

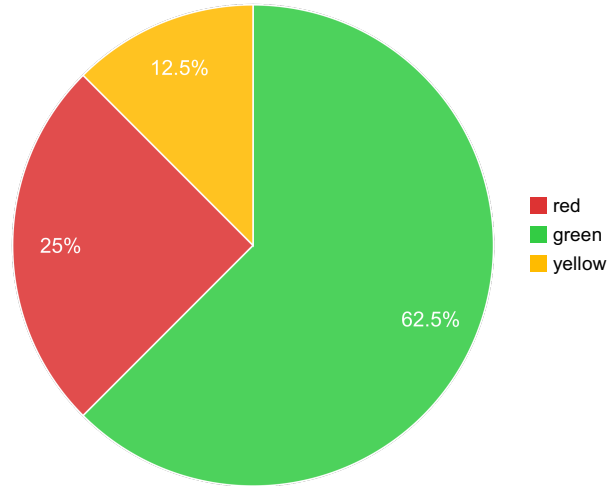
Board of Parole and Post-Prison Supervision

Annual Performance Progress Report

Reporting Year 2023

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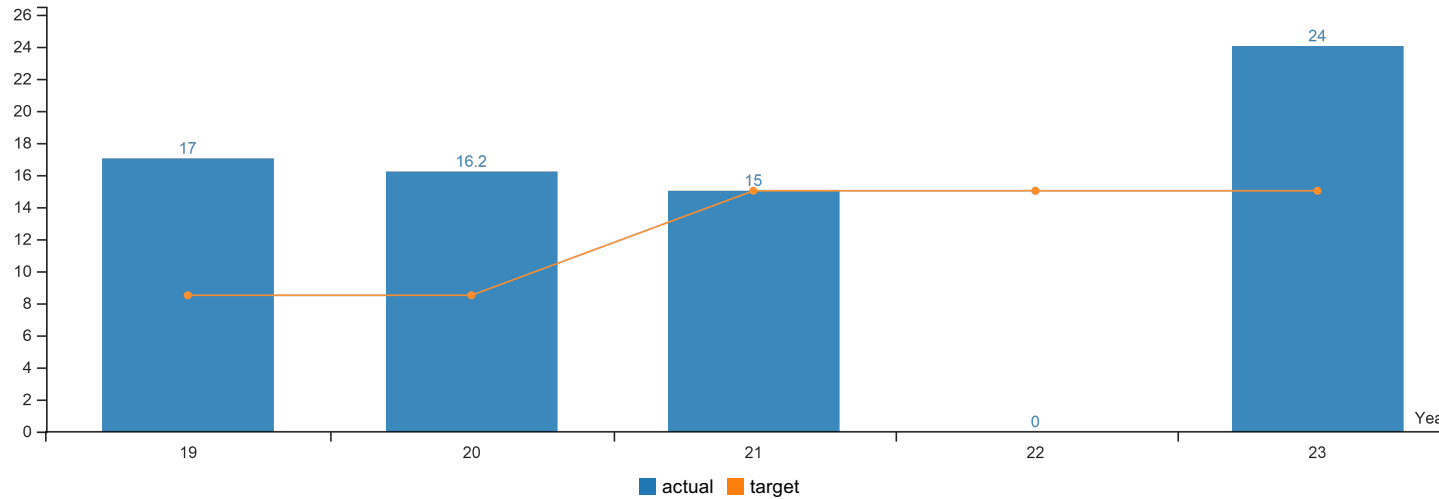
KPM #	Approved Key Performance Measures (KPMs)
1	PAROLE RECIDIVISM - Percentage of Matrix Inmates (offenders whose crime(s) were committed before November 1, 1989), Dangerous Offenders (sentenced by the court as a dangerous offender pursuant to ORS 161.725 and ORS 161.735), and Aggravated Murderers convicted of a new felony within three years of initial release. (Subset of OBM #64)
2	ORDER OF SUPERVISION - Percentage of offenders being released from prison where the Board's order of supervision has been received by the community corrections office on or before the offender's release date from prison.
3	VICTIM NOTIFICATION - Percentage of notifications sent to active registered victims no later than 30 days before any hearing conducted by the Board.
4	ARREST WARRANT - Percentage of warrants received by the Board in which the warrant is issued within 5 days.
5	REVOCAATION - Percentage of revocations for offenders who violate their conditions of parole or post-prison supervision.
6	DISCHARGE OF SUPERVISION - Percentage of expiration (of post-prison supervision or parole) orders that have been completed and mailed within 5 days of an offenders discharge from parole or post-prison supervision.
7	ADMINISTRATIVE REVIEW - Percentage of administrative review responses completed and mailed within 60 days of receipt of an inmate/offender administrative review request.
8	CUSTOMER SERVICE - Percent of customers rating satisfaction with the Agency's customer service as good or excellent: overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.



