

Advocating for Oregon Workers

DCBS Mission: “Protect and serve Oregon’s consumers and workers while promoting a positive business environment.”

Presenter: Barbra Anderson
Ombuds Office for Oregon Workers





History

1987

- Legislative reform to Oregon's workers' compensation system

2021

- Workplace safety and health

Independent advocates for workers

- Worker rights and responsibilities
- Time-loss benefits
- Medical benefits
- Litigation and settlement processes
- Safety and health complaints
- Fatality benefits

Common Issues

- How do I file a claim?
- My family member passed away at work, what can I do?
- What are my benefits? When? How?
- The insurer is not responding.
- I want a new doctor.
- Do I need a lawyer?
- My claim was denied, what can I do?



How can we help?

- Empathize
- Listen
- Support
- Forms
- Mediate

2023 Statistics

- 7,300 total inquiries resulting in over 12,400 contacts
- 86 percent of inquiries resolved within 2 days
- 15 percent of inquiries from non-English speakers
- Reviewed 611 settlements totaling \$15,530,378, with unrepresented workers

Active participants

- **Workers' Compensation advisory meetings**
- **Management-Labor Advisory Committee (MLAC)**
- **Medical Advisory Committee**
- **Oregon OSHA partnership/advisory meetings**
- **Governors' Agricultural Labor Housing Task Force**

Contact us

503-378-3351

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Para información en español

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