

Small Business Ombudsman's Office for Workers' Compensation

Presenter: Caitlin Breitbach
Small Business Ombudsman



Department of Consumer
and Business Services

Small Business Ombudsman

Position created in 1990

Workers' compensation resource for
businesses of all sizes

Independent and confidential

Resource to connect businesses with
other areas of state and local government

Commonly Asked Questions

Do I need to buy workers' compensation insurance?

How do I buy workers' compensation insurance?

Can you help with a dispute with my workers' compensation insurer?



How do I appeal my workers' compensation premium audit?

What is a test audit, and am I required to participate?

Who is NCCI?

I received a noncomplying employer (NCE) penalty. Can you help me?

Moving Forward



Updates:

New Assistant
Small Business Ombudsman:
Julie Stratton

Retirements: Dave Waki

MLAC requests:
801 video in progress



Goals:

Outreach for the remainder
of 2024 and 2025

Create more publications
and user guides

Continue to grow our
relationships with
stakeholders



Small Business Ombudsman Team

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