Performance Summary	Green	Yellow	Red
	= Target to -5%	= Target -5% to -15%	= Target > -15%
Summary Stats:	62.50%	12.50%	25%

KPM #1	PAROLE RECIDIVISM - Percentage of Matrix Inmates (offenders whose crime(s) were committed before November 1, 1989), Dangerous Offenders (sentenced by the court as a dangerous offender pursuant to ORS 161.725 and ORS 161.735), and Aggravated Murderers convicted of a new felony within three years of initial release. (Subset of OBM #64)
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = negative result



Report Year	2019	2020	2021	2022	2023
PAROLE RECIDIVISM					
Actual	17%	16.20%	15%	0%	24%
Target	8.50%	8.50%	15%	15%	15%

How Are We Doing

This data is from the Oregon Criminal Justice Commission and includes all offenders on supervision convicted of a felony within 3 years of release. It includes offenders the Board does not have release authority over and is therefore above target. This is the best data we are able to retrieve at this time but the result is higher than the Board's historical data in this category.

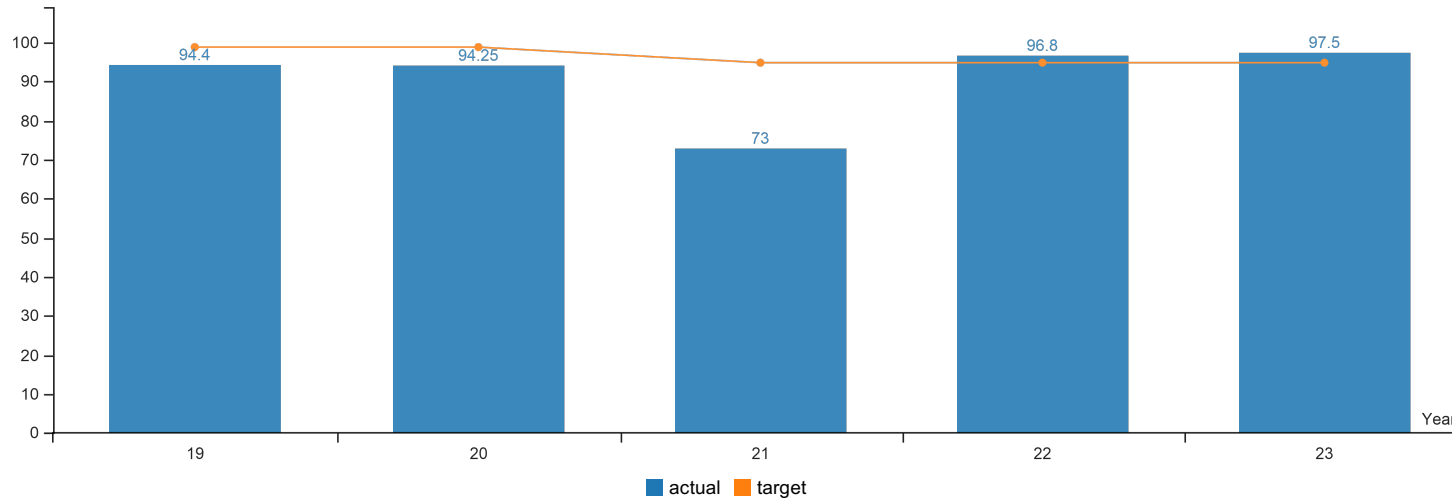
Factors Affecting Results

Research staff at DOC is unavailable to assist the Board with retrieving this data, therefore, the Board is unable to get precise data at this time. We are working with DOC and CJC to pull data that matches the definition in the KPM. If this data continues to be difficult to retrieve, we will ask for a change in the definition of the KPM so that we are able to provide data that can be compared year to year.

