

Accele Version Upgrade (23.2.4) Highlights

ALERTS

Previously, when an agency did not have a building module (for example the DEQ offices), they would receive an Access Denied message when attempting to view alerts. Users will no longer receive an error message when attempting to view alerts.

WORKFLOW TASK ASSIGNMENT

Previously, when a task was assigned using the workflow Supervisor button, the task would not appear in the assigned user's task list. Now, when a task has been assigned via the workflow Supervisor button, the task will appear in the assigned user's task list.

SETS

Previously, within a set, set members were unselectable causing the user to be unable to open a set record from within the set. Now, set members will open as expected.

Previously, a maximum of 100 sets were displayed (the 100 most current sets) and the user was unable to navigate to the older sets except by searching for them explicitly. In the new version, users can navigate beyond 100 sets using the pagination which correctly displays.

The screenshot shows the 'Previous version' of the Accele interface. The header includes the Accele logo and 'Civic Platform > FLORENCE'. The main content area is titled 'Sets' and shows a list of records. A yellow box highlights 'Showing 1-20 of 100'. The list contains 20 records, each with a checkbox, a Set ID (e.g., EXP_2005110100P), and a Set Name (e.g., PENDING_EXPIRATION_RECORDS_PERMITS: 05/11/20). A pagination bar at the bottom shows 'Page 1 of 5' with navigation arrows. A red label 'Previous version' is overlaid on the left side.

The screenshot shows the 'New Version' of the Accele interface. The header includes the Accele logo and 'Civic Platform > FLORENCE'. The main content area is titled 'Sets' and shows a list of records. A yellow box highlights 'Showing 1-20 of 207'. The list contains 20 records, each with a checkbox, a Set ID (e.g., EXP_2005110100P), and a Set Name (e.g., PENDING_EXPIRATION_RECORDS_PERMITS: 05/11/20). A pagination bar at the bottom shows 'Page 1 of 11' with navigation arrows. A red label 'New Version' is overlaid on the left side.

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GLOBAL SEARCH

Users can now search for and **display** directional address suffixes locations in Global Search

The screenshots show the Accela Global Search interface for '9473 Jacqueline Ln SE'. The left screenshot shows the search results with a yellow highlight on the location field in the record details. The right screenshot shows the same search results but with a red arrow pointing to the location field, indicating the new feature of displaying directional address suffixes.

Users can now export **Record List** search results from Global Search as a csv file (the columns in the export file are the same as what is seen on the results screen)

The screenshots show the Accela Global Search interface for '9473 Jacqueline Ln SE'. The top screenshot shows the search results with the 'Export Results' button highlighted in yellow. The bottom screenshot shows the same search results but with the 'Export Results' button highlighted in yellow, indicating the new feature of exporting search results as a csv file.

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MANUALLY UPDATING RECORD STATUS

Previously, when updating a record status manually, the status date did not change from the last status update. Now when users update the record status manually, the Status Date is cleared, prompting the user to enter the status date.

A notice was added to this record on 2023-03-21.
Condition: Severity: Notice
Total conditions: 1 (Notice: 1)

View notice

Menu Save Reset Help

New Status * Status Date *
Addl Info Needed

Action By Department * Action By *
Current Department Current User
State ePermitting Deyette Kelly

Comments Standard Comment
check spelling

NEW RECORD CREATION

The Create Application button on the record select form has been renamed to Create Record

Select Record Type - Google Chrome
av-oregon.accela.com/portlets/picker/capTypePickerSelector.do?fr

Select Record Type - Google Chrome
av-oregon-dev.accela.com/portlets/picker/capTypePickerSelector.do?fromModel=cap&module=Building&isGeneral

