement new capability

STRATEGIC INITIATIVE NAME: Establish process and examine workload through measures

 RESOURCE CATEGORY
 (check one – as identified in Strategic Plan)

 X Amplify
 \_\_\_\_\_\_\_
 Invest
 \_\_\_\_\_\_\_\_\_
 Sustain
 \_\_\_\_\_\_\_\_\_
 Shift

**FUNDING STRATEGY** (how will resources be obtained, from what source)

**INITIATIVE PURPOSE** [5-7 words: generally, what will be achieved as a result of this project] Manage workload – identify and solve issues

#### **ROLES AND IDENTIFIED RESOURCES**

Role	Role definition	Name
Project Lead	Person responsible for and has decision authority to identify key	Susi Hodgin
	milestones and team members. Responsible and authority for achieving	
	the targets, managing the project to meet milestones, and managing the	
	project team and ensuring adoption of project team solutions.	
Project Team	Staff who are responsible for achieving the outcomes, milestones and	Shamika, SONL, DOME
-	2018 targets.	

#### **SCOPE**

<u>In scope</u>

- Base work load
- Impact of projects on ability to complete base work load
- Balance between positions
- "relief factor"
- Other duties as assigned

#### **REQUIREMENTS/ DELIVERABLES**

- 1. Establish methodology for assessing workload
- 2. Assessment amount of work possible per role per person
- 3. Determination of impact of devoting 10% time to working "on the business" per position

Project start (from 2 Yr. Strategy Map)	Jan 1, 2019	
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Project Team kickoff	Insert date (xx/xx/xx)
Deliverable 1: Establish methodology	March 1, 2019
Deliverable 1: Assessment amount of work possible per role per person	June 15, 2019
Deliverable 2: Determination of impact of devoting 10% time to working	September 30 2019
"on the business" – per position	
Project finish (from 2 Yr. Strategy Map)	March 31, 2019



## Date of last revision: 12/04/18

**TYPE OF INITIATIVE** performance improvement new capability

**STRATEGIC INITIATIVE NAME G2.2** Prioritize Competing Projects

**<u>RESOURCE CATEGORY</u>** (check one – as identified in Strategic Plan)

\_\_\_\_ Amplify X Invest \_\_\_\_ Sustain \_\_\_ Shift

**FUNDING STRATEGY** (how will resources be obtained, from what source) None needed.

**INITIATIVE PURPOSE** [5-7 words: generally, what will be achieved as a result of this project] Prioritize multiple Board projects/ initiatives

#### ROLES AND IDENTIFIED RESOURCES

Role	Role definition	Name
Project Lead	Person responsible for and has decision authority to identify key milestones and team members. Responsible and authority for achieving the targets, managing the project to meet milestones, and managing the project team and ensuring adoption of project team solutions.	Dylan Arthur
Project Team	Staff who are responsible for achieving the outcomes, milestones and 2018 targets.	Sid, Susi, Perry, Michael, Dome Staff, Annex Staff

#### <u>SCOPE</u>

<u>In scope</u>

• All identified Board projects and initiatives (outside of day to day function)

#### **REQUIREMENTS/ DELIVERABLES**

- 1. Template and annual process
  - List of all current Board projects/ initiatives
  - Identify ORS (if applicable)
  - o Identify those that affect external partners
  - Identify costs
  - Identify impact (internal/ external)
- 2. Decision: list projects in order of priority



Project start (from 2 Yr. Strategy Map)	January 1, 2019
Project Team kickoff	
Deliverable 1: Template and annual process	1/31/19
List of all current Board projects/ initiatives	
Identify ORS	
<ul> <li>Identify those affected external partners</li> </ul>	
Identify costs	
<ul> <li>Identify impact (internal/ external)</li> </ul>	
Deliverable 2: Decision: list of projects in order of priority	6/30/19
Project finish (from 2 Yr. Strategy Map)	June 30, 2019



## Date of last revision: 12/18/18

**TYPE OF INITIATIVE** performance improvement x new capability

STRATEGIC INITIATIVE NAME Secure Continuous Improvement Resources

**RESOURCE CATEGORY** (check one – as identified in Strategic Plan)

X Amplify \_\_\_\_ Invest \_\_\_\_ Sustain \_\_\_ Shift

**FUNDING STRATEGY** (how will resources be obtained, from what source) Use existing BOPPPS resources

**INITIATIVE PURPOSE** [5-7 words: generally, what will be achieved as a result of this project] To have internal resources to do problem solving and process improvement