In addition, the Board has actual release authority only over certain offenders so any recidivism will greatly skew results.

KPM #2	ORDER OF SUPERVISION - Percentage of offenders being released from prison where the Board's order of supervision has been received by the community corrections office on or before the offender's release date from prison.
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = positive result



Report Year	2019	2020	2021	2022	2023
ORDER OF SUPERVISION					
Actual	94.40%	94.25%	73%	96.80%	97.50%
Target	99%	99%	95%	95%	95%

How Are We Doing

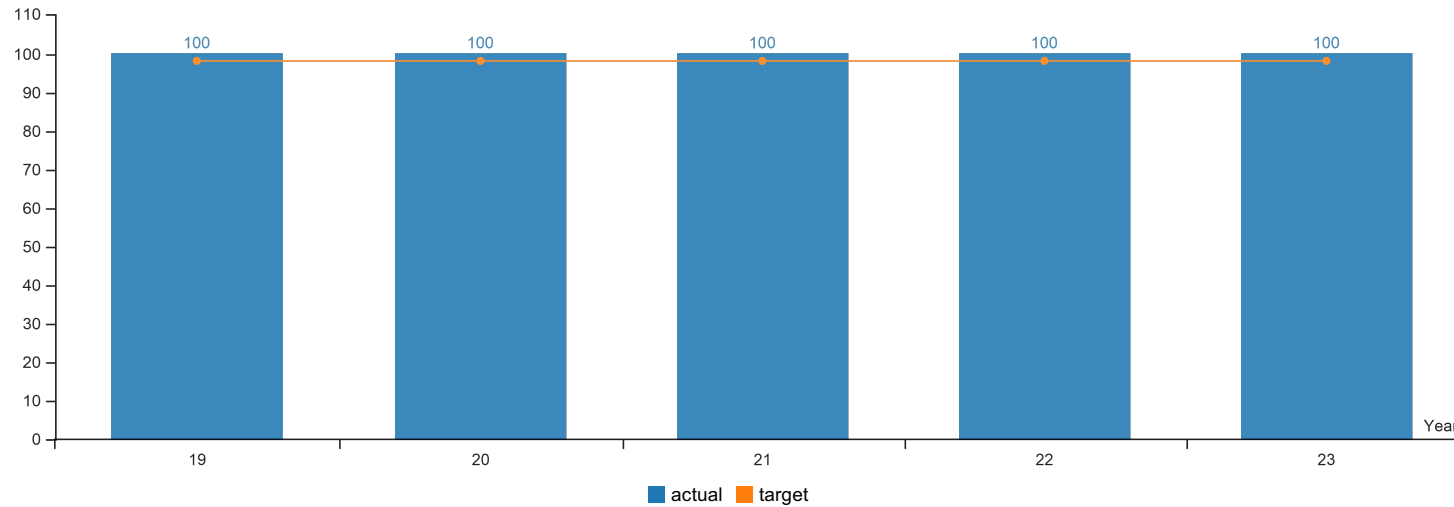
Exceeding target.

Factors Affecting Results

Some releases come without notice, otherwise, staff is trained and able to process releases quickly.

KPM #3	VICTIM NOTIFICATION - Percentage of notifications sent to active registered victims no later than 30 days before any hearing conducted by the Board.
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = positive result



Report Year	2019	2020	2021	2022	2023
VICTIM NOTIFICATION					
Actual	100%	100%	100%	100%	100%
Target	98%	98%	98%	98%	98%