Select a record type

Search Record Type

Search Record Type

Select Module
All Modules

> BUILDING COMMERCIAL

> BUILDING RESIDENTIAL

- Residential 1 & 2 Fam Dwelling (New Only)
- Residential Deferred Submittal
- Residential Demolition
- Residential Dwelling Unit Fire Sprinkler System (Plumbing)
- Residential Dwelling Unit Fire Sprinkler System (Structural)
- Residential Electrical**
- Residential Investigation
- Residential Manufactured Dwelling
- Residential Mechanical
- Residential Phased Project
- Residential Plumbing
- Residential Research
- Residential Structural

> BUILDING UNCATEGORIZED

Cancel Help **Create Application**

Previous

> BUILDING COMMERCIAL

> BUILDING RESIDENTIAL

- Residential 1 & 2 Fam Dwelling (New Only)
- Residential Deferred Submittal
- Residential Demolition
- Residential Dwelling Unit Fire Sprinkler System (Plumbing)
- Residential Dwelling Unit Fire Sprinkler System (Structural)
- Residential Electrical**
- Residential Investigation
- Residential Manufactured Dwelling
- Residential Mechanical
- Residential Phased Project
- Residential Plumbing
- Residential Research
- Residential Structural

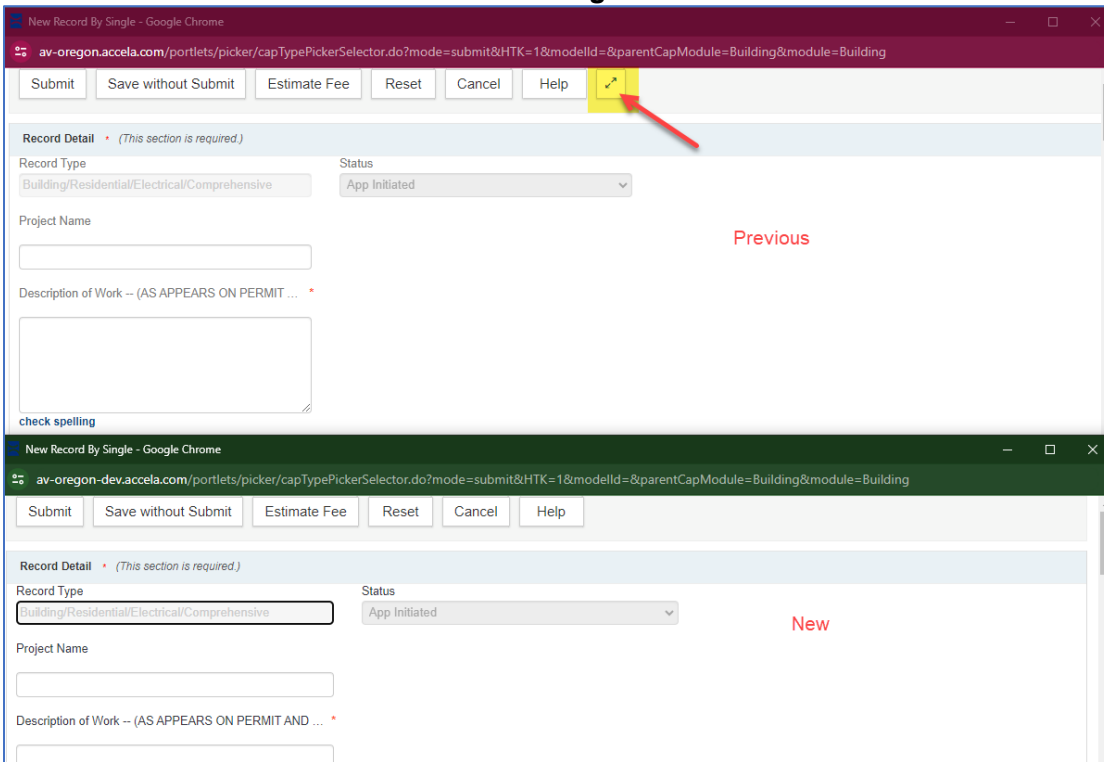
> BUILDING UNCATEGORIZED

Cancel Help **Create Record**

New

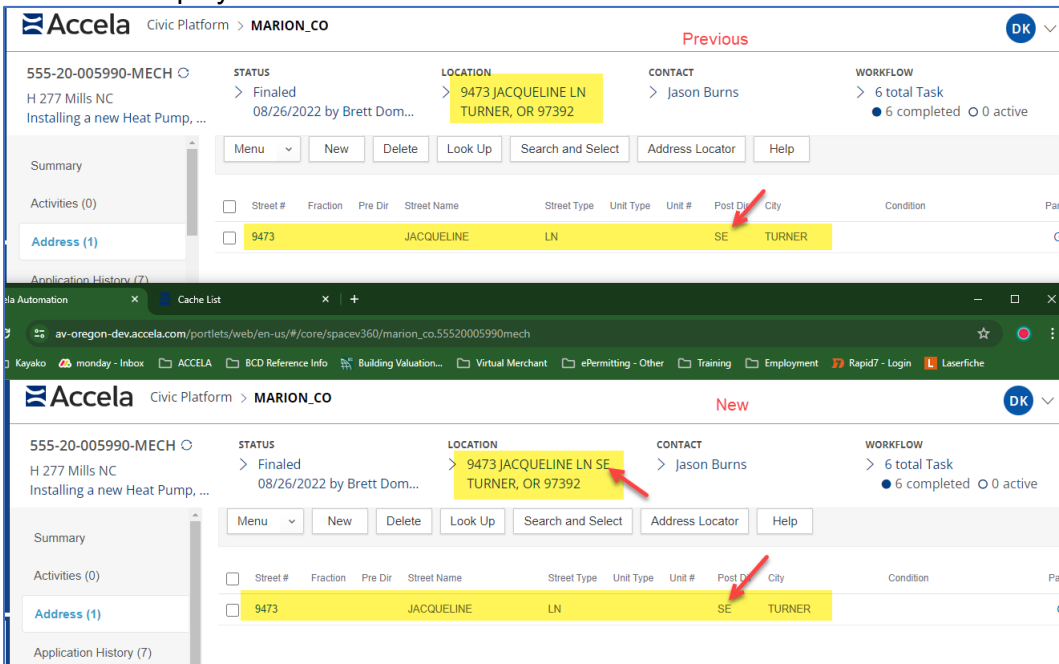
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The expand/collapse toolbar has been removed from the Intake submittal form – **It is still recommended that users maximize the windows when working in Accela in order to best view the forms.**



RECORD HEADER UPDATES