#### **ROLES AND IDENTIFIED RESOURCES**

Role	Role definition	Name
Project Lead	Person responsible for and has decision authority to identify key milestones and team members. Responsible and authority for achieving	Susi Hodgin
	the targets, managing the project to meet milestones, and managing the project team and ensuring adoption of project team solutions.	
Project Team	Staff who are responsible for achieving the outcomes, milestones and 2018 targets.	Patty, Perry, James

#### <u>SCOPE</u>

<u>In scope</u>

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#### **REQUIREMENTS/ DELIVERABLES**

- 1. Determine methodology
- 2. Determine timeline
- 3. Identify people to be trained
- 4. Identify initial improvement projects
- 5. Conduct training

Project start (from 2 Yr. Strategy Map)	October 1, 2019
Project Team kickoff	Insert date (xx/xx/xx)
Deliverable 1: Determine methodology	Oct 30, 2019



Deliverable 2: Determine timeline	Oct 30 2019
Deliverable 3: Identify people to be trained	Nov 30, 2019
Deliverable 4: Identify initial improvement projects	Dec 31, 2019
Deliverable 5: Conduct training - using real projects	July 2020
Project finish (from 2 Yr. Strategy Map)	July 2020



## Date of last revision: 12/10/2018

**<u>TYPE OF INITIATIVE</u>** performance improvement X new capability

STRATEGIC INITIATIVE NAME: Purchase and Install Statistical Analysis Software

 RESOURCE CATEGORY (check one – as identified in Strategic Plan)

 Amplify
 X Invest
 Sustain
 Shift

**FUNDING STRATEGY** (how will resources be obtained, from what source) Existing 2017-2019 budget

**INITIATIVE PURPOSE** [5-7 words: generally, what will be achieved as a result of this project] Ability to analyze Board data for research, analytics and make conclusions for best practices for the agency.

#### **ROLES AND IDENTIFIED RESOURCES**

Role	Role definition	Name
Project Lead	Person responsible for and has decision authority to identify key	Perry Waddell and
	milestones and team members. Responsible and authority for achieving the targets, managing the project to meet milestones, and managing the	Marshall Morales
	project team and ensuring adoption of project team solutions.	
Project Team	Staff who are responsible for achieving the outcomes, milestones and	
-	2018 targets.	

#### **SCOPE**

In scope

• Purchase and installation

#### **REQUIREMENTS/ DELIVERABLES**

Deliverable 1: Determine needs (number of licenses, hardware)

- Deliverable 2: Determine procurement strategy (including DOJ steps)
- Deliverable 3: Purchase software

Deliverable 4: Install

Deliverable 5: Train appropriate staff for use

Project start (from 2 Yr. Strategy Map)	January 1, 2020
Project Team kickoff	01/02/2019
Deliverable 1: Determine needs (number of licenses, hardware)	01/30/2019



BOPPS Strategic Initiative Charter-Plan

Deliverable 2: Determine procurement strategy (including DOJ steps)	01/30/2019
Deliverable 3: Purchase software	03/31/2019
Deliverable 4: Install	5/1/2019
Deliverable 5: Train appropriate staff for use	6/30/2019
Project finish (from 2 Yr. Strategy Map)	6/30/2019



## Date of last revision: 12/18/18

**TYPE OF INITIATIVE** performance improvement X new capability

STRATEGIC INITIATIVE NAME Establish framework and detailed data sharing agreements

**<u>RESOURCE CATEGORY</u>** (check one – as identified in Strategic Plan)

\_\_\_\_ Amplify X Invest \_\_\_\_ Sustain \_\_\_ Shift

**FUNDING STRATEGY** (how will resources be obtained, from what source) N/a

**INITIATIVE PURPOSE** [5-7 words: generally, what will be achieved as a result of this project] To strengthen data sharing between the Board and stakeholders