How Are We Doing

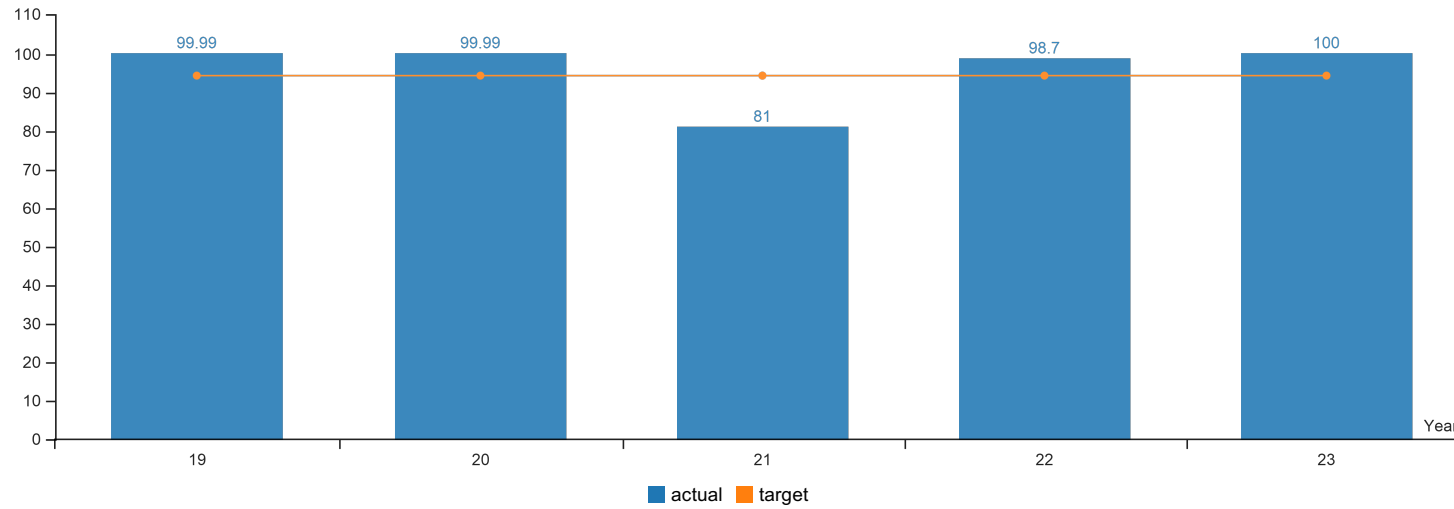
Exceeding expectations.

Factors Affecting Results

The Board has set-up notices to ensure all notifications are sent before the hearings. In addition, a second staff member has been hired for the Board's Victim Specialists Office due to the increased workload.

KPM #4	ARREST WARRANT - Percentage of warrants received by the Board in which the warrant is issued within 5 days.
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = positive result



Report Year	2019	2020	2021	2022	2023
ARREST WARRANT					
Actual	99.99%	99.99%	81%	98.70%	100%
Target	94.20%	94.20%	94.20%	94.20%	94.20%