Previously the address directional suffix did not display in the record header. In the new version the directional suffix now displays in the header.



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CUSTOM FIELDS HELP TEXT (BACK OFFICE ONLY)

Help text now indicates whether a custom field (application information or workflow information) is text vs number

The screenshot shows a web application form with a sidebar on the left containing navigation links like 'Summary', 'Activities (0)', 'Address (1)', etc. The main form area is titled 'GENERAL INFORMATION' and includes fields for 'Category of Construction' (Single Family Dwelling), 'Type of Work' (New), and 'Replacement Dwelling' (Yes/No). Below this is 'APPLICATION INTAKE INFO' with 'Building Details' and 'Roofing' sections. Fields include 'Total Square Footage' (1164), 'Number of Bathrooms' (1), 'Number of Kitchens' (1), 'Building Height - Feet' (13), and 'Building Height - Inches' (156). Each field has a small yellow box with text like '(Number)' or '(Text)' indicating its data type.

ACA

Previously when a job value exceeded \$9,999,999 it would not display in ACA. Now the job value properly displays:

The screenshot shows a section titled 'Additional Information' with two items: 'Job Value(\$): \$10,000,000.00' and 'Public Owned: No'. The job value is highlighted in yellow.

ASSOCIATED RECORDS LISTS

The *record lists* that are associated to various portlets throughout the system (parcel, address, license professional), now display all transactional records where previously a maximum of 100 records would display.