#### **ROLES AND IDENTIFIED RESOURCES**

Role	Role definition	Name
Project Lead	Person responsible for and has decision authority to identify key milestones and team members. Responsible and authority for achieving the targets, managing the project to meet milestones, and managing the	Sid Thompson and Perry Waddell
Project Team	project team and ensuring adoption of project team solutions.Staff who are responsible for achieving the outcomes, milestones and2018 targets.	SAA

#### **SCOPE**

<u>In scope</u>

• Determine data sharing partners and develop agreements

#### **REQUIREMENTS/ DELIVERABLES**

- 1. Develop data sharing partners list
- 2. Write agreements template and fill in the blanks
- 3. Have initial data sharing agreement signed and in place
- 4. Have remaining data sharing agreement signed and in place

Project start (from 2 Yr. Strategy Map)	April 1, 2020
Project Team kickoff	
Deliverable 1: Develop data sharing partners list	April 30, 2020
Deliverable 2: Write agreements template and fill in the blanks	May 30,2020
Deliverable 3: Have initial data sharing agreement signed and in place	Sept 1, 2020



Deliverable 4: Have remaining data sharing agreement signed and in place	Dec 31, 2020
Project end date	December 31, 2020



## Date of last revision: 12/4/18

**<u>TYPE OF INITIATIVE</u> X** performance improvement new capability

STRATEGIC INITIATIVE NAME: Identify Employee Attributes and Incorporate into Hiring

**FUNDING STRATEGY** (how will resources be obtained, from what source) 80 hours of work time \$5000 from budget for consulting (?)

**INITIATIVE PURPOSE** [5-7 words: generally, what will be achieved as a result of this project]

Develop hiring priorities; implement strategies in hiring.

#### **ROLES AND IDENTIFIED RESOURCES**

Role	Role definition	Name
Project Lead	Person responsible for and has decision authority to identify key	Michael Hsu
	milestones and team members. Responsible and authority for achieving	
	the targets, managing the project to meet milestones, and managing the	
	project team and ensuring adoption of project team solutions.	
Project Team	Staff who are responsible for achieving the outcomes, milestones and	Susi Hodgins
	2018 targets.	Dylan Arthur
		Ed Hall
		Shamika Copeland
		James Taylor
		Jessica Daws
		Kim Scott

#### **SCOPE**

<u>In scope</u>

- Identifying best employee attributes
- Identifying best hiring questions to ask to hire those employees
- Identifying best recruitment strategies to find those employees
- Research into how to identify best attributes
- Look into consulting on how to implement a hiring process that reflects our goals and strategies



## **REQUIREMENTS/ DELIVERABLES**

- 1. Identifying what attribute we want to hire for
- 2. Implement recruiting and hiring strategy
- 3. Protocol to implement strategy when hiring new staff

Project start (from 2 Yr. Strategy Map)	April 1, 2019
Project Team kickoff	04/08/2019
Deliverable 1: Identifying what attribute we want to hire for	05/08/2019
Deliverable 2: Implement recruiting and hiring strategy	06/08/2019
Deliverable 3: Protocol to implement strategy when hiring new staff	06/30/2019
Project finish (from 2 Yr. Strategy Map)	June 30, 2019



## Date of last revision: 12 04 18

**TYPE OF INITIATIVE** performance improvement new capability

**<u>STRATEGIC INITIATIVE NAME</u>**: Build Culture and Strategy into Position Descriptions and Performance Evaluations

**<u>RESOURCE CATEGORY</u>** (check one – as identified in Strategic Plan)

\_\_\_\_ Amplify X Invest \_\_\_\_ Sustain \_\_\_ Shift

**FUNDING STRATEGY** (how will resources be obtained, from what source) Employee time – no additional funding needed

**INITIATIVE PURPOSE** [5-7 words: generally, what will be achieved as a result of this project] Create environment of success for new and current staff

#### **ROLES AND IDENTIFIED RESOURCES**

Role	Role definition	Name
Project Lead	Person responsible for and has decision authority to identify key milestones and team members. Responsible and authority for achieving the targets, managing the project to meet milestones, and managing the	Susi Hodgin
	project team and ensuring adoption of project team solutions.	
Project Team	Staff who are responsible for achieving the outcomes, milestones and 2018 targets.	Shamika Copeland
	2018 talgets.	Kim Coons
		Malinda Boyer
		Michael Hsu
		Adam Alexander
		Anna Lanham