How Are We Doing

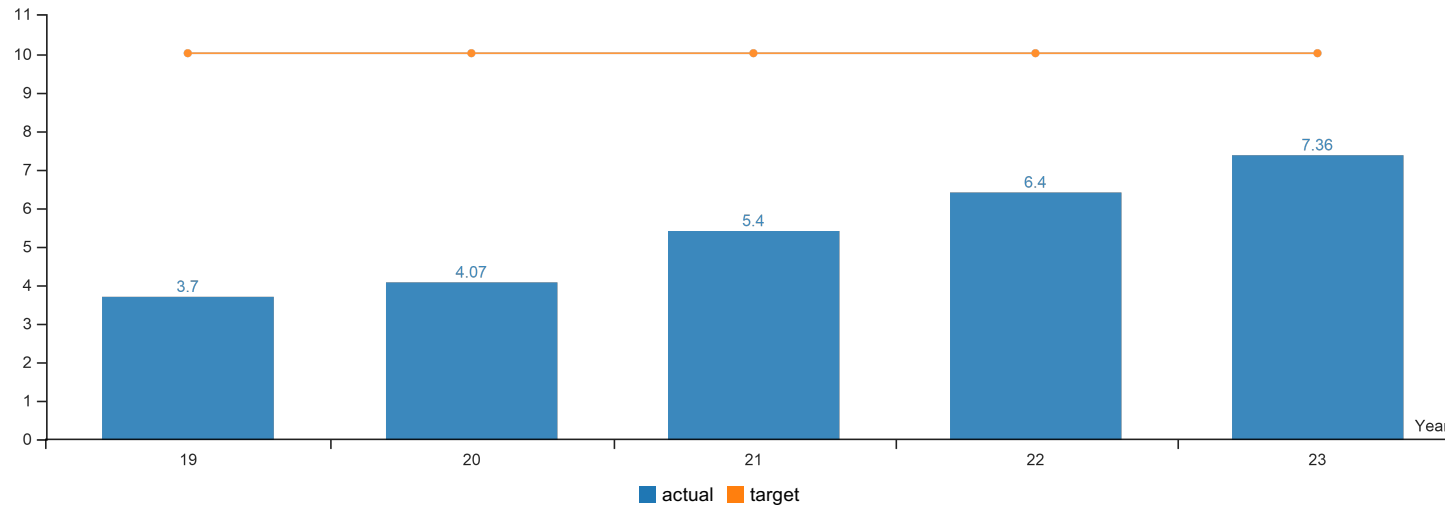
Exceeding target

Factors Affecting Results

Cross training of staff has enabled coverage to ensure warrants are issued quickly.

KPM #5	REVOCATION - Percentage of revocations for offenders who violate their conditions of parole or post-prison supervision.
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = negative result



Report Year	2019	2020	2021	2022	2023
REVOCATION					
Actual	3.70%	4.07%	5.40%	6.40%	7.36%
Target	10%	10%	10%	10%	10%

How Are We Doing

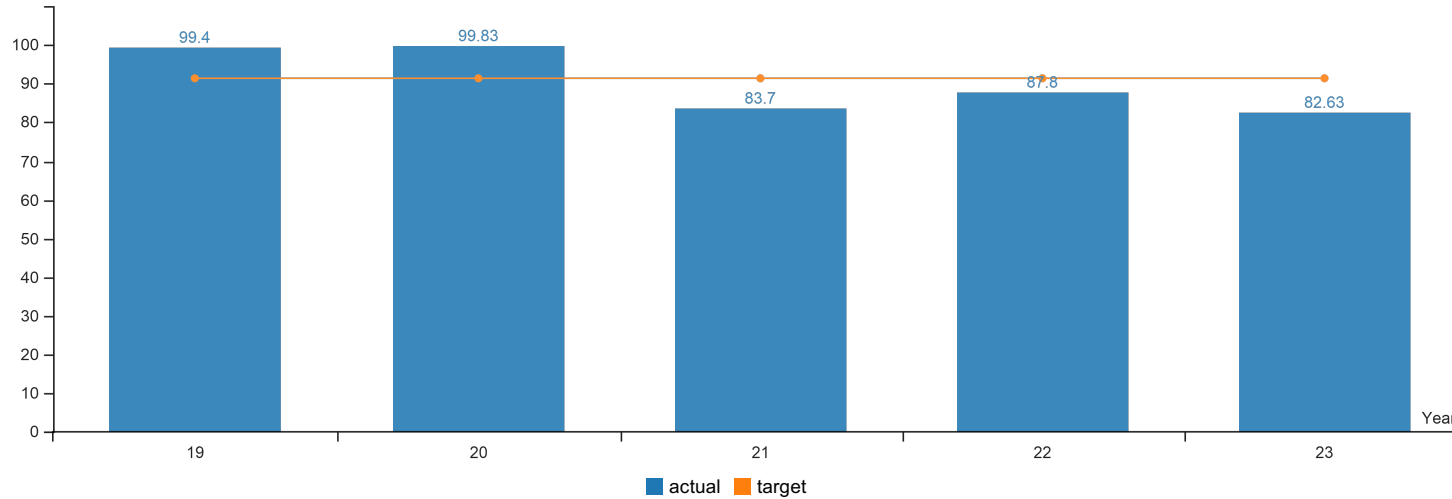
Exceeding target

Factors Affecting Results

By using structured sanctions and working closely with Community Corrections, the Board is able to limit revocations to those who are a safety threat or have committed serious or violent offenses

KPM #6	DISCHARGE OF SUPERVISION - Percentage of expiration (of post-prison supervision or parole) orders that have been completed and mailed within 5 days of an offenders discharge from parole or post-prison supervision.
	Data Collection Period: Jul 01 - Jun 30

* Upward Trend = positive result



Report Year	2019	2020	2021	2022	2023
DISCHARGE OF SUPERVISION					
Actual	99.40%	99.83%	83.70%	87.80%	82.63%
Target	91.50%	91.50%	91.50%	91.50%	91.50%

How Are We Doing

Missed target but still very good as the Board has filled all staff positions.

Factors Affecting Results

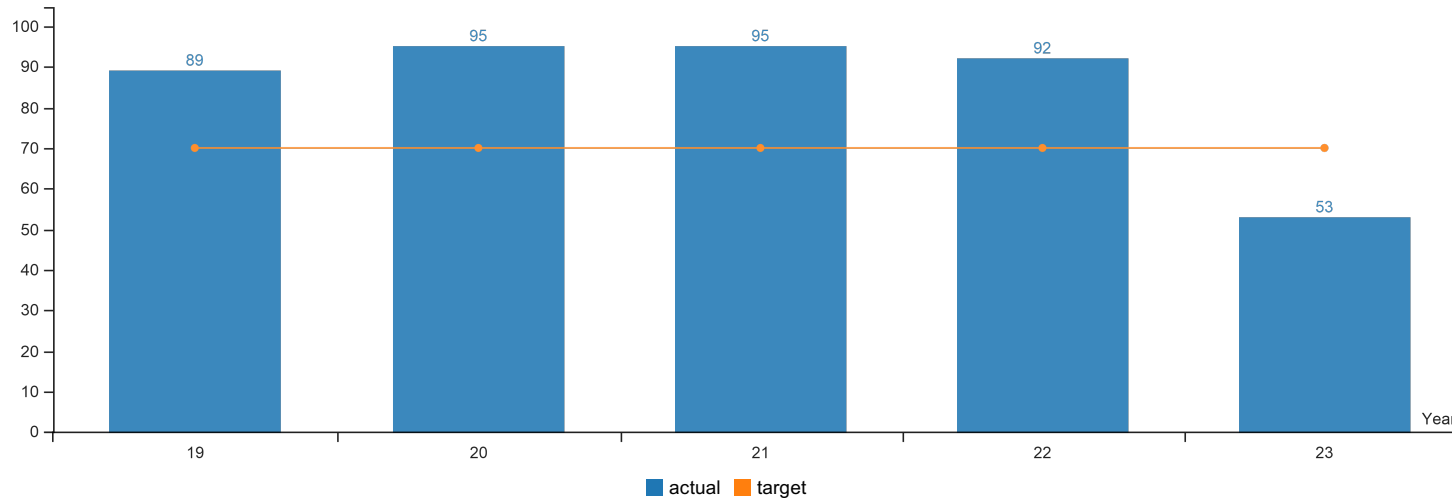
When commutations are granted, the Board often does not have enough time to meet this goal. In addition, low staffing levels, as well as increasing workloads commensurate with the growth in the number of offenders on parole and post-prison supervision in the community contributed to the Board coming in below target.

In 2023, the Board has now filled all staff positions and is cross training people to ensure coverage at all times.

KPM #7 ADMINISTRATIVE REVIEW - Percentage of administrative review responses completed and mailed within 60 days of receipt of an inmate/offender administrative review request.

Data Collection Period: Jul 01 - Jun 30

* Upward Trend = positive result



Report Year	2019	2020	2021	2022	2023
ADMINISTRATIVE REVIEW					
Actual	89%	95%	95%	92%	53%
Target	70%	70%	70%	70%	70%

How Are We Doing

Short of target. As of last quarter of the 2022-23 biennium, we are exceeding target at 71% and predict a large improvement for 2023-24.