<u>SCOPE</u>

<u>In scope</u>

- Definition of culture
- Attributes of success
- Connect this project to the Employee Attributes project ensure they are using same concepts, don't duplicate
- Identify strategies and attributes of success needed to implement Board goals
- Identify ideas to promote attributes of success to new and existing employees
- Identify ideas to maintain attributes of success



## **REQUIREMENTS/ DELIVERABLES**

- 1. Define "culture"
- 2. Identify attributes of success
- 3. Change Position Descriptions
- 4. Change Employee Evaluation form

Project start (from 2 Yr. Strategy Map)	January 1, 2019
Project Team kickoff	1/8/19
Deliverable 1: Define "culture"	1/15/19
Deliverable 2: Identify attributes of success	1/29/19
Deliverable 3: Change Position Descriptions	2/15/19
Deliverable 4: Change Employee Evaluation form	3/15/19
Project finish (from 2 Yr. Strategy Map)	March 31, 2019



## Date of last revision: 12/4/18

**TYPE OF INITIATIVE** performance improvement new capability

**STRATEGIC INITIATIVE NAME:** Implement WAITE Recommendations

**<u>RESOURCE CATEGORY</u>** (check one – as identified in Strategic Plan) X Amplify \_\_\_\_ Invest \_\_\_\_ Sustain \_\_\_\_ Shift

**FUNDING STRATEGY** (how will resources be obtained, from what source) Existing budget

**INITIATIVE PURPOSE** [5-7 words: generally, what will be achieved as a result of this project] Improve work environment through a trauma informed lens

#### **ROLES AND IDENTIFIED RESOURCES**

Role	Role definition	Name
Project Lead	Person responsible for and has decision authority to identify key milestones and team members. Responsible and authority for achieving the targets, managing the project to meet milestones, and managing the project team and ensuring adoption of project team solutions.	Dylan Arthur
Project Team	Staff who are responsible for achieving the outcomes, milestones and 2018 targets.	Susi, Dylan, Dome staff, annex staff, Dr. Yazzie

#### <u>SCOPE</u>

In scope

- Recommendations from WAITE group
- Items tied to survey

#### **REQUIREMENTS/ DELIVERABLES**

- 1. Actionable items
- 2. Implementation plan
- 3. Improved work environment as indicated by survey, staff retention

Project start (from 2 Yr. Strategy Map)	July 1, 2019
Project Team kickoff	July 2019
Deliverable 1: Actionable items from WAITE survey	July, 2019
Deliverable 2: Implementation plan	9/1/19



Deliverable 3: Implement at least 2 recommendations	10/31/ 2019
Project finish (from 2 Yr. Strategy Map)	December 31, 2019



## Date of last revision: 12/4/2018

**TYPE OF INITIATIVE X** performance improvement new capability

STRATEGIC INITIATIVE NAME Staff Education Plan in Support of Innovation

**<u>RESOURCE CATEGORY</u>** (check one – as identified in Strategic Plan) <u>Amplify</u> X Invest <u>Sustain</u> Shift

**FUNDING STRATEGY** (how will resources be obtained, from what source)

40 hours of staff time to put together the plan

**INITIATIVE PURPOSE** [5-7 words: generally, what will be achieved as a result of this project]

Create learning opportunities for staff; promote innovation

#### **ROLES AND IDENTIFIED RESOURCES**

Role	Role definition	Name
Project Lead	Person responsible for and has decision authority to identify key	Michael Hsu
	milestones and team members. Responsible and authority for achieving	
	the targets, managing the project to meet milestones, and managing the	
	project team and ensuring adoption of project team solutions.	
Project Team	Staff who are responsible for achieving the outcomes, milestones and	Susi Hodgin
	2018 targets.	Patty Cress
		Perry Waddell
		Robyn Masella
		Erin Day
		Marshall Morales

#### <u>SCOPE</u>

<u>In scope</u>

- Identify subject matters to cover
- Identify monthly or quarterly presenters
- Identify conferences to attend
- Research best topics to cover
- Implement by inviting speakers, creating other learning environments



#### **REQUIREMENTS/ DELIVERABLES**

- 1. Identify topics/philosophy of what "learning" will look like, with emphasis on promoting innovation in the organization
- 2. Identify speakers who can talk about a relevant topic quarterly
- 3. Identify two conferences that staff can attend yearly
- 4. Start implementation of strategy

Project start (from 2 Yr. Strategy Map) January 1, 2020	
Project Team kickoff	1/8/2020
1. Identify topics/philosophy of what "learning" will look like, with	3/8/2020
emphasis on promoting innovation in the organization	
2. Identify speakers who can talk about a relevant topic quarterly	5/8/2020
3. Identify two conferences that staff can attend yearly	7/8/2020
4. Start implementation of strategy	10/8/2020
Project finish (from 2 Yr. Strategy Map)	December 31, 2020



## Date of last revision: 12.4.18

**TYPE OF INITIATIVE** performance improvement new capability

STRATEGIC INITIATIVE NAME Implement Improvements Based on Gallup Survey Results

**<u>RESOURCE CATEGORY</u>** (check one – as identified in Strategic Plan) <u>Amplify</u> Invest Sustain X Shift

**FUNDING STRATEGY** (how will resources be obtained, from what source) Employee time, possible funding needed – dependent on results of survey (would fall into different project – either environmental improvements or process improvements

**INITIATIVE PURPOSE** [5-7 words: generally, what will be achieved as a result of this project] Positive, safe and successful workplace

#### **ROLES AND IDENTIFIED RESOURCES**

Role	Role definition	Name
Project Lead	Person responsible for and has decision authority to identify key milestones and team members. Responsible and authority for achieving the targets, managing the project to meet milestones, and managing the project team and ensuring adoption of project team solutions.	Kim Scott
Project Team	Staff who are responsible for achieving the outcomes, milestones and 2018 targets.	Dylan Arthur Debra Zwicker
		Melanie Ewell May Saechao Ed Hall
		Erin Day

#### <u>SCOPE</u>

<u>In scope</u>

- Review strengths and weaknesses of Board from Gallup results
- Identify reasons for weaknesses vs strengths
- Develop plan to improve weaknesses

#### **REQUIREMENTS/ DELIVERABLES**

- 1. Develop/implement plan to create positive change
- 2. Develop plan to eliminate negative influences and sustain positive change
- 3. Identify strategies for continued motivation and success



Project start (from 2 Yr. Strategy Map)	April 1, 2020
Project Team kickoff	4/15/20
Deliverable 1: Develop/implement plan to create positive change	5/13/20
Deliverable 2: Develop plan to eliminate negative influences and sustain	6/10/20
positive change	
Deliverable 3: Identify strategies for continued motivation and success	7/8/20
Project finish (from 2 Yr. Strategy Map)	December 31, 2020



## **Date of last revision:** xx/xx/xx

**TYPE OF INITIATIVE** performance improvement new capability

STRATEGIC INITIATIVE NAME Complete BOPPPS Move

**<u>RESOURCE CATEGORY</u>** (check one – as identified in Strategic Plan)

\_\_\_ Amplify X Invest \_\_\_ Sustain \_\_\_ Shift

**FUNDING STRATEGY** (how will resources be obtained, from what source)

**INITIATIVE PURPOSE** [5-7 words: generally, what will be achieved as a result of this project]

#### **ROLES AND IDENTIFIED RESOURCES**

Role	Role definition	Name
Project Lead	Person responsible for and has decision authority to identify key	Perry Waddell
	milestones and team members. Responsible and authority for achieving	
	the targets, managing the project to meet milestones, and managing the	
	project team and ensuring adoption of project team solutions.	
Project Team	Staff who are responsible for achieving the outcomes, milestones and	
	2018 targets.	

#### <u>SCOPE</u>

<u>In scope</u>

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#### **REQUIREMENTS/ DELIVERABLES**

- 1.
- 2.
- 3.

Project start (from 2 Yr. Strategy Map)	January 1, 2019
Project Team kickoff	Insert date (xx/xx/xx)



Deliverable 1:	Insert date (xx/xx/xx)
Deliverable 2:	Insert date (xx/xx/xx)
Deliverable 3:	Insert date (xx/xx/xx)
Deliverable 4:	Insert date (xx/xx/xx)
Deliverable 5:	Insert date (xx/xx/xx)
Deliverable 6:	Insert date (xx/xx/xx)
Project finish (from 2 Yr. Strategy Map)	March 31, 2019