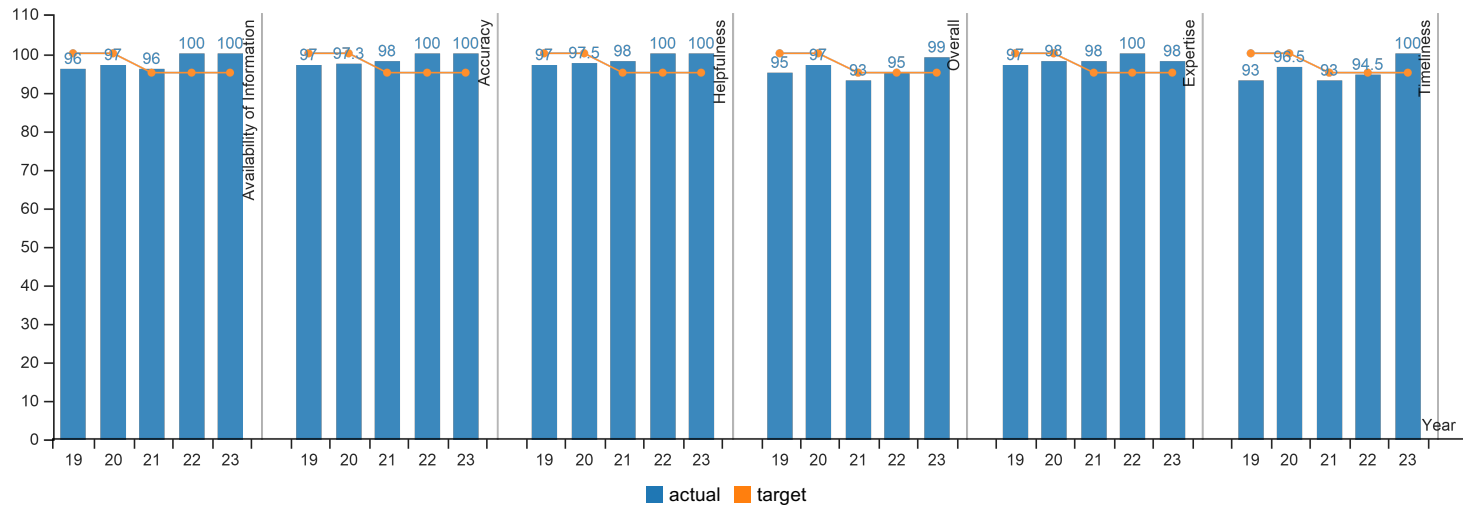
At the current time, we are calculating this percentage by hand and are in the process of developing programming to automate this measure. This should be in place by 2024.

Factors Affecting Results

The Board was short 2 of 5 Board members until November 2022. With only 3 Board members, hearings and ongoing Board business took up most of the Board Member's work time.

As of Spring of 2023, the Board has dedicated a Board member to answering administrative reviews and works closely with the Department of Justice to get the responses completed in time.

KPM #8 CUSTOMER SERVICE - Percent of customers rating satisfaction with the Agency's customer service as good or excellent: overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.
 Data Collection Period: Jul 01 - Jun 30



Report Year	2019	2020	2021	2022	2023
Availability of Information					
Actual	96%	97%	96%	100%	100%
Target	100%	100%	95%	95%	95%
Accuracy					
Actual	97%	97.30%	98%	100%	100%
Target	100%	100%	95%	95%	95%
Helpfulness					
Actual	97%	97.50%	98%	100%	100%
Target	100%	100%	95%	95%	95%
Overall					
Actual	95%	97%	93%	95%	99%
Target	100%	100%	95%	95%	95%
Expertise					
Actual	97%	98%	98%	100%	98%
Target	100%	100%	95%	95%	95%
Timeliness					
Actual	93%	96.50%	93%	94.50%	100%
Target	100%	100%	95%	95%	95%

How Are We Doing

Exceeding all targets!

Factors Affecting Results

The Board is fully staffed. The Board is a small agency with most departments covered by a single member of staff and extended vacancies can take a toll on customer service. The Board has filled all positions and is cross-training staff on multiple jobs to ensure coverage when vacancies occur.

Staff is dedicated and take pride in their work. Training and direction of management help to keep our customer service